

# Urgent Care Transformation – Taking forward Urgent Care collaboratively in Wirral

## 1) The journey so far

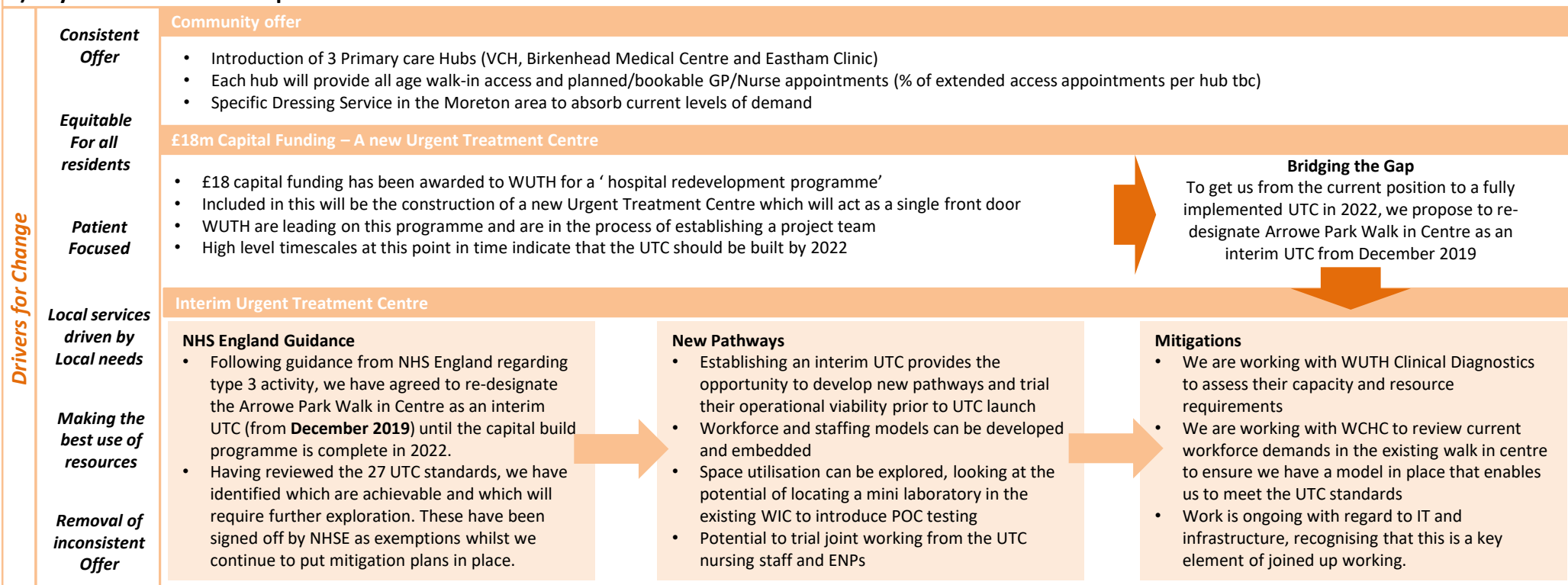
A 24 hour Urgent Treatment Centre (UTC) based on the Arrowe Park Hospital site was **approved at the CCG Governing Body in July 2019**. Following a new construction, the UTC **will be fully implemented in 2022**. In parallel with this, our recommendation for a new community Model was also approved.

The Urgent Treatment Centre will create a **single front door** which will mean patients are assessed and referred to the most appropriate treatment, whether that be at the Urgent Treatment Centre or elsewhere. **This will free up A&E to deal with only the most appropriate patients.**

The new community model will see changes to the current services which will mean 2 Minor Injuries Units being replaced by a more **standardised** offer for Wirral residents. The introduction of **Primary Care Hubs** will across 3 localities will take effect from **April 2020**.

Gladstone (formerly Parkfield) and Moreton Minor Injuries Units will be replaced by **additional GP/Nurse appointments** as part of the **GP Extended Access Scheme**. This will be further supported by an enhanced NHS 111 service and a **planned/bookable dressings service in the Moreton area**.

## 2) Key elements which shape the future



## 3) Approach and timeline

