



COMMUNITY MATTERS PROJECT ON A PAGE: 2019-20

Capacity and Wirral MBC are working with young people, families and organisations across Wirral to co-design a new model of Early Help. The first year of this project is outlined below and if you'd like to be involved at any stage, we'd love to hear from you! Come and join the hundreds of stakeholders working with us from across the borough to shape an early help service that supports children and families to flourish.

Contact natalie.mansfield@capacitylab.co.uk for more information.

	APR - JUN	JUL - SEP	OCT - DEC	JAN - MAR	END GOAL MARCH 2020
ENGAGEMENT	<ul style="list-style-type: none"> Map out stakeholders and services across Wirral and understand service models, highlighting key elements of current approach Begin interviews & school focus groups with Children, Young People, Parents and Carers Gather insights from schools and nurseries Interview providers and local VCSEs 	<ul style="list-style-type: none"> Children, Young People, Parents and Carers Focus Groups and 1-2-1 Interviews Gather insights from wider services, providers and partners 	<ul style="list-style-type: none"> Explore and analyse feedback Identify key areas of success, challenge and opportunity Create and share Insights Report 	<ul style="list-style-type: none"> Deliver workshops with stakeholders and partners to consider what the insights tell us, informing service design 	<p>Shared understanding of what stakeholders need and want from an early help model</p> <p>Co-designed proposal that outlines how Wirral MBC systems and processes will support people as early and effectively as possible</p> <p>Motivated, robust network of partners and providers ready to pilot some new approaches.</p> <p>Shifts in Wirral MBC commissioning processes ensure VCSEs can sit at the heart of service delivery</p> <p>Early Help Prototypes, co-designed with stakeholders and partners, ready for piloting in Year 2</p>
INFRASTRUCTURE	<ul style="list-style-type: none"> Gather insights into how services are currently managing and utilising data 	<ul style="list-style-type: none"> Explore software options 	<ul style="list-style-type: none"> Explore how other LAs approach IT and data management 	<ul style="list-style-type: none"> Co-design proposal for infrastructure adaptations required for new model 	
READINESS	<ul style="list-style-type: none"> Identify pipeline of philanthropic funders who could support Collective Funding model for new approach Work with Wirral MBC to understand current commissioning processes 	<ul style="list-style-type: none"> Launch VCSE Support Programme: 3 Wirral orgs signed up 	<ul style="list-style-type: none"> Deliver VCSE Business Support Programmes Clore Social Leadership Pilot Programme for 2/3 Wirral VCSE leaders Pipeline of Early Help commissioning opportunities identified 	<ul style="list-style-type: none"> Philanthropic funders consulted: how can they support the emerging model? 3 additional VCSEs signed up to support programme Insights re. Leadership in VCSE sector shared widely 	
SERVICE DESIGN	<ul style="list-style-type: none"> Explore effective practice in other localities: desk based research 	<ul style="list-style-type: none"> Explore effective practice in other localities: visits, shadowing and in-depth interviews 	<ul style="list-style-type: none"> Short Report to capture alternative models Impact and Culture Workshop to develop shared vision, aims and language for Early Help 	<ul style="list-style-type: none"> Prototype service shapes designed Consultation with stakeholders for feedback and refinement 	