



CHILDREN, YOUNG PEOPLE & EDUCATION COMMITTEE

Tuesday 23 November 2021

REPORT TITLE:	CHILDREN'S SERVICES PERFORMANCE REPORT
REPORT OF:	DIRECTOR FOR CHILDREN, FAMILIES AND EDUCATION

REPORT SUMMARY

This report provides a summary of progress made to date on the development of a new performance reporting framework for Members of the Children, Young People & Education Committee. This is not a key decision.

Most recent developments include the addition of benchmarking data in the Performance Report (Appendix A) along with the latest performance information and the further development of Power BI to include interactive reports on Special Education Needs and Disabilities (SEND) and Education.

RECOMMENDATION/S

The Children, Young People and Education Committee is recommended to note the content of the Performance Report attached in Appendix A and highlight any areas requiring further clarification or action.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 To ensure Members of the Children, Young People & Education Committee have the opportunity to monitor, review and challenge performance of the Council's Children's Services Directorate.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 This report has been developed in conjunction with the Chair of the Children, Young People & Education Committee and party spokes. Various options were considered before agreeing on a quarterly Performance Report, supported by automated Children's Services data reports.

3.0 BACKGROUND INFORMATION

- 3.1 The Performance Report (Appendix A) has been structured around eight indicator groups. The data contained in the report relates to Quarter 2 2021/22 (period ending Sept-21). Where Quarter 2 data was not available, the most recent information has been provided.
- 3.2 Where available, national, regional and statistical neighbour benchmarking data has been included in the report so comparisons can be made.
- 3.3 The supporting narrative in the report has also been strengthened with lead officers from Children's Services providing a narrative to explain trends or changes in performance.
- 3.4 In addition to the Performance Report, an interactive dashboard has been created in Power BI, the Council's business intelligence system. The dashboard is structured around the same eight indicator groups as detailed in the Performance Report.
- 3.5 The 'Demand' and 'Keeping Children Safe' reports are live in Power BI providing Elected Members access to real-time data and the ability to drill down to Ward level data.
- 3.6 More recently, the 'SEND' and 'Education' reports have been developed, all of which can be accessed via the Councillors PBI App ([Councillors - Main Page - Power BI](#)). A link to Power BI has also been embedded in the Councillors Portal so the reports can be accessed directly from there.

4.0 FINANCIAL IMPLICATIONS

- 4.1 There are no direct financial implications arising from this report.

5.0 LEGAL IMPLICATIONS

- 5.1 There are no direct legal implications arising from this report.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

6.1 There are none arising from this report.

7.0 RELEVANT RISKS

7.1 The Council's Corporate and Directorate Risks Registers are currently under review to reflect the thematic priorities of the Council's new Corporate Plan including the impact and recovery from Covid-19. Information on the key risks faced by the organisation and the associated mitigations and planned actions will be report to Committee once refreshed.

8.0 ENGAGEMENT/CONSULTATION

8.1 A Performance Monitoring session was held with the chair of the Children, Young People & Education Committee, and party spokes on 4th March 2021 to review current performance monitoring arrangements and to define a new, improved approach.

9.0 EQUALITY IMPLICATIONS

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision, or activity. There are no equality issues arising from this report.

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

10.1 There are no environmental or climate implications generated by the recommendations in this report.

11.0 COMMUNITY WEALTH IMPLICATIONS

11.1 Children's Services generally impacts positively on community wealth through commissioning arrangements of local providers to support and improve the lives of some our most vulnerable residents.

Parents benefit from early years funding for their children from the age of two. Parents and schools can also benefit from additional funding for those pupils who are eligible for free school meals.

We monitor the number of young people in employment, education or training. Those young people in employment will receive a paid salary whilst some of those in training, such apprenticeships, will receive a reduced salary whilst they are studying.

REPORT AUTHOR: **Tricia Thomas**
Performance & Improvement Manager, Children's Services
Tel: 0151 666 3630
email: triciathomas@wirral.gov.uk

APPENDICES

Appendix A: Children's Service Performance Report

BACKGROUND PAPERS

Data and performance information held in Children's Services Management Information Systems and accessed via the Council's business intelligence system Power BI.

SUBJECT HISTORY (last 3 years)

Council Meeting	Date
Children, Young People & Education Committee Children's Services Q1 Performance Report	13/09/2021
Children, Young People & Education Committee Children's Services Performance Management	15/06/2021
Children & Families Overview and Scrutiny Committee 2019/20 Q3 Wirral Plan Performance	17/03/2020
Children & Families Overview and Scrutiny Committee 2019/20 Q2 Wirral Plan Performance	11/11/2019
Children & Families Overview and Scrutiny Committee 2019/20 Q1 Wirral Plan Performance	25/09/2019
Children & Families Overview and Scrutiny Committee 1) 2019/19 Q4 and year-end Wirral Plan Performance 2) Wirral Improvement Board Databook	03/07/2019
Children & Families Overview and Scrutiny Committee 2018/19 Q3 Wirral Plan Performance	27/02/2019
Children & Families Overview and Scrutiny Committee 2018/19 Q2 Wirral Plan Performance	13/11/2018
Children & Families Overview and Scrutiny Committee 2018/19 Q1 Wirral Plan Performance	25/09/2018
Children & Families Overview and Scrutiny Committee 2017/18 Q4 and year-end Wirral Plan Performance	03/07/2018