

Adult Social Care Public Health (Officer Decision)

Date: 2 December 2021

REPORT TITLE:	EARLY INTERVENTION AND PREVENTION AND CARERS (ADULT AND YOUNG CARERS)
REPORT OF:	JAYNE MARSHALL

REPORT SUMMARY

The purpose of the report is to seek approval from the Director of Care and Health in respect of the following Lots for the Award of the Early Intervention and Prevention and Carers (Adult and Young Carers) in Wirral following a procurement exercise:

- Lot 1 – Early Intervention and Prevention and Carers (Adults and Young Carers)
- Lot 2 – Daytime Support and Opportunities for older people with dementia, frailty, and people with early onset dementia
- Lot 3 – Sensory Services

Provider information can be found in Appendix 1 please note this information is commercially sensitive and is restricted by virtue of paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

This matter affects all wards within the Borough as the services cover all residents in Wirral.

This is a key decision.

RECOMMENDATION/S

The Director of Care of Health is recommended to approve the award of the contract for a 3 year term for :

- (a) Lot 1 – Early Intervention and Prevention and Carers (Adults and Young Carers)
 - (b) Lot 2 – Daytime Support and Opportunities for older people with dementia, frailty, and people with early onset dementia; and
 - (c) Lot 3 – Sensory Services
- to the highest scoring tenderer (as outlined in the exempt Appendix 1) within the approved budget and in accordance with the Most Economically Advantageous Tender criteria.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 There was one organisation who fully completed and submitted a bid. The organisation has met the acceptable award criteria and is therefore, the most economically advantageous tender, and will be the delivery vehicle for the three Lots. The organisation is a Community Interest Company comprised of several local organisations providing services to both children and adults.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 Reverting back to tendering for separate services was considered, however the provision of the services to support the early intervention and prevention offer was strengthened through a collaborative approach to the delivery of the support and services to vulnerable people in Wirral.
- 2.2 An extension to the Direct Award was considered, however, a tendering process was required to meet Procurement regulations.

3.0 BACKGROUND INFORMATION

- 3.1 Wirral Council is Lead Commissioner for this service which is an integrated commission between NHS Wirral Clinical Commissioning Group (CCG), Public Health, Adult Services commissioning and the Children and Young Person's Department (CYPD).
- 3.2 The Early Intervention and Prevention and Carers (Adults and Young Carers) services (EIAP and Carers) assist the local authority to meet the requirements of the Care Act 2014 and Children and Families Act 2014, through the provision of early identification, intervention, and support services that assist to prevent, or delay the needs of an individual requiring more intensive support. The services offered through the EIAP and Carers contract include:
- Adult Carers health and wellbeing services
 - Young and young adult Carers Services
 - Adult and older people's community and general support for vulnerable people
 - Daytime support for older people with dementia, frailty, and people with early onset dementia
 - Self-management for people with long-term conditions
 - Partner and systems support – primary and secondary care
 - Sensory services – d/Deaf, hard of hearing, b/Blind and sight impairment
 - SEND (Special Education Needs and Disability) support
 - Advocacy and Independent Visitor for CLA (Children Looked After) and those subject to a Child Protection Plan
 - Shopmobility
- 3.3 The CCG and Adult Services have separate contracts that support deaf and hard of hearing and blind and partially sighted services. These services will be brought together in Lot 3, Sensory Services under the new contract.

3.4 A report was presented to Adult Social Care and Public Health Committee on 7 June 2021 where the Committee agreed to a procurement exercise for the Early Intervention and Prevention and Carers services, detailed above in the summary. The Committee approved the commencement of the tender process and gave delegated authority to the Director of Health and Care to make the award following the conclusion of the tender.

4.0 FINANCIAL IMPLICATIONS

4.1 Below, is the annual cost and overall cost of the contract for each service:

	Annual	Contract Value 3 years
Lot 1 – Early Intervention and Prevention and Carers (Adult and Young Carers)	£1,347,000	£4,041,000
Lot 2 – Daytime Support and Opportunities for older people with dementia, frailty, and people with early on-set dementia	£396,000	£1,188,000
Lot 3 – Sensory Services	£165,000	£495,000
Total	£1,908,000	£5,724,000

4.2 Funds for the service provision over the lifetime of the contract will be met from existing resources attached Adult Social Care

5.0 LEGAL IMPLICATIONS

5.1 The Early Intervention and prevention service will support the Council to deliver its Statutory duties under the Care Act

5.2 The award of contract(s) will be made on the basis of the most economically advantageous tender (MEAT) scoring. The meaning of MEAT is currently governed by the Public Contract Regulations 2015. As criteria for the assessment of tenders on the basis of the best price-quality ratio, MEAT will always predominantly contain a cost or quality element, but the MEAT criteria may also include assessment on the basis of various other criteria linked to the subject-matter of the contract in question, including lifecycle costing and environmental or social aspects. For example, particular award criteria may take into account the inclusion of vulnerable and disadvantaged people, local wealth building, training and educational aspects or the use of non-toxic substances in the production process to deliver the requirement. The Council's Contract Procedure Rules (Standing Orders) set out how contracts are to be awarded by the Council, which will include reference to the Council's Procurement Strategy and Social Value Policy.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

6.1 There are no implications arising directly for this exercise.

7.0 RELEVANT RISKS

- 7.1 Contracts would be in breach if the procurement exercise had not gone ahead. The local authority has a statutory duty to provide services to deliver Care Act responsibilities that assist to prevent, reduce or delay individual's needs. A direct award and failing to undertake a tendering process would have been open to potential challenge.

8.0 ENGAGEMENT/CONSULTATION

- 8.1 Healthwatch Wirral facilitated engagement events with carer groups, people accessing early intervention and prevention services and sensory support services to gather their views on existing services and to identify what type of support was important to them. A feedback report was produced and made available to bidders and the public on the Healthwatch Wirral website.

9.0 EQUALITY IMPLICATIONS

- 9.1 Equality implications are embedded into the procurement and tender processes used as part of the application process and are considered when evaluating tender applications. Equalities implications are also part of the decision-making process when an award is made

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

- 10.1 Commissioners will aim to minimise environmental impact through its commissioning process.

11.0 COMMUNITY WEALTH IMPLICATIONS

- 11.1 AS a result of the revised service specification, the residents in Wirral will benefit from clearer pathways to help and support to assist to maintain their health and wellbeing.
- 11.2 The early intervention and prevention support is offered as a strength-based service using an asset-based community development approach.
- 11.3 The CIC providers services are enhanced through the deployment of local volunteers who bring a variety of skills, knowledge, and experience.
- 11.4 Social Value measures were included in the tender process.

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APPENDICES

Appendix 1 – Award of Contract for Early Intervention and Prevention and Carers (Adult and Young Carers)

BACKGROUND PAPERS

Wirral Plan 2021 – 2026
NHS Long Term Plan
Healthy Wirral Plan 2019 – 2024
Keep. Wirral. Well
Personalised Care – Skills for Care 2021
Healthwatch Engagement Paper 2021

SUBJECT HISTORY (last 3 years)

Council Meeting	Date
Adult Social Care and Public Health Committee	7 June 2021
Executive Member Decision Form	19 September 2017