

**PLEASE READ GUIDANCE TAB BEFORE COMPLETING THIS QUALITY IMPACT ASSESSMENT.  
A CAREFULLY CONSIDERED ASSESSMENT SHOULD SAFEGUARD CHALLENGE LATER ON IN THE PROCESS**

### Introduction Overview

**Title and lead for scheme/ Service:** Redesign of Thorn Heys Respite Service. Norma Currie

**Brief description of project/ change:** This project concerns the interim redesign of the current service delivered by Cheshire and Wirral Partnership (CWP) in Thorn Heys, Oxton. This is a health respite (bed) service for adults with learning disabilities, their carers and families. This redesign is a change from the health care model (nurse led) to that of social care service delivery, in line with the needs of the client group identified. The redesign will also facilitate the re-investment of resources into intensive support service, providing sustainability. Respite care is short term, temporary care for people who are normally cared for in their own home by a family member or carer who is not paid for their caring tasks. Respite care is beneficial to both service users and carers as it enables the carer to have a break from their caring responsibilities and enables the service user to have a break without the carer. The aim of respite care is to enable personalised, quality, informal care arrangements to be sustained. It encompasses a wide range of different short-term services, with the overall purpose being to provide 'a break' which is positive experience for the person with the care needs and for the carer. Cheshire and Wirral Partnership Trust (CWP) currently provide short breaks (respite) for individuals and families with caring responsibilities for adults (over 18) with

**Current Stage of development: (business case/implementation/evaluation)** We are currently undertaking joint needs assessment for all 9 clients that access this service. Once this has been completed a full consultation with families re next steps will be done.

**Answer all questions with either positive, negative or neutral responses. If positive, please provide a rationale for each option. If any questions identify a potential negative impact, move onto the next box (Negative Impacts)**

Area of Quality	Impact Question	Positive, Neutral or Negative	Rationale for each option if positive or neutral (if negative, see table below)
<b>Duty of Quality</b>	Could the proposal impact positively or negatively on any of the following - compliance with the Health and Social Care Act, partnerships, system wide working including stakeholders, safeguarding children or adults and the duty to promote	Positive	the individual and their families (social) will continue to be delivered effectively while targeting any health interventions to those indicated by individual need. It will also promote the co-working and integration of social and health care at key
<b>Patient Experience</b>	Could the proposal impact positively or negatively on any of the following - positive survey results from patients, patient choice, personalised & compassionate care?	Negative	
<b>Patient Safety</b>	Could the proposal impact positively or negatively on any of the following – safety, workforce, cross boundary care, systems in place to safeguard patients to prevent harm, including infections and compare to current safety systems for incident reporting and clinical governance?	Positive	change in provider. CWP have provided this service for a number of years and therefore it is anticipated that there may be potential concerns and reluctance. However, this will be mitigated through consultation and engagement with service users and their families throughout the process. Through the joint needs
<b>Clinical Effectiveness</b>	Could the proposal impact positively or negatively on evidence based practice, clinical leadership, 'get it right first time', clinical engagement and/or high quality standards?	Positive	as identified above, the service specification will ensure that the care delivered is in line with best practice evidence (including NICE guidelines) and quality assurance systems (internal and external audits) in place to maintain a high
<b>Prevention</b>	Could the proposal impact positively or negatively on promotion of self-care, public health campaigns, people receiving the right care in the settings and health inequality?	Positive	in providing short breaks and emergency respite provision, the service will aim to support the service user and their families in achieving their optimum wellbeing by facilitating a 'break' for both carers and service users, either as a planned
<b>Productivity and Innovation</b>	Could the proposal impact positively or negatively on - the best setting to deliver best clinical and cost effective care; eliminating any resource inefficiencies and waste, improve care pathways and impact on green initiatives?	Positive	service provided will meet the identified personal needs of the service user, whilst also allowing reinvestment into community intensive support services for their interventions with those identified as needing more support (for e.g. to
<b>Vacancy Impact</b>	Could the proposal impact positively or negatively as a result of staffing posts/skill mix, stability of any other service, impact on staff morale, staff turnover and staff	Negative	This will depend on the new model that is commissioned based on the joint

<b>Resource Impact</b>	sickness?	Negative	needs assessment and consultation.
	Could this proposal impact positively or negatively with regard to estates, workforce including staff development, community equipment service, IT resource or other agencies or providers e.g. Social care/voluntary sector/District nursing	Positive	This will depend on the new model that is commissioned based on the joint needs assessment and consultation.

### Potential Negative Impacts

Answer all the areas of quality identified above as being negative along with the rationale and risk reducing strategies that will mitigate the risks

Area of Quality	Potential Negative impacts	Impact	Likelihood	Score	Rationale and risk reducing strategy
Duty of Quality				0	With the redesign of the service, it is anticipated that the predominant needs of the individual and their families (social)
Patient Experience		2	2	4	There will be some impact for service users and their families in relation to a change in provider. CWP have provided this service
Patient Safety				0	the potential provider will be required to ensure proactive systems and processes to ensure the continued safety of
Clinical Effectiveness				0	as identified above, the service specification will ensure that the care delivered is in line with best practice evidence (including
Prevention				0	in providing short breaks and emergency respite provision, the service will aim to support the service user and their families in
Productivity and Innovation				0	Through the use of a social care model of service delivery, it is expected that the service provided will meet the identified
Vacancy Impact		2	2	4	There maybe limited impact for the staff team currently in post in the service. It is anticipated that they will remain within CWP and
Resource Impact				0	as identified above the proposal will have a positive resource impact in facilitating an increase in social care respite provision

**ANY NEGATIVE IMPACTS ANY NEGATIVE IMPACTS OVER 8 REQUIRE STAGE 2 COMPLETION**

Involved members of staff:

Reviewed by:

Date of review:

Proposed frequency of review: Six monthly/ Quarterly/ Monthly/ Other please specify:

(minimum monitoring is six monthly (scores 6 or below), every 4 months (scores 8-9), quarterly (scores 10-12))



