

## APPENDIX 2

### **Update Report: Working with the Community, Voluntary and Faith Sector**

**June 2022**

This report details the outputs from this work programme since the last update to HWB in December 2021 and sets out recommendations for next stages.

The Coming Together sector led strategy, detailed the 'why' and 'what' is important to Wirral's CVF Sector; the CVF thematic groups have now progressed on to the 'how' we implement the pillars and cross cutting themes within the plan; ensuring open dialogue with the wider CVF sector continues to be maintained.

The CVF Forum, Communities of Practice group (CoP), Sector Leaders Network (SLN) and the Health and Wellbeing Reference group (RG) have acted as the formal communication channels and conduit to the wider CVF to encourage openness around the process and conversations, and to encourage participation and inclusiveness. However, through this work programme engagement has been expanded through other networks and forums as mapping of CVF architecture continues. Membership of these and other engaged groups can be found at the end of the report.

This work programme has been open, inclusive, flexible and sector driven. This is a unique and exciting way of working that has paved the way for how we collaborate in the future.

To enable continued conversations and connectivity, the sector has come together to form a new trusted CVF led coordinating body, Wirral CVS, whom they envisage mobilising the plan. This need was particularly highlighted by smaller organisations who have at times struggled with capacity to engage in regular meetings and therefore have needed a 1-1 approach to enable involvement. Although this is more time consuming, it is in response to the needs of grassroots organisations who are focused on the valuable work they do with and for our communities. Members of the CVF sector have come together to form a development group for this new organisation Wirral CVS. Members of the development group come from the CoP, SLN, RG and Link Forum.

The following outlines the work produced as the sector have moved on to practical implementation:

#### **3.1 Understanding, recognising, and appreciating our diversity through our CVF architecture**

This work programme has begun to identify Wirral's CVF architecture to recognise the role it plays and to support communication and representation. The CVF architecture is the existing networks and forums that should be recognised and utilised to engage on specific topics.

The Humanitarian Cell has now been renamed Wirral's CVF Forum to move it on from solely being a pandemic response and will now act as an overarching forum for public sector colleagues to engage with a wider group of CVF organisations which enables a mechanism for informal representation of community views.

A meeting of 11 Faith leaders in May to discuss the coming together plan and the asks and offers from our Faith colleagues agreed that the strategic voice needed to be strengthened and supported as well as identifying more practical support. This conversation will continue to inform this work programme building on successful collaboration between the faith sector and Wirral Borough Council developed over the last ten years and throughout COVID -19 and provides a direct response to the Governments 'Levelling Up Our Communities - Proposals for a New Social Covenant' report recommendation 10, a new deal with faith communities, by which government supports a greater role for faith groups in meeting social challenges.

### **3.2 Formal Representation alongside Informal**

The representative mechanism has now been agreed and has been tested. The CVF sector wanted a democratic process, as well as a good level of support and mentoring for representatives themselves and robust channels of communication so information can be shared both ways.

So far the mechanism has been used to identify representatives for the Wirral Partnership for Children, Young People and Families and associated subgroups, Wirral Place Development Group, VS6 Equalities Group and the Getting to Good group.

### **3.3 Building our Collaborative Approach**

The Collaboration Thematic Group have reviewed good practice examples from across the country and adopted a collaboration framework from Brighton and Hove as the foundation to build upon. The 6 strands felt relevant to our discussions and covered the areas needed to ensure collaboration is effective; this framework needs to be further coproduced and developed across the Council and other partners.

### **3.4 Creating the right culture**

The collaboration thematic group has informed the collaborative behaviours element of the framework into a new social contract for Wirral.

Social contracts are simply dynamic agreements between state and society detailing how to live together in a way that can support inclusion and tackle inequalities. To address local challenges we must endeavour to create healthy relationships to enable collaboration and coproduction.

Healthy relationships involve honesty, trust, respect and open communication and they can take effort and compromise from all involved. There is no imbalance of power. Partners respect each other's independence, can make decisions or speak up without fear of retribution or retaliation, and share decisions.

Whether we hold a paid or voluntary position in any sector we can be held accountable for our actions and should adopt the behaviours and responsibilities associated with the role.

Often these roles include representing local residents or advocating on behalf of those we work for and with, working to develop better services and deliver local change.

The outline for the social contract also requires further socialisation and development across sectors. Implementation of such innovation is often a challenge for larger organisations, as is encouraging the ability to respectfully challenge without fear of consequences.

The CVF Sector wish to lead on the development of the coproduction code which will define a shared understanding of what coproduction is and what it looks like when we do it well.

The Social Contract and Collaboration Framework has significant potential to influence and underpin both the Wirral Plan refresh, strategic partnerships review and place development.

### **3.4 Further developments**

The volunteering thematic group has linked with the Healthy Wirral Plan and civic duties workstream to link together opportunities for this agenda. Volunteering is also a key enabler to the Wirral Plan and the CVF sector would be keen to further explore this.

Additionally, the recent award of £1.4m in grants to the CVF Sector from Wirral Council has been extremely well received by the sector and the human learning systems approach will help to continue to shape this aspect of the plan.

All grant recipients have now been engaged in this programme of work as its important that they work collaboratively within the CVF and with the Council to deliver on the grant ambitions and help gather insight and learning.

### **4.0 Recommendations**

Based on the work undertaken the following recommendations have emerged:

#### **1. Acknowledge, recognise and appreciate the CVF architecture**

The Health and Wellbeing Board are asked to acknowledge the CVF architecture and support ways in which we can build on existing networks as well as support the development of new networks where we identify gaps.

The overarching CVF Forum will act as the forum for partner organisations to engage with a wide group of CVF organisations to facilitate informal representation and support coproduction opportunities. The Health and Wellbeing Board are asked to endorse this development of the CVF Forum.

#### **2. Create the right conditions and culture for collaboration**

The Health and Wellbeing Board are asked to note the development of the Collaboration Framework and new Social Contract and endorse and support further coproduction across the system.

#### **3. Endorse the sector designed representative mechanism for the Community, Voluntary and Faith Sector to influence in a formal way**

A new representative mechanism has been created for the CVF to fully and more formally participate in strategic planning in a democratic way. This will sit alongside the CVF Forum that will provide informal representation of community views.

#### **4. Embed this work programme within the Wirral plan refresh and strategic partnerships review**

The opportunities for this strategy and associated developments fit well with the plans and ambitions of Wirral Council and the wider system through the Wirral Plan refresh and strategic partnerships review. How the Council and strategic partnership landscape engages and involves the CVF sector will be critical to success. This could be assisted by further coproduction of the collaboration framework and the social contract within that space.

The HWB is asked to ratify that this work programme is incorporated into the Wirral Plan refresh and the strategic partnerships review.

#### **Report by: Wirral's Community, Voluntary and Faith Sectors**

#### **Engagement and reach of current work programme (CVF architecture)**

##### **1. Communities of Practice Regular Attendance:**

- Age UK
- Aj and Friends
- Bare Rooms Gym Birkenhead
- Bee Wirral
- Belvedere
- Bridging the gap
- Building Bridges
- CAB
- Caritas
- Carrbridge Community Centre
- CGL
- Child Bereavement UK
- Christians Against Poverty
- Community Action Wirral
- Cre8ing careers
- Deen Centre
- DWP
- Eastham Centre
- Energy Projects Plus
- Extinction Rebellion

- Feeding Birkenhead
- Ferries Family Groups
- Forum housing
- Foundation Years Trust
- Friends of Birkenhead Park
- Grow Wellbeing
- Healthwatch
- Heseltine Institute
- Households into Work
- Involve Northwest
- Irish Community Care
- Journeymen CIC
- Koala NW
- Leasowe Development Trust
- Magenta Living
- Make CIC
- Make it Happen
- Martin Gallier Project
- Mencap
- Merseyside ECT
- Merseyside Sports
- Moreton Methodist Church
- New Brightenters
- One Wirral
- Open Door Centre
- OPP
- Options for Supported Living
- Our Happy Hub
- Place of Contribution (MIH)
- Positivtree
- Psychological Therapies Unit, Liverpool
- Quirky Café
- Sales Force
- Seetec
- St James Centre
- St Lukes Methodist Church, Hoylake
- Suevivor
- The Reader
- The Spire
- Together all are able
- Tomorrow's Women Wirral
- Transforming Lives Together
- Transition Town West Kirby
- Wake up Wallasey
- WEN

- Wired
- Wirral Change
- Wirral Cultural Diversity Group
- Wirral Dementia Group
- Wirral Evolutions
- Wirral Maternity Voices
- Wirral Methodist Housing
- Wirral Mind
- Wirral Support During Coronavirus
- Wirral Unplugged
- WMO

**Sector Leader's Network Membership:**

- Aftermath Support
- Age UK Wirral
- Citizens Advice Wirral
- Ferries Families Groups
- Forum Housing
- Grow Wellbeing
- Involve NW
- Koala NW
- Make it Happen
- Mencap Wirral
- North Birkenhead Development Trust
- One Wirral
- Positivitree
- Safe Families
- Shaftesbury Youth Club
- Health Junction
- The Foundation Years Trust
- The Hive
- WEB Merseyside
- Wired
- Wirral Change
- Wirral Mind
- Wirral Multicultural Organisation

**CVF Forum Membership:**

- ABL Health
- Age UK
- Building Bridges Wirral
- Capacity Lab
- Caritas
- Carrbridge Centre

- CGL
- Citizens Advice Wirral
- Community Action Wirral
- Community Spirit
- Delamere Centre
- DWP
- Energy Projects Plus
- Equilibrium
- Feeding Birkenhead
- Forum Housing
- Glow Creative Learning
- GROW
- Health Junction
- Heart 4 Refugees
- Involve Northwest
- Irish Community Care
- Johnson Foundation
- Journeymen CIC
- Koala
- LJMU
- Magenta
- Make it Happen
- Merseyside CT
- Merseyside Police
- NBDT
- Neo
- Older People's Parliament
- One Wirral CIC
- one-economy
- Prima Group
- Rapid Response NW
- Salvation Army
- Salvation Army Rock Ferry
- St Hilary Wallasey
- SVP
- The Reader Org
- Tranmere Rovers
- Unity Housing
- WEB Merseyside
- WIRED

**Link Forum Membership:**

- Action for Children
- ADDvanced Solutions Community Network
- ADHD Foundation

- AJ and Friends
- Autism Together
- Bank, The (Village Youth Project)
- Barnardo's
- Beacon Counselling Trust
- Beanstalk
- BEE Wirral
- Birkenhead Youth Club
- Bridging the Wallasey Gap
- Brook Wirral
- Building Bridges Wirral
- Caritas
- Carr Bridge Community Centre
- Catch22
- Child Bereavement UK
- Citizens Advice Wirral
- Community Action Wirral
- Crea8ing Careers/Community
- Fed Up Wallasey
- Ferries Family Groups
- Forum Housing
- Foundation Years Trust
- Gautby Road Play & Community Centre
- Grow Wellbeing CIC
- Healthwatch Wirral
- Hive Youth Zone, The
- Hope for New Brighton CIC
- HYPE Merseyside
- Involve Northwest
- Kings Church
- Koala North West
- Life Youth Hub
- Love, Jasmine
- MACS
- Magenta Living
- Make It Happen Birkenhead
- Martin Gallier Project, The
- Maternity Action
- Merseyside Youth Organisation
- Neo Community
- Next Chapter
- North Birkenhead Development Trust
- NSPCC
- O.P.A.L. Centre
- Open Door Charity



- Options for Supported Living
- Paul Lavelle Foundation, The
- Positivtree, The
- Prima Group
- RASA Merseyside
- Reader, The
- Resilient NW CIC
- Right to Succeed
- Safe Families
- Sensory Shack, The
- Shaftesbury Youth Club
- Shiny Stone CIC
- Spider Project, The
- St John's Church, Meols
- St Vincent de Paul Society
- St Vincent de Paul Society
- Stick n Step
- Tomorrows Women Wirral
- Urban Saints
- WEB Merseyside
- Welcome Centre, The
- WIRED
- Wirral Change
- Wirral Communities of Practice
- Wirral Deen Centre
- Wirral Development Trust
- Wirral Foodbank
- Wirral Hospice St John's
- Wirral Mencap
- Wirral Multicultural Organisation
- Wirral Women and Children's Aid
- Wirral Youth for Christ
- Youth Federation

**Mental Health Alliance Meetings:**

- Aftermath Support
- Alzheimers Society
- Citizens Advice Wirral
- Cre8ing Careers
- Ferries Family Groups
- Healthwatch Wirral
- Insight Healthcare
- Involve NW
- JourneyMEN
- Koala NW

- Next Chapter CIC
- Poppy Factory
- RASA Merseyside
- Rethink Mental Illness
- The Martin Gallier Project
- Together All Are Able
- Tomorrow's Women
- WIRED
- Wirral Change
- Wirral Council
- Wirral Deen Centre
- Wirral Maternity Voices
- Wirral Mencap
- Wirral Mind
- Wirral Multicultural Organisation
- Wirral Older People's Parliament
- Healthwatch Wirral
- Rethink

#### **Health and Wellbeing Reference Group:**

- Delamere Community Centre
- Forum Housing
- Ferries Family Groups
- Grow
- Community Voice
- Age UK
- Wirral Mind
- Wired
- Involve Northwest
- Citizens Advice Wirral

#### **CVF Grant Recipients:**

- NYAS (National Youth Advocacy Service)
- Forum Housing Association
- Community Capacity Builders CIC
- 1125 CIC
- Youth Federation for Cheshire, Halton, Warrington and Wirral
- Utopia Project CIC
- Knowsley Youth Mutual Ltd
- The Belvidere Centre
- Charlotte's Brightside
- Autisans Ltd
- Shaftesbury Youth Club
- Wirral Deen Centre

- Holy Apostles and Martyrs Parish
- Activity for All CIC
- Church @ The Cross Birkenhead
- Tam O'Shanter Cottage Urban Farm
- Heart of Egremont Community Centre
- Bebington District Scout Council
- Wirral Development Trust
- Liscard Community Links
- Tranmere Rovers in the Community
- Ferries Families Group LTD
- The Little Centre Beechwood Ltd
- Carrbridge Centre Ltd
- Wirral Environmental Network with Wirral Unplugged, Wirral Wildlife, Liverpool University, Wirral EcoSchools and Friends of Parks Groups
- The Open Door Charity
- The Meeting Place
- The Parochial Church Council of the Ecclesiastical Parish of Christ Church Higher Bebington
- Jubilee Church Wirral
- Unity Supported Housing Ltd
- Men Too
- Raw 'n' Real C.I.C
- Koala NW
- Crea8ing Community
- Caritas Shrewsbury
- Wirral Older People's Parliament
- King's Church Wirral
- St Paul's Church PCC, Tranmere
- Venture Boxing and Fitness Club
- New Brighton Community Centre
- Merseyside Community Training Ltd
- Make it Happen Birkenhead limited
- Our Happy Hub
- WEB Merseyside
- North Birkenhead Development Trust
- Transforming Lives Together
- Two Brothers Gym CIO
- Movement and Bloom CIC
- The Neuromuscular Centre (NMC)
- Hoylake Flower Club
- The Callister Trust

## **Reference Papers to the CVF Reference Group Update to the HWBB, 15<sup>th</sup> June**

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- True Value, Towards Ethical Public Service Commissioning, Localis, 2021
- A Catalyst for Change, What COVID-19 has taught us about the future of local government, Upstream Collaborative, Nesta, September 2020.
- Changing Local Systems, Practical guidance for people working to improve local response to homelessness, Homeless Link
- Meaningful Measurement, how a new mindset around measurement can support a culture of continuous learning, Upstream Collaborative, Nesta, September 2020.
- Introducing New Operating Models for Local Government, Upstream Collaborative, Nesta, September 2020
- Building Strong Integrated Care Systems Everywhere, ICS implementation guidance on working with people and communities NHS 02.09.2021
- Joint review of partnerships and investment in voluntary, community and social enterprise organisations in the health and care sector. May 2016
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- Integrating Care, Next steps to building strong and effective integrated care systems across England, NHS, 2020.
- Strategic Commissioning Framework 2018-2020: Wellbeing Hubs, NHS, Northern, Eastern and Western Devon CCG
- Keep it Local, Principles Policy Campaign.
- WBC, Community wealth Building Strategy 2020-2025
- Local Trust, trusting local people, Community Hubs, Understanding Survival and Success. 06.2019.
- Community Hubs, how to set up, run and sustain a community hub to transform local service provision. My Community, Locality.
- Improving Commissioning Through a VCSE Single Point of Contact, Navca, 05. 2017
- Improving Access to Greenspace, A new review for 2020. Public Health England. 03.2020.
- Briefing: The government's levelling up agenda; An opportunity to improve health in England. The Health Foundation, 07.2021
- What a difference a place makes, The growing impact of health and wellbeing boards. Local Government Association, 06.2019.
- Collaboration at place and system: a snapshot of Health and Wellbeing Boards in the Integrated Care Landscape, LGA, 11.2021.
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- Addressing national health inequalities priorities by taking a health creating approach. The Health Creation Alliance. 08.2021
- Building healthier communities: the role of the NHS as an anchor institution. The Health Foundation. 2019.