

ADULT SOCIAL CARE AND PUBLIC HEALTH COMMITTEE

Monday 6 March 2023

Report Title:	ALL AGE DISABILITY SERVICE REVIEW – PROGRESS UPDATE
Report of:	DIRECTOR OF CARE AND HEALTH

REPORT SUMMARY

The purpose of this report is to provide Committee with a progress update on the All Age Disability Services review that was presented to the Adult Social Care and Public Health Committee on the 14 June 2022. The aim is to conduct a comprehensive review of all age learning disability and/or autism support. The review will focus on gaining a greater understanding of how individuals are supported through the system across their life course.

This report describes the All Age Disability Services review in three phases: -

- **Scoping Phase** - This provides an overview of the scope of work and guiding principles to frame the review.
- **Initiation, Planning and Engagement Phase** – This provides an overview of the key stakeholders identified, engaged with, and planned, all providing valuable insight to enable greater alignment of services to improve outcomes throughout the life course journey of a person that best meet their needs and aspirations.
- **Implementation Phase** – This provides an overview of the work to co-produce a plan which details the outcomes of the review, provides a set of recommendations and actions for improved outcomes for people with a disability that is likely to lead to a reduction in demand and contribute to the efficiency target set of £1M.

This progress report is not a key decision at this stage. It affects all wards.

RECOMMENDATION/S

The Adult Social Care and Public Health Committee is recommended to:

1. Note the progress to date of the All Age Disability Services Review.
2. Receive a final report by June 2023 describing the findings and recommendations for greater alignment of All Age Disability Service, with a focus on the life course journey for people with a disability.
3. Receive an implementation plan by June 2023 setting out how changes are to be made and by when.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

- 1.1 The All Age Disability Services Review supports the delivery of the Wirral Plan 2021-2026 'Active and Healthy Lives' theme: "Working for happy, active and healthy lives where people are supported, protected and inspired to live independently." And the 'Brighter Futures' theme: "Brighter Futures for all, regardless of their background".
- 1.2 The review will improve the way that people with a disability are supported with planning for their adult lives will enable people to live well in their communities, and to aspire to more active, fulfilling, and independent lives.
- 1.3 The review will support and align to delivery of the Wirral Statement of Action following the Special Educational Needs and Disability (SEND) inspection feedback. It will also align to the current SEND Strategy and its key priority to develop effective transition arrangements including preparing for adulthood pathway.
- 1.4 The reviewed approach to supporting people with a disability in Wirral will benefit from learning from other areas. This is to ensure that best practice in personalised care and support is offered to people to meet their goals and aspirations, and to achieve better outcomes.

2.0 OTHER OPTIONS CONSIDERED

- 2.1 Not to review All Age Disability Service. This would not deliver the best outcome for people with disabilities and their families/Carers.
- 2.2 Not to review All Age Disability Service. This would not deliver the efficiencies identified for this service area set for 2023/24.

3.0 BACKGROUND INFORMATION

- 3.1 There is a greater reliance in Wirral on more traditional care services, which leads to Wirral being a higher spend Local Authority on disability services. This can also mean that outcomes achieved for people with disabilities do not always help them to achieve aspirational targets or to be as independent as they could be. We believe that this could be improved through better alignment, joining up planning and collaboration between services, the experiences of people supported across the life course would be greatly improved by focussing upon their aspirations and life goals in a more effective and clear manner.
- 3.2 Wirral are a high spend Local Authority on adults with a disability and it is acknowledged that there are opportunities to optimise outcomes for people. The aim of the review is to gain a greater understanding of how people with disability transition through the system across their life course.
- 3.3 Our assumption is that effectively supporting young people and their families through transition from Children's to Adult's Services will reduce reliance on more traditional and intensive accommodation-based services, it will enable us to plan effectively to

meet housing and employment needs alongside education and training opportunities. This should contribute to improving outcomes for individuals and families.

- 3.4 All Age Disability Service Review has made steady progress from November 2022 – to date. Points 3.5 to 3.11 below describes the high-level summary of the progress to date and planned milestones ahead.
- 3.5 In November 2022, a scope of work was produced and agreed. The scope of work is guided by a set of principles illustrated below: -
 - ✓ Coproduction and collaboration placing people with disability at the heart of everything we do
 - ✓ Utilising data, insight, and intelligence, as well as best practice examples
 - ✓ Embracing strength-based practices, developing, and improving personalised care and support
 - ✓ Enable greater social value and economic benefits by better ways of working
- 3.6 In January 2023, Facilitate Consultancy were commissioned to support the Assistant Director, All Age Independence, and Providers Services to commence All Age Disability Service review, along with support from the Councils strategic change team.
- 3.7 In January 2023, the initiation, planning, and engagement milestone commenced and remains in progress throughout February 2023.
- 3.8 A project team has been established and regular meetings scheduled to ensure the project remains on track, and key risks and issues can be identified and addressed.
- 3.9 Key stakeholders have been identified. This includes staff from across the All Age Disability Life Course (from Wirral Council, Cheshire and Wirral NHS Partnership and Wirral Health and Care NHS Foundation Trust), who were invited for an introductory discussion in January 2023. People supported and families with lived experience will be engaged through the following groups: the SEND Parent and Carer Forum, the Speak Up Be Heard Self-Advocacy Group, Day Services Co-Production Group, and the members from the All-Age Disability Partnership Board. See Appendix 1 for a breakdown of stakeholders and channels of engagement.
- 3.10 This phase will be focused on the key activities, outlined below, to enable greater alignment of the All Age Disability Service with SEND services and Children’s Social Care services.
 - Identifying the range and type of support services available in Wirral to map all age disability care and support provision
 - Identifying and mapping project interdependencies to minimise duplication and double counting of benefits, for example the work underway against the Wirral SEND Statement of Action.
 - Horizon scanning for best practice and learning from other areas on models of All Age Disability services.
 - Gathering data and intelligence to understand current performance, benchmark, and define future improvements.
 - Mapping customer journey throughout life course.
 - A review of the current Council expenditure on support to people with a disability.

3.11 In March to May 2023, a report will be produced using the information gathered through the initiation and planning phase (see Report Summary Section), with a view to improving outcomes and contributing to the £1M efficiencies set through a more co-ordinated response for people with a disability. The report will:

- Define the review objectives and outcomes, vision, and values.
- Set out the design principles, and approach.
- Identify the options and making recommendations to enable people with a disability and to transition through their life course journey smoothly, effectively, and efficiently.
- Identify risks, issues, and assumptions, as well as mapping the dependencies for supported employment, volunteering opportunities, personalisation, direct payments, and use of technology enabled care.
- Outline a high-level implementation plan for the recommended options, including resource and actions requirements.

3.12 This report will be for consideration / approval by the Adult Social Care and Public Health Committee and Children, Young People and Education Committee in June 2023.

4.0 FINANCIAL IMPLICATIONS

4.1 A £1M efficiency is required in 2023/24 as part of the current Medium Term Financial Plan. This review implementation plan will identify actions against this target and any assumptions, risks and mitigating factors.

5.0 LEGAL IMPLICATIONS

5.1 The Council has a legal duty to assess the needs of people who may need care and support, to promote independence and wellbeing, and can apply discretion as to how to meet those needs identified.

5.2 All proposed changes will need to be in line with statutory requirements, including The Mental Health Act 1983, The Care Act 2014, and The Health and Care Act 2022.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

6.1 Internal existing officer resources has been required to provide leadership and programme management of the review. The review is supported by an external consultant.

7.0 RELEVANT RISKS

7.1 There is no risk presented by the plan to review All Age Disability services for people who need care and support who will continue to have their needs met.

7.2 There is a risk that the review may not identify or deliver the required financial efficiencies stated for 2023-2024

7.3 There is a risk due to delays in commencing the review which may impact also on the identified efficiencies stated for 2023-2024

7.4 There is a risk that on completion of the review changes required may require more than a year to implement.

8.0 ENGAGEMENT/CONSULTATION

8.1 Stakeholders and experts by experience will be involved in the review planning and delivery of workstreams included in the project delivery. (Appendix 1)

8.2 The initial findings for the review will be consulted with Committee Spokes from the Adult Social Care and Public Health Committee in the form of an internal workshop.

8.2 The review will be presented also to the Children, Young People and Education Committee.

9.0 EQUALITY IMPLICATIONS

9.1 There are no equality implications as a direct result of this report.

9.2 An Equality Impact Assessment (EIA) will be developed alongside the development of the project plan. The review will seek engagement from people with disabilities and other stakeholders in the review design.

9.3 Consideration will be given to the need for an EIA for any individual areas of work within the review where this is identified.

9.4 Equality considerations arising from any future recommendations from the completed review will be fully considered.

9.5 The PDF file may not be suitable to view for people with disabilities, users of Assistive Technology or mobile phone devices. Please contact the report author if you would like this document in an accessible format.

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

10.1 Consideration will be given to environmental and climate implications in the planning and implementation of the review, and also in its recommendations.

11.0 COMMUNITY WEALTH IMPLICATIONS

11.1 Care provider organisations employ significant numbers of Wirral residents who contribute to the local economy. People with a disability having greater opportunity to reach their aspirations for work, housing, leisure, learning and volunteering will positively impact on the vibrancy and development of local communities and economies.

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APPENDICES

Appendix 1 – Stakeholder Engagement

BACKGROUND PAPERS

Wirral Adult Care and Health Market Position Statement:
<https://www.merseysidemarketpositionstatement.co.uk/#section-1>

TERMS OF REFERENCE

This report is being considered at the Adult Social Care and Public Health Committee in accordance with Section 2.2(a) adult social care matters (e.g., people aged 18 or over with eligible social care needs and their carers).

SUBJECT HISTORY (last 3 years)

Council Meeting	Date
Adult Social Care and Public Health Committee	14 June 2022