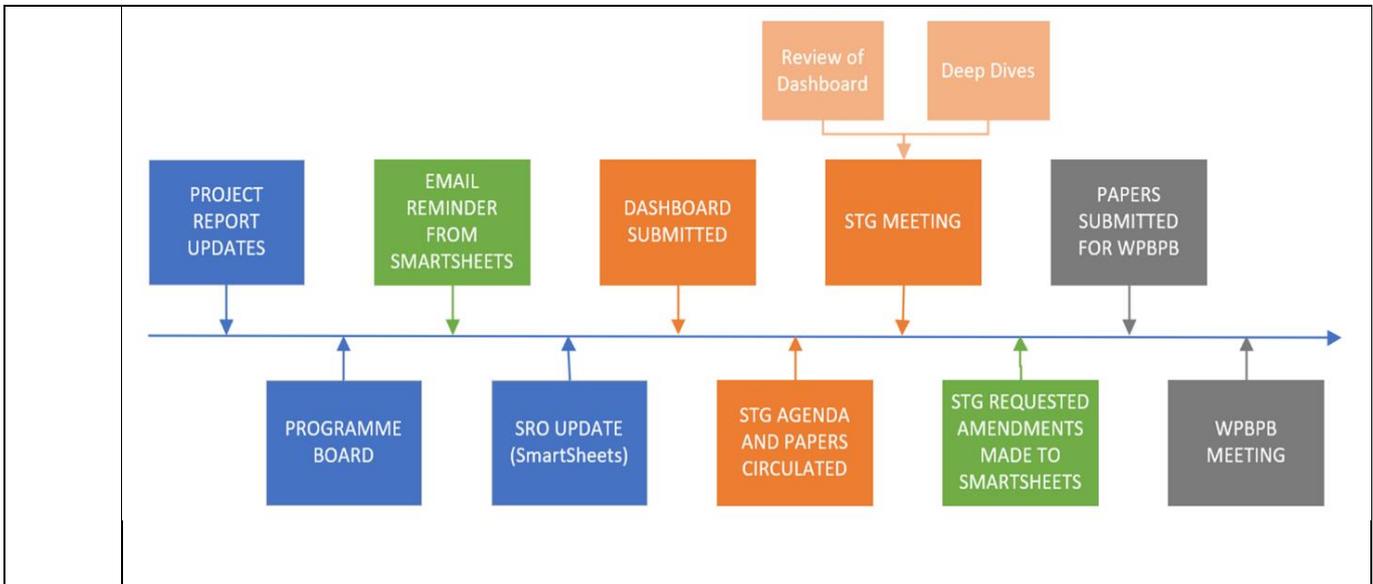| Title	Wirral Health and Care Plan Programme Delivery Dashboard
Authors	Julian Eyre Programme Director, Wirral Improvement Team
Report for	Wirral Place Based Partnership Board
Date of Meeting	19th October 2023

Report Purpose and Recommendations

The purpose of this report is to present to Place based partners the performance dashboard for the programmes within the Wirral Place Health and Care Plan. The dashboard structure has been developed and agreed with the Strategic Transformation Group (STG), and the live dashboard is reviewed by the STG on a monthly basis, where programme Senior Responsible Officers (SRO's) attend.

The report aims to provide the Board with information and assurance on the progress of the Programmes associated with the Wirral Health and Care plan 2023-24.

It is recommended that the Wirral Place Based Partnership Board note this report which provides assurance on the delivery and oversight of the Health and Care plan programmes.

Key Risks

This report relates to Place Delivery Assurance Framework (PDAF) and the associated high-level risks, namely:
- Service Delivery
- Children and Young People
- Collaboration
- Workforce
- Finance
- Community Wealth Building

The Programme Delivery Dashboard presented in this paper forms part of the assurance framework that measures the strength and effectiveness of the controls that have been put in place to mitigate the risks to Place objectives.

Governance journey

Date	Forum	Report Title	Purpose/Decision
21st September 2023	Strategy and Transformation Group	Health and Care Plan progress update	To Update STG on progress on Health and Care plan

1	Narrative
1.1	**Background**
1.1.1	Following the publication of the Wirral Place Health and Care Plan 2023-24 and its endorsement by the Wirral Place Based Partnership Board (WPBPB) on 22nd June 2023 work has been undertaken by the Wirral Improvement Team, led by the Strategy and Transformation Group (STG) to build a performance dashboard providing oversight of the whole programme portfolio within the plan.

1.1.2	For the avoidance of doubt, the programmes that constitute the portfolio within the Health and Care Plan are summarised in the figure below:

Wirral Place Programmes

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1.1.3	The data and narrative that constitutes the dashboard was built through consultation with the SRO's and Programme Leads for each constituent programme and the membership of the Wirral STG. An agreed process of recording and monitoring each programme allowed for the build of templates within the 'Smartsheets' Programme Management software, that allows for automatic uploading of information into the dashboard, ensuring that data only needs to be entered once.
1.1.4	Of the programme portfolio within the Health and Care plan; a number of the programmes are managed directly through the Wirral Improvement team, whilst others are managed by partner organisation Programme Management Office (PMO) functions. However, the Wirral Improvement team oversee the collation and reporting of the whole portfolio, working with the SRO's and programme leads.
1.1.5	The dashboard forms the information baseline for the monitoring and control of the suite of programmes within the plan. The monitoring process follows a clear timeline for report updating, review and adjustment. It also supports the detailed review of individual programme areas though a schedule of 'deep dives'. The monthly process is summarised in the figure below:

1.1.6	The 'Live' Dashboard is presented to STG monthly, who act as the programme board for the portfolio, with the exception of those programmes that it has been agreed should currently report directly to WPBPB. However the whole portfolio will be shared including these areas for the completeness of information, and to ensure that there is a full 'read across' within the portfolio and a consideration of interdependencies.	
1.1.7	In order to build strong assurance into the oversight of the Health and Care Plan, the whole portfolio will be subject to a monitoring and control strategy which is under development with STG. The strategy will define how Wirral Place Health and Care Plan programmes will be monitored and controlled to ensure that they are: • Effectively managed in line with best practice project and programme management standards • Focussed on action and delivery • Focussed on achieving positive, demonstrable outcomes for the Wirral system including its residents, health and care organisations and employees The strategy will define clear tolerances, escalation governance and change authority.	
1.1.8	The overall performance RAG rating for the Health and Care plan delivery in September was Green, with two programmes in the portfolio reporting Amber and the rest reporting Green. Based on the information within the September dashboard the board is directed to note the following highlights: Guiding Programmes • The **Neighbourhood programme** has now identified two trailblazer neighbourhoods, one in Wallasey and one in Birkenhead. Asset mapping has been completed to capture wider population priorities • A workshop is being organised by the **Population Health Programme** to explore approaches to improve early detection and better management of cardiovascular disease. • The **Use of Resources** programme has identified two key delivery priorities; the financial recovery plan and value for money, which will now be established as projects. Delivery Programmes • Following a workshop with senior leaders in Wirral Place, the **Children and Young People's** Programme have identified three key priorities for focus which will be taken to the Joint Health and Care Commissioning Executive Group for ratification • A **Learning Disabilities** all age review has taken place which has identified an	

initial priority around transition between children's and adult's services.

- Within the **Mental Health** programme work has been undertaken around acute capacity and demand baseline data. This has highlighted some key challenges around the increased multi-factorial complexity of service users.
- The **Primary and Community** programme has established its programme structure and have agreed to incorporate the Ageing Well agenda into the programme.
- The **Urgent and Emergency Care** programme reports separately and directly to WPBPB

Enabling Programmes
- Within the **Digital Maturity** programme, the focus has ben on the migration work from the Wirral Care Record to CIPHA. A gap analysis is being undertaken by the provider. The Telederm offer has now raised over 1000 live cases. The phased implementation has been extended with a projected 100% roll out by the end of October 2023.
- Work is underway to establish the key priorities within the **Estates and Sustainability** programme to align with the wider system requirements.
- The **Medicines Optimisation** programme has worked with partners to rationalise approaches to establish a single oversight group which will aid the programme prioritisation and governance arrangements
- The **Workforce** programme held a System Workshop 13 September with an enthusiastic membership, the outcome of this workshop will help to support the development of the programme and its priorities.

2	Implications
2.1	*Risk Mitigation and Assurance* Each programme within the Health and Care Plan has identified the relevant programme risks and mitigations. A summary risk report is available that identifies the red and amber rated risks across the portfolio of programmes.
2.2	*Financial* The potential financial implications arising from the Wirral Health and Care Plan are considered within the individual programme benefits, risk and issue logs, and any specific financial implications would be addressed through the appropriate processes. The Use of Resources programme will focus on identifying opportunities to deliver further efficiencies to spending on Wirral.
2.3	*Legal and regulatory* There are no legal or regulatory implications directly arising from this report.
2.4	*Resources* The Health and Care Plan programme structure includes enabling programmes for workforce, digital maturity, estates, and sustainability. Part of the remit of these programmes is to identify and support the specific resource implications of the delivery and guiding programmes.
2.5	*Engagement and consultation* The programmes presented within the dashboard are specific to the Wirral Health and Care Plan, which has been developed collaboratively across key stakeholders across the Place through place workshops and with system colleagues within Strategy and Transformation Group meetings.
2.6	*Equality* Wirral Council and NHS Cheshire and Merseyside have a legal requirement to make sure their policies, and the way they carry out their work, do not discriminate against anyone. Within the Health and Care Plan there is a framework for our approach to tackling health inequalities and each programme of work will complete impact

	assessments to ensure any adverse impact is identified and mitigating actions put in place where possible.
2.7	*Environment and Climate* The enabling programmes within the Health and Care Plan include an estates and sustainability programme which has a specific aim to target investment to support net zero carbon ambitions. Furthermore, the plan is cognisant of and guided by a number of key national, regional and Wirral specific strategy and policy requirements that focus Wirral Place on environment and climate implications, including the Wirral Plan 2021-26, the Health and Wellbeing Strategy 2022-27 and Marmot Principles to build safe, sustainable and vibrant communities.
2.8	*Community Wealth Building* Community Wealth Building in Wirral focusses on partnerships and collaboration. These partnerships are led by Wirral Council with external partners and stakeholders, including residents. NHS Cheshire and Merseyside will support the Council in community wealth building by ensuring health and care organisations in the borough have a focus on reducing health inequalities and contribute to the development of a resilient and inclusive economy for Wirral.

3	**Conclusion**
3.1	The dashboard presented within this report provides an oversight of the whole programme portfolio, provides a monthly narrative update and RAG rating of overall programme performance, benefits, risks, and issues. There is a requirement to demonstrate progress against the delivery of the priorities within the Plan to evidence the progress made to the Wirral Place Based Partnership Board. The programme dashboard provides that evidence. The dashboard will be updated on a monthly basis to provide assurance to this board.

4	**Appendices**
	Appendix 1 Wirral Health and Care Plan Dashboard The PDF file below may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. Please contact julian.eyre@nhs.net if you would like this document in an accessible format.

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