WIRRAL SAFEGUARDING ADULTS PARTNERSHIP BOARD

STRATEGIC PLAN 2022- 2024

Raising awareness of adult abuse and neglect by improving the quality of adult safeguarding services for the residents of Wirral and those working with them.

BE ASSURED…

1. Quality of Services
2. Neglect (Whole family approach)
3. Self-Assessment & Multi Agency Audits
4. VPRF Referrals - police

BE HEARD…

1. Advocacy
2. Connectivity (Frontline, Public and other boards)

BE KNOWLEDGABLE AND SKILLED…

1. Multi-Agency Training
2. Learning from SARs and other reviews
3. PiPoT (Persons in Position of Trust)
4. LPS – Liberty Protection Safeguards

WSAPB Business Plan 2022- 2024

Improving the quality of Adult Safeguarding Services for the residents of Wirral and those working with them.

BE ASSURED – QUALITY OF SERVICES

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG
Ensure there are appropriate Multi-agency Adult Safeguarding Policies & Procedures in place and where necessary co-ordinate their revision	Operational Safeguarding subgroup	April 2023 (adjusted from original date of December 2022)	- MA Safeguarding Adults Policy, S42 Guidance and WSAPB Escalation Policy & Procedure signed off at December 2022 board - Inaugural Operational Safeguarding Group meeting took place on 07/12/22 - Forward plan for all	

Key	
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			Policies & procedures agreed at the above meeting - MA Safeguarding procedure drafted and with partners for final comments (march 23) - Final revisions made at June OS sub group meeting. MA procedure to go out to board for sign off and publication in July. - MA safeguarding procedure published September 2023	
Ensure there is a consistent, measurable approach to the grading of quality of care in local care homes	Care Home Quality Task & Finish Group	January 2023	- Care Home Development Day took place on 25/11/22 - PAMMs system implemented, and	

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			- results shared with the Q & P sub group - Regular reports presented to the Q & P subgroup re care providers - Update report to be presented to board meeting 14/12/23 by quality and commissioning leads	
Gain assurance that the information is used to improve quality	Quality & Performance Subgroup	March 2023	- Health & Social Care Care Home improvement plan / strategy to be developed and brought to Board for assurance - Update report to be presented to board meeting 14/12/23 by quality and commissioning leads	

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Provide quarterly reports on the progress of Quality Improvement projects	Key partners	Quarterly from January 2023 onwards	- This forms part of the Quality Assurance Framework and updates are provided to the Quality & Performance subgroup	

BE ASSURED – NEGLECT (a whole family approach-joint approach with WSCP)

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG
Develop a Wirral wide neglect strategy	Combined Neglect Group	January 2023	- Several 'Neglect' meetings attended by Business Manager. Strategy on track for completion - Cherish strategy completed and going to the next meeting of the T & F group on the 22/03/23 for sign off - Cherish strategy circulated to board	

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			members in June 23. Work has started on the delivery plan	
Awareness raising re Neglect and the support available locally	Combined Neglect group	March 2023	- Cherish strategy circulated to board members in June 23. Work has started on the delivery plan - Further work required on the development plan	

BE ASSURED – SELF ASSESSMENT AND AUDITS

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG
Develop a Self - Assessment tool for use by all organisations delivering services	Quality & Performance subgroup	September 2023 (adjusted from original date of December 2022)	- Discussed at Q&P group in November and T & F group agreed at December 2022 meeting - T & F group met in February and are currently undertaking a scoping exercise of other SA tools to	

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			- update the existing one - Platform for delivery and completion of the SA still to be identified - Draft SA loaded on to survey monkey and sent to T & F members to test- June 23 - Further work was required to find a suitable platform, this has been done and it is planned for the self assessment to go live in January 2024	
All organisations delivering services to undertake an adult safeguarding self-assessment	Quality & Performance subgroup	Annually January 2024 and onwards (amended from original date of June 2023 & June 2024)	- Discussed at December 2022 meeting - Self assessment to be rolled out in January 2024 to aid the	

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			planning of board priorities for 2024 onwards	
Develop a programme of multi-agency deep dive audits derived from the findings from the WSAPB's performance dashboard	Quality & Performance subgroup	Developed by March 2023 and undertaken periodically thereafter	- Discussed at Q & P group in November - This work has not yet started due to difficulties in getting regular, accurate performance data through which to identify areas for audit - Single agency audit findings are scheduled to be brought to the Quality & Performance subgroup from January 2024 onwards. These will help to define the areas requiring MA audit work	

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				■
Develop a schedule of reporting to the board detailing the outcomes of safeguarding audits undertaken by individual agencies	Key partners & WSAPB Business Manager	Twice yearly – dates to be agreed	- Discussed at Q & P group in November - Please see above update	■

BE ASSURED – VPRF Referrals

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG
Participate in the collaborative Learning Review detailing concerns re VPRF referrals and work with Police colleagues to improve the system	WSAPB Business Manager	April 2023 (adjusted from original date of December 2022)	- Further meetings have taken place and information is ready to be discussed with Police Colleagues - Police have been made aware of concerns, this has been highlighted as part of their recent PEEL inspection report and further	■

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			work will follow because of this	
Report the outcomes to the WSAPB to support the identification of trends and areas for improvement	WSAPB Business Manager and Police Colleagues	April 2023 (adjusted from original date of December 2022)	- please see information above	

BE HEARD – ADVOCACY

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG
Develop a stream of work to better understand the provision and uptake of Advocacy services on the Wirral	Operational Safeguarding subgroup	Initiate September 2022 and complete by March 2023	- Spotlight Session held in September 2022 to start discussion - NCompass colleagues attend the board sub group to lead this piece of work - T & F group set up to undertake a scoping and assurance exercise and come	

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			back to board with proposals of next steps / actions req'd - Consultation exercise undertaken with professional social worker forum on the 01/02/23 including questionnaire - Data analysis exercise undertaken - T & F group due to meet again at the end of March - Report currently being written to show usage and feedback on advocacy services to be presented to a future board	

BE HEARD – CONNECTIVITY (Frontline and Public)

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG

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Develop appropriate and effective mechanisms to hear the voices of our citizens to inform the work of the board. Each Board meeting to start with a story of someone with lived experience	Communication & Engagement subgroup	December 2022 onwards	- Forward plan discussed at December 2022 Comm's & Engagement sub group - 2 strands of consultation work underway. One with the VCSFE sector and one with practitioners - Hoarders work & experience planned for March board meeting - Engagement event held with MASH staff and safeguarding practitioners in May 2023 - Engagement with the	

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			public and those using services is currently under development and is a priority for the communication & engagement subgroup	
Develop appropriate and effective mechanisms to engage with practitioners and use their experiences to improve safeguarding adult services on the Wirral	Communication & Engagement subgroup	Ongoing with quarterly feedback to the WSAPB	- Discussed at December 2022 Comm's & Engagement sub group with focus group sessions planned and agreed - 2 strands of consultation work underway. One with the VCSFE sector and one with practitioners - 2 Consultative sessions undertaken with the VCSFE sector during March. One	

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			with managers and safeguarding leads and one with practitioners - Consultative work on Advocacy undertaken with Social Workers - A series of 'Let's talk about Adult Safeguarding' sessions have been ran with people working within the sector inc VCSFE organisations, Health & Care workers. The findings from these sessions have been shared with board in September 2023 with actions agreed for specific organisations - The board held a networking and	

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			awareness raising event during adult safeguarding week (23/11/23) this was attended by 160+ workers and volunteers	
Work with other boards in Wirral to ensure the work of the WSAPB is aligned with Wirral priorities and opportunities for joint work are maximised	Independent Chair and WSAPB Business Manager	Initiated September 2021. Work ongoing	- Several meetings have taken place but further work is needed. New date has been arranged for January. - A further meeting took place on the 07/03/23 and there is a move for the CEO for Wirral Council to take the lead on this moving forward. This is still onoging	

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BE KNOWLEDGEABLE AND SKILLED – MULTI-AGENCY TRAINING

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG
Develop a multi-agency workforce development strategy with particular focus on the training needs of our 3rd sector partners	WFD Task & Finish group	March 2023	- Meeting held with Wirral Council organisational Development team and support agreed - Proposal agreed at December 2022 board - WFD Task & Finish group meeting arranged for 19 December 2022 - This work has been halted due to staff absence - Confirmation from Wirral organisational Development that this work can now start again and a paper was taken to	

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			board in June 23 with a proposed delivery plan which was accepted. - Leads from key partners have now been identified and meetings established to start to write content for courses. The intention is for the offer to be available from April 2024	
Roll out a comprehensive programme of Multi-agency Safeguarding Adults training for Wirral	WFD Task & Finish group	June 2023	- WFD Task & Finish group meeting arranged for 19/12/22 to take forward this work subject to approval at Board - Approved at board - Please see update	

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			above.	

BE KNOWLEDGEABLE AND SKILLED – LEARNING FROM SAR'S (Safeguarding Adult Reviews)

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG
Explore the Bexley Learning hub and other approaches to the sharing of learning from SARs and other processes	WFD Task & Finish group	September 2023	- to be undertaken by WFD task & Finish group once the training programme has been implemented - This is an area of work that is still being explored both on a local and regional basis.	
Ensure a timely approach to the sharing of learning from national and local SARs	WFD Task & Finish group	March 2023	- On agenda for December 2022 Task & finish group meeting - Work being undertaken with	

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				other boards to support the development of a robust approach to this.	

BE KNOWLEDGEABLE AND SKILLED – Specific safeguarding responsibilities

OBJECTIVE	LEAD	TIMESCALE	PROGRESS	RAG
Re-launch the NW PIPOT policy and deliver refresher briefings to support organisations in the undertaking of their responsibilities	Operational Safeguarding subgroup	June 2023	- Awaiting revised version of the Policy from NWADASS group - Policy / Guidance still under revision by NWADASS however the Operational Safeguarding subgroup of the board have agreed that a working group on this needs to be established	

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| Ensure the partnership are aware of requirements under new LPS legislation (Liberty Protection Safeguards) | Operational Safeguarding subgroup | Dependent on publication of new legislation | - Spotlight session to be delivered by Lorna Quigley and Isabel Watson. Date to be confirmed
- A core group is to be set up by Isabel Watson (PSW) to keep an oversight of developments in relation to LPS and provide periodic updates to Board as appropriate
- Core group established by Principle Social Worker who feeds back to the Q & P group on a regular basis
- National delays with this work | |

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