

# Public Document Pack

## WIRRAL PLACE BASED PARTNERSHIP BOARD

Thursday, 22 February 2024

### PRESENT:

Simon Banks	Place Director (Wirral), NHS Cheshire and Merseyside, (Chair)
Dr Abel Adegoke	Primary Care Representative
Dave Bradburn	Director of Public Health, Wirral Council
Jo Chwalko	Chief Operating Officer, Wirral Community Health and Care NHS Foundation Trust
Graham Hodgkinson	Director of Care and Health, Wirral Council
Janelle Holmes	Chief Executive, Wirral University Teaching Hospital NHS Foundation Trust
Carol Johnson-Eyre	Voluntary, Community, Faith and Social Enterprise representative
Dr David Jones	Primary Care Representative
Councillor Julie McManus	Wirral Council
Councillor Simon Mountney	Wirral Council
Councillor Kieran Murphy	Wirral Council
Tim Welch	Chief Executive, Cheshire and Wirral Partnership NHS Foundation Trust
Simone White	Director of Childrens Services, Wirral Council
Dr Stephen Wright	Primary Care Representative

### ALSO PRESENT:

Julian Eyre	Wirral Improvement Team
Martin McDowell	NHS Cheshire and Merseyside
David McGovern	Wirral University Teaching Hospital Foundation Trust
Lorna Quigley	NHS Cheshire and Merseyside
Zel Rodgers	Wirral Council for Voluntary Services
Deborah Smith	Wirral University Teaching Hospital NHS Foundation Trust
Vicky Shaw	Head of Legal Services, Wirral Council
Mike Jones	Secretary

### 113 WELCOME AND APOLOGIES FOR ABSENCE

The Chair welcomed the members of the Board, officers and those watching the webcast to the meeting.

Apologies for absence were received from:

Karen Howell, Chief Executive, Wirral Community Health Care NHS Foundation Trust

Alison Hughes, Director of Corporate Affairs, Wirral Community Health and Care NHS Foundation Trust

Justine Molyneux, Voluntary, Community, Faith and Social Enterprise sector representative

Karen Prior, Healthwatch Wirral

Gareth Prythech, Chief Executive, Wirral Council for Voluntary Services

Paul Satoor, Chief Executive, Wirral Council

Kirsteen Sheppard, Healthwatch Wirral

#### 114 **DECLARATIONS OF INTEREST**

The Chair asked for members to declare any interests in any items on the agenda. No interests were declared.

#### 115 **MINUTES OF PREVIOUS MEETING**

**Resolved – That the minutes of the meeting held on 25 January 2024 be agreed.**

#### 116 **ACTION LOG**

There were no items on the action log.

#### 117 **PHASE ONE REVIEW OF INTERMEDIATE CARE SERVICES (IMC) WITHIN WIRRAL**

The Associated Director of Quality and Safety Improvement presented this report which informed the Board of the outcome of Phase One of the Review of Intermediate Care Services in Wirral (“the Review”). The Review had been undertaken by the commissioners of the services, NHS Cheshire and Merseyside and Wirral Council. The report identified that there were disparities in the Intermediate Care Services that were both commissioned and provided by the organisations in several areas including performance, length of stay outcomes and staffing models. The Clatterbridge Intermediate Care Centre (CICC) delivered a good service and within the original specification. This service could be improved further to reflect the changes to both patient and system changes over the period of the contract. The other two contracts had been Elderhome and Leighton Court, which had been extended to their maximum extent and were scheduled to cease on 31 March 2024. The review looked at national standards as well as patient experience as reported by Healthwatch Wirral, and a CQC inspection. Phase Two was still under consideration regarding specifications.

**Resolved – That**

- 1. the report be noted.**
- 2. the action that has been taken as below be noted:**
  - The cessation of the contract with Elderhome and Leighton Court beyond 31st March 2024**

- **Phase Two of the Review will involve Commissioners agreeing a service specification for the CICC. In developing this specification, the following issues will be considered:**
  - **A change to the service specification to enable end to end service provision including pharmaceutical and medical input into the unit.**
  - **Full utilisation of the facility ensuring that it is used for preventing hospital admissions (stepping up) in addition to reducing length of stay (stepping down).**
  - **Address identified commissioning gaps within the pathway to ensure that appropriate care is delivered (i.e., provision for elderly mentally infirm (EMI)).**
  - **Due to the value of the CICC contract, as a statutory organisation, NHS Cheshire and Merseyside must comply with procurement legislation. The proposed specification will therefore only be shared at a Joint Strategic Commissioning Board and procurement decisions will be taken thereafter.**

## 118 WIRRAL PLACE GOVERNANCE MANUAL

The Director of Corporate Affairs for Wirral University Teaching Hospital NHS Foundation Trust presented this report which followed a report to the Board in July 2023 presenting the first draft of the Wirral Place Governance Manual. Since then, further work had been completed by the Place Governance Group members to review the Terms of Reference of the groups supporting the Board and version 2 of the Governance Manual had been developed and was provided for approval. It would be reviewed over the forthcoming 12 months with substantial changes brought to the Board for approval.

Members suggested minor changes.

The Chair outlined the arrangements for the Chairing of the Board which followed informal discussions. The Voluntary, Community, Faith and Social Enterprise sector would act as Chair for the 2024/25 Municipal Year with the Place Director in support. All other arrangements would be brought forward by a year, with NHS Trusts Chairing in 2027/28.

**Resolved – That the Wirral Place Governance Manual V2 be approved, recognising that by nature it remains a dynamic document and further updates or revisions will be reported to the PBPB as appropriate.**

## 119 STATE OF THE SECTOR SURVEY VCFSE

The Wirral Council for Voluntary Services Development Manager presented this which gave the results from a review of the Voluntary, Community, Faith and Social Enterprise (VCFSE) sector commissioned by NHS Cheshire &

Merseyside, in partnership with the VCFSE sector. The Review 2023 contained information on the profile of the sector, sector workforce, the main activities of the sector, community assets and partnership working. It analysed partnership working, current challenges, future activity and measuring impact. It also contains subregional and place-based summary reports and outlined 6 opportunities, which were:

1. NHS and VCFSE links.
2. Increasing VCFSE resilience through identified investment.
3. Voluntary sector in supply chains.
4. Extend NHS workforce development to create opportunities for the VCFSE workforce
5. Commissioning of social value in Place.
6. Unlock capacity in NHS estates.

Members noted that it was a difficult time for the sector as employers made redundancies and costs increased but their contribution was acknowledged and welcomed. It was noted that the sector was more flexible and responsive than the public sector.

**Resolved – That the report be noted, and Wirral CVS be asked to work with Place partners to develop an action plan in response to the opportunities in the report.**

## 120 **QUALITY AND PERFORMANCE REPORT**

The Associated Director of Quality and Safety Improvement presented this report which provided oversight of the Quality and Performance across Wirral Place since the last reporting period. The report focussed on some key areas of improvement including, Healthcare Associated Infections (HCAI) and Special Educational Needs and Disabilities (SEND), including a model for SEND diagnosis and support which was being consulted on with the intention of implementation in May 2024.

Members stressed the opportunity to link with other initiatives around SEND issues and recognising it can affect the future life opportunities for children and young people.

**Resolved – That**

- **the work underway across the system to monitor quality and performance, identifying areas for improvement be noted.**
- **the further work underway to strengthen the governance around quality and safety across Health and Social Care be noted and endorsed.**
- **assurance be received around the robust improvement plans in place to manage specific areas for improvement.**

121 **PLACE FINANCE REPORT INCORPORATING POOLED FUND UPDATE (MONTH 9, DECEMBER 2023)**

The Associate Director of Finance and Performance for NHS Cheshire and Merseyside presented this report which provided an update on the financial position for the Wirral Place health and care system partners as at the end of December 2023.

**Resolved – That the report and the specific recommendations in relation to the Pooled Budget, listed below be noted:**

- **the forecast reported position for the Pool and the discharge fund as at Month 9 2023/24.**
- **that the shared risk arrangements are limited to the Better Care Fund only, which is reporting a forecast breakeven position.**
- **the 2023/24 Section 75 agreement is signed and sealed.**

122 **WIRRAL HEALTH AND CARE PLAN PROGRAMME DELIVERY DASHBOARD**

The Programme Director, Wirral Improvement Team presented this report which presented the performance dashboard for the programmes within the Wirral Place Health and Care Plan 2023-24.

Members queried the way ratings were depicted.

**Resolved – That the report which provides assurance on the delivery and oversight of the Health and Care plan programmes be noted.**

123 **UNSCHEDULED CARE IMPROVEMENT PROGRAMME UPDATE**

The Chief Executive, Wirral University Teaching Hospital, in their capacity as Senior Responsible Officer for the Unscheduled Care Programme, presented this report. The report provided information and assurance on the work of the Unscheduled Care Improvement Programme for Wirral, which aimed to optimise patient flow across the whole of Wirral, with the measure being the 'No Criteria To Reside' patients, which had reduced from 270 to 100, changing Wirral from an outlier with high figures to one of the better performing areas.

Member discussed the patient experience in admissions and how to avoid admissions by using other services.

**Resolved – the update be noted.**

124 **WIRRAL HEALTH AND CARE PLAN: WORKFORCE PROGRAMME**

The Senior Responsible Officer for Wirral Health and Care Workforce presented the report which provided an update on the progress of the Workforce Enabling Programme within the Wirral Place Health and Care Plan 2023-24, including the priorities.

Members commented how a focus on 18- to 24-year-olds was important, and that the application process may be daunting for applicants.

**Resolved – That the report which provides assurance on the delivery and oversight of the workforce programmes be noted.**

125 **STRATEGY AND TRANSFORMATION GROUP HIGHLIGHT REPORT**

The Chair presented this report which provided an update on the work of the Strategy and Transformation Group (STG).

**Resolved – That the work of the Strategy and Transformation Group be noted**

126 **PRIMARY CARE GROUP REPORT**

The purpose of this report was to provide the Wirral Place Based Partnership Board with an update on the work of the Primary Care Group (PCG).

**Resolved – That the work of the Primary Care Group be noted.**

127 **QUALITY AND PERFORMANCE GROUP REPORT**

The purpose of this report was to update Wirral Place Based Partnership Board of the discussion and outcomes of the meeting of the Quality and Performance Group held on 25th January 2024.

**Resolved – That**

- **the work underway across the system to monitor quality and performance, identifying areas for improvement, be noted.**
- **assurance around the robust plans in place to manage specific areas for improvement be noted.**

128 **PUBLIC QUESTIONS, STATEMENTS AND PETITIONS**

There were no questions from the public or members and no petitions or statements.

129 **WIRRAL PLACE BASED PARTNERSHIP WORK PROGRAMME**

The Head of Legal Services introduced this report which presented the future work programme of the Board.

**Resolved – That the work programme for the Wirral Place Based Partnership Board for the remainder of the 2023/24 municipal year be noted.**

130 **ANY OTHER BUSINESS**

One Member raised an issue from a resident and asked about services to be provided when a doctor's surgery became an acute respiratory care hub. This was answered with an explanation that the hubs were operated by a particular practice, utilising specific grant money, in Winter 2022/2023 and Winter 2023/2024. Attendance was reported as being low.

131 **FUTURE MEETINGS:**

10 am on 21 March 2024

10 am on 9 May 2024

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