

# Wirral Working Together

A Council Plan for 2023-2027

All Themes  
Performance

## Performance Report

### Welcome to our Council Plan Performance Report

The Council Plan is the Council's key plan and sets out our main priorities between 2023-27. The Council Plan translates our vision 'working together to promote fairness and opportunity for people and communities' into a deliverable plan to turn this vision into a reality for the people of Wirral.

This performance report provides information related to the effectiveness of the delivery of our Council Plan. It will be updated on a quarterly basis. The plan identifies six delivery themes. This report provides a dashboard to view progress on delivery of the whole plan and a summary dashboard for each key theme.

For each theme a quarterly narrative report provides context on how the plan is being delivered, it highlights key areas of success and identifies areas where we need to do more to keep performance on track. The dashboard also reports on progress using our key performance measures.

You can also view delivery by theme by clicking on the buttons below.

**Efficient, effective and  
accessible council**

**Early help for children and  
families**

**Promote independence and  
healthier lives**

**People focused regeneration**

**Protect our environment**

**Safe, resilient and engaged  
communities**

This report may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. If you need the report in a different format please email [wisanalytics@wirral.gov.uk](mailto:wisanalytics@wirral.gov.uk)

# Promote Independence & Healthier Lives

## Areas of improvement

The number of people supported with assistive technology and the percentage of adults with a learning disability who live in their own home or with their family have both increased compared to previous figures leading to increasing people's independence.

The percentage of adults who are active in Wirral based on the national Sport England annual survey has increased in the latest return compared to the same period last year. However, Wirral activity is less than both North West and England benchmark figures.

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Home

Green

Equal to or better than previous period or target

Amber

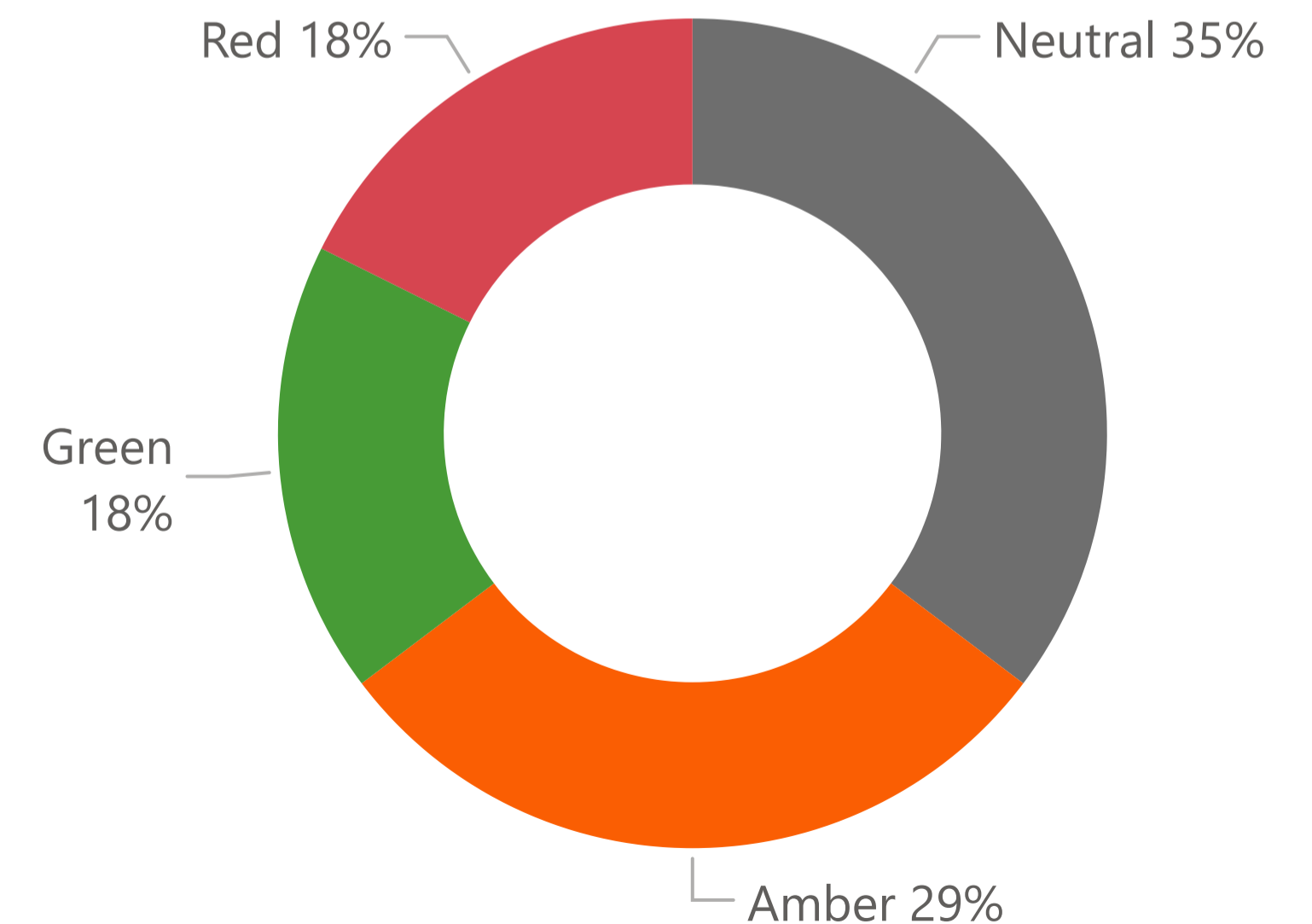
Within 5% or 5 percentage points of previous period or target

Red

Over 5% or 5 percentage points worse than previous period or target

Neutral

Information purposes - neither high or low is better



## Areas requiring improvement

The proportion of older people who were still at home 91 days after discharge from hospital into reablement or rehabilitation service has reduced compared to the previous figure, 270 out of 309 achieved this measure in 2022-2023 compared to 310 out of 331 in 2021-2022. However, Wirral's performance remains higher (by 5.1%) than the North West and England averages. To support and improve outputs for this measure the integrated Transfer of Care Hub (based in the hospital) aims to ensure that people are discharged on to the right pathway with care arrangements that are sustainable to avoid readmissions. Whilst learning is also obtained via partnership working from services such as the Clatterbridge Integrated Care Centre and Home First (both commissioned by the Integrated Care Board) which report on readmissions activity and their causes.

The average weekly cost of supporting people through residential and nursing care for 2022-2023 has increased compared to the same period in 2021-2022 by an average total of £43.62 per week. However, Wirral's cost that includes meeting the Real Living Wage is significantly lower than North West and England average totals and Wirral's yearly rate of increase is lower, 6.8% compared to the North West's figure of 9.5% and England's of 8.7%.

The most recent figures for healthy life expectancy at birth for males and females in Wirral has reduced slightly compared to the previous data. Inequality in life expectancy in Wirral based on the gradient from the most to least deprived, has increased for both males and females compared to the previous data. Given the scale and complexity of the issues, no single intervention will provide the answer and improvement will take time. A whole system approach to addressing the range of risk factors and influences on health is being driven through the Wirral Health and Wellbeing Strategy. The range of initiatives include interventions to address clinical conditions which lead to long term illness and early death, interventions to address lifestyle risk factors such as smoking alcohol and substance misuse, obesity and physical inactivity and work to address wider determinants such as the best start for children and maximising employment opportunities.

## Key activities related to this theme

The Council is working with partners to continue to develop services that promote people's independence and quality of life. The new Able Me reablement service has been launched by the Council. The aim of the service is to delay and prevent the need for long term care and hospital admission with a key focus on promoting healthy ageing and reducing social isolation for the people of Wirral. As part of the Council's Extra Care Housing work the new Sycamore Place scheme was opened in Wallasey to offer independent community-based living which provides care staff available 24 hours a day 365 days a year and provides regular social activities.

### Legend - RAG rating

**Green**

Equal to or better than previous period or target

**Red**

Over 5% or 5 percentage points worse than previous period or target

**Amber**

Within 5% or 5 percentage points of previous period or target

**Neutral**

Information purposes - neither high or low is better

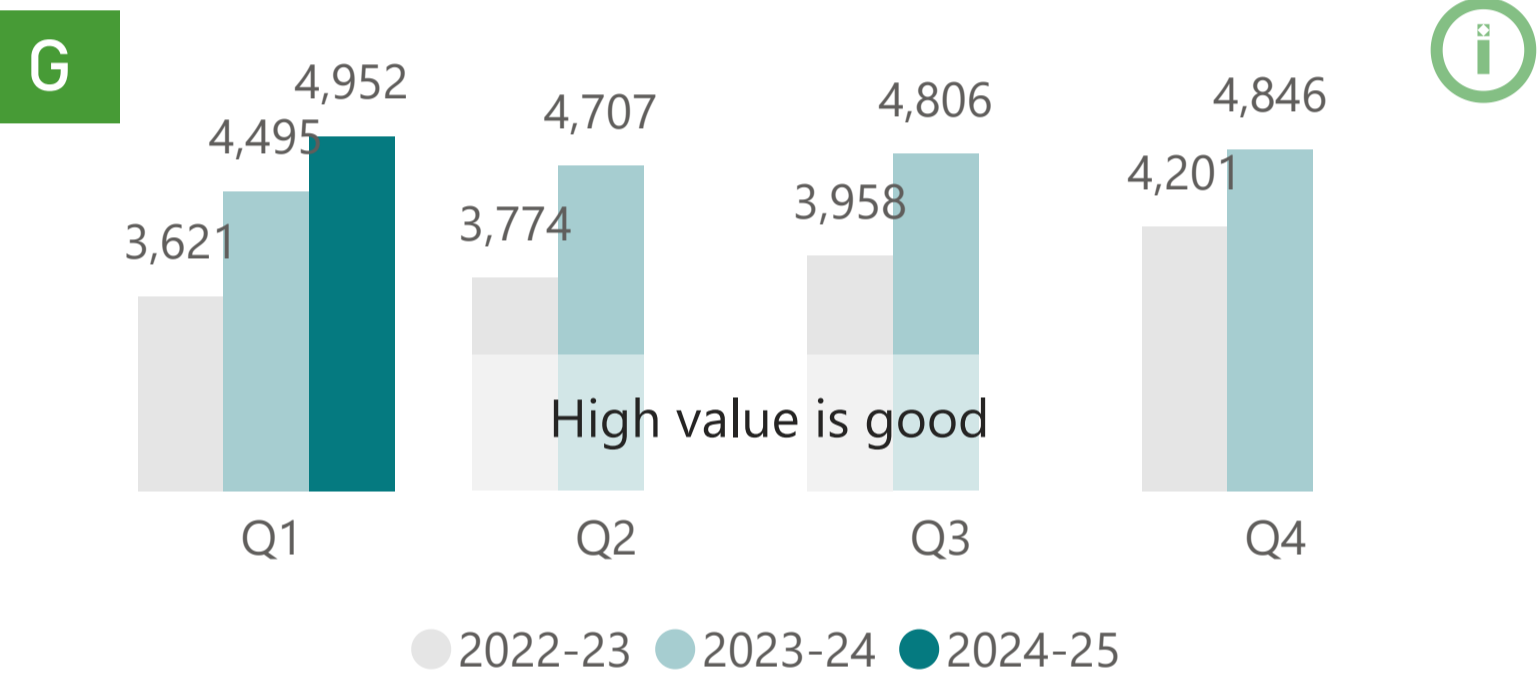
Delivery Theme	Measures	Neutral	Green	Amber	Red
Promote Independence & Healthier Lives	17	6	3	5	3

Outcome	Measures	Neutral	Green	Amber	Red
People live independently for longer	3		2		1
Quality improvements are made within the care sector	2	1		1	
People get the right care at the right time	7	5		1	1
Inequalities in health are reduced	5		1	3	1

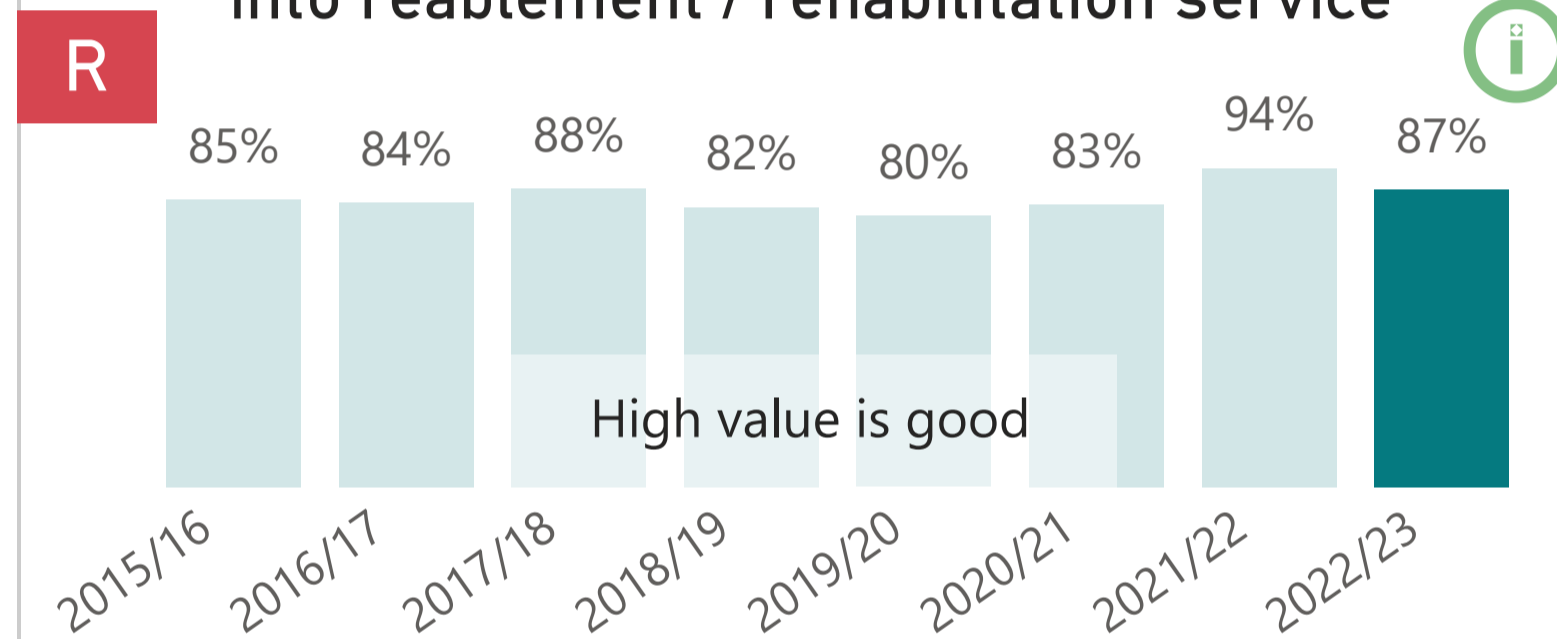
For more information on each metric, please click on its information symbol, which looks like this: 

People live independently for longer

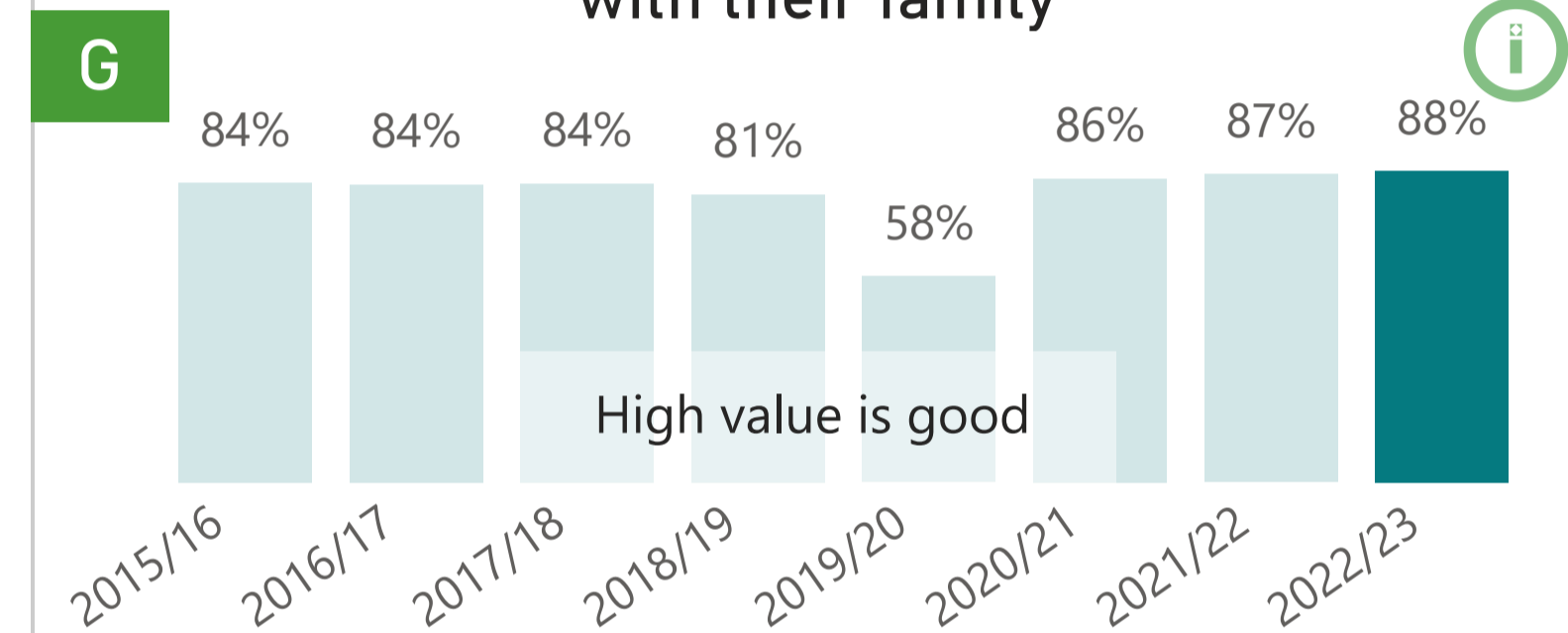
Number of people supported with assistive technology



Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation service

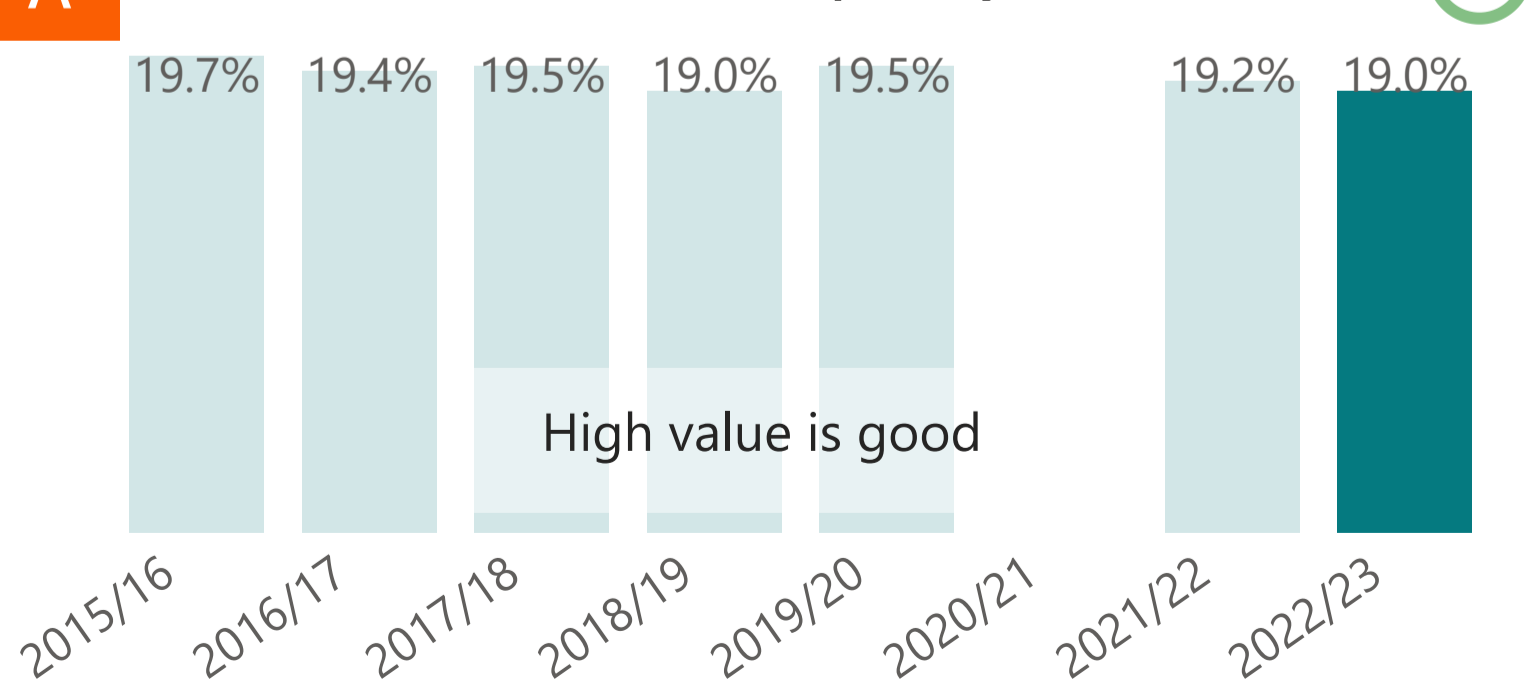


Learning disabilities: percentage of adults with a learning disability who live in their own home or with their family



Quality improvements are made within the care sector

Quality of life: how do adults in receipt of social care score their quality of life?

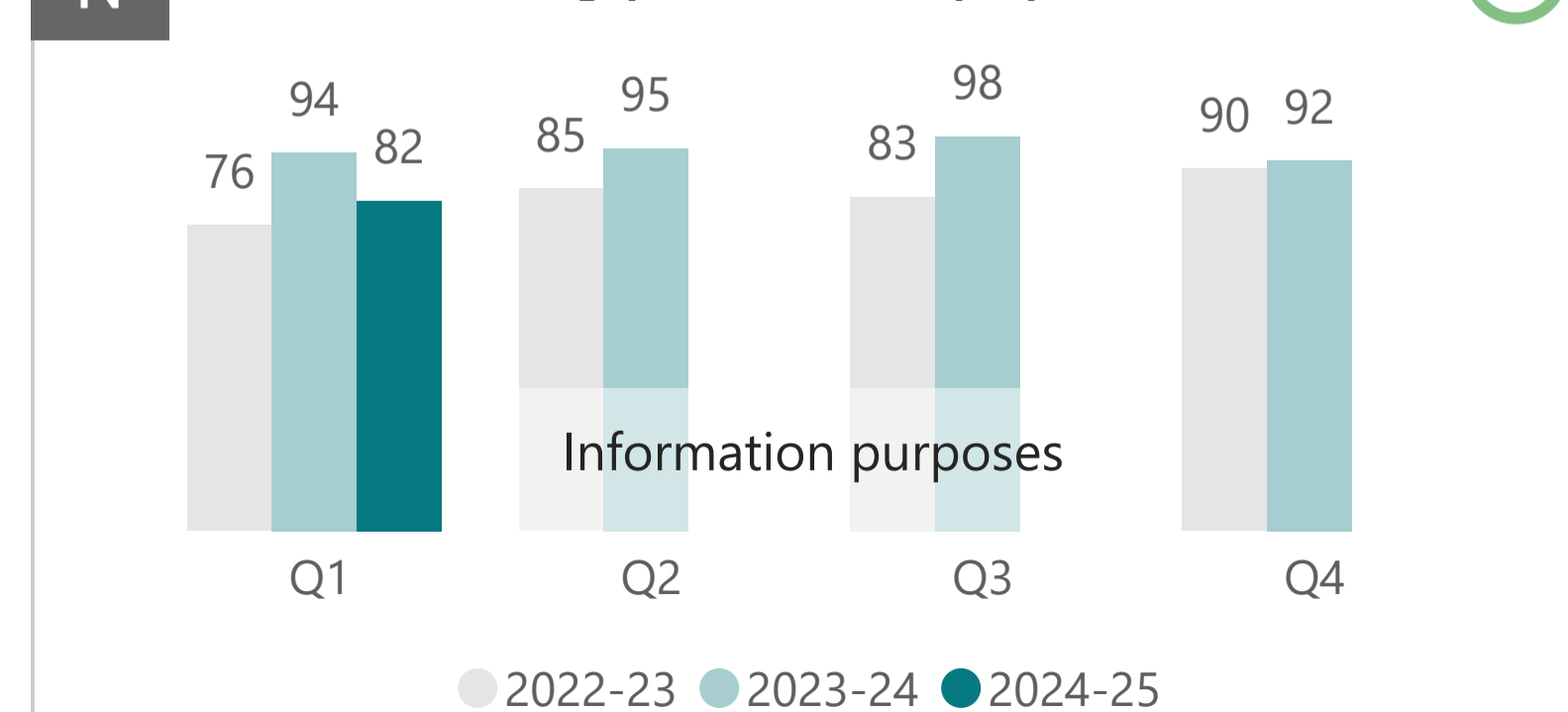


Latest CQC (Care Quality Commission) rating - Good, Requires Improvement, Inadequate

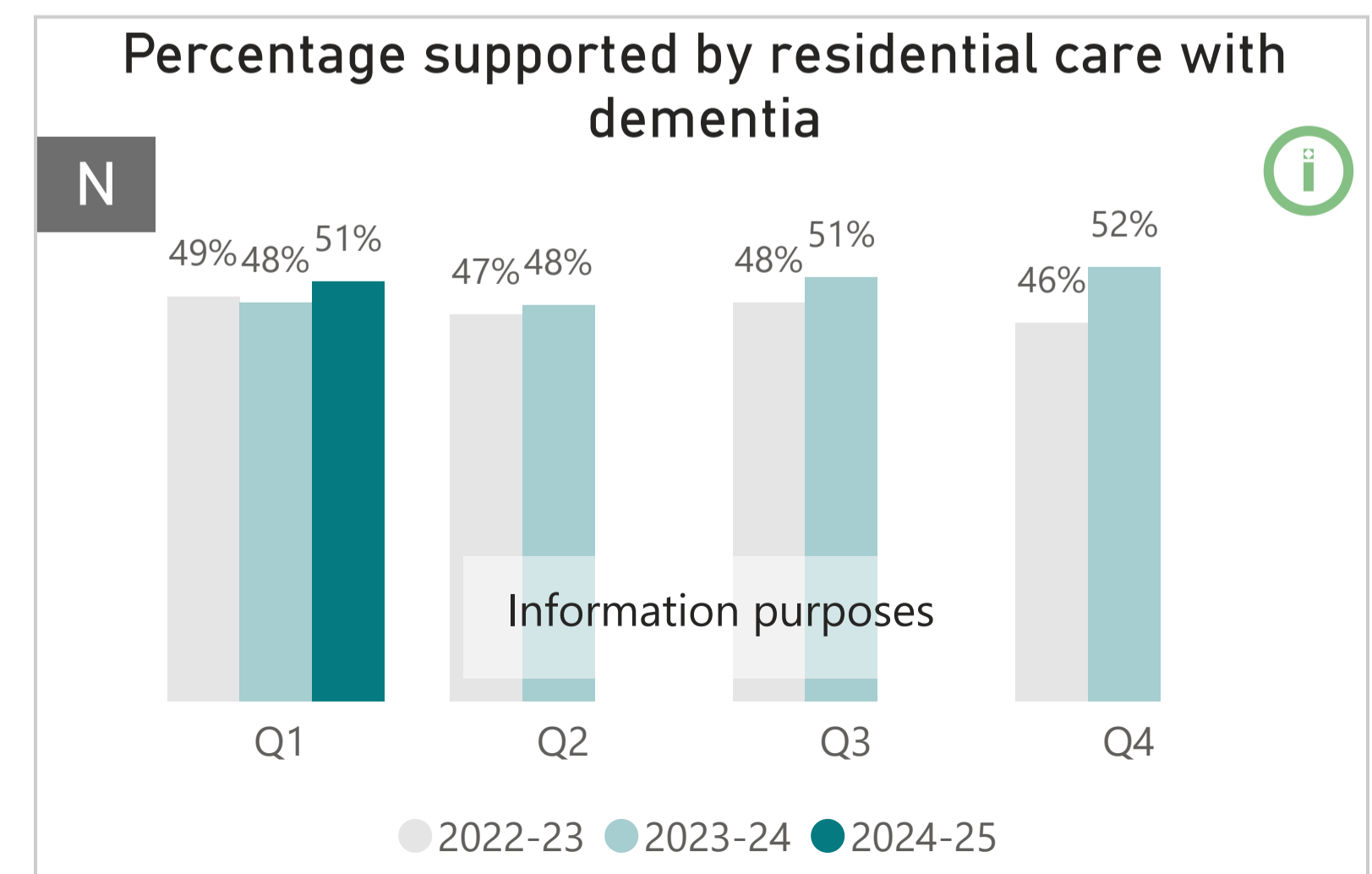
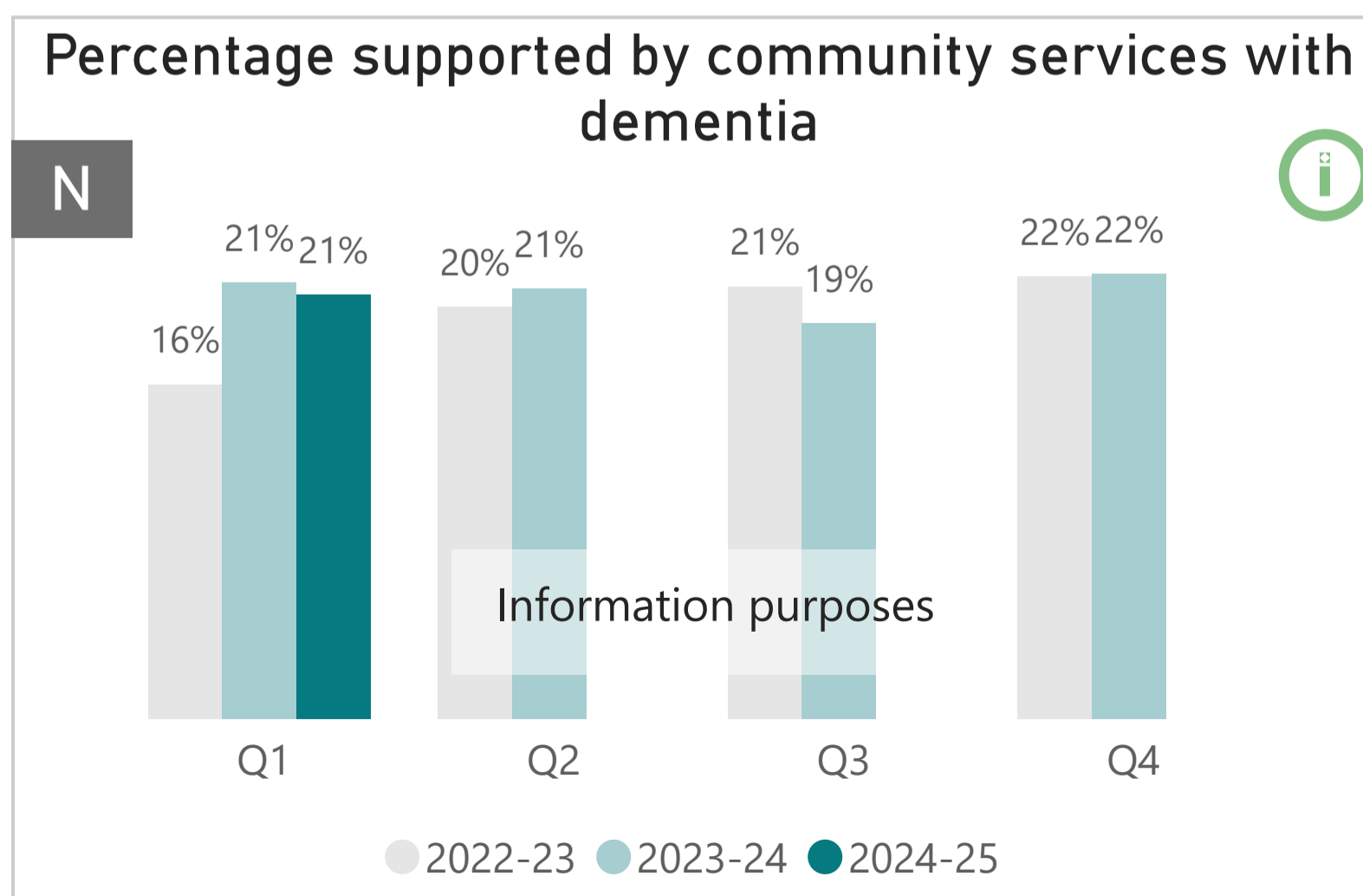
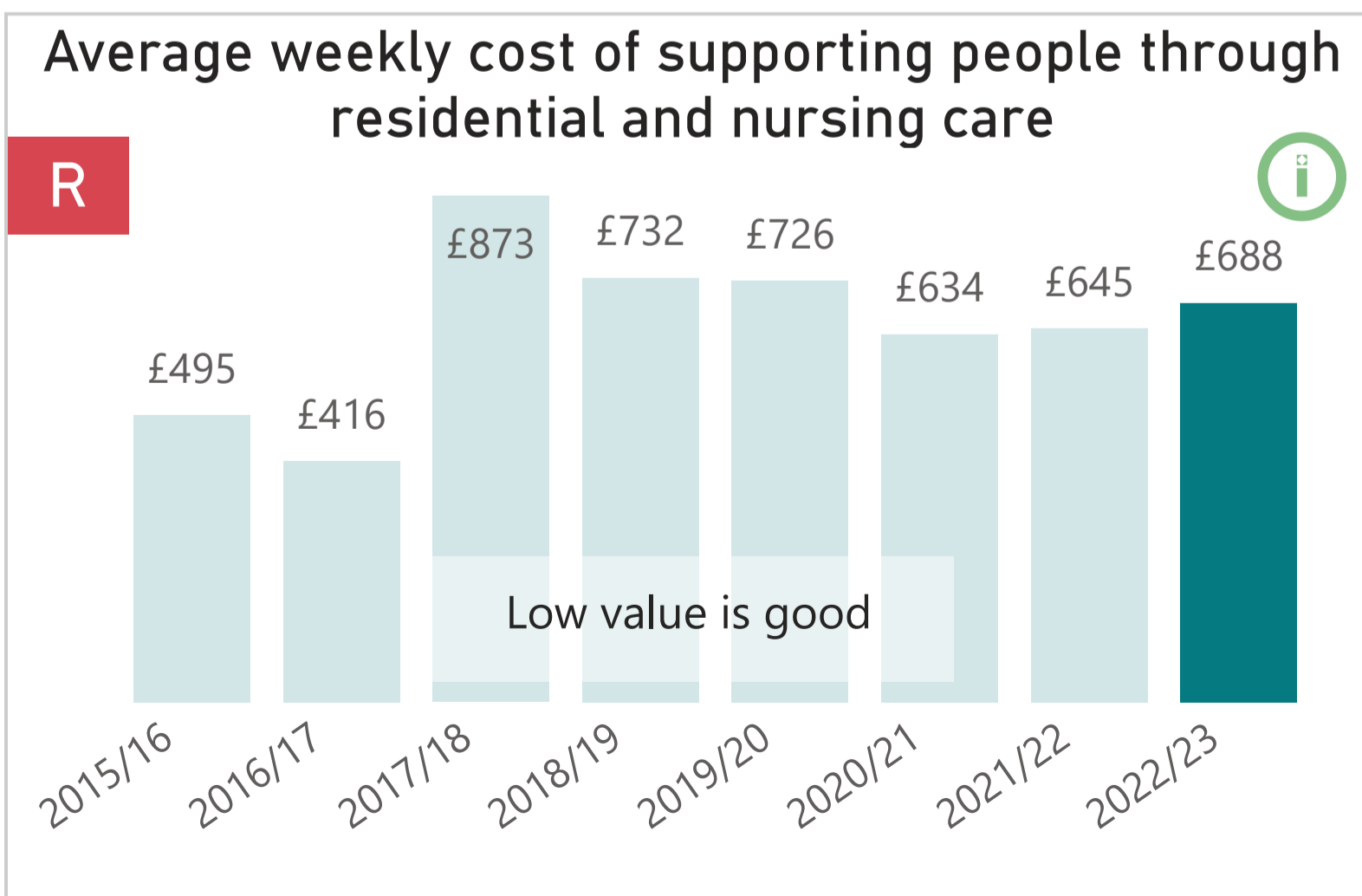
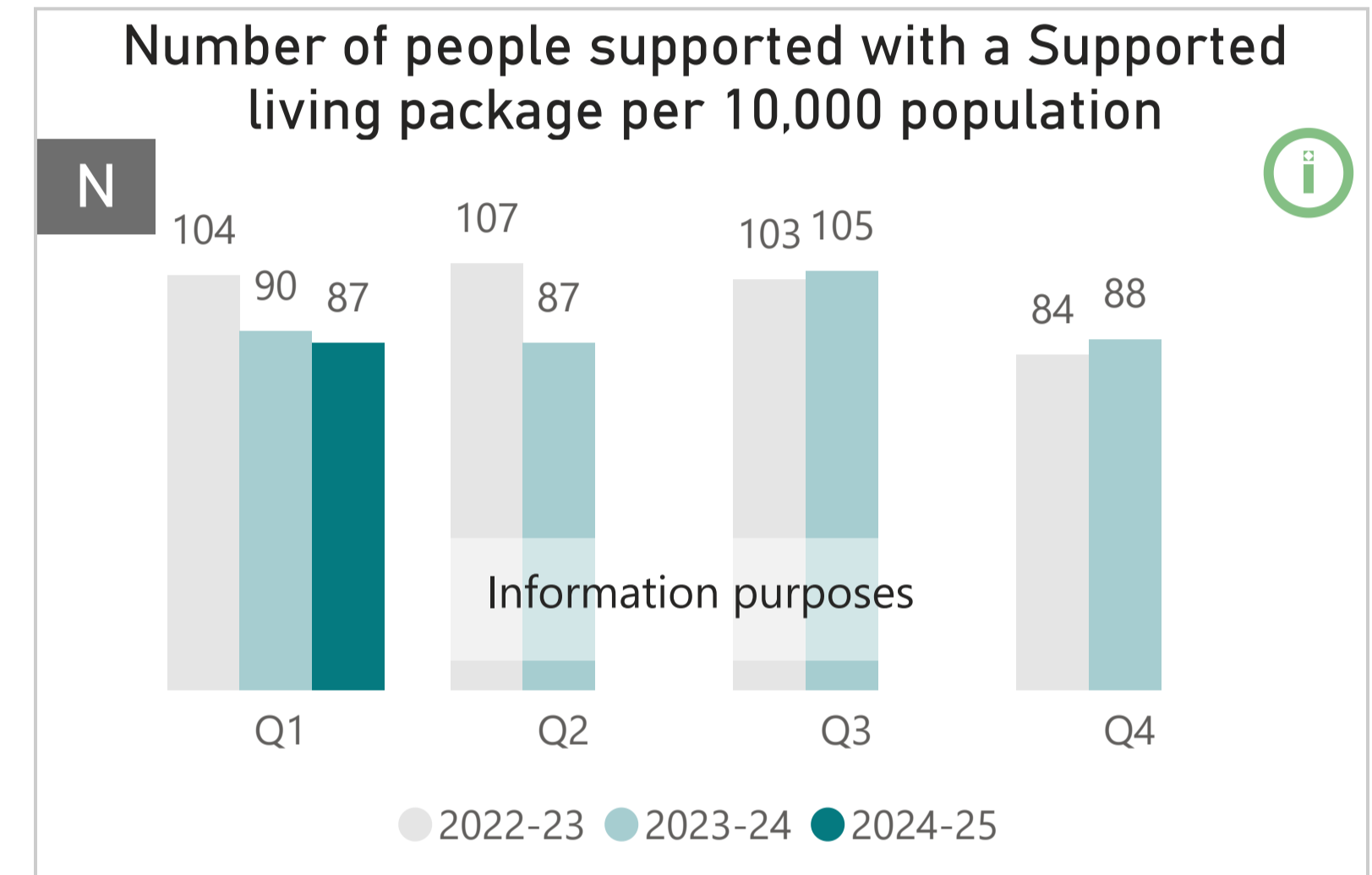
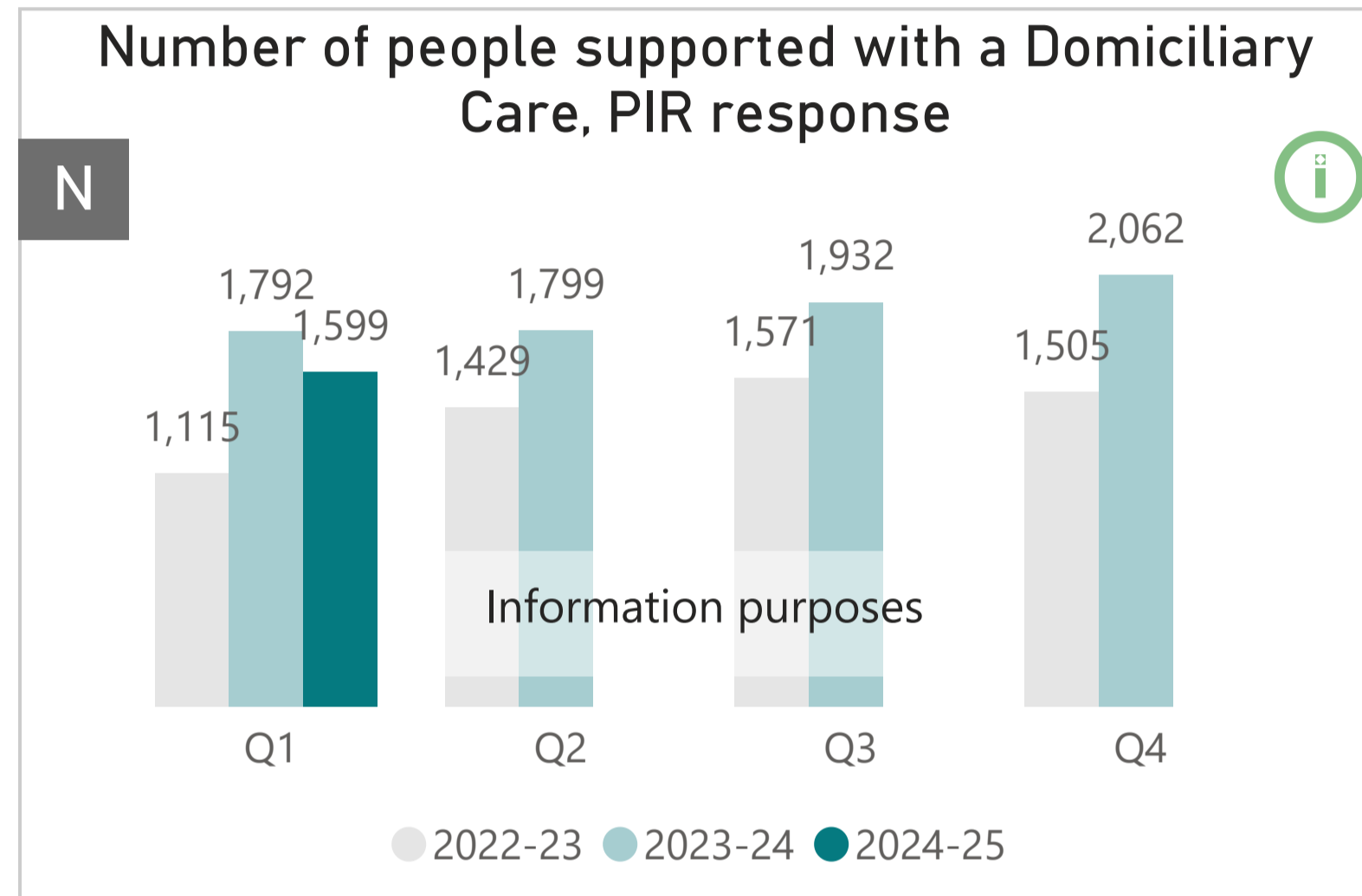
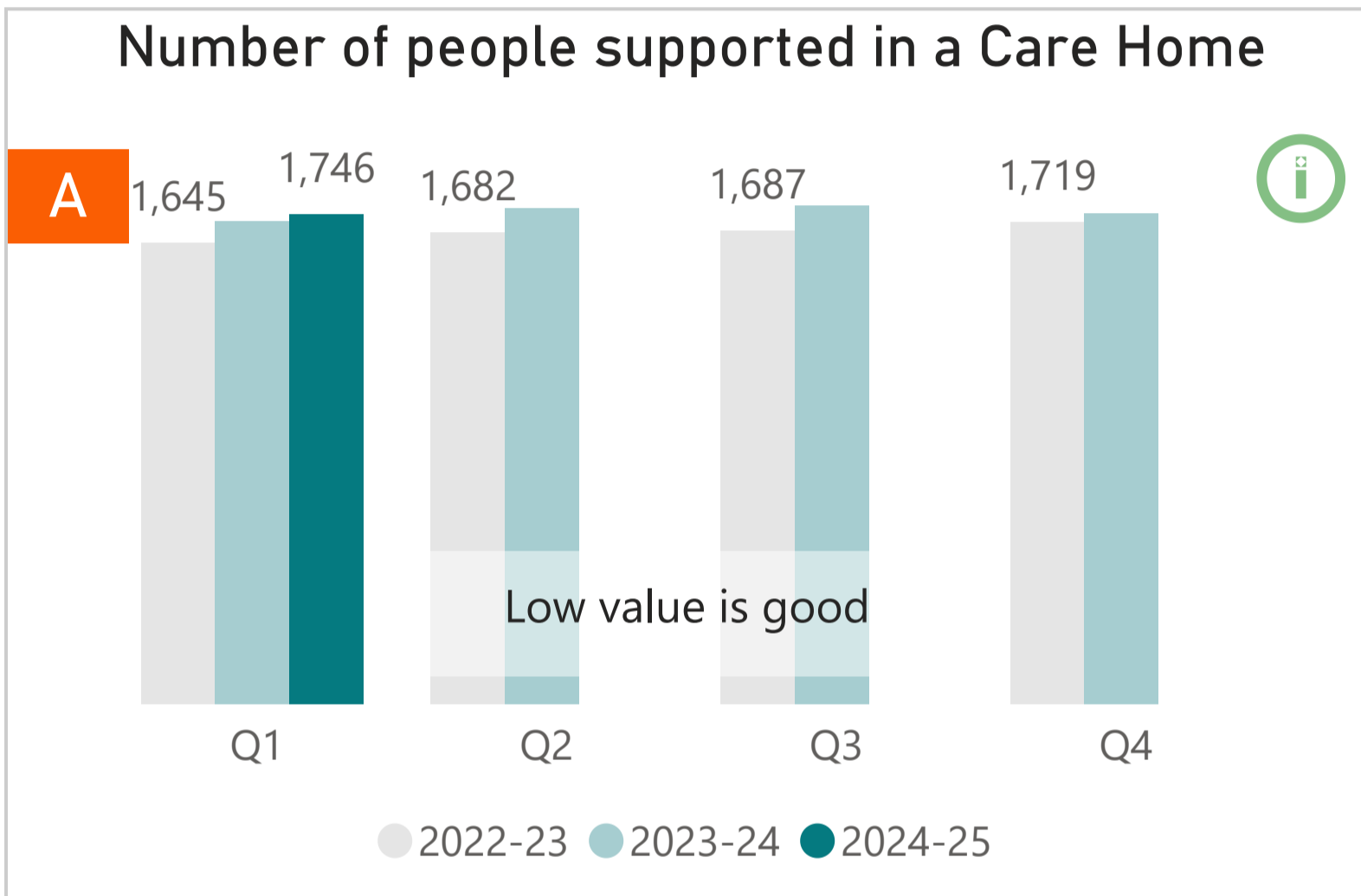


People get the right care at the right time

Number of people supported through extra care housing per 10,000 population



For more information on each metric, please click on its information symbol, which looks like this: 



# Promote Independence & Healthier Lives.

## Inequalities in health are reduced

For more information on each metric, please click on its information symbol, which looks like this: 

