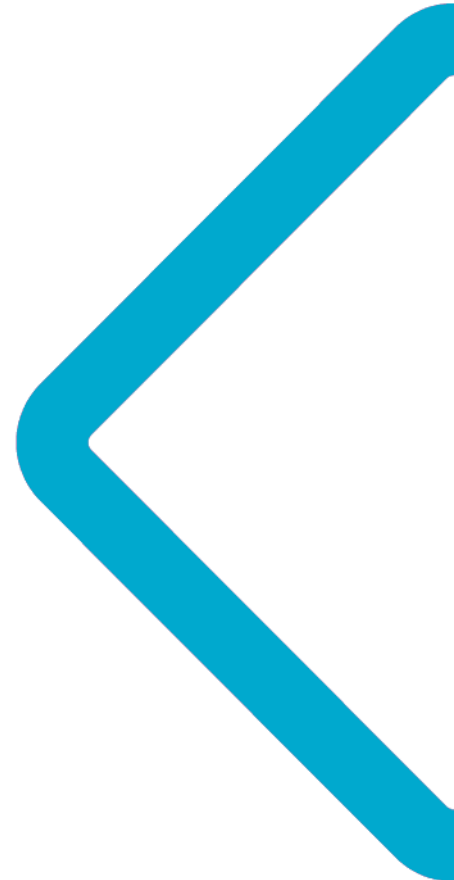


Wirral Place Performance Report

17th September 2024



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Wirral Place Performance Report – Guidance:

Provider Acronyms:

ACUTE TRUSTS

COCH COUNTESS OF CHESTER HOSPITAL NHS FT
 ECT EAST CHESHIRE NHS TRUST
 MCHT MID CHESHIRE HOSPITALS NHS FT
 LUFT LIVERPOOL UNIVERSITY HOSPITALS NHS FT
 MWL MERSEY AND WEST LANCASHIRE TEACHING HOSPITALS NHS TRUST
 WHH WARRINGTON AND HALTON TEACHING HOSPITALS NHS FT
 WUTH WIRRAL UNIVERSITY TEACHING HOSPITAL NHS FT

SPECIALIST TRUSTS

AHCH ALDER HEY CHILDREN'S HOSPITAL NHS FT
 LHCH LIVERPOOL HEART AND CHEST HOSPITAL NHS FT
 LWH LIVERPOOL WOMEN'S NHS FOUNDATION TRUST
 TCCC THE CLATTERBRIDGE CANCER CENTRE NHS FT
 TWC THE WALTON CENTRE NHS FT

COMMUNITY AND MENTAL HEALTH TRUSTS

BCHC BRIDGEWATER COMMUNITY HEALTHCARE NHS FT
 WCHC WIRRAL COMMUNITY HEALTH AND CARE NHS FT
 SHLA ST HELENS LOCAL AUTHORITY
 MCFT MERSEY CARE NHS FT
 CWP CHESHIRE AND WIRRAL PARTNERSHIP NHS FT

KEY SYSTEM PARTNERS

NWAS NORTH WEST AMBULANCE SERVICE NHS TRUST
 CMCA CHESHIRE AND MERSEYSIDE CANCER ALLIANCE

OTHER

OOA OUT OF AREA AND OTHER PROVIDERS

Key:

	Performance worse than target
	Performance at or better than target
	Ranking performance not appropriate or not available
	Metric data unavailable or not available at Sub ICB Level

Notes on interpreting the data

Latest Period: The most recently published, validated data has been used in the report, unless more recent provisional data is available that has historically been reliable. In addition some metrics are only published quarterly, half yearly or annually - this is indicated in the performance tables.

Historic Data: To support identification of trends, up to 13 months of data is shown in the tables, the number of months visible varies by metric due to differing publication timescales.

Local Trajectory: The C&M operational plan has been formally agreed as the ICBs local performance trajectory for 2023/2024 and may differ to the national target

RAG rating: Where local trajectories have been formalised the RAG rating shown represents performance against the agreed local trajectories, rather than national standards. It should also be noted that national and local performance standards do change over time, this can mean different months with the same level of performance may be RAG rated differently.

National Ranking: Ranking is only available for data published and ranked nationally, therefore some metrics do not have a ranking, including those where local data has been used.

Target: Locally agreed targets are in **Bold Turquoise**. National Targets are in **Bold Navy**.

ICB Q&P Metrics that are available at ICB level but unavailable at SUB-ICB Level:

The monthly Place Performance metrics have been created to replicate the Central ICB Q&P monthly report. The table below shows those indicators that are available at an ICB level, but not at Sub-ICB Level. If or when the data becomes available, the relevant indicator will be moved across to the reporting template. The metrics are as follows:

Category	Metric
Urgent care	Percentage of beds occupied by patients no longer meeting the criteria to reside - 2023/24 data only available at ICB/Provider level
Mental Health	Access rate to community mental health services for adults with severe mental illness - 2023/24 data only available at ICB level
Community	Percentage of 2-hour Urgent Community Response referrals where care was provided within 2 hours - 2023/24 data only available at ICB/Provider level
Primary Care	Units of dental activity delivered as a proportion of all units of dental activity contracted - 2023/24 data available bi-annually, to be reported from December 2023
Integrated care - BCF metrics	Rate of permanent admissions to residential care per 100,000 population (65+) - 2023/24 data not currently available
	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services - 2023/24 data not currently available
Health Inequalities & Improvement	Increase the percentage of cancers diagnosed at stages 1 and 2 in line with the 75% early diagnosis ambition by 2028 - 2023/24 data only available at ICB level
	Reduction in the % drinking above recommended levels - 2023/24 data not currently available
	Increase the % who are physically active - 2023/24 data not currently available
Quality & Safety	Still birth per 1,000 - 2023/24 data only available at ICB/Provider level
	Neonatal deaths per 1000 - 2023/24 data only available at ICB/Provider level
	21+ day Length of Stay - 2023/24 data only available at ICB/Provider level
Finance	Capital (Variance - 2023/24 data not currently available)

A&E 4 Hour Performance

Due to data availability and processing errors, the reported A&E 4hr performance is for Types 1-3 only and therefore excludes any type 4 performance at both a Place and an ICB level.

1. Wirral Place Aggregate Position

Category	Metric	Latest period	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	ICB Value	Local Trajectory	National Target	Latest Rank	Preferred Outcome
Urgent care	4-hour A&E waiting time (Department Type 1-3)	Jul-24	54.2%	52.6%	54.0%	51.5%	51.0%	51.6%	50.7%	52.3%	52.2%	53.0%	48.2%	41.8%	45.8%	74.4%	74.2%	78% by Year end	-	High
	Ambulance category 2 mean response time	Jul-24	00:30:11	00:35:04	00:40:00	00:43:08	00:46:24	01:07:22	00:50:06	00:45:36	00:30:24	00:23:25	00:34:04	00:34:04	00:39:01	00:37:59	00:30:00	00:30:00	-	Low
	A&E 12 hour waits from arrival	Jul-24	13.5%	13.9%	14.4%	17.7%	16.6%	18.0%	18.1%	17.5%	18.5%	14.9%	17.3%	22.9%	20.5%	15.6%	-	-	-	Low
Planned care	Incomplete (RTT) pathways (patients yet to start treatment) of 65 weeks or more	Jul-24	355	389	394	416	335	495	465	404	298	301	350	323	313	2,098	753	-	59/106	Low
	Total incomplete Referral to Treatment (RTT) pathways	Jul-24	47,296	48,261	48,674	47,262	46,793	46,147	45,218	45,871	48,396	48,961	49,212	49,612	50,855	370,607	373,388	-	59/106	Low
	Patients waiting more than 6 weeks for a diagnostic test	Jul-24	5.6%	6.3%	6.4%	6.6%	5.6%	8.4%	6.9%	3.6%	3.4%	3.5%	5.2%	4.2%	4.2%	9.0%	10.0%	10%	5/106	Low
Cancer	62-day Wait from an Urgent Suspected Cancer or Breast Referral, Urgent Screening, or Consultant Upgrade to a 1st Definitive Treatment for Cancer (combined from Oct-23)	Jul-24	71.3%	71.3%	76.7%	68.6%	73.1%	76.5%	71.4%	71.7%	78.6%	79.7%	73.8%	76.6%	80.8%	75.9%	70.1%	85.0%	-	High
	31-day Wait from a Decision to Treat/Earliest Clinically Appropriate Date to First or Subsequent Treatment of Cancer (combined from Oct-23)	Jul-24	94.1%	97.2%	96.8%	93.9%	92.5%	94.7%	91.8%	95.6%	93.7%	96.4%	96.7%	94.5%	95.9%	94.8%	96.0%	96.0%	-	High
	28-day Wait from Urgent Referral to Patient Told they have Cancer, or Cancer is Definitively Excluded	Jul-24	73.8%	73.0%	71.3%	69.0%	69.7%	72.5%	65.8%	75.9%	78.6%	72.2%	76.3%	78.5%	78.3%	74.1%	72.8%	77% by Year end	34/106	High
Mental Health	Referrals on the Early Intervention in Psychosis (EIP) pathway seen in 2 weeks	Jul-24	0%	0%	83%	100%	100%	100%	100%	64%	71%	74%	84%	75%	63%		60%	60%	74/106	High
	Access rate for Talking Therapies services	Mar-24	77%	69%	66%	84%	79%	56%	79%	81%	72%					59.0%	100%	100%	24/106	High
	People with severe mental illness receiving a full annual physical health check *NEW*	Q4 23/24	New Metric for 2024-25							64.7%						57.8%		75%		High
	Dementia Diagnosis Rate	Jul-24	64.5%	64.6%	65.7%	66.4%	67.1%	66.5%	66.2%	66.5%	66.6%	66.0%	66.5%	66.7%	67.1%	67.7%	66.7%	66.7%	52/106	High
Learning Disabilities	Adult inpatients with a learning disability and/or autism (rounded to nearest 5)	Jul-24	5	n/a	n/a	n/a	n/a	5	5	5	n/a	n/a	n/a	n/a	10	95	60	-	-	High
	Number of AHCs carried out for persons aged 14 years or over on the QOF Learning Disability Register	June-24 YTD	14.9%	22.7%	31.2%	38.5%	41.9%	45.8%	59.1%	94.1%	106.7%	1.8%	4.0%	9.4%		12.0%	10.2%	75% by Year end	-	High
Primary Care	Number of General Practice appointments delivered against baseline (corresponding month same period last year)	Jul-24	89.3%	89.4%	88.2%	89.2%	98.5%	93.5%	106.2%	107.4%	92.3%	116.8%	107.6%	94.3%	107.5%	109.0%	-	-	-	High
	Percentage of appointments made with General Practice seen within two weeks *NEW*	Jun-24	New metric for 2024-25									87.5%	88.9%	88.7%		89.5%	85%	85%		High
	The number of broad spectrum antibiotics as a percentage of the total number of antibiotics prescribed in primary care.	Jun-24	9.2%	9.1%	9.0%	8.9%	8.8%	9.0%	8.9%	8.9%	8.9%	8.8%	8.8%	8.7%	8.7%	7.0%	10%	10.0%		Low
	Total volume of antibiotic prescribing in primary care	Jun-24	1.145	1.151	1.151	1.154	1.153	1.115	1.115	1.119	1.112	1.123	1.126	1.122		103.8%	0.871	1.045		Low
Note/s	Local Trajectory: C&M in-year operational plan trajectory																			

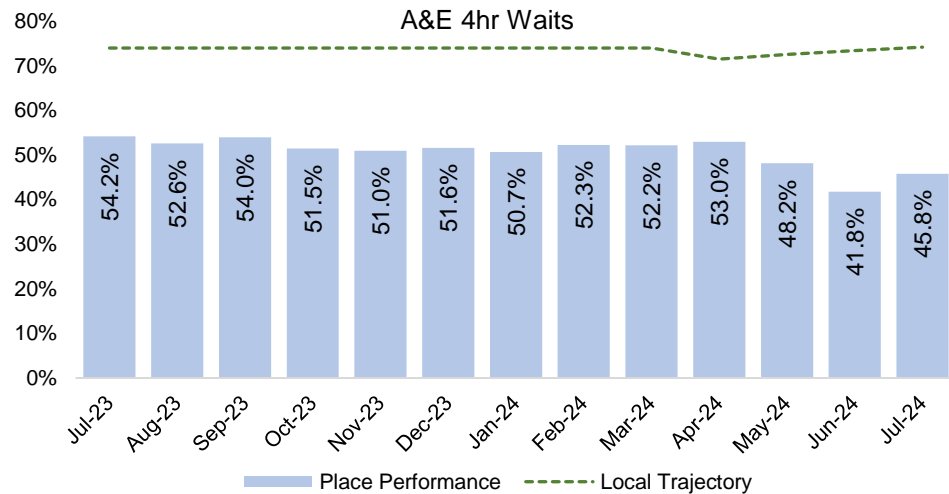
1. Wirral Place Aggregate Position

Category	Metric	Latest period	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	ICB Value	Local Trajectory	National Target	Preferred Outcome
Integrated care - BCF metrics	Unplanned hospitalisation for chronic ambulatory care sensitive conditions ***	Q4 23/24	213.8			167.0			244.3							262.8	-	-	Low
	Percentage of people who are discharged from acute hospital to their usual place of residence *** (As of Apr-23)	May-24	93.6%	94.0%	93.8%	94.2%	92.5%	93.8%	94.3%	94.3%	94.2%	93.5%	95.3%			93.0%	-	-	High
	Emergency hospital admissions due to falls in people aged 65 and over directly age standardised rate per 100,000 ***	Q4 23/24	508.6			366.5			474.6							413.7	-	-	Low
Health Inequalities & Improvement	% of patients aged 18+, with GP recorded hypertension, with BP below appropriate treatment threshold	Q4 23/24	64.35%			64.44%			68.22%							65.9%	77%	77%	High
	Improve access rate to Children and Young People's Mental Health Services (CYPMH) (12 Month Rolling)	Jun-24	41.7%	42.70%	42.88%	43.06%	43.29%	83.00%	85.00%	87.10%	88.50%	43.47%	41.36%	40.67%			-	-	High
	Smoking prevalence - Percentage of those reporting as 'current smoker' on GP systems. (available from Nov-23)	Jul-24					14.7%	14.6%	14.5%	14.5%	14.3%	14.3%	14.3%	14.2%	14.1%	13.6%	12%	12%	Low
Quality & Safety	Healthcare Acquired Infections: Clostridium Difficile - Place aggregation	Mar-24	142.0%	139.7%	132.1%	131.3%	128.2%	124.4%	122.9%	126.7%	126.0%					132.6%	100%	100%	Low
	Healthcare Acquired Infections: E.Coli (Hospital onset)	Mar-24	146.6%	147.8%	127.9%	132.4%	150.0%	148.9%	156.7%	157.3%	151.7%					130.4%	100%	100%	Low
Finance	Overall Financial position Variance (£m) (as of Apr-22)	Jul-24	N/A	-10.70	-2.75	-11	-9.34	-13	-14	-13.8	-15.2	N/A	-0.5	-0.8	-4.3	3.4	0.0	0.0	Low
	Efficiencies (Variance) (as of Apr-22)	Jul-24	N/A	-0.59	-0.8	-0.9	-1.4	0.00	0.00	0.00	1	N/A	-0.2	-0.3	-1.0	0.00	0.0	0.0	Low
	Mental Health Investment Standard met/not met (MHIS)	Jul-24	N/A	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	N/A	Yes	Yes	Yes	Yes	Yes	N/A
	BCF achievement (Places achieving expenditure target)	Jul-24	N/A	9/9	9/9	9/9	9/9	9/9	9/9	9/9	9/9	9/9	N/A	N/A	Yes	Yes	Yes	9/9	9/9
Note/s	<p>Latest period for ICB performance may differ to trusts due to variance in processing data at different levels.</p> <p>Local trajectories set by place as part of BCF submissions to NHSE, therefore rag rating will vary depending on targets set (denoted with ***)</p>																		

2. Exception Report – Urgent Care

A&E 4 hour waits from arrival

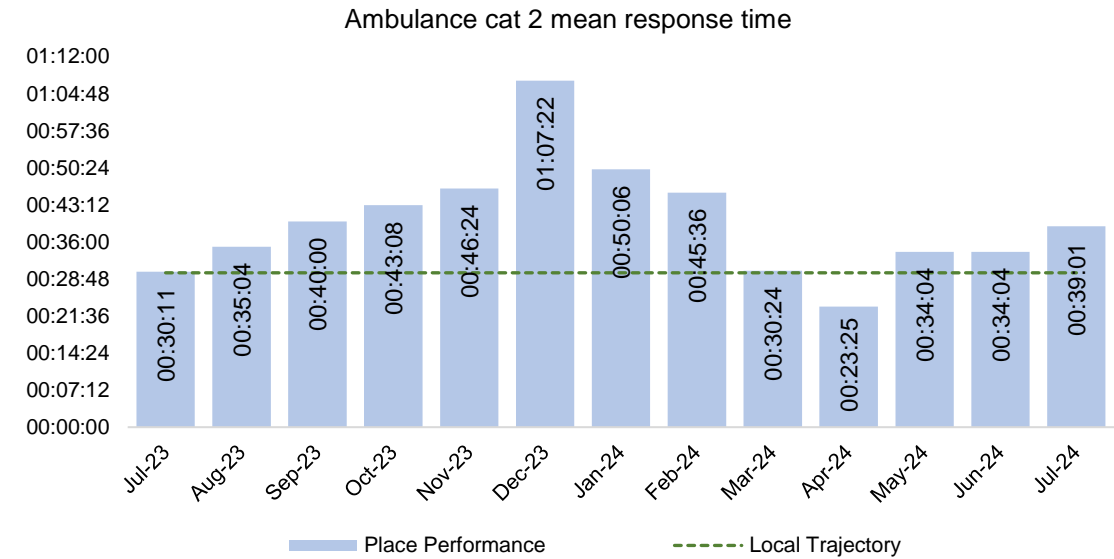
Latest Place Performance (July-24)	45.8%	ICB Performance	74.4%
Place Breakdown			Improved



Latest Update	Wirral Place is below the local target of 74.2% along with the new national target of 78%. Latest position is 45.8% for July, a 4% increase from last month.
Action	
Timescale	

Ambulance Cat 2 mean response time

Latest Place Performance (July-24)	00:39:01	ICB Performance	00:37:59
Place Breakdown			Deteriorated

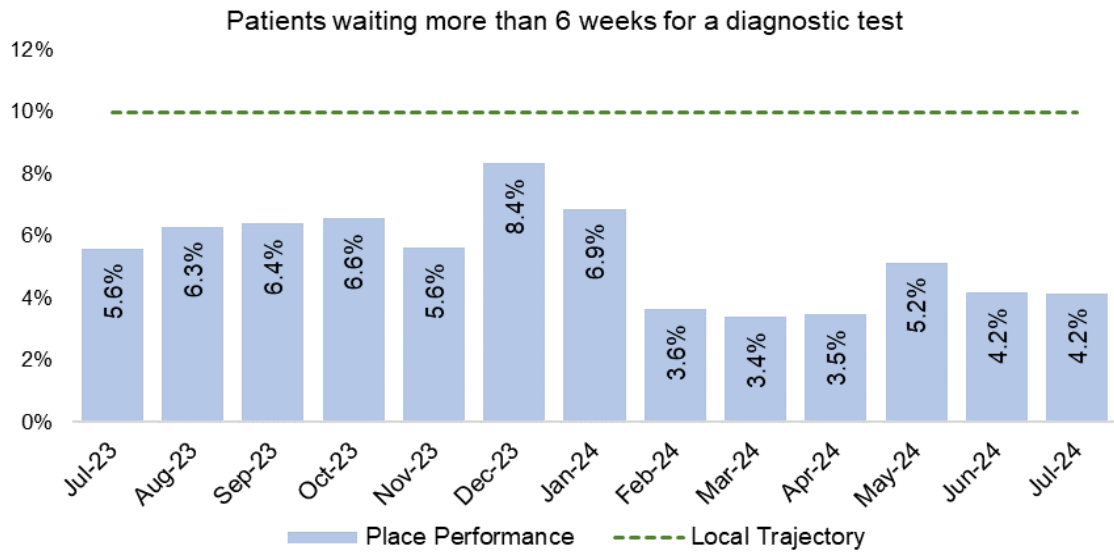


Latest Update	The July Cat 2 Response time has failed the 30-minute national target and shows a decline in performance this month.
Action	
Timescale	

3. Exception Report – Planned Care

Patients waiting more than 6 weeks for a diagnostic test

Latest Place Performance (Jul-24)	4.2%	ICB Performance	9%
Place Breakdown			Improved



Latest Update	4.2% of Wirral Place patients are waiting longer than 6 weeks for a diagnostic test in June showing an improvement in performance to the previous month and is still achieving the local target and national target of 10%.
Action	
Timescale	

3. Exception Report – Cancer

31-Day Combined Cancer Metric

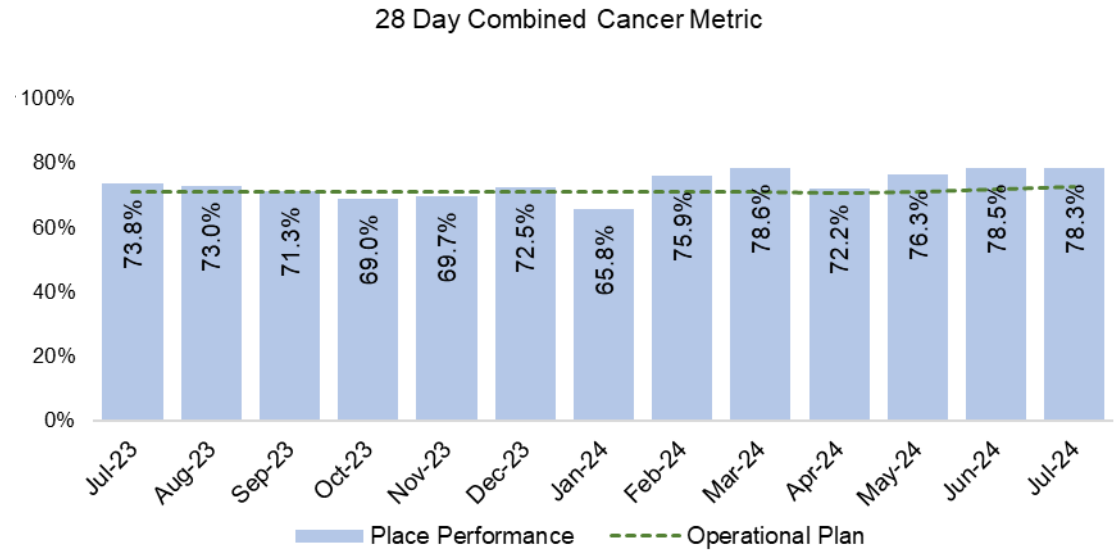
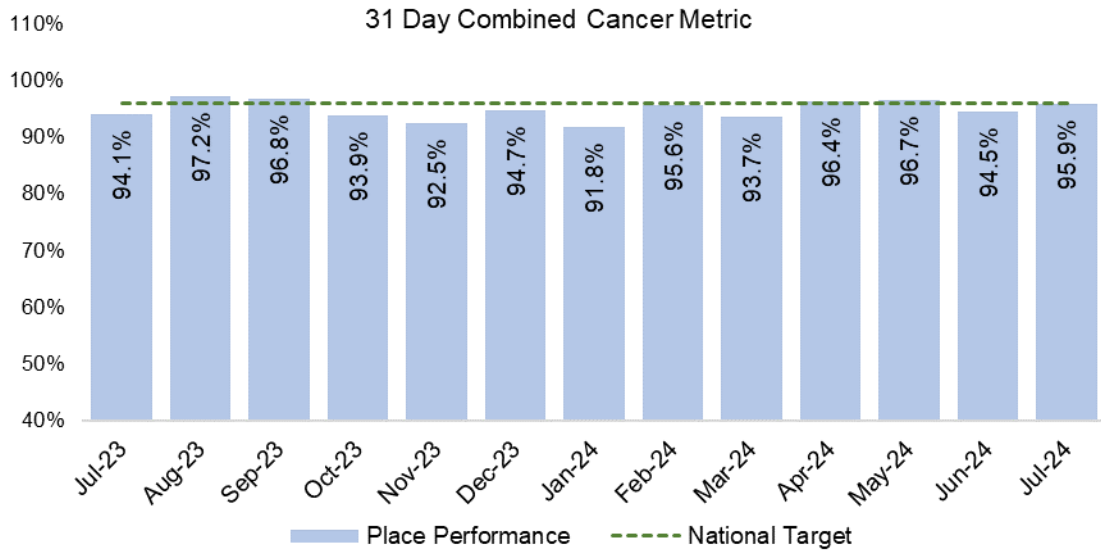
(31-day Wait from a Decision to Treat/Earliest Clinically Appropriate Date to First or Subsequent Treatment for Cancer)

Latest Place Performance (Jul24)	95.9%	ICB Performance	94.8%
Place Breakdown			Improved

28-Day Combined Cancer Metric

(28-day Wait from Urgent Referral to Patient Told they have Cancer, or Cancer is Definitely Excluded)

Latest Place Performance (Jul-24)	78.3%	ICB Performance	74.1%
Place Breakdown			Improved



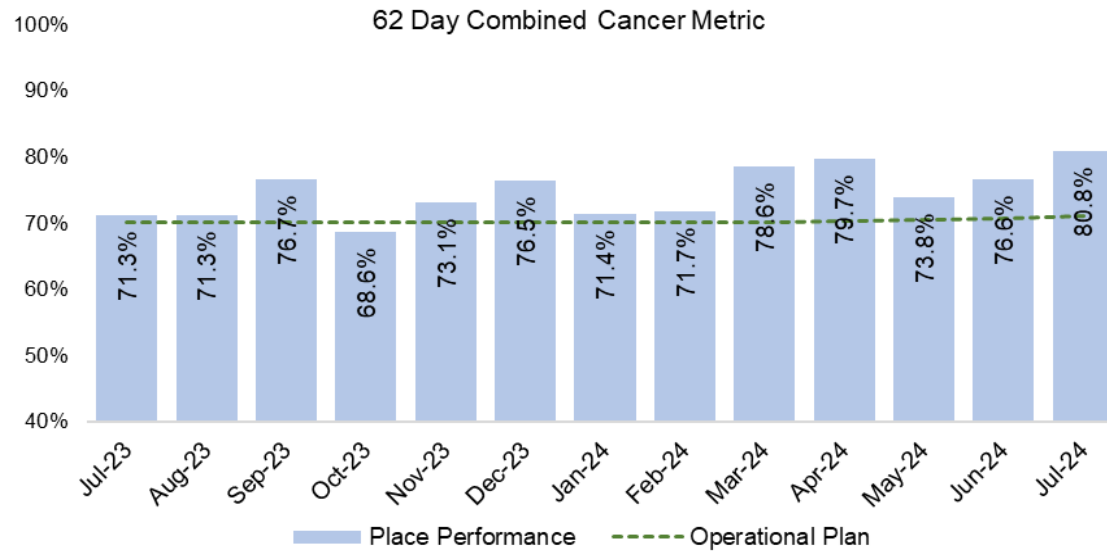
Latest Update	Wirral Place is now below the 96% plan for the 31-day combined measure reporting 94.5%, this measure consists of 31-day first treatment and the 3 subsequent treatments metrics in line with Government changes to the waiting time standard.
Action	
Timescale	

Latest Update	Wirral Place is reporting above the 72.01% local target and national target of 75% in June reporting 78.5% and above the ICB percentage.
Action	
Timescale	

3. Exception Report – Cancer

62-Day Combined Cancer Metric
 (62 day Wait from an Urgent Suspected Cancer or Breast Symptomatic Referral, or Urgent Screening Referral, or Consultant Upgrade to a 1st Definitive Treatment for Cancer)

Latest Place Performance (Jul-24)	76.6%	ICB Performance	72.1%
Place Breakdown			Improved

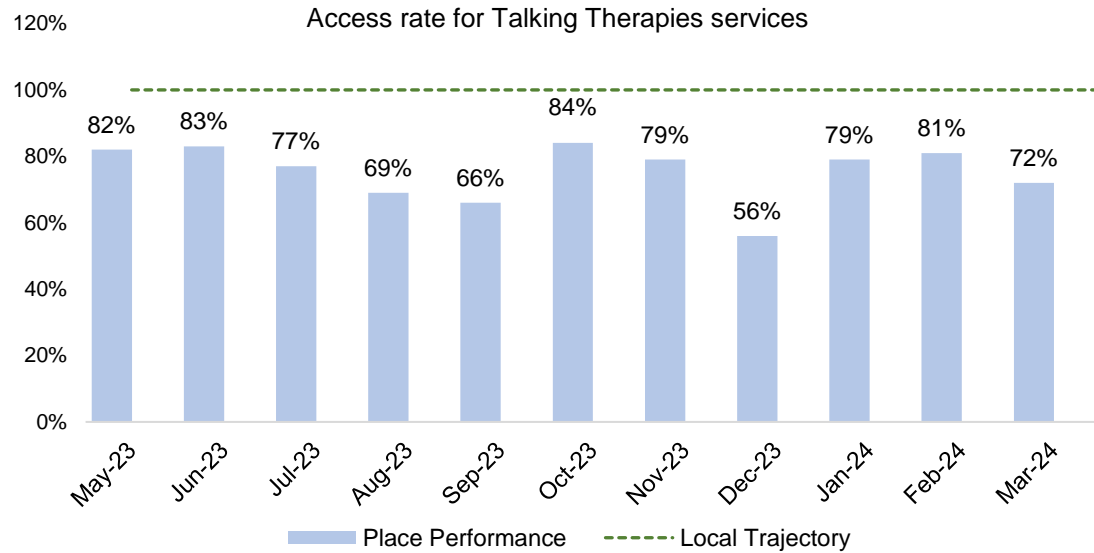


Latest Update	The latest performance for Wirral Place is 76.6% which is below the 85% national target for the 62-day combined measure, but above the local ICB trajectory of 70.7%. This measure is in line with Government changes to the 62-day waiting time standard.
Action	
Timescale	

3. Exception Report – Mental Health

Access rate for Talking Therapies services

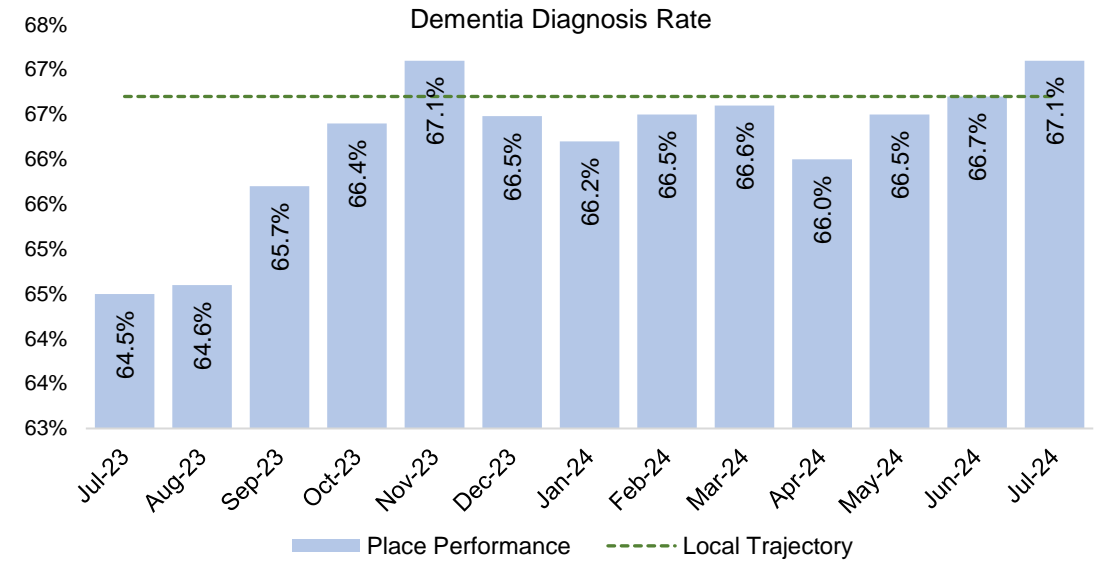
Latest Place Performance (Mar-24)	72%	ICB Performance	59%
Place Breakdown			Deteriorated



Latest Update	Wirral Place report 72% access rates for the Talking Therapies services in March (latest data), a decline on previous month but remains higher than the ICB rates.
Action	
Timescale	

Dementia Diagnosis Rates

Latest Place Performance (July-24)	67.1%	ICB Performance	66.7%
Place Breakdown			Improved



Latest Update	Wirral Place are reporting 67.1% dementia diagnosis rates in July which is on target and achieving the 66.7% target.
Action	
Timescale	