

Title	Quality and Performance Group Report
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Report for	Wirral Place Based Partnership Board
Date of Meeting	17 th October 2024

Report Purpose and Recommendations
<p>The purpose of this report is to update Wirral Place Based Partnership Board of the discussion and outcomes of the meeting of the Quality and Performance Group held on 5th September 2024.</p> <p>The Wirral Place Based Partnership Board is asked to:</p> <ul style="list-style-type: none"> • Note the work underway across the system to monitor quality and performance, identifying areas for improvement. • Receive assurance around the robust plans in place to manage specific areas for improvement. • Note the effective use of data to understand population health need and improve equality and access to services.

Key Risks
<p>The report relates to the following key strategic risks identified in the Place Delivery Assurance Framework presented to the Wirral Place Based Partnership Board on 26th September 2024.</p> <ul style="list-style-type: none"> • <i>PDAF 1 Service Delivery:</i> Wirral system partners are unable to deliver the priority programmes within the Wirral Health and Care Plan which will result in poorer outcomes and greater inequalities for our population. • <i>PDAF 2 Children and Young People:</i> The Wirral health and care system is unable to meet the needs of children and young people with complex and/or additional needs leading to long term health issues, increased inequalities and demands on services. • <i>PDAF 3 Collaboration:</i> Leaders and organisations in the Wirral health and care system may not work together effectively to improve population health and healthcare.

Governance journey			
Date	Forum	Report Title	Purpose/Decision
5 th September 2024	Quality and Performance Group	Quality & Performance Group Report	For Noting

1	Narrative
1.1	Standing Agenda Items

1.1.1	Previous minutes were approved by members.
1.1.2	<p>Place Quality Assurances:</p> <p>Minutes included where applicable from the latest meetings, for information.</p> <ul style="list-style-type: none"> • Transformation & Partnerships Update • Primary Care Group Update • PRIG Update • Core20Plus5 Update
1.1.3	<p>Special Educational Needs and Disability (SEND)</p> <p>The Group was informed of the progress around SEND inspection readiness and the partnership response.</p> <p>Recognition was given to the improved governance supporting oversight and the improvement journey. There is far greater insight and performance analysis in place.</p> <p>The Group acknowledged the on-going challenges regarding the current neurodevelopmental pathway but were assured that a system review is on-going to implement the new Neurodevelopmental (ND) model.</p> <p>The Group were informed of the work underway to develop the next iteration of the Graduated Approach, which aims to be more inclusive of the offer across all sectors. The Wirral pilot programme around the profiling tool is set to commence in September and includes a multi-disciplinary approach.</p>
1.2	<p>Focused agenda</p> <p>Clostridium difficile (C. diff)</p>
1.2.1	<p>Looking Back – Public Health Update</p> <p>The Group received a presentation looking back at population health data regarding Health Care Associated Infections (HCAI) and rates specifically.</p> <p>In the United Kingdom, the annual incidence of C.Diff has been relatively stable since 2013, although has increased recently. The inception of C.Diff mandatory surveillance has changed the scenario of C.Diff in England. However, some Integrated Care Boards (ICBs) have still struggled to keep rates below NHS Standard Contract threshold.</p> <p>Wirral has experienced high rates of healthcare-associated infections: Clostridioides difficile (C. diff) rates for Wirral are higher than England and the North West. In December 2023, Wirral had a 12-month rolling rate of 50.3 cases per 100,000, this is significantly higher than England which had 28.4 cases per 100,000.</p> <p>C. Diff is the leading cause of infectious diarrhoea among patients. It is estimated that around 20% to 30% of cases of antibiotic associated diarrhoea is caused by C.Diff.</p> <p>Data was sharing identifying Wirral as 12th highest ranking area for total antibiotic prescribing and the 4th highest for broad-spectrum antibiotic prescribing.</p> <p>The Right Care Urinary Tract Infection (UTI) data for 2019-20 showed NHS Wirral Clinical Commissioning Group (CCG) as the highest prescribing CCG in England for antibiotic for UTIs and the fifth highest for UTI admissions.</p>

	<p>The Wirral health and care system currently faces several issues suggesting infection prevention and control practices could be strengthened.</p>
<p>1.2.2</p>	<p>Wirral System Review of the causes of escalating CDiff infections</p> <p>After a review of the escalating cases of Healthcare Associated Infections (HCAs) across the region, it was noted that there had been a significant increase in CDiff particularly in Wirral.</p> <p>Following a discussion with the wider Cheshire and Merseyside system, a decision was taken to carry out an infection prevention and control and antimicrobial management review of the Wirral system.</p> <p>The review was undertaken between 18th and 20th April 2023 and the findings of the review was presented to Quality & Performance Group by Directors of Infection Prevention and Control from two Wirral Providers.</p> <p>The review focused on key areas, including:</p> <ul style="list-style-type: none"> • Leadership and Culture • Governance and Assurance • Incident Reviews and Learning • Transfer of care • Communication and Information • Antimicrobial stewardship • Improving data • Clinical procedures and processes • Estates and facilities <p>The Group heard that the 3 days spent completing the review has reaffirmed the interconnected nature of a C Diff. All parties involved recognised that this was a supportive process which allowed for openness and transparency during the discussions.</p> <p>Each part of the system involved in the discussion identified areas to be explored, further developed, and improved upon. The review confirmed that the extreme pressures being experienced within the entire system but especially the Acute Trust are contributory to the increasing rates of C Diff.</p> <p>There are a number of recommendations from NHS England, which has led to a number of improvement opportunities and contributed to the development of a local C.Diff Strategy.</p>
<p>1.2.3</p>	<p>C.Diff Strategy</p> <p>The group were presented with and asked to review the first draft of the C.Diff Strategy. The Strategy on page highlighted a whole system approach to achieving the goal in improving outcomes.</p> <p>The Strategy will be approved, closely monitored and report to the Health Protection Board, supported by agreed metrics within a public health dashboard.</p>

1.2.4	<p>Quality Improvement work to date</p> <p>As part of the review of quality improvement activities, the group received a presentation from Wirral's Infection Prevention and Control (IPC) Team. As part of the local insight work around UTIs and hydration, it was identified that Wirral Place was higher than national average for:</p> <ul style="list-style-type: none"> • Inpatient admissions • Increased length of stay • Admissions in those aged over 65 • Emergency admissions in care home residents <p>As part of this work two Place improvement projects commenced:</p> <ul style="list-style-type: none"> • Public Health Hydration Project • IPC in Care Homes & Domiciliary Care setting <p>The main aim of this work was to reduce the burden of UTI in older people by improving hydration, reduce the need for anti-biotic prescribing, as well as reduce UTI related hospital admissions.</p> <p>As a result of this programme of work and system response, Wirral saw an improvement in urine sampling and a more unified approach to diagnosis and treatment of UTIs.</p> <p>Key stakeholders were able to access a range a training and resources, including UTI and hydration assessment tools and access to information and support on the IPC digital hub. These resources were codesigned following a period of community engagement.</p> <p>The Group discussed how the improved rates could be sustained and were keen to review local clinical oversight and support offered to Care Homes based on need. The Group agreed to review local frameworks and understand if there were any other opportunities to explore more targeted work.</p>
1.2.5	Any Other Business
1.2.6	There was no other business.

2	Implications
2.1	<p><i>Risk Mitigation and Assurance</i></p> <p>The work taken through the Quality and Performance Group provides controls for and support assurance of the management of the strategic risks PDAF 1, 2 and 3. The Group is also developing a Risk Register that would feed into the PDAF and discussions at the Place Based Partnership Board around risk.</p>
2.2	<p><i>Financial</i></p> <p>It was recognized that Cheshire and Merseyside are in a significant financial deficit and any investment will require scrutiny and monitoring.</p>
2.3	<i>Legal and regulatory</i>

	Legal implications have been considered within this report relating to NHS constitutional standards for AACC as well as the Statutory duties set out in the SEND Code of Practice and Children and Families Act, which have been referenced within the report.
2.4	<p>Resources</p> <p>Consideration around longer-term investment in relation to early intervention and preventative work.</p>
2.5	<p>Engagement and consultation</p> <p>This is a group that has been agreed as part of NHS Cheshire and Merseyside's governance for Wirral. The Group has a membership that includes Healthwatch Wirral and representation from the voluntary, community, faith, and social enterprise (VCFSE) sector. Partnership working remains a strength of the assurance and improvement plans.</p>
2.6	<p>Equality</p> <p>Wirral Council and NHS Cheshire and Merseyside have a legal requirement to make sure their policies, and the way they carry out their work, do not discriminate against anyone. The business of the Quality and Performance Group is conducted with an awareness of the general duty requirements and place equality considerations. No Equality Impact Assessment (EIA) is required for this report.</p>
2.7	<p>Environment and Climate</p> <p>Wirral Council and NHS Cheshire and Merseyside are committed to carrying out their work in an environmentally responsible manner, these principles will be followed by the Quality and Performance Group.</p>
2.8	<p>Community Wealth Building</p> <p>Community Wealth Building in Wirral focusses on partnerships and collaboration. These partnerships are led by Wirral Council with external partners and stakeholders, including residents. NHS Cheshire and Merseyside will support the Council in community wealth building by ensuring health and care organisations in the borough have a focus on reducing health inequalities and contribute to the development of a resilient and inclusive economy for Wirral. The Quality and Performance Group supports this work in Wirral.</p>

3	Conclusion
3.1	<p>The Group will oversee quality performance moving forward. The focused agenda will allow and encourage a system review of key priorities and the opportunity to undertake learning and integrated quality improvement. A schedule of focused agenda items has been developed and will support annual oversight and improvements.</p> <p>Reports will continue to be shared with Place Based Partnership Board.</p> <p>The Board is asked to note this report.</p>

4	Appendices
	No appendices included within the report.

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