

# Wirral Working Together

A Council Plan for 2023-2027

All Themes  
Performance

## Performance Report

### Welcome to our Council Plan Performance Report

The Council Plan is the Council's key plan and sets out our main priorities between 2023-27. The Council Plan translates our vision 'working together to promote fairness and opportunity for people and communities' into a deliverable plan to turn this vision into a reality for the people of Wirral.

This performance report provides information related to the effectiveness of the delivery of our Council Plan. It will be updated on a quarterly basis. The plan identifies six delivery themes. This report provides a dashboard to view progress on delivery of the whole plan and a summary dashboard for each key theme.

For each theme a quarterly narrative report provides context on how the plan is being delivered, it highlights key areas of success and identifies areas where we need to do more to keep performance on track. The dashboard also reports on progress using our key performance measures.

You can also view delivery by theme by clicking on the buttons below.

**Efficient, effective and  
accessible council**

**Early help for children and  
families**

**Promote independence and  
healthier lives**

**People focused regeneration**

**Protect our environment**

**Safe, resilient and engaged  
communities**

This report may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. If you need the report in a different format please email [wisanalytics@wirral.gov.uk](mailto:wisanalytics@wirral.gov.uk)

## Performance Overview - All Themes

### Legend - RAG rating

**Green**

Equal to or better than previous period or target

**Red**

Over 5% or 5 percentage points worse than previous period or target

**Amber**

Within 5% or 5 percentage points of previous period or target

**Neutral**

Information purposes - neither high or low is better

All Themes	Measures	Neutral	Green	Amber	Red
Total Performance of all 6 Themes	98	10	47	22	19

Delivery Theme	Measures	Neutral	Green	Amber	Red
Create A More Efficient, Effective & Accessible Council	18	3	11	1	3
Improve Early Help for Children and Families	23	1	9	6	7
Promote Independence & Healthier Lives	17	6	4	4	3
Deliver People-Focused Regeneration	17		8	4	5
Protect Our Environment	15		8	6	1
Create Safe, Resilient And Engaged Communities	8		7	1	

**Efficient, effective and accessible council**

**Early help for children and families**

**Promote independence and healthier lives**

**People focused regeneration**

**Protect our environment**

**Safe, resilient and engaged communities**

# Promote Independence & Healthier Lives

**Quarter 2: July - September 2024. The narrative is related to measures that have changed in this quarter compared to the last available data**

## Areas Of Improvement

The number of people supported with assistive technology in Quarter 2 this year is greater than the previous year figure. The number of people supported through extra care housing in Quarter 2 has remained steady compared to the last quarter and is above England and North West benchmarks.

The number of people supported in a care home has reduced in quarter two and is lower than the previous year and the first quarter. These are key measures that are being used to help monitor people's independence. There continues to be a focus on ensuring and enabling people to remain at home which is represented by the increase in assistive technology and reduction in long-term care home admissions. We have an additional Extra Care scheme which has recently opened in Rock Ferry, consisting of 102 units which will increase the overall extra care housing offer on Wirral.

## Areas Being Monitored

This quarter there are five additional measures that are being tracked but do not have a rag rating due to their demand led nature which means that higher or lower cannot be deemed as a positive direction of travel.

The number of people supported with domiciliary care has reduced compared to the previous quarter and previous year however the Wirral rate is higher than both North West and England benchmarks. The number of people with a supported living package has decreased and the figure is now on par with the England benchmark. The enhanced reablement offer and Home First approach supported by therapy services has reduced the requirement for long-term domiciliary care services. The enhanced provision of specialist extra care has supported the decrease in supported living packages, providing people with more suitable individual housing options and accommodation.

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Home

Green

Equal to or better than previous period or target

Amber

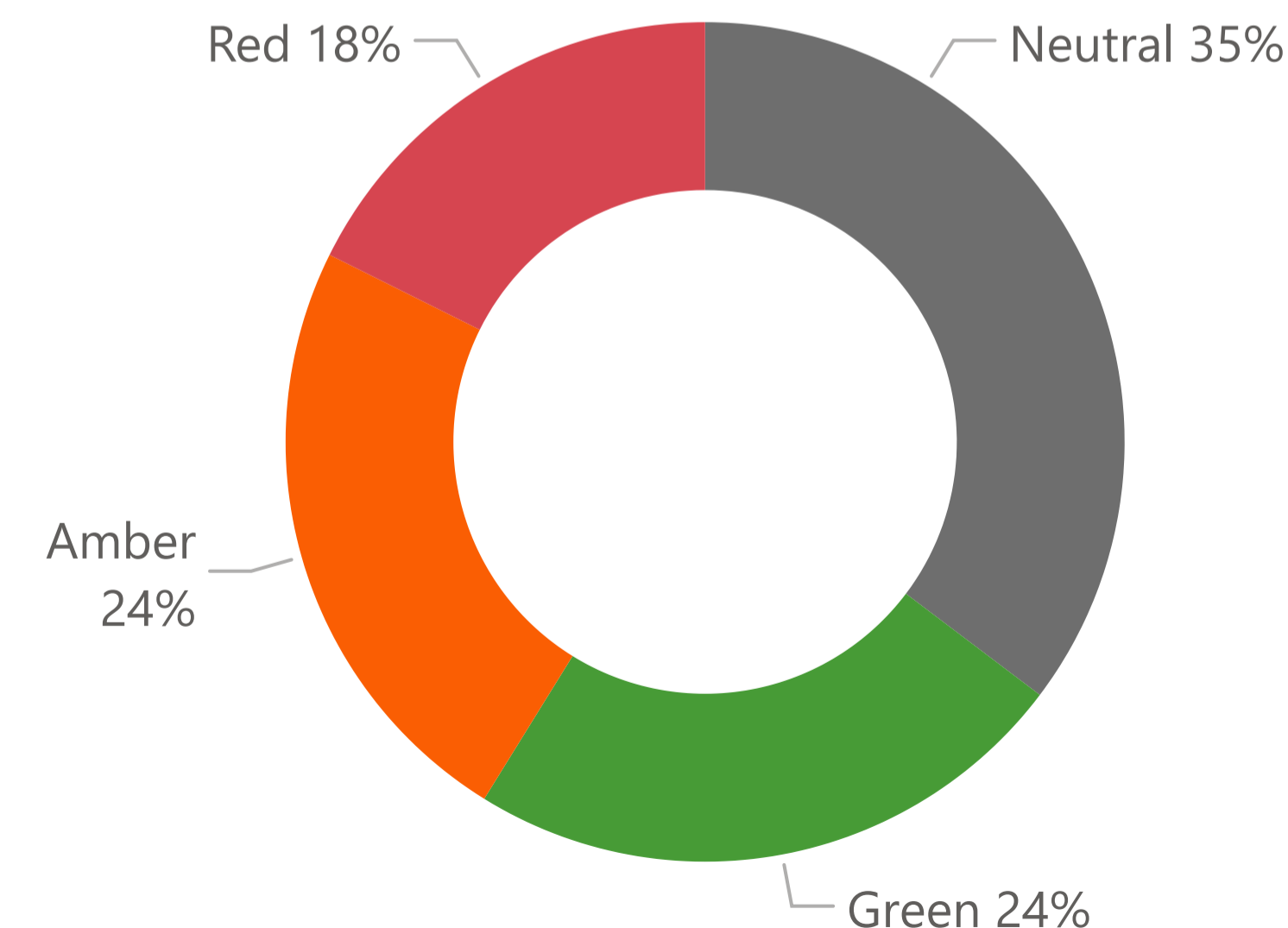
Within 5% or 5 percentage points of previous period or target

Red

Over 5% or 5 percentage points worse than previous period or target

Neutral

Information purposes - neither high or low is better



Quarter 2: July - September 2024. The narrative is related to measures that have changed in this quarter compared to the last available data

## Areas Being Monitored cont.

The percentage of people with dementia supported by community services has remained steady based on the previous quarter and the same time in the previous year. The percentage of people with dementia supported by residential care has increased based both on the previous quarter and the previous year. These figures are on a par with North West and England benchmarks. We are currently exploring options of new models of care relating to an enhanced dementia plus service offer within Care Homes and have highlighted concerns to ICB specialist health commissioners.

The Quarterly snapshot of the CQC rating where care is regulated by the CQC in Wirral with an outstanding or good rating is 65%, this is below both North West (79%) and England (80%) figures. We are continuing to work on our quality improvement journey across the care sector on Wirral which has seen an improved position as part of our quality assessment approach, but this will not be reflected in the CQC rating until a re-inspection by CQC is completed.

This consistent monitoring provides an understanding social care demand to work to ensure people can get the right care at the right time and maintain their independence wherever possible.

## Key Activities Related To This Theme

In August 2024, the Active Minds programme was launched to support individuals to become more active and involved with the local community. It is based on physical wellbeing and mental health being connected and supporting people eligible for talking therapies to access the many ways wellbeing can be improved through connecting with people and taking part in free and affordable activities on their doorstep.

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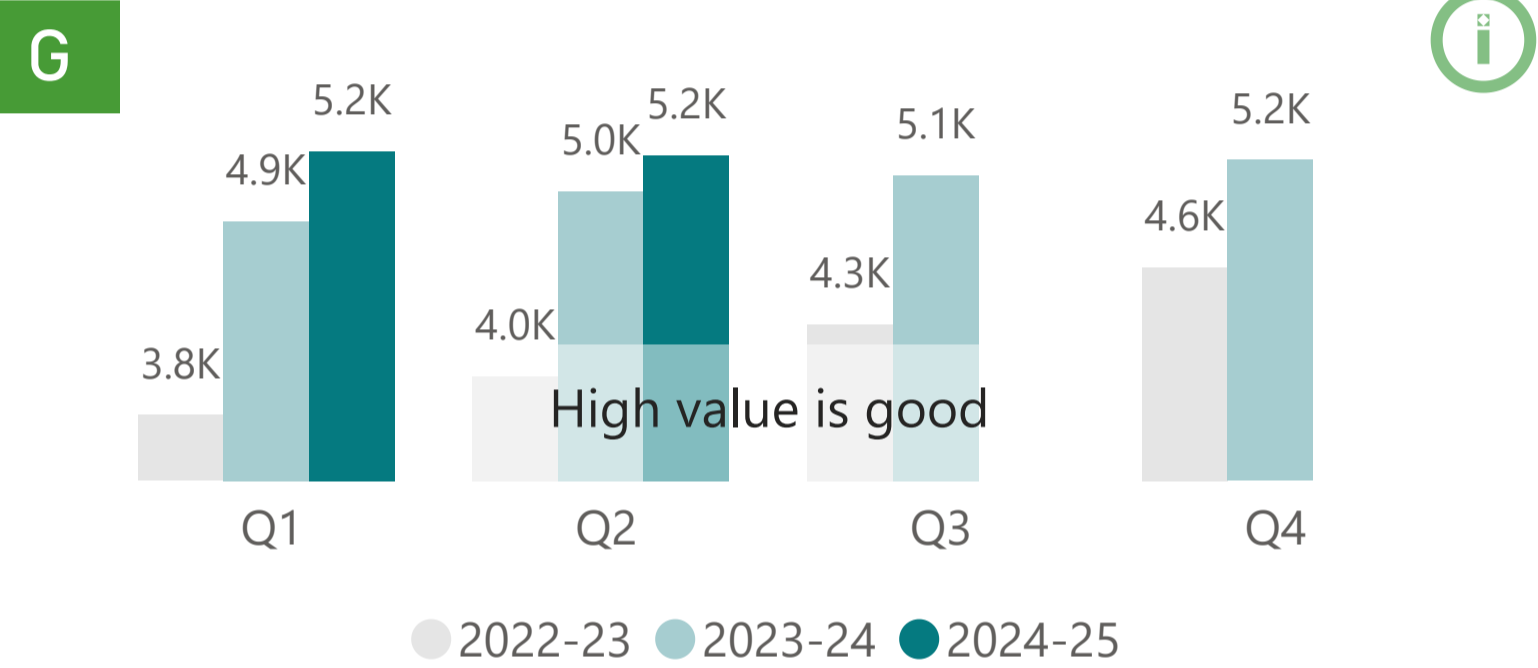
Delivery Theme	Measures	Neutral	Green	Amber	Red
Promote Independence & Healthier Lives	17	6	4	4	3

Outcome	Measures	Neutral	Green	Amber	Red
People live independently for longer	3		2		1
Quality improvements are made within the care sector	2	1		1	
People get the right care at the right time	7	5	1		1
Inequalities in health are reduced	5		1	3	1

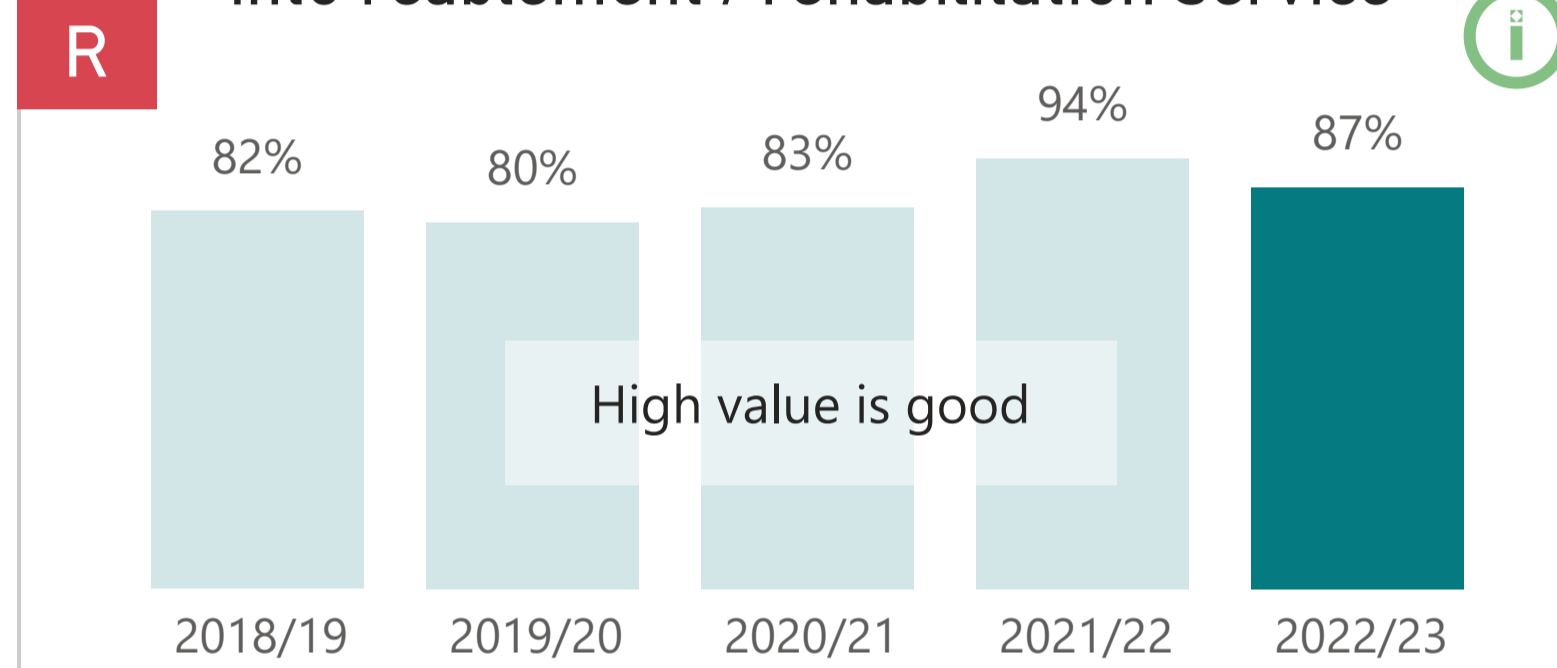
For more information on each metric, please click on its information symbol, which looks like this: 

People live independently for longer

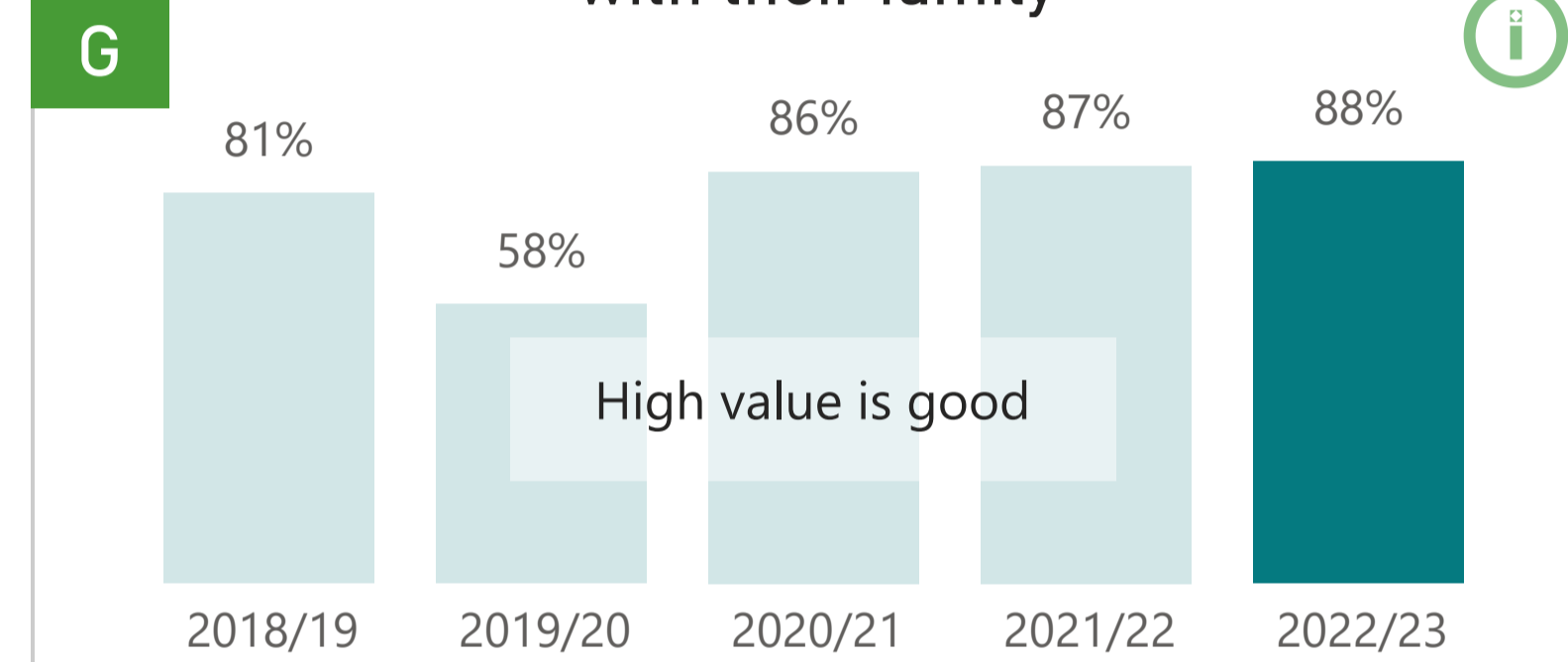
Number of people supported with assistive technology



Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation service

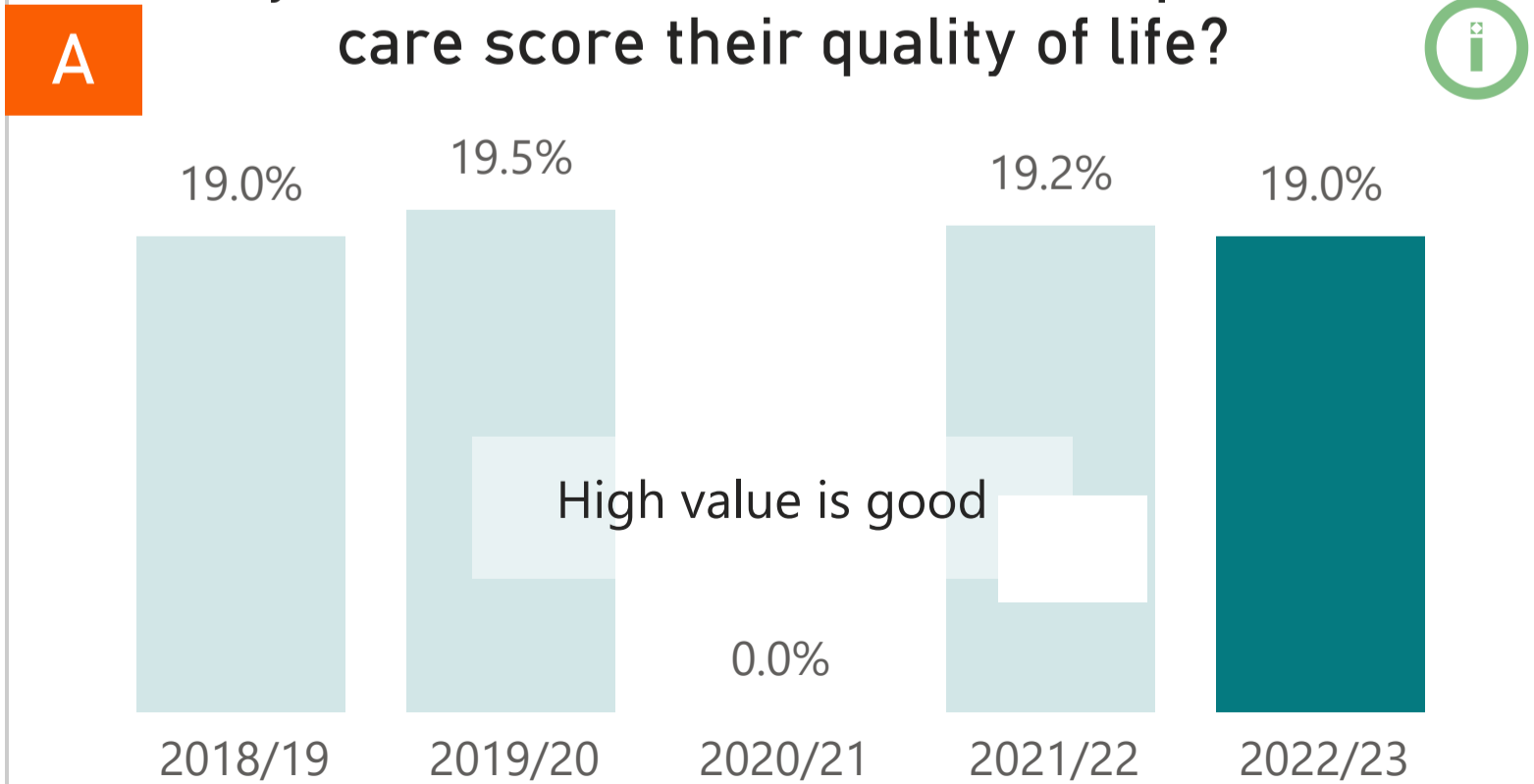


Learning disabilities: percentage of adults with a learning disability who live in their own home or with their family

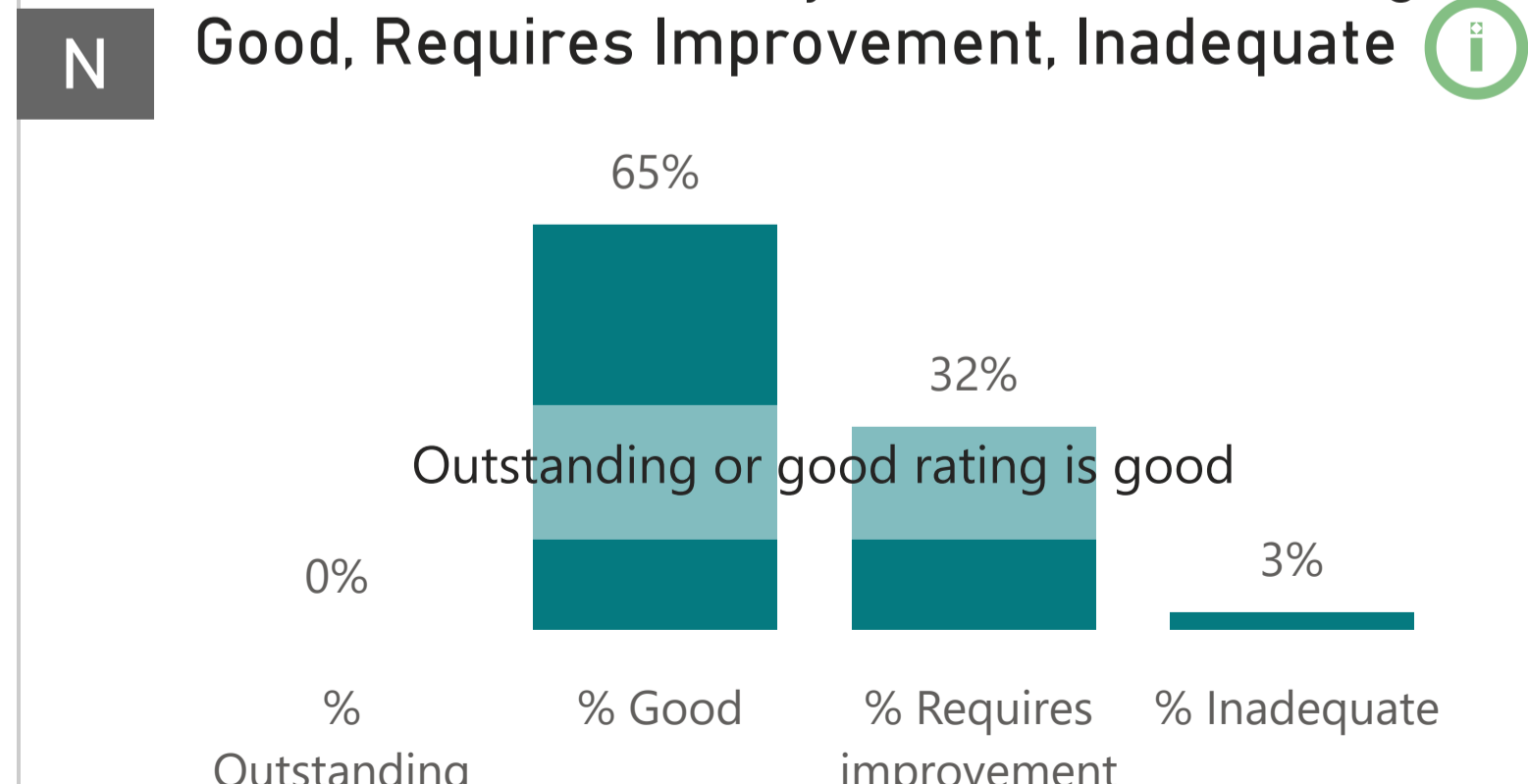


Quality improvements are made within the care sector

Quality of life: how do adults in receipt of social care score their quality of life?

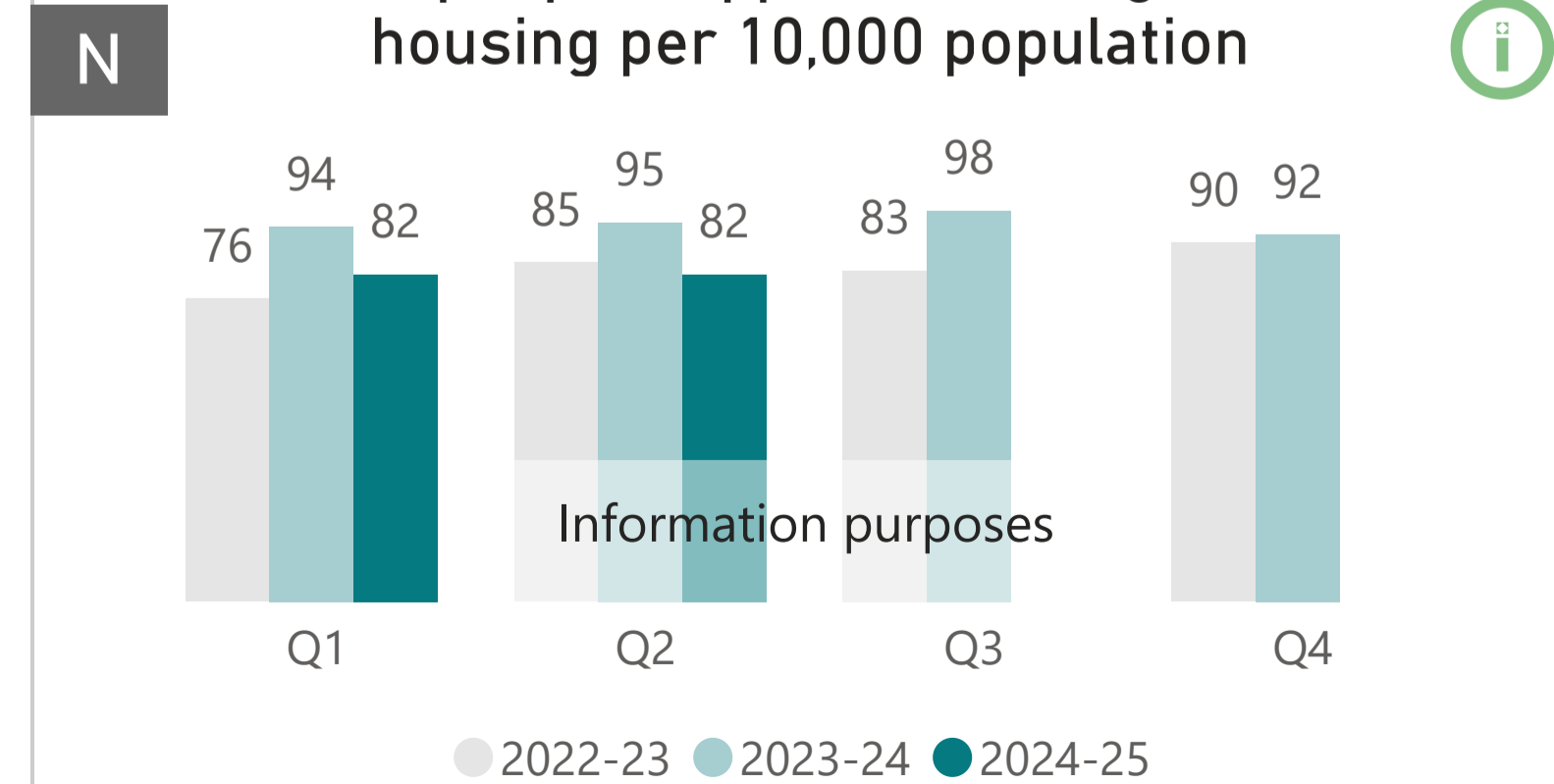


Latest CQC (Care Quality Commission) rating - Good, Requires Improvement, Inadequate

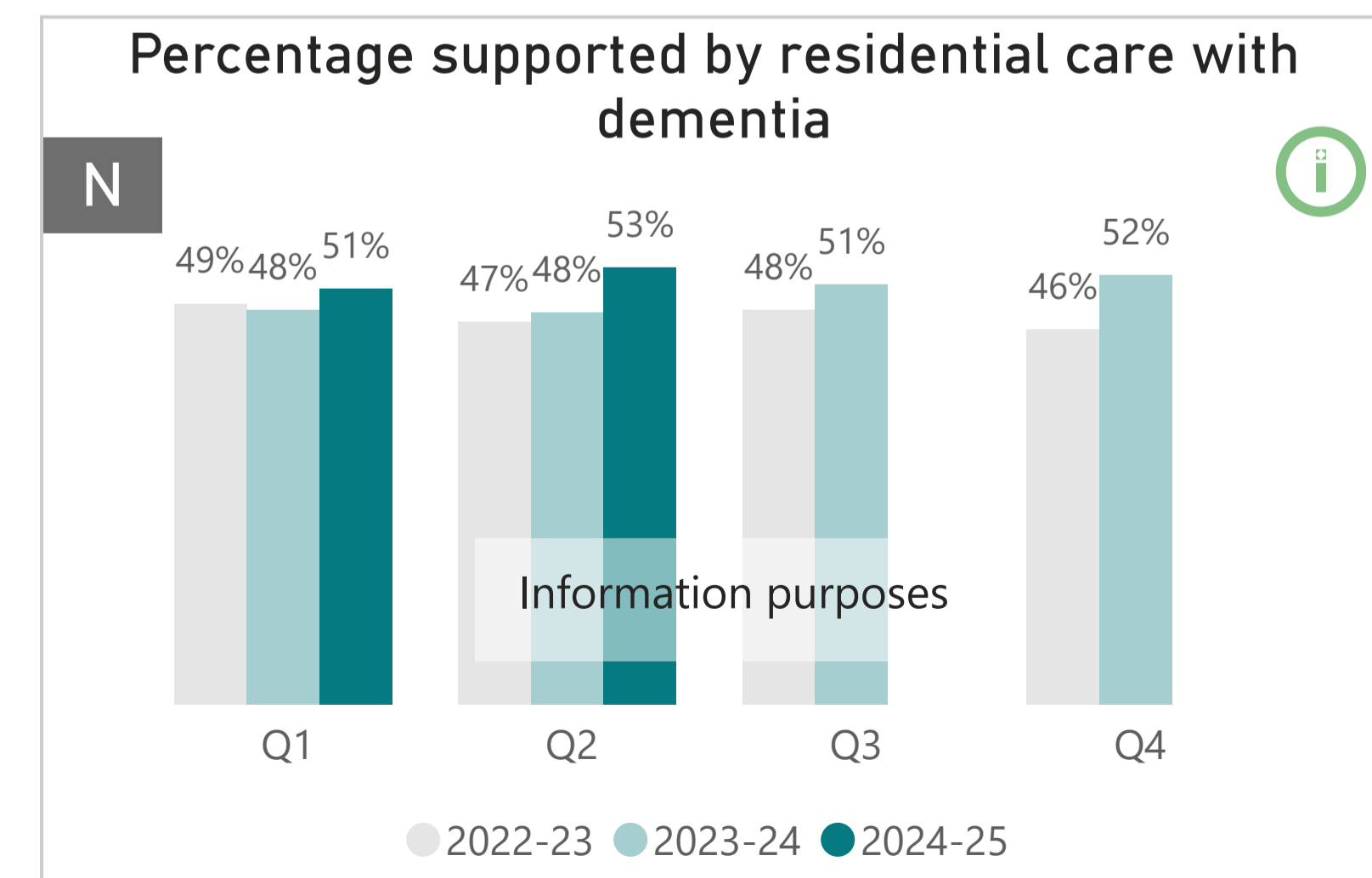
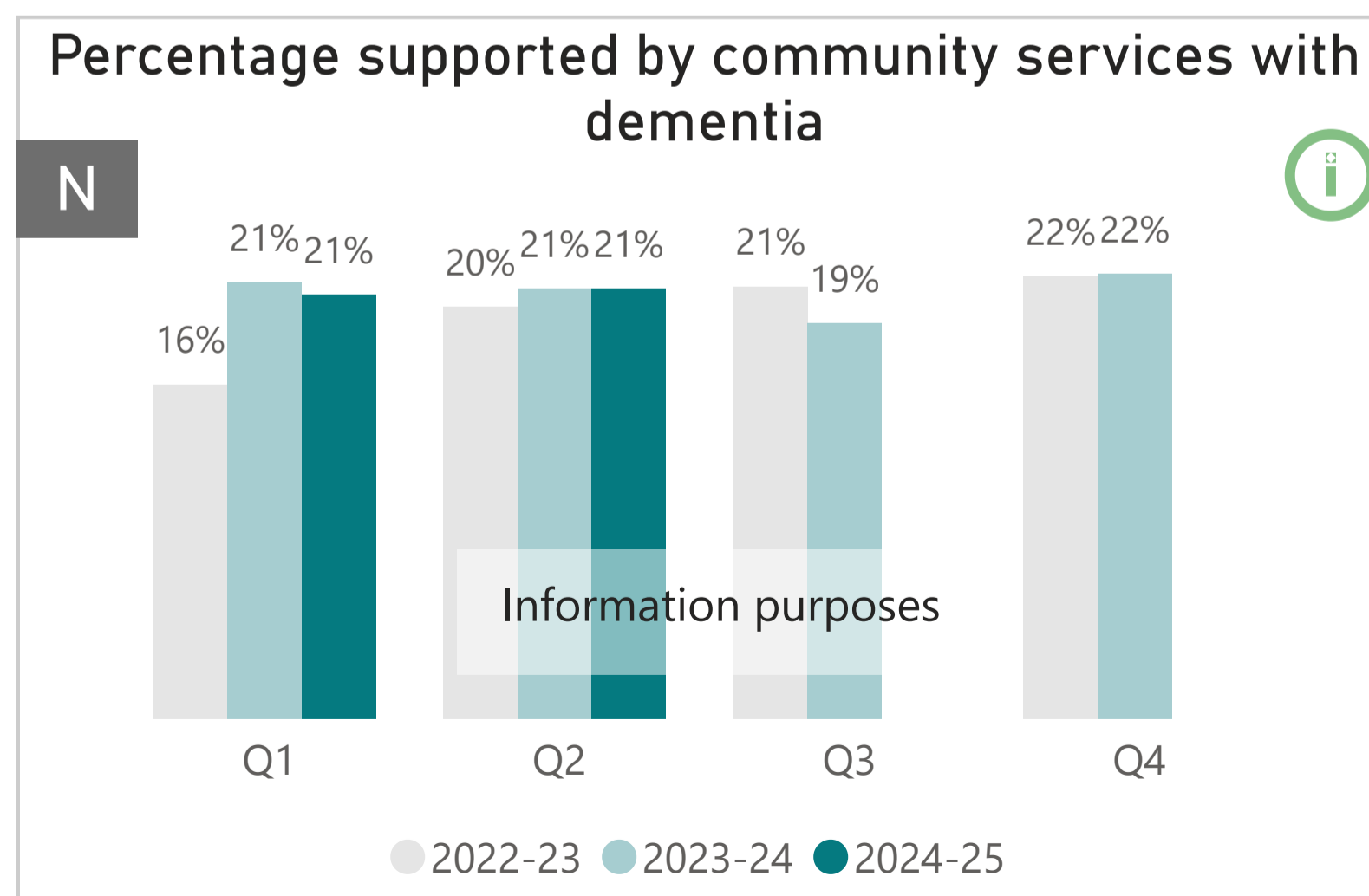
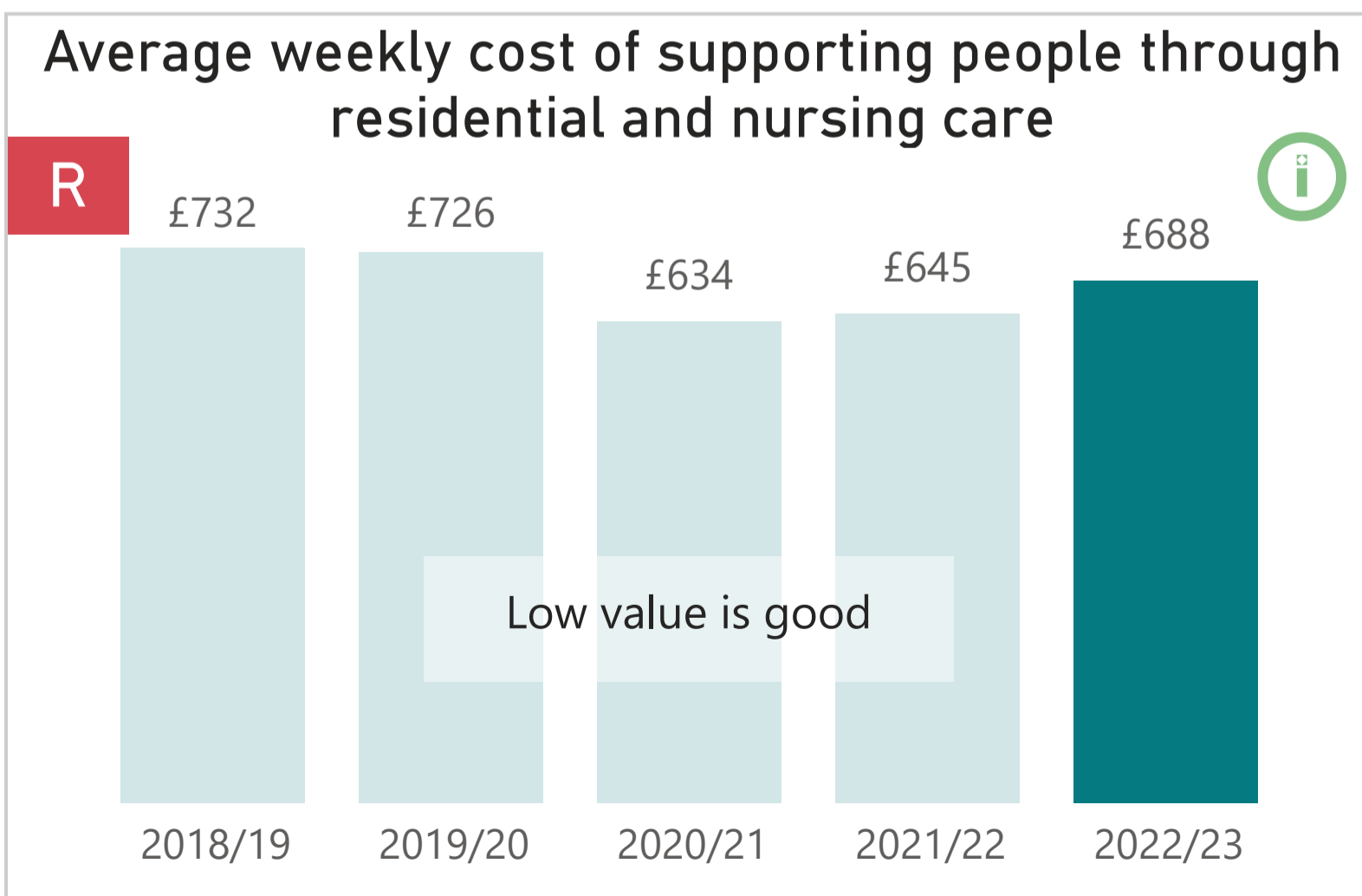
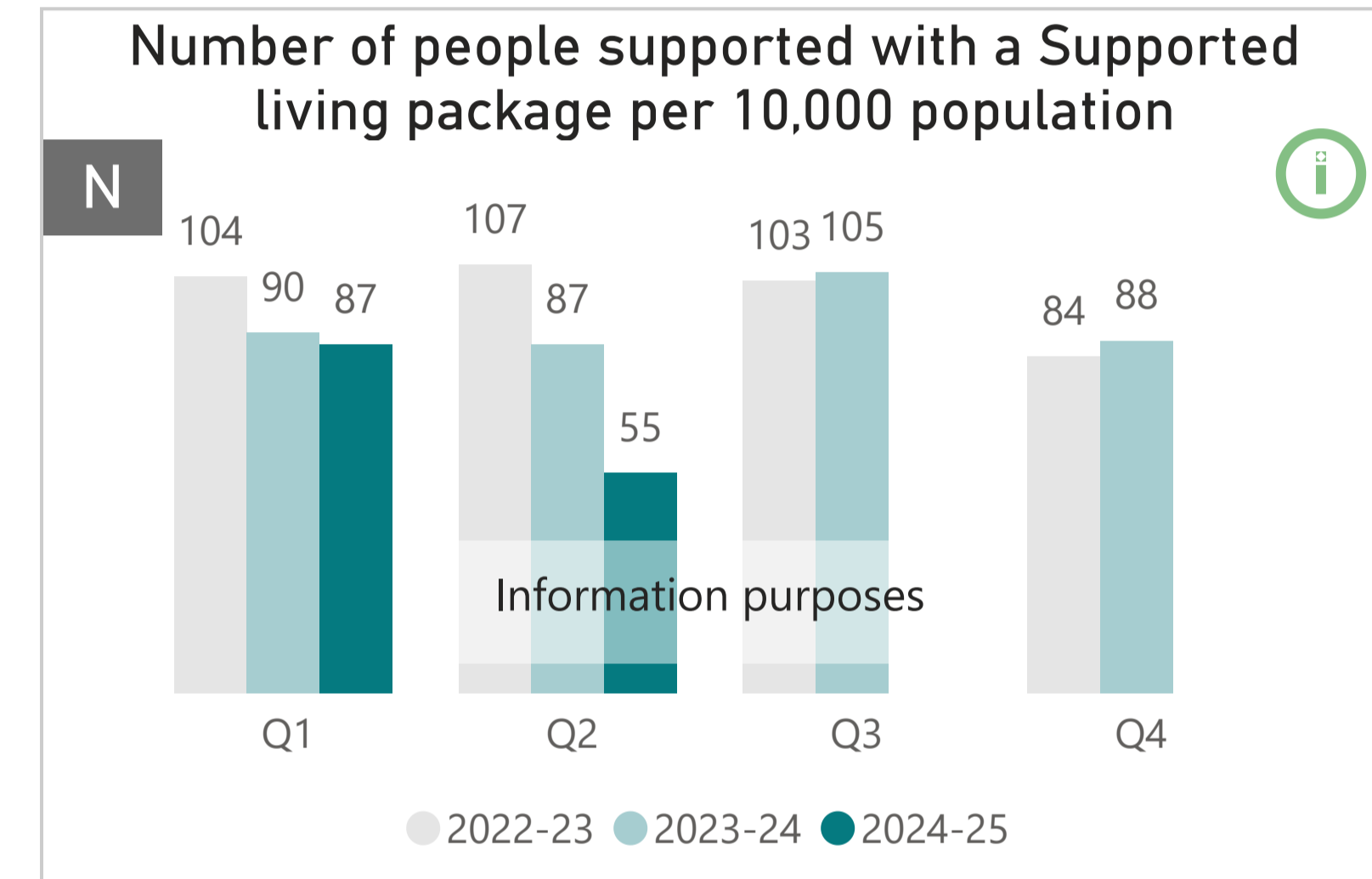
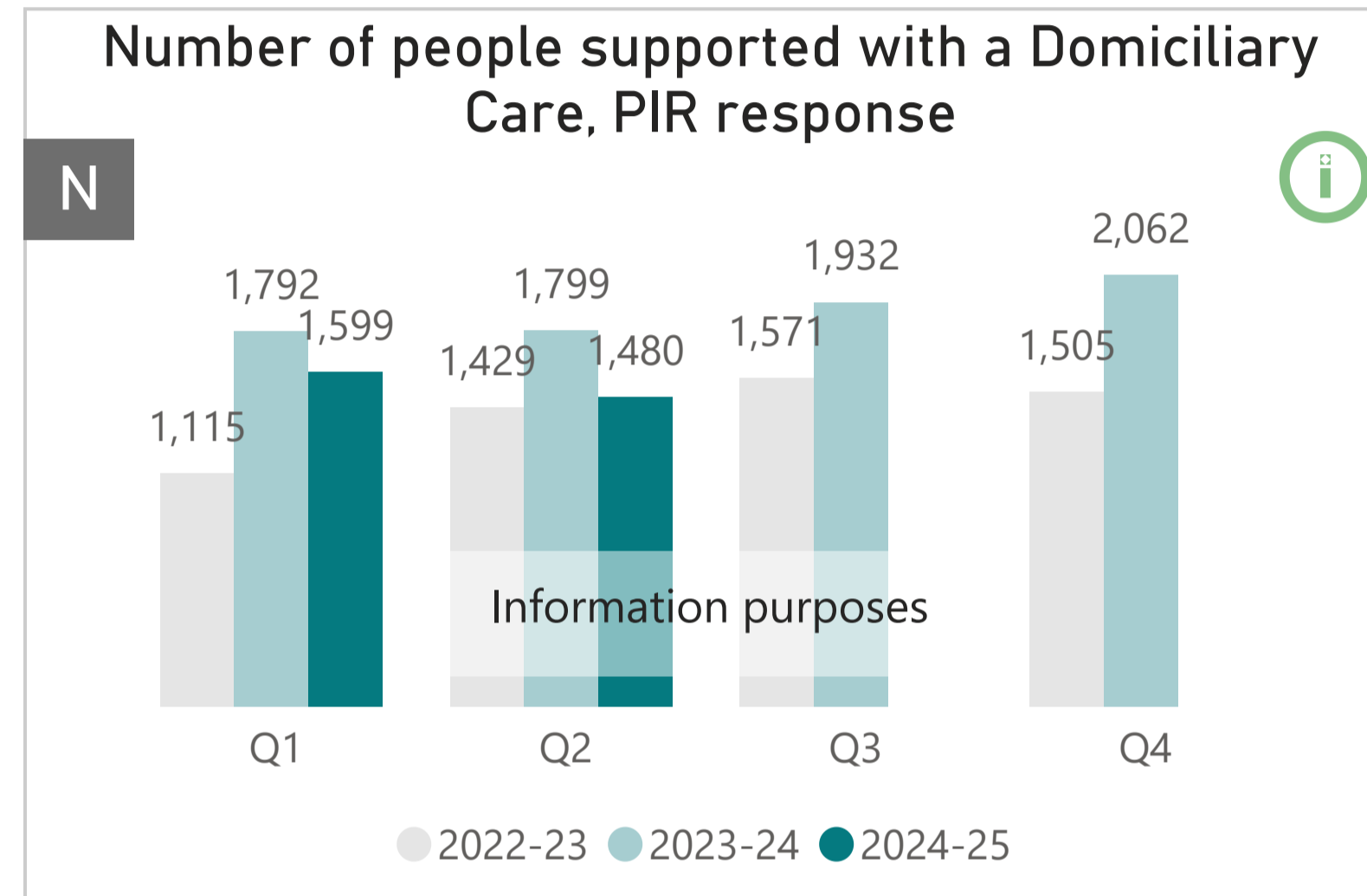
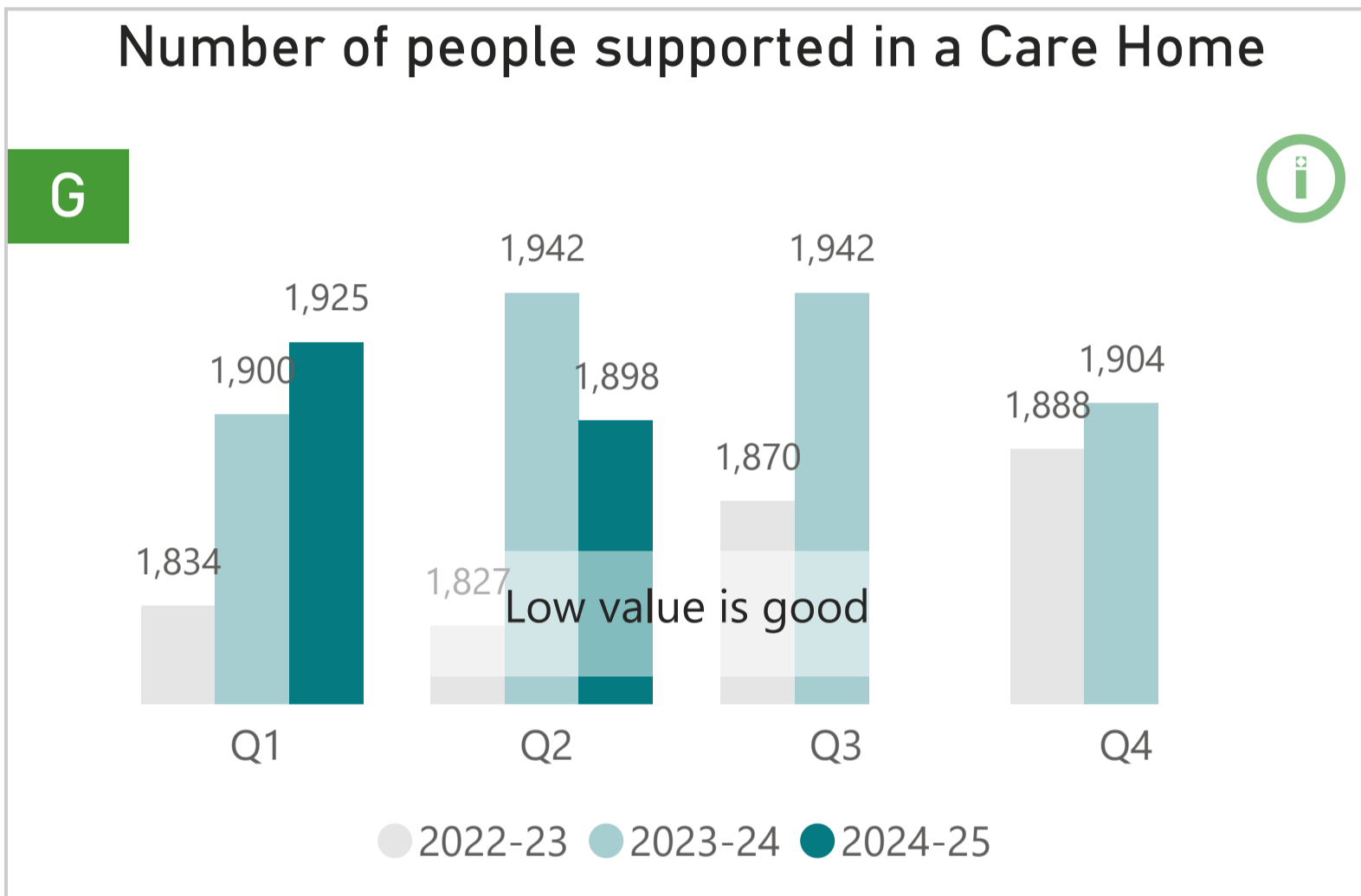


People get the right care at the right time

Number of people supported through extra care housing per 10,000 population



For more information on each metric, please click on its information symbol, which looks like this: 



# Promote Independence & Healthier Lives.

## Inequalities in health are reduced

For more information on each metric, please click on its information symbol, which looks like this: 

