



**NOVEMBER &
DECEMBER 2024**

WSOA IMPACT GROUP

WSOA Success Statement 1: Strengthen the quality and timeliness of EHC assessments and Annual Reviews

METRICS	TARG ET	TRAJECTORY										
		04/24	05/24	06/24	07/24	07/47	08/24	09/24	10/24	10/24	11/24	12/24
EHC 20-week compliance for new plans	75%	14%	17%	17%	26%	17%	17%	16%	37%	15%	15%	14%
Annual Review 4-week compliance	90%								30%			
Annual Review 12-week compliance	90%								30%	33%	25%	24%
% of quality assurance reviews 'good' or better	75%	22%	24%	27%	30%	35%	36%	35%	40%	38%	33%	35%
Number of tribunals lodged	N/A	13	6	8	N/A	5	8	4	N/A	11	9	4

Outstanding WSoA Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
2.1.q	Implement 5-day response to all communications	DS	Y	Tracking performance	Monitoring implemented manually until LL EYES embedded.
2.3.a 2.3.c	Develop and implement a clear multi agency approach for Annual Reviews, with effective means of communication	DS	Y	Consistency across settings and SENCOS	SENCO training sessions delivered from September 2024 throughout autumn term.
2.3.b	Implement prioritised approach for Annual Reviews	DS	Y	Current capacity	Children in Care and Transition Reviews prioritised.
2.3.d	Evaluate impact of specialist services through Annual Review process	AL	Underway	None identified	External partners has evaluated case sample and a report to LASPB to follow.

New Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
AIP1	Deliver the EHCP Recovery Plan as approved by LASPB	AL	Yes	No barriers identified	Complete- report to LASPB through Continuous Improvement subgroup.
AIP2	Deliver the Educational Psychology Service restructure as approved by LASPB	AL	Yes	National shortage of Eps	Update report to LASPB through Continuous Improvement subgroup- commission approved.
AIP3	Complete SENDSTART Service restructure as approved by LASPB	AL	Yes	Potential for negative impact on existing staff performance	Complete- report to LASPB through Continuous Improvement subgroup.

Business As Usual Assurance Activity Expectations	Complete	Impact
Service Scorecard performance monitoring, 4-weekly cycle	Y	Performance which has remained static. EYES reporting to be checked.
SEND Quality Assurance Framework, 4-week cycle	Y	QA Framework activity commenced in September 2024. First multi agency trials November and December.
Quarterly assurance of SEND Workforce Development Plan	N	Induction schedule outlined, including NASEN Caseworker training.
Completion of Satisfaction Surveys	Y	36% of parents are not satisfied with their EHC Needs Assessment process (11 responses- 4 unsatisfied and 7 satisfied)

Narrative

- More detailed reporting on EHCP performance through the Strategic Performance Group is assisting in understanding timeliness of EHCPs. The group now monitors (i) average waiting time for a new plan to be issued (ii) longest waiting time for a new plan to be issued (iii) 6-week return of advice.
- At the December 2024 meeting of the LASPB the report on EHCP Acceleration, commissioned by the Chair of LASPB, was presented outlining a number of proposals for board members. Following an in-depth discussion, the LASPB agreed which options were acceptable to members. A number of proposals were rejected by the board as they were likely to have a negative impact on families. This included finalising to type rather than naming the education setting and finalising after the first set of consultations rather than allowing further consideration of options. LASPB members have prioritised children and families getting the right outcome over getting plans completed more quickly. The decisions taken by the LASPB in December 2024 are being implemented. The outcome of this has been reported to the Children, Young People and Education Committee to ensure that they are aware and in support of the LASPB decision.
- The industrial action taken by members of the SEND Service in October and November 2024 has been resolved, with staff returning to work in December 2024. The action had an impact on timeliness and communication. Whilst this was managed as well as possible by the service and its managers, it is acknowledged that levels of dissatisfaction from parent carers increased during this period.
- Recruitment to the newly established SENDSTART Caseworker posts has been very successful. The team are being inducted, having cases allocated, making links with their education settings and families, as well as getting to know their locality colleagues. It is anticipated that impact will be evident in case work by May 2025. Information has been provided on SENDLO to introduce the team and the settings they are responsible for.

Recommendation for decision or direction

The Continuous Improvement Subgroup to clarify for parent carers and other stakeholders how the new SENDSTART team will impact on the timeliness and quality of EHCPs, with detail on when they can expect to experience improvement.

WSOA Success Statement 2: Embed meaningful co-production with parents and carers

METRICS	TARG ET	TRAJECTORY										
		04/24	05/24	06/24	07/24	07/24	08/24	09/24	10/24	10/24	11/24	12/24
Number of monthly co-production activities	Higher	5	7	9	>6	7	6	9	>6	10	10	7
% Children's staff trained in co-production	95%	10.2 %	10.2 %	15%	20%	16.5 %	22.5 %	35.4 %	35%	45.0 %	52.2%	66%
% of parent carers who 'agree' or 'strongly agree' that they have been involved in EHCP process	80%		60%	53%	30%	64%	56%	55%	40%	56%	52%	55%

Outstanding WSoA Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
3.1.c	Deliver mandated induction training for new employees in children's services on good coproduction practice, based on the Wirral Coproduction Charter	ST	Y	Staff capacity	FLO training module on co-production continues to be completed by children's services staff.
3.2.b	Information exchanges on key SEND matters are shared regularly	ST	Y	Consistency across platforms	SENDLO being used well to convey messages-website and in-person sessions.
3.3.g	Increased communication with parents and carers following all decisions	DS	Y	Recording system	The EHC Partnership Panel is embedding and the guidance outlined in the final draft EHC Handbook

New Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
AIP4	Co-produce the SEND Strategy 2024-27	COC	Due Mar 2025	None identified	LASPB agreement to delay co-production of the strategy until the self-evaluation is completed.
AIP5	Deliver the Co-production pilot as part of the EHCP Recovery Plan approved by LASPB	AL	Due Mar 2025	None identified	Pilot ready to commence in spring term.
AIP6	Deliver the SEND Offer via Family Hubs	JS	Due Oct	None identified	SEND Offer for Family Hubs is established and growing

Business As Usual Assurance Activity Expectations	Complete	Impact
Learning from complaints (3.3.f) and tribunals (3.2.f) 4-weekly cycle	Partial	Further work with SENDIASS has been undertaken to ensure accurate data recording.
Monthly co-production case study	Y	<p>Planning for the We Are Wirral Children's Services event in January was undertaken. The event will co-produce a set of expectations, under the Wirral Plan objectives:</p> <ol style="list-style-type: none"> 1. Promote opportunities for all children and young people in Wirral Council 2. Do the right thing for children and families 3. Children who need care are better off because of it <p>The event will include representation from young people (schools, FE, apprentices, internships, youth justice service, youth service and SEND Youth Voice), parents (Parent Carer Participation Wirral, Families First For Children Advocates, COSMOS, and Children's Centres), Corporate SLT directors and Council Chief Executive, Children's Committee Elected Members, Leader and Deputy Leader of the Council. Staff across Children's Services have worked alongside young people to develop the materials/large set of cultural expectations for discussion at the event, which is scheduled to take place on 21st January 2025.</p>

Narrative

Co-production of strategies, plans, and pilot activities continues to strengthen. This includes Wirral All Age Disability Strategy, Wirral All Age Autism Strategy, Supported Employment Strategy, We Are Wirral Children's Services event, Preparation for Adulthood Festival, LCR activity for SEND Youth Voice, the parent-led SEND Offer in Family Hubs, EBSA Strategy and project. There is however, much more work to do to ensure that co-production at case level is taking place. Feedback from young people and parent carers tells us that they are not consistently involved in the development of children and young people's plans. When this does take place we understand that the experience and outcomes for children are improved. It is recognised that the primary barrier to this has been capacity. With case holders having had caseloads which were too high, it has not been possible to deliver the level of co-production activity which the LASPB seeks.

The significant increase in capacity will enable this to improve. All caseworkers are having training on co-production and Working with Parents to ensure this is prioritised.

Recommendation for decision or direction

Through the Continuous Improvement subgroup, initiate the Co-production Pilot, as outlined in the EHCP Recovery Plan.

WSOA Success Statement 3: Increase parent satisfaction with the area's provision

METRICS	TARG ET	TRAJECTORY										
		04/24	05/24	06/24	07/24	07/24	08/24	09/24	10/24	10/24	11/24	12/24
Number of complaints (LA)	N/A	9	14	23	N/A	22	10	22	N/A	20	31	16
Number of tribunals lodged	N/A	13	6	8	N/A	5	8	4	N/A	11	9	4
% feedback surveys 'satisfied' or better (LA)	80%		60%	53%	30%	81%	72%	55%	40%	56%	60%	63%
% feedback surveys 'satisfied' or better (health)	80%				30%				40%			

Outstanding WSoA Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
4.1.d	Complete an analysis of school demography based on SEND cohorts.	TT	Complete	Capacity due to EYES implementation	Demography is available and contained within the refreshed JSNA chapter on SEND.
4.1.i	Further training for wider partners across education, health and social care in relation to the revised SEND Code of Practice (2015) and SEND Reforms (2014)	AL	Y	None identified	Training programme commenced September 24. Modules are being added to FLO to complement the in-person delivery. To date, 10% of staff have completed the initial SEND FLO training.
4.1.l	Develop a clear network of professionals across the local area to support early interventions and therapeutic approaches	AL	Y	None identified	2 consultants engaged with the Local Authority and initiating this work. Updates on their work are being provided via Continuous Improvement Group.

New Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
AIP7	Deliver the SEND Sufficiency Strategy 2024-26	JB	Y	None identified	SEND Sufficiency 2-Year Plan agreed by LASPB on 25.06.2024. Delivery is on track, with 100 new places for September 2025.
AIP8	Deliver the SaLT Recovery Plan	JBR	-	Identified in risk register	Implementation plan agreed by LASPB 25.06.2024
AIP9	Implement the new neurodevelopmental offer	JBR	Y	Identified in risk register	Further update to LASPB 28 th January 2025.

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Business As Usual Assurance Activity Expectations	Complete	Impact
Family and Friends surveys daily	Ongoing	Feedback considered through the Participation & Engagement Group. Overarching data measure to be agreed.
Mediation activity weekly	Y	SENDIASS and LA Performance Lead have reviewed the data collection to ensure it is accurate and capturing all activity.
EHCP Satisfaction surveys daily	Y	Means to collect revised with new LL EYES system, providing automatic ask to all parent carers.

Narrative
<p>- To improve levels of parental satisfaction, the LASPB must continue listening to parent carers and building trust. Whilst communication through SENDLO has increased significantly over the previous 12 months and the local area is now providing far more information than previously, there is still value in providing regular, in-person opportunities for parent carers to meet with system representatives. SENDLO live events and engagement sessions are taking place regularly across the borough and senior leaders continue to meet with parents when requested to learn about their experiences and receive feedback.</p> <p>- Representatives of the local area are listening and taking action in response to feedback from parent carers. This is evidenced in the recent completion of the local area's self-evaluation. The partnership self-evaluation was accompanied by a one-page document with a series of statements to describe the current circumstances which was agreed with the parent carer forum. Discussions took place between local area senior leaders and the PCPW Steering Group, agreeing on a set of 7 statements, which have been circulated to the LASPB for publication. Another example of listening and responding appropriately is the rollout of the Profiling Tool for ND. At the request of parent carers, rollout is being accelerated.</p> <p>- The action plan which accompanied the learning review for 'Jacob', capturing the experiences of a young person with SEND and his family, has continued to be monitored by the Review Committee of Wirral Safeguarding Children Partnership. At a recent meeting with family members, it became clear that despite the actions being delivered, it was difficult to see or understand the impact they have had on practice, experience and outcomes. As a result, it was agreed that a further piece of work, to understand how the review is impacting on both practice and culture, will be carried out. This will help to understand and embed learning from practice and will benefit many other young people and families.</p> <p>- There has been an increasing number of stakeholders expressing dissatisfaction with annual reviews. The LASPB needs to ensure there is clarity across the partnership and for families about the process of annual review and expectations. Combined with improved recording on the new EYES system, this will improve experience and outcomes for children, young people and parent carers.</p>

Recommendation for decision or direction
The LASPB should complete a Deep Dive into annual reviews, ensuring that the process and expectations are understood by all stakeholders, with an action plan produced and monitored as appropriate.

WSOA Success Statement 5: Improve communication with parents and carers across the area

METRICS	TARG ET	TRAJECTORY										
		04/24	05/24	06/24	07/24	07/24	08/24	09/24	10/24	10/24	11/24	12/24
Number of complaints due to communication	Lower	4	5	8	<6	11	4	9	<6	4	7	5
Number of formal communications to parents and carers	Higher	6	10	13	>8	12	10	16	>8	10	14	9
Number of local area engagements with parents and carers	Higher	7	11	9	>4	8	7	5	>4	8	11	9

Outstanding WSoA Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
2.1.q	Implement 5-day response to all communications	AL	Y	Tracking performance	Manual monitoring of performance sample until LL EYES embedded and automatic reporting enabled.

New Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
AIP10	Deliver the SEND Improvement Communication Strategy	ST	Y	None identified	Communication continues to be inconsistent. Recommendation to be made to LASPB.
AIP11	Recruit a Communications Lead for SEND Improvement/DBV	JB	Complete	None identified	Louise Furey, in post, induction completed and active in role.

Business As Usual Assurance Activity Expectations	Complete	Impact
Annual SEND Survey	N	Annual survey has been co-produced via the Participation & Engagement Group, schedule for release/timescales to be confirmed.
SEND Quality Assurance Framework 4-weekly cycle	Y	Activity commenced in September 2024 with first cycle commencing October 2024. First multi-agency auditing trials commencing November-December 2024.
EHCP Satisfaction surveys daily	Y	36% of parents are not satisfied with their EHC Needs Assessment process (11 responses- 4 unsatisfied and 7 satisfied)

Narrative

- Whilst communication from the local area partnership to stakeholders has improved significantly, communication at case level continues to lead to high levels of frustration for families and stakeholders. Not only can parent carers access LASPB documentation through SENDLO, but with reports to the Health & Wellbeing Board and Children, Young People and Education Committee being webcast, there is greater transparency on performance data, improvement plans and activity than
- Recent recruitment of a dedicated communications officer for SEND is positive and demonstrates the local area's commitment to improving communication. Having the SENDLO website operating effectively means that communication to the partnership and stakeholders is more efficient. To improve the reach of SENDLO and breadth of consistent communication, it is necessary to review the LASPB's communications plan to ensure that the parent carer forum, health, education and other key partners are sharing the posts/updates/information being posted on SENDLO.
- In November 2024, the number of complaints and contacts received by SEND and Children's Services increased as families were either impacted or concerned about the review of the SEND team and industrial action. Recruitment to the newly established SENDSTART Caseworker posts has been very successful. The team are being inducted, having cases allocated, making links with their education settings and families, as well as getting to know their locality colleagues. It is anticipated that impact will be evident in case work by May 2025. Information has been provided on SENDLO to introduce the team and the settings they are responsible for. Although many of the caseworkers have only recently taken up posts, there is already feedback via email, particularly from schools, that they are experiencing improved communication.
- Using EYES to record casework will provide leaders and managers with more accurate data on levels and quality of communication of the new SENDSTART Team.

Recommendation for decision or direction

The Participation and Engagement Subgroup to agree a flowchart outlining how posts/updates on SENDLO will be shared through the platforms and communication channels for the parent carer forum, health, education and other relevant media links and ensure this is implemented.

WSOA Success Statement 6: Improve the relationship between the Local Area Partnership and the Parent Carer Participation Wirral

METRICS	TARG ET	TRAJECTORY						08/24	09/24	10/24	10/24	11/24	12/24
		04/24	05/24	06/24	07/24	07/24							
% of PCPW meeting requests met- LA	100%	100%	100%	100%	100%	100%	N/A	75%	100%	100%	100%	80%	
% of PCPW meeting requests met- health	100%	TBC	TBC	N/A	100%	100%	N/A	N/A	100%	100%	100%	100%	
% of PCPW meeting requests met- social care	100%	N/A	N/A	100%	100%	100%	N/A	N/A	100%	100%	N/A	N/A	
% of Local Area meetings attended by PCPW	100%	TBC	67%	80%	100%	100%	N/A	80%	100%	100%	100%	75%	
Number of formal escalations made by PCPW	N/A	0	0	0	N/A	0	N/A	0	N/A	0	0	0	

Outstanding WSoA Action

Ref	Action	Responsible	Delivery Date	Monitoring by
NOT APPLICABLE				

New Action

Ref	Action	Lead	On track	Barriers/Risks	Narrative
AIP1 2	PCPW to lead the Preparation for Adulthood event, with support from the Local Area	CG	Complete	None identified	Preparation for Adulthood event successfully delivered on 8 th October 2024
AIP1 3	PCPW to Chair the Participation & Engagement Subgroup	CG	Complete	None identified	PCPW Chair in place as Participation & Engagement Subgroup Chair, with Vice Chair from LA supporting.

Business As Usual Assurance Activity Expectations	Complete	Impact
Survey to demonstrate how well-embedded PCPW is in the Local Area SEND system	Y	Complete. Continue to provide training on PCPW to staff, extending beyond children's services into the wider partnership.
Survey to demonstrate understanding of how well Local Area staff understand the role of the parent carer forum	N	Survey results consistently demonstrate increased understanding of the parent carer forum and its role for 100% of participants.
Monthly action log for PCPW and Local Area report	Y	New action log being held and populated by PCPW Steering Group

Narrative

The parent carer forum, PCPW, have “a place at the table”, are embedded in the LASPB and its subgroups, and are highly valued. PCPW attendance at meetings continues to be consistent, with only 1 meeting has been missed across November and December 2024. The Assistant Director for SEND continues to attend the weekly PCPW Steering Groups, and The Director for Children, Families and Education has attended all monthly in-person meetings of the Steering Group since April 2024.

Requests for thematic sessions with the PCPW Steering Group have been fulfilled. Follow up from the session dedicated to social care is being planned and will include adult social care as requested by the Steering Group. As a result of the meeting for social care, the DSCO role is being reviewed and *SEND Champion Social Workers* being identified and a detailed session with the Children with Disabilities Team will take place.

The online training session on parent carer forums continues to be rolled out across Children's Services, with the average report of increased awareness being 88%. Since October the % of Children's Services staff completing this training has increased from 52% to 66%, equating to 590 practitioners.

Content from the *Preparation for Adulthood Festival* at Floral Pavilion, led by the parent carer forum and funded by the Local Authority, has been published on SENDLO and is regularly viewed by visitors to the website. Requests for a similar event, focusing on early years, have been received and are being considered.

Recommendation for decision or direction

None required- continue with existing approach and plans.

WSOA Success Statement 7: Increase joint commissioning of services in the area

METRICS	TARG	TRAJECTORY		
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	ET	04/24	05/24	06/24	07/24	07/24	08/24	09/24	10/24	10/24	11/24	12/24
Number of jointly commissioned services	Higher	5	5	5	Higher	6	6	6	Higher	7	7	8
Number of children and young people with a jointly commissioned package of care	Higher	23	23	25	Higher	27	30	30	Higher	32	32	34

Outstanding WSoA Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
1.2.g	Develop a clear programme of joint commissioning activity including short term objectives and longer-term strategic aims, using data to drive decision making	CR	Ongoing	None identified	Co-production activity continues to develop the short-term objectives and long-term plan. Work with the Place Partnership is informing developments.

New Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
AIP1 4	Co-produce a local Continuing Care protocol	CR	Completed	None identified	Complete- Wirral Continuing Care Protocol agreed at September 2024 LASPB Meeting.
AIP1 5	Implement the local Continuing Care protocol	CR	Ongoing	None identified	Initiated.
AIP1 6	Introduce a joint-funded placement panel	MB	Y	None identified	In development

Business As Usual Assurance Activity Expectations	Complete	Impact
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Minutes of Joint Commissioning Forum meetings optimise joint commissioning opportunities	Y	Increased funding invested in the jointly commissioned services.
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Narrative

SENDIASS is now jointly funded by education, health and care. This demonstrates partnership commitment. Through the Family Hubs, SENDIASS funding has increased, enabling drop-in sessions at all sites.

Branch, the joint commissioned emotional health and wellbeing digital portal and alliance has launched.

A progress update on the Target Operating Model for Preparation for Adulthood was delivered to members of the LASPB Exec Group in December 2024. This is being co-produced and a project group brings together relevant officers from children’s and adult’s services. Options are being developed to then consult with wider stakeholders and a joint group of Elected members representing both the children’s and adult’s committees.

Parents continue to be engaged with the Joint Strategic Commissioner in developing new tender documentation for services.

Reports on SEND improvement are presented to Wirral Place Based Partnership Board and Joint Health and Care Commissioning Executive Group (JHCCEG) enabling system-wide collaboration on commissioning approaches.

The 6-monthly review of the Improvement Notice with DfE and NHSE officials, helped the partnership to identify the need for further focus and planning in relation to joint commissioning. LASPB representatives identified that the next steps are to develop and implement a robust joint commissioning strategy and plan, informed by lived experience and analysis of local data.

Recommendation for decision or direction

Through the joint commissioning group (JHCCEG), the Strategic Joint Commissioner for Children and Young People is required to lead the development and implementation of a robust joint commissioning strategy and plan, informed by lived experience and analysis of local data.

WSOA Success Statement 10: Embed the graduated response consistently across all schools and settings

METRICS	TARG ET	TRAJECTORY																				
		04/24	05/24	06/24	07/24	07/27	08/24	09/24	10/24	10/24	11/24	12/24										

Reduction in EHC Needs Assessment requests	Lower	106	180	126	Lower	153	30	78	Lower	122	123	42
Increase % of children with an EHCP in mainstream settings	40%	20%	38.4 %	39.4 %	40%	39.4 %	N/A	33%	40%	33%	34%	34%
Reduction in children with EHCP becoming EHE	Lower	18	18	18	<18	22	N/A	27	<18	25	27	29
Number of children with EHCP persistently absent	Lower	1255	1249	1248	950	1264	N/A	918	850	1017	1080	1255

Outstanding WSoA Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
4.1.c	Learn from case studies in settings that have been commended for their inclusive practice to drive improvement across all schools and settings.	COC	Complete	None identified	Review of all resource base provision has been completed by external consultant and shared with settings.

New Action					
Ref	Action	Lead	On track	Barriers/Risks	Narrative
AIP19	Develop a parent carer guide to the graduated approach	CK	Due Jan 25	None identified	Final draft of parent guide to be accompanied by training sessions.
AIP20	Deliver the workplan for DBV Workstream 1- Quality Assurance Framework for Graduated Approach-	CK	Due Mar 25	None identified	All progressing as planned. Updates provided to LASPB and DfE.
AIP21	Deliver the workplan for DBV Workstream 2- Training, best practice and capacity to embed the Graduated Approach	COC	Due Mar 25	None identified	All progressing as planned. Updates provided to LASPB and DfE.
AIP22	Deliver the workplan for DBV Workstream 3- Evidence review of health therapies within the Graduated Approach	CR	Due Mar 25	None identified	All progressing as planned. Updates provided to LASPB and DfE.

Business As Usual Assurance Activity Expectations	Complete	Impact
Minutes of DBV in SEND Project Board Meetings	Y	All activity on track to progress.
Graduated Approach Quality Assurance Activity- quarterly	N/A	First quality assurance report due July 2025

Narrative

- Embedding the Graduated Approach is facilitated through the Delivering Better Value in SEND programme. By December 2024, 4 Inclusion Training sessions had been delivered by Inclusive Solutions for practitioners and senior leaders, 150 staff have received training. The Graduated Approach for early years and Preparation for Adulthood have been updated and will be incorporated into the live document by the Council's Design Team.
- A leaflet for parents has been produced and will help them to understand how the Graduated Approach is applied, what it means for their child, and how to engage positively with education settings to ensure that the child or young person's needs are being met appropriately. In partnership with PCPW, SENDIASS and the Family Hubs, brief training sessions will be provided for parent carers.
- A planning session facilitated by Inclusive Solutions with 39 *Graduates* took place in December, with 2 more to follow in January 2025.
- A digital solution to support application of the graduated Approach is in development. An outline business case was presented to the Council's Change Advisory Board. This is being considered with Microsoft, the Council's digital business partner and will consider how modern technology can help provide improvements to SEND services.
- The role of health services and access to therapies within the Graduated Approach are being improved. On 15th November Capacity: The Public Services Lab, were awarded a contract to undertake insight, design, delivery and mapping for the health offer within the Graduated Approach. Delivery of this contract was immediate with work being underway by 4th December 2024. The universal offer of health provision within the tiers of the Graduated Approach has been completed.
- Resource provision for key stage places in special schools has been secured for September 2025. 104 places in total- 70 in primary schools and 34 in secondary. The DBV subgroup are considering post-16 resource provision requirements needed at entry point for children with EHCPs and how they are supported. Work with schools is taking place and considering the use of capital for provision.
- A seconded Special School Headteacher has initiated work on transitions, with a Deep Dive session held on 22nd November. This considers early years, primary and secondary transitions.

Recommendation for decision or direction

None required- continue with existing approach and plans.

Business-As-Usual

WSOA Success Statement 4: Improve the use and utility of the published local offer

METRICS	TARG ET	TRAJECTORY										
		04/24	05/24	06/24	07/24	07/24	08/24	09/24	10/24	10/24	11/24	12/24
Number of hits (monthly)	>3212	13103	13735	13905	>3212	13901	12245	15856	>3212	15391	13415	8556
Number of new articles (monthly)	>8	7	18	14	>8	18	12	16	>8	15	16	9
Number of new content features (monthly)	>8	2	8	10	>8	12	10	10	>8	11	12	10

WSOA Success Statement 8: Embed effective strategic oversight to ensure effectiveness of plans and provision and hold leaders, managers and partners to account

METRICS	TARG ET	TRAJECTORY										
		04/24	05/24	06/24	07/24	07/24	08/24	09/24	10/24	10/24	11/24	12/24
LASPB meetings delivered (in line with TORs)	19	1	2	3	4	4	5	6	7	7	8	9
% LASPB actions delivered (within timescale set)	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	94%	100%
Number of LASPB decisions made	N/A	4	3	5	N/A	5	3	8	N/A	6	4	5
Reports made to HWBB	7	N/A	N/A	N/A	1	1	1	2	2	2	2	3

WSOA Success Statement 9: Address the lack of accurate, up-to-date and useful information informing the area's plans and impact of these actions

METRICS	TARG ET	TRAJECTORY										
		04/24	05/24	06/24	07/24	07/24	08/24	09/24	10/24	10/24	11/24	12/24
% of service scorecards completed monthly	100%	21%	61.9 %	85.7 %	100%	95.2 %	95.2 %	95.5 %	100%	100%	100%	86.4 %
% SEND Dashboard completed monthly	100%	87%	87.9 %	92%	100%	95.2 %	95.2 %	95.5 %	100%	100%	100%	100%
Annual publication of SEND Joint Strategic Needs Assessment	2	N/A	N/A	N/A	1	0	1	1	1	1	1	1

