Adult Social Care and Public Health Committee Performance Report 08/06/2022

This PDF may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. If you need an accessible copy of this document, please contact wisadultcare@wirral.gov.uk

WIRRAL INTELLIGENCE SERVICE

Table of Contents

1.0 Introduction

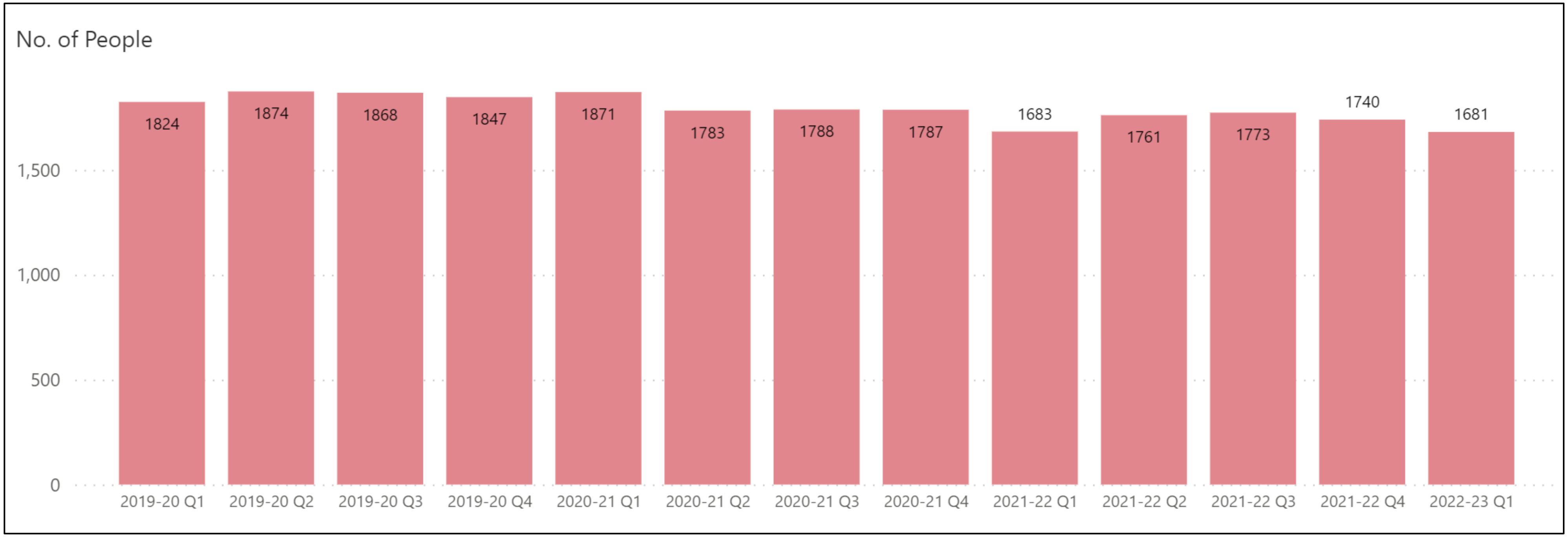
The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

2.0 Care Market – Homes

2.1 Residential and Nursing Care - Cost and Numbers of People (since 01/04/2019)

No. of People	Actual Cost
4503	£173.11M

Data Source: ContrOCC.

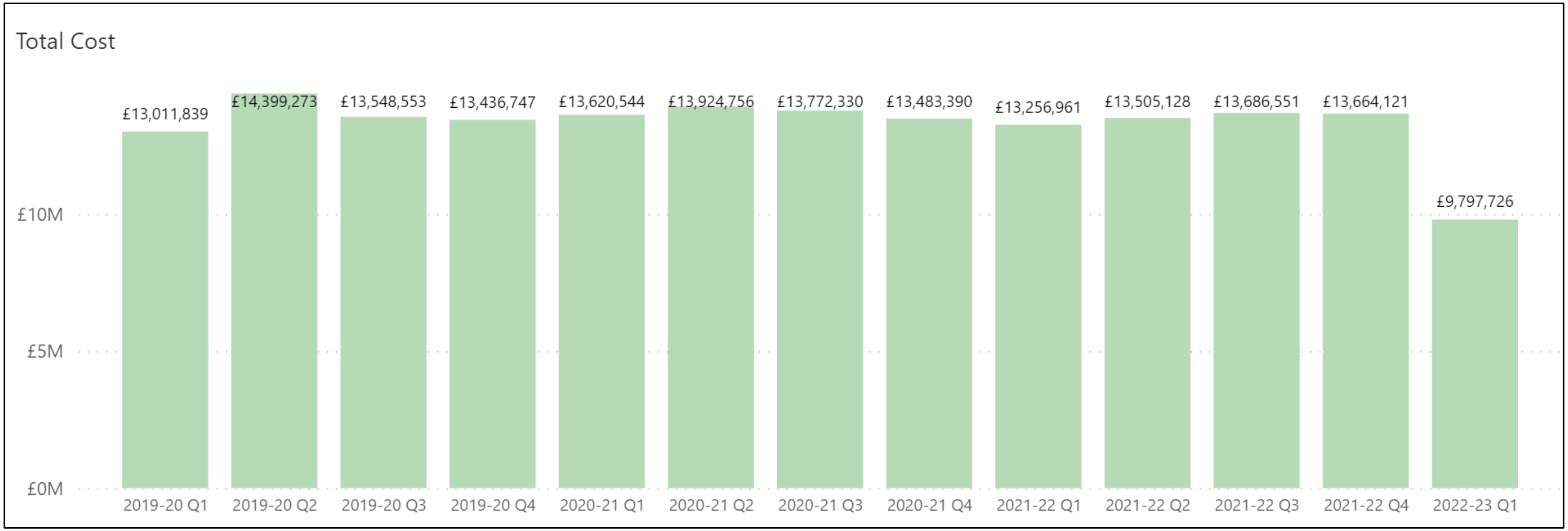


Data Source: ContrOCC.

Number of People Receiving Residential & Nursing Care

	2019-20	2020-21	2021-22	2022-23
April	1627	1671	1525	1593
May	1617	1566	1547	1620
June	1633	1605	1524	
July	1672	1605	1546	
August	1658	1630	1603	
September	1696	1601	1581	
October	1686	1616	1598	
November	1672	1626	1606	
December	1657	1573	1555	
January	1631	1569	1541	
February	1601	1575	1559	
March	1683	1576	1578	

Data Source: ContrOCC.



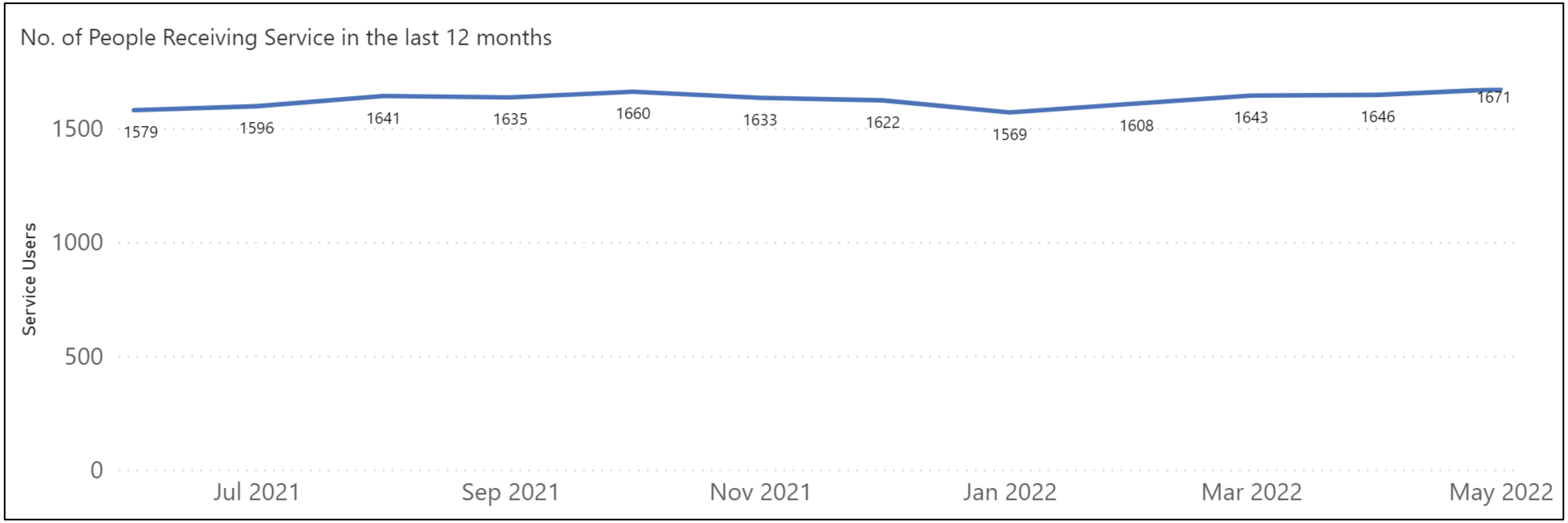
Data Source: ContrOCC.

Total Cost of Residential & Nursing Care

	2019-20	2020-21	2021-22	2022-23
April	£4,983,417	£4,264,441	£4,070,874	£4,336,212
May	£3,991,061	£4,157,370	£5,082,749	£5,473,999
June	£4,037,361	£5,198,733	£4,103,337	
July	£5,088,919	£4,267,273	£4,103,422	
August	£4,127,520	£5,372,845	£5,181,732	
September	£5,182,834	£4,284,637	£4,219,975	
October	£4,188,238	£4,253,643	£4,238,795	
November	£4,185,022	£5,325,468	£5,263,448	
December	£5,175,292	£4,193,219	£4,187,125	
January	£4,129,467	£4,157,688	£5,155,758	
February	£4,108,831	£4,160,806	£4,195,775	
March	£5,198,450	£5,164,896	£4,321,230	

Data Source: ContrOCC.

2.2 Residential and Nursing Care Over Time



Data Source: Liquid Logic.

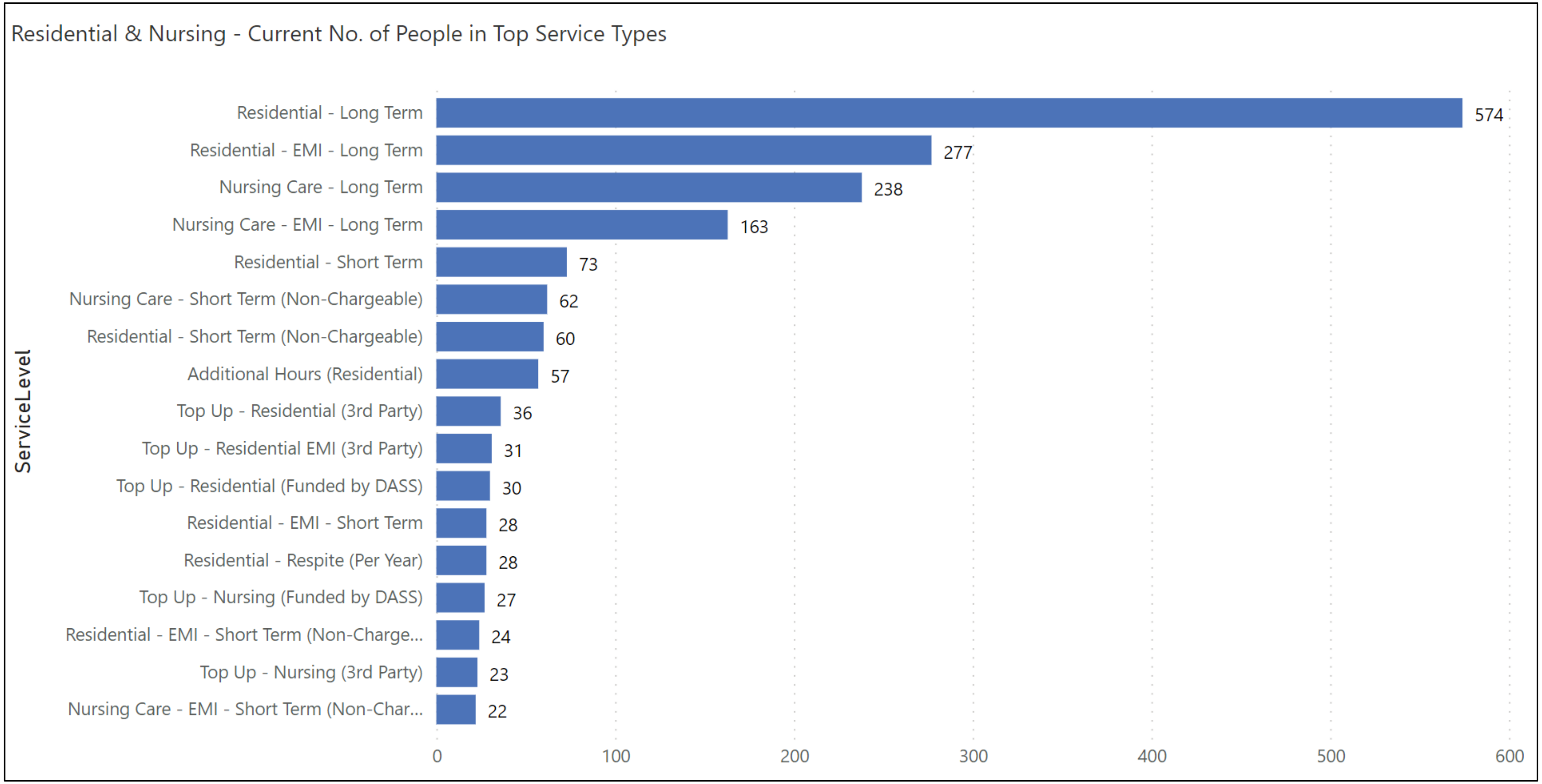
No. of People Receiving Service in Period

Year	January	February	March	April	May	June	July	August	September	October	November	December	**Total**
2022	1569	1608	1643	1646	1671								**1965**
2021						1579	1596	1641	1635	1660	1633	1622	**2127**
Total	**1569**	**1608**	**1643**	**1646**	**1671**	**1579**	**1596**	**1641**	**1635**	**1660**	**1633**	**1622**	**2507**

Data Source: Liquid Logic.

The above line chart and table give the number of people receiving Residential and Nursing care month by month in the last 12 months.

2.3 Residential and Nursing – Current People by Service Type



Data Source: Liquid Logic.

Residential & Nursing - Current No. of People by Top Service Types

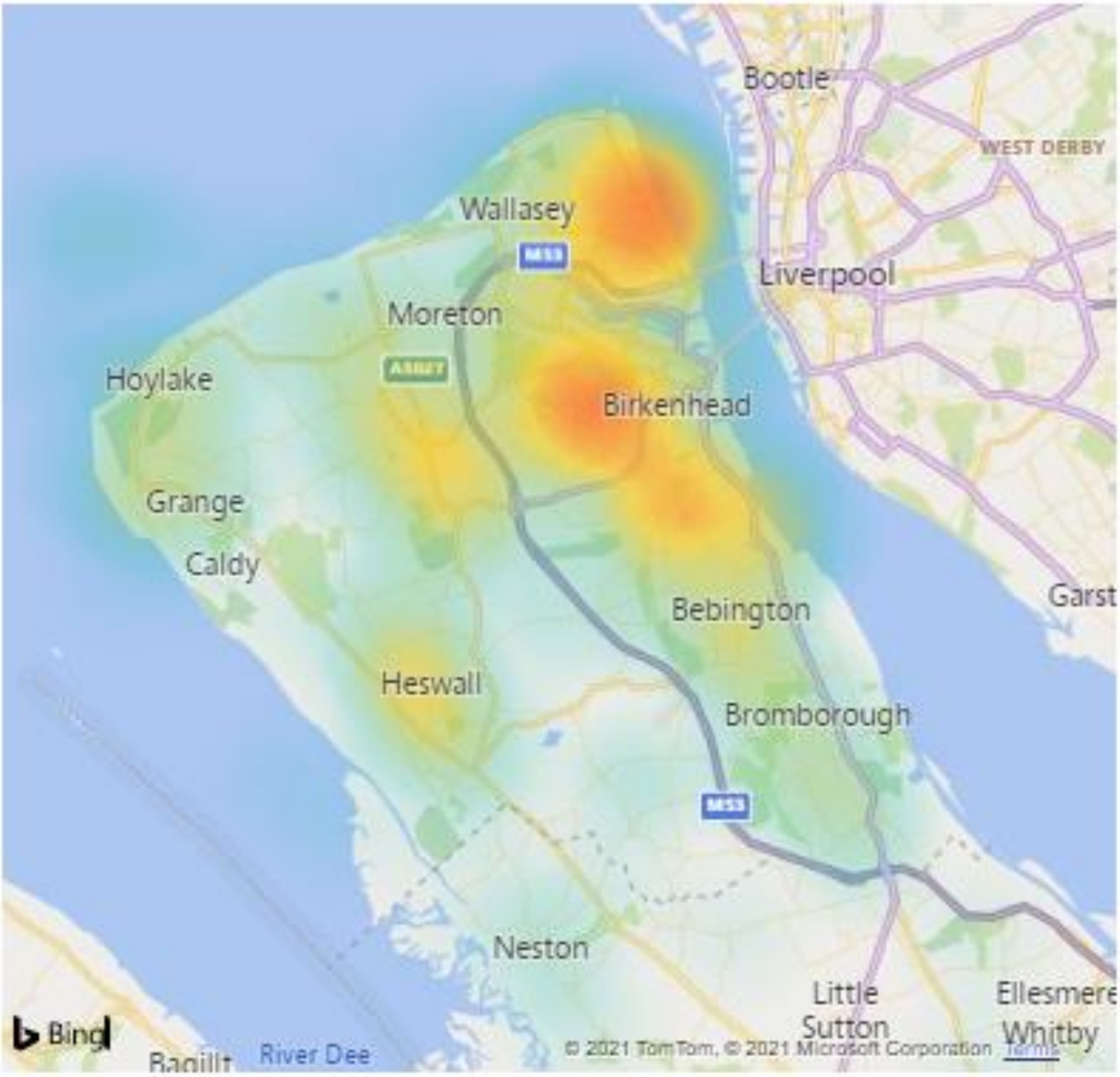
ServiceLevel	No. of People
Residential - Long Term	574
Residential - EMI - Long Term	277
Nursing Care - Long Term	238
Nursing Care - EMI - Long Term	163
Residential - Short Term	73
Nursing Care - Short Term (Non-Chargeable)	62
Residential - Short Term (Non-Chargeable)	60
Additional Hours (Residential)	57
Top Up - Residential (3rd Party)	36
Top Up - Residential EMI (3rd Party)	31
Top Up - Residential (Funded by DASS)	30
Residential - EMI - Short Term	28
Residential - Respite (Per Year)	28
Top Up - Nursing (Funded by DASS)	27
Residential - EMI - Short Term (Non-Chargeable)	24
Top Up - Nursing (3rd Party)	23
Nursing Care - EMI - Short Term (Non-Chargeable)	22
Total	**1548**

Data Source: Liquid Logic.

Residential and Nursing Long term and EMI (Elderly, Mental Health and Infirm) make up the bulk of the services received.

2.3 Residential and Nursing – People Location

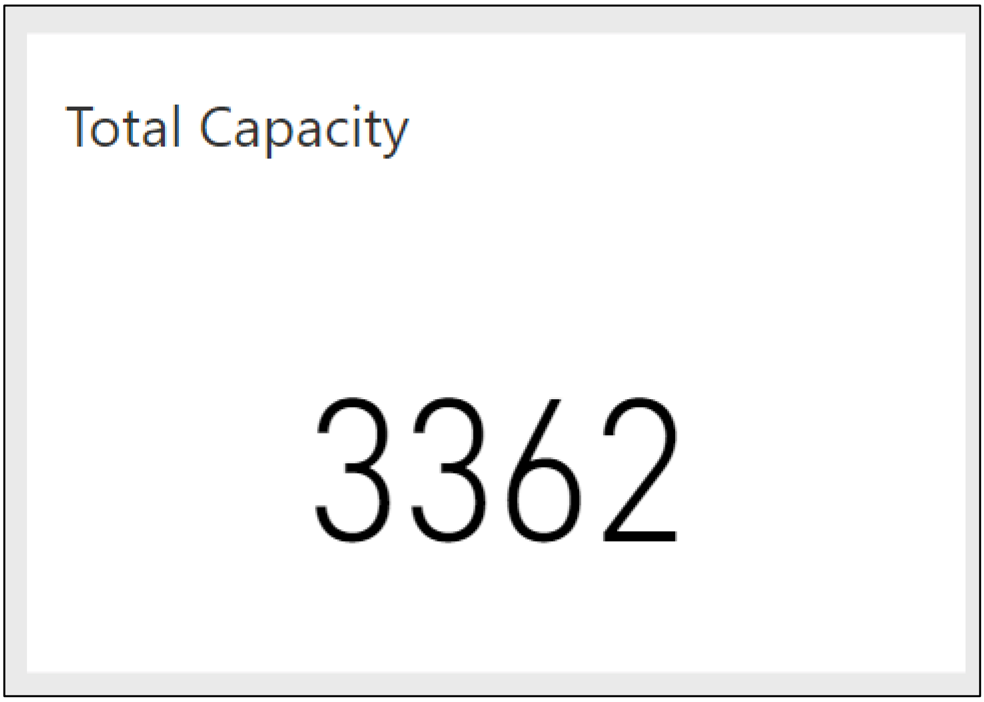
Care Home Location

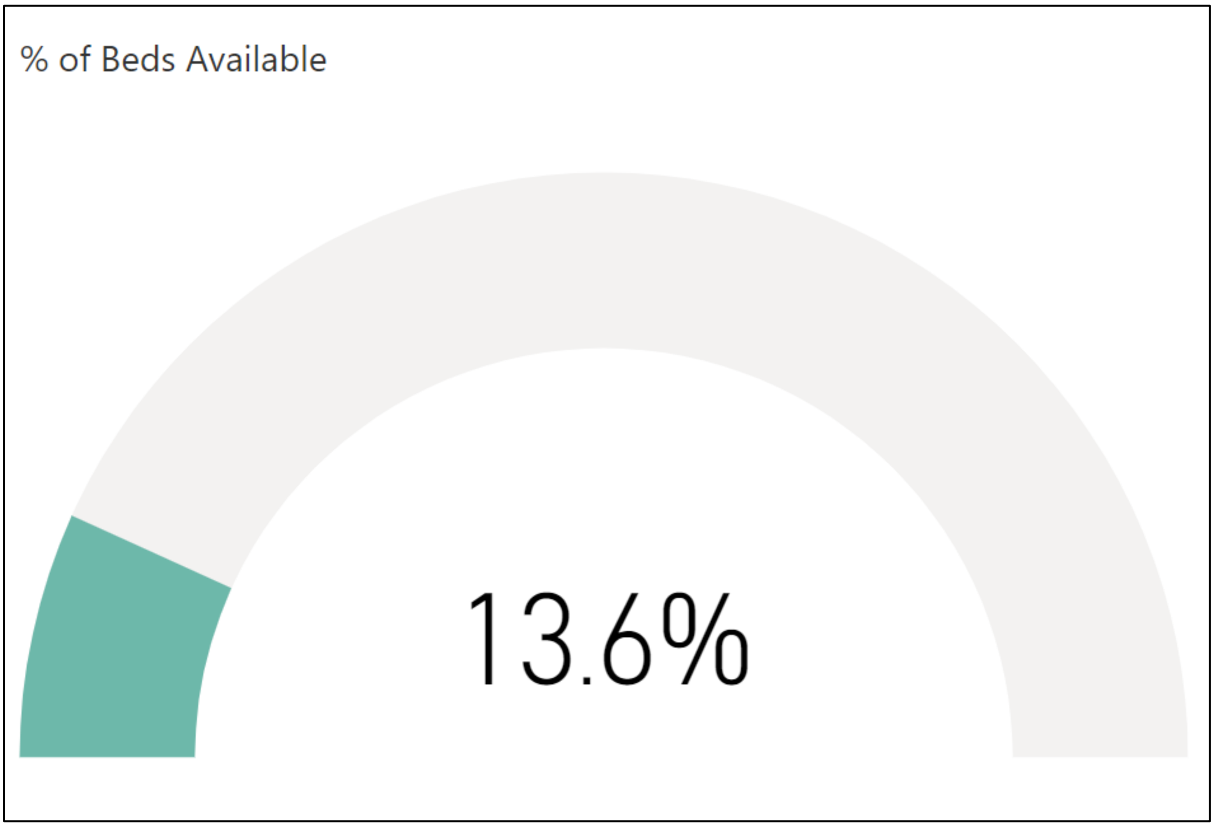


The heat map shows the care home locations.

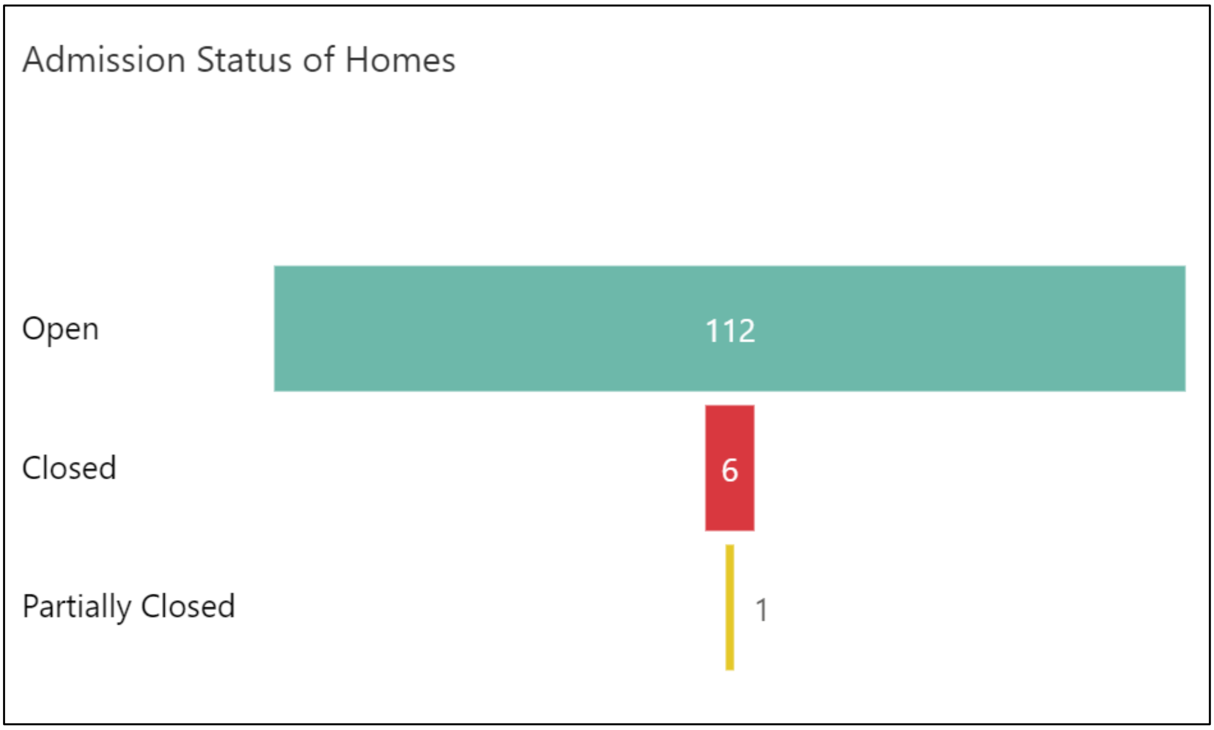
Data Source: Liquid Logic.

2.4 Care Homes – Current Vacancy Rate





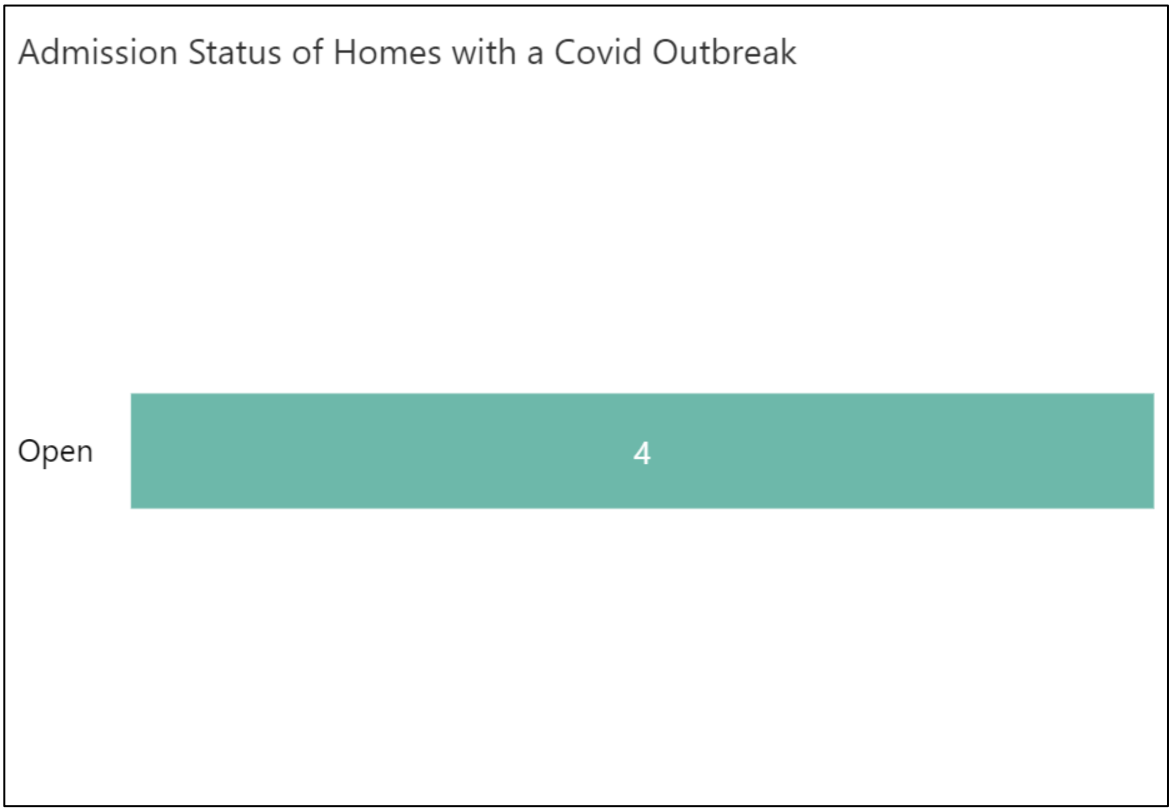
Data Source: NHS Capacity Tracker.
There is a capacity of 3362 places in care homes with a current vacancy rate as at 08/06/2022 of 13.6%.



Admission Status of Homes

Status	No of Homes
Open	112
Closed	6
Partially Closed	1
Total	**119**

The number of care homes which are Open, Closed and Partially Closed on 08/06/2022.



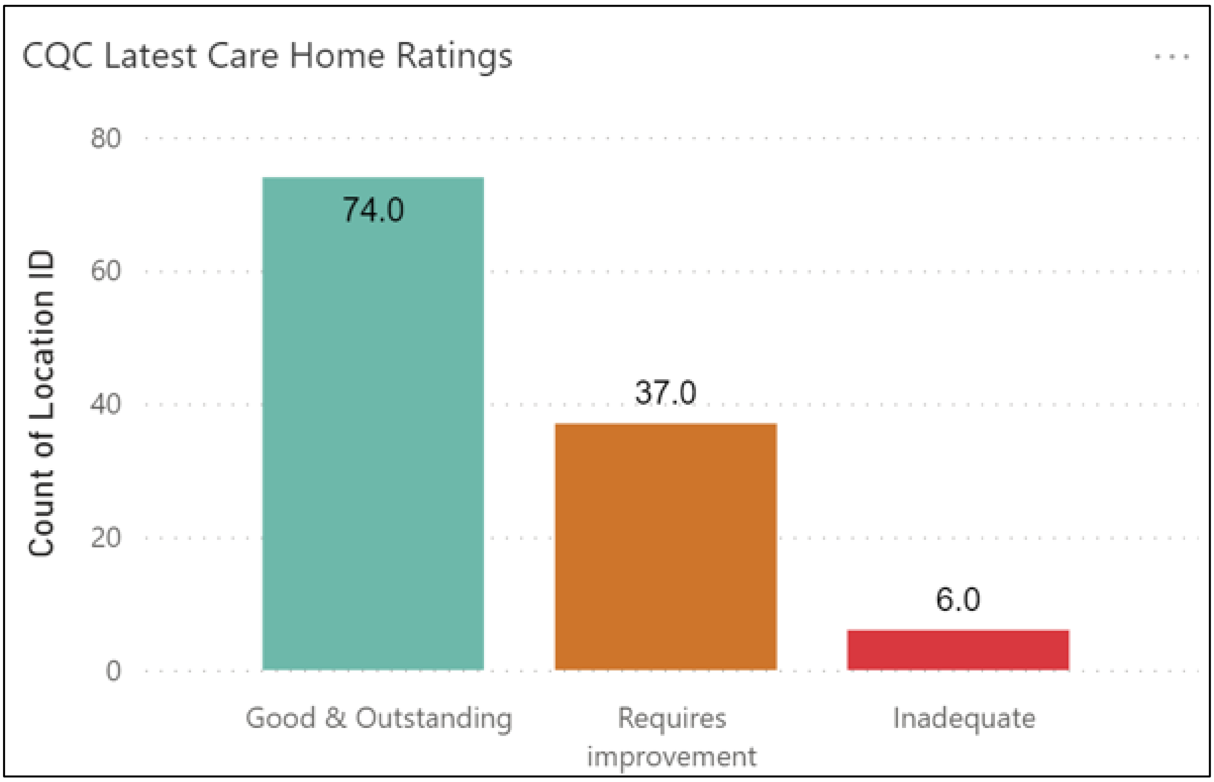
Admission Status of Homes with a Covid Outbreak

Status	No of Homes
Open	4
Total	**4**

The number of care homes with a Covid outbreak which are Open, Closed and Partially Closed on 08/06/2022.

Data Source: NHS Capacity Tracker.

2.5 Care Homes – Care Quality Commission Inspection Ratings



CQC Latest Care Home Ratings

Rating	Number of Homes
Good & Outstanding	74
Requires improvement	37
Inadequate	6
Total	**117**

This is the current rating of the care homes based on their last CQC inspection.
Data Source: CQC

The number of care home placements has increased slightly which may be due to system pressure in the acute trust and also to reduced capacity in the Domiciliary Care Market. Vacancy rates in care homes are at a level that still demonstrates sufficient capacity. The Quality Improvement Team continue to work with care homes to aim to reduce the number of homes with a rating of Inadequate or Requires Improvement. The number of care homes closed to admissions in line with infection control measures continues at a decreased level, reflecting the course of the covid-19 pandemic in the general population

2.6 Care Homes – CQC Alerts: Care Quality Commission (Registration) Regulations 2009: Regulation 18

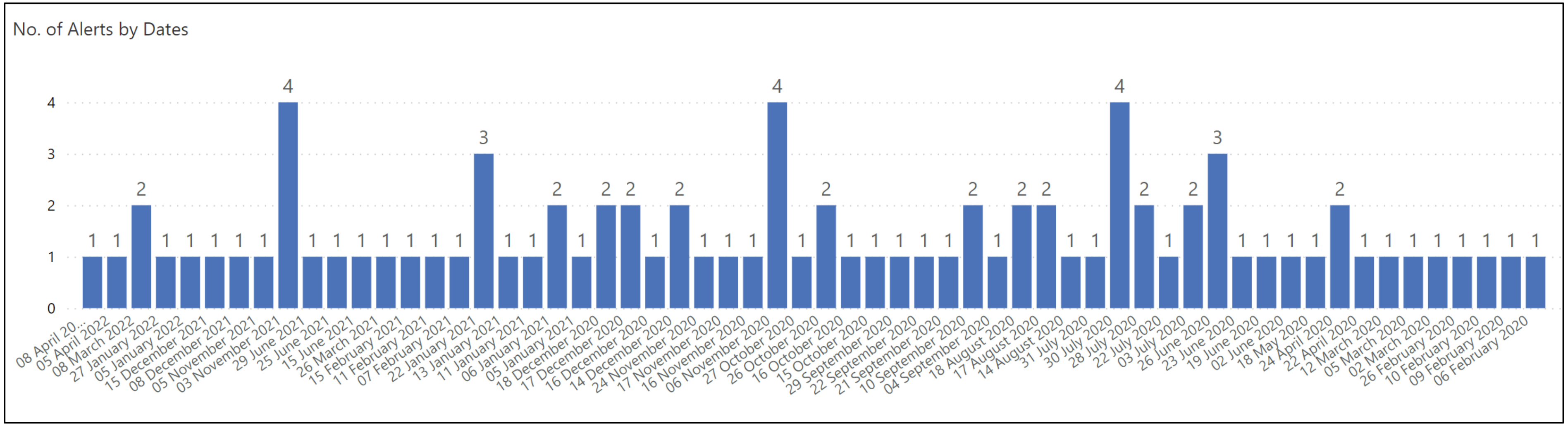
The intention of this regulation is to specify a range of events or occurrences that must be notified to CQC so that, where needed, CQC can take follow-up action. Providers must notify CQC of all incidents that affect the health, safety and welfare of people who use services.
The Contracts Team receives a copy of all notifiable incidents as sent to CQC. This information was used, prior to contract monitoring being stepped back due to the pandemic, to inform individual Contract Meeting discussions. It was not stored in such a way to allow for market reporting.
The team have taken steps to ensure that this information will be available going forward. Notifiable Incidents include: -

- Serious Injury
- Abuse or Alleged abuse
- Changes affecting a provider or manager e.g. a new manager; change of contact details; new nominated individual; new SOP
- Death (unexpected and expected)
- DOLs
- Police incidents and / or investigations
- Absences of registered persons (and returns from absence) of 28 days or more
- Deaths and unauthorised absences of people who are detained or liable to be detained under the Mental Health Act
- Events that stop, or may stop, the registered person from running the service safely and properly

The below is a summary of CQC Alerts received

No. of Alerts	No. of People Identified
497	149

Data Source: ContrOCC.



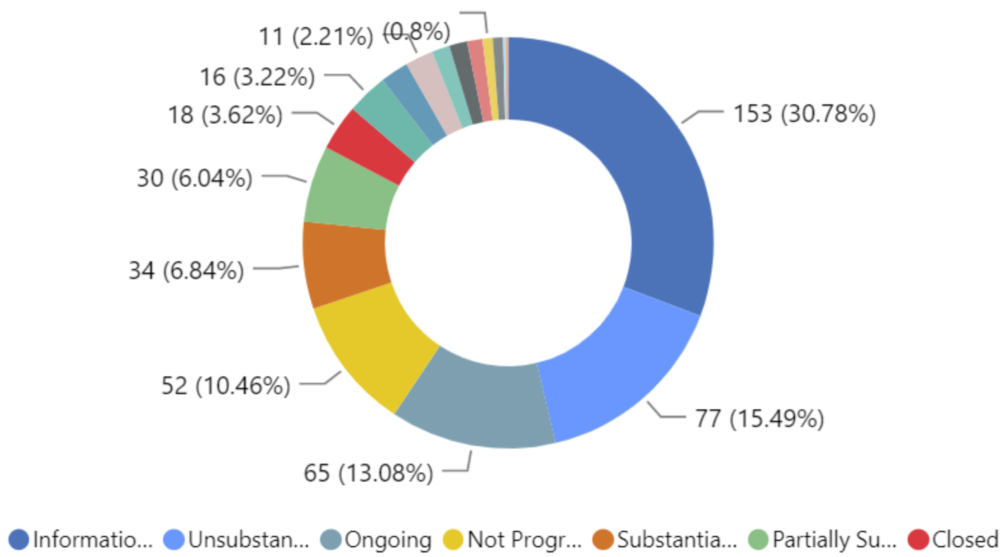
Data Source: ContrOCC.

No. of Alerts by Dates

Date	No. of Alerts
08 April 2022	1
05 April 2022	1
08 March 2022	2
27 January 2022	1
05 January 2022	1
15 December 2021	1
08 December 2021	1
05 November 2021	1
03 November 2021	4
29 June 2021	1
25 June 2021	1
15 June 2021	1
26 March 2021	1
15 February 2021	1
11 February 2021	1
07 February 2021	1
22 January 2021	3
13 January 2021	1
11 January 2021	1
06 January 2021	2
05 January 2021	1
18 December 2020	2
17 December 2020	2
16 December 2020	1
14 December 2020	2
24 November 2020	1
17 November 2020	1
16 November 2020	1
06 November 2020	4
27 October 2020	1
26 October 2020	2
16 October 2020	1
15 October 2020	1
29 September 2020	1
22 September 2020	1
21 September 2020	1
10 September 2020	2
04 September 2020	1
18 August 2020	2
17 August 2020	2
14 August 2020	1
31 July 2020	1
30 July 2020	4
28 July 2020	2
22 July 2020	1
03 July 2020	2
Total	**497**

No. of Alerts

BY OUTCOME



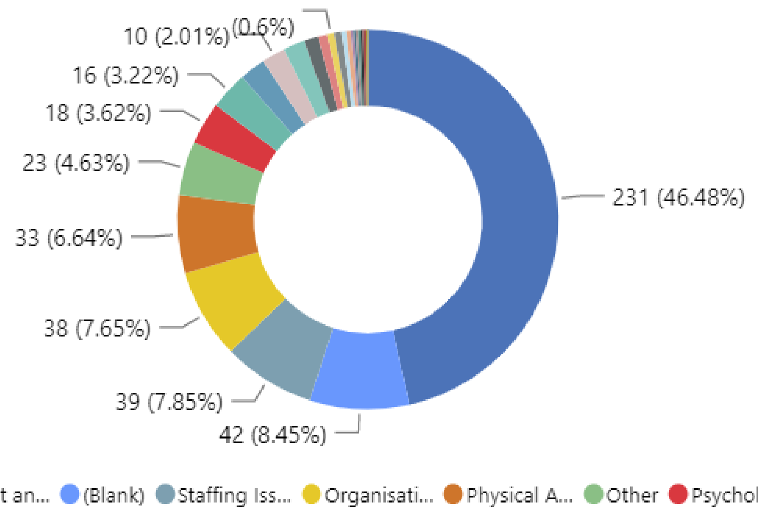
No. of Alerts

BY OUTCOME

Outcome	No. of Alerts
Information Only	153
Unsubstantiated	77
Ongoing	65
Not Progressed	52
Substantiated	34
Partially Substantiated	30
Closed	18
Partially Substantiated with Action Plan	16
Investigated - No further action	11
Warning Notice	11
Closed with Recommendations	7
Inconclusive	7
Substantiated with Action Plan	6
	4
Notice of Proposal	4
Notice of Decision	1
Unsubstantiated with Action Plan	1
Total	**497**

Data Source: ContrOCC.

No. of Alerts
BY SUB THEME



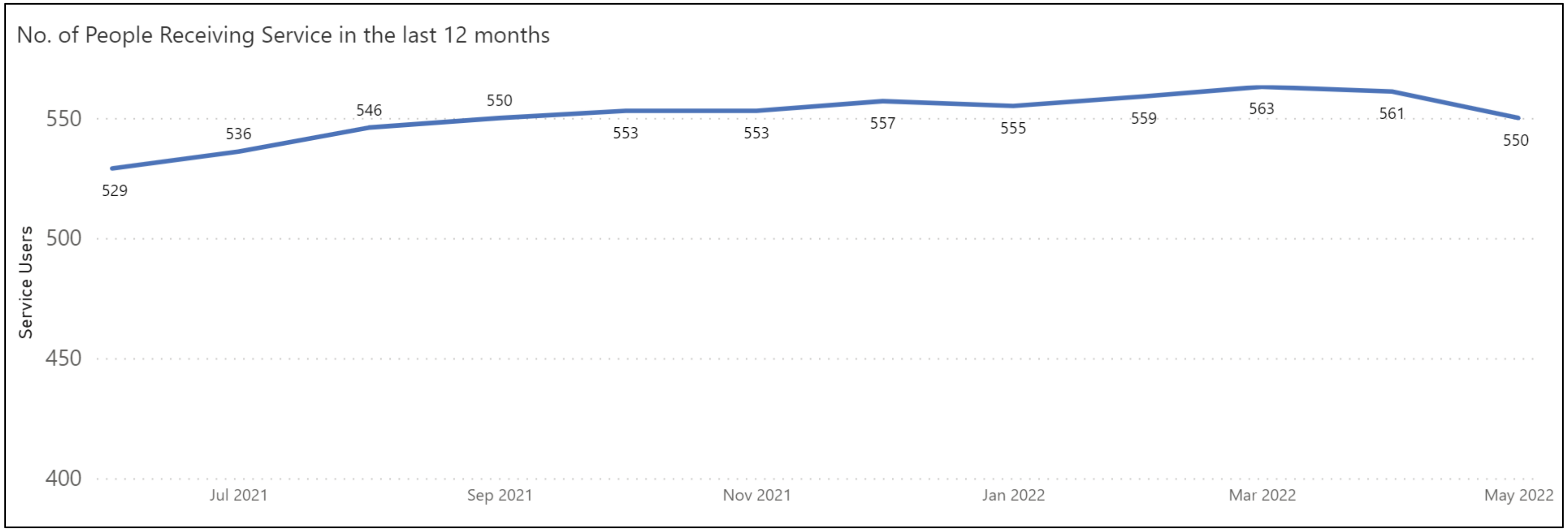
No. of Alerts
BY SUB THEME

Sub Theme	No. of Alerts
Neglect and Acts of Omission	231
	42
Staffing Issues	39
Organisational Abuse	38
Physical Abuse	33
Other	23
Psychological Abuse	18
Medication	16
Safe	11
Management	10
Environment	9
Financial or Material Abuse	6
Infection Control	4
Care Planning	3
Health and Safety	3
Falls	2
Well-led	2
Caring	1
Death (unexpected and expected)	1
Late/Early Call	1
Neglects and Acts of Omission	1
Self-neglect	1
Tissue Viability	1
Training	1
Total	**497**

Data Source: ContrOCC.

3.0 Direct payments

3.1 Direct Payments – Number of People Receiving a Service



Data Source: ContrOCC.

No of People Receiving Service in the last 12 months

Year	January	February	March	April	May	June	July	August	September	October	November	December	**Total**
2022	555	559	563	561	550								**590**
2021						529	536	546	550	553	553	557	**594**
Total	**555**	**559**	**563**	**561**	**550**	**529**	**536**	**546**	**550**	**553**	**553**	**557**	**636**

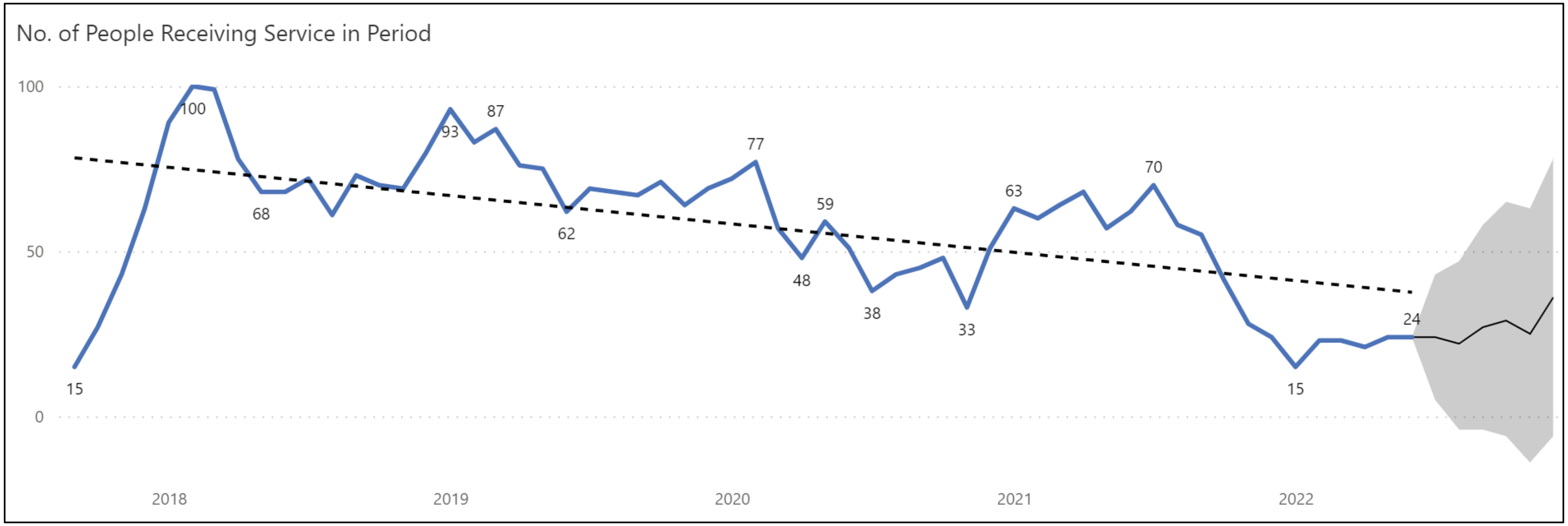
Data Source: ContrOCC.

The chart and table show the number of people receiving a direct payment in the last 12 months. Data is updated monthly. The number of people receiving direct payments as at 31/05/22 is 550.

There has been a small increase in the number of people who arrange their support with a Direct Payment since June 2021, though slightly lower than last month. The increase returns the figures to a similar level as the end of 2021 and does not demonstrate a significant movement in numbers of people receiving a Direct Payment.
Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review is currently being undertaken as well as engagement work to encourage the uptake of Direct Payments.

4.0 Care Market – Block Commitments:

4.1 Discharge to Assess – Number of People (since September 2017)



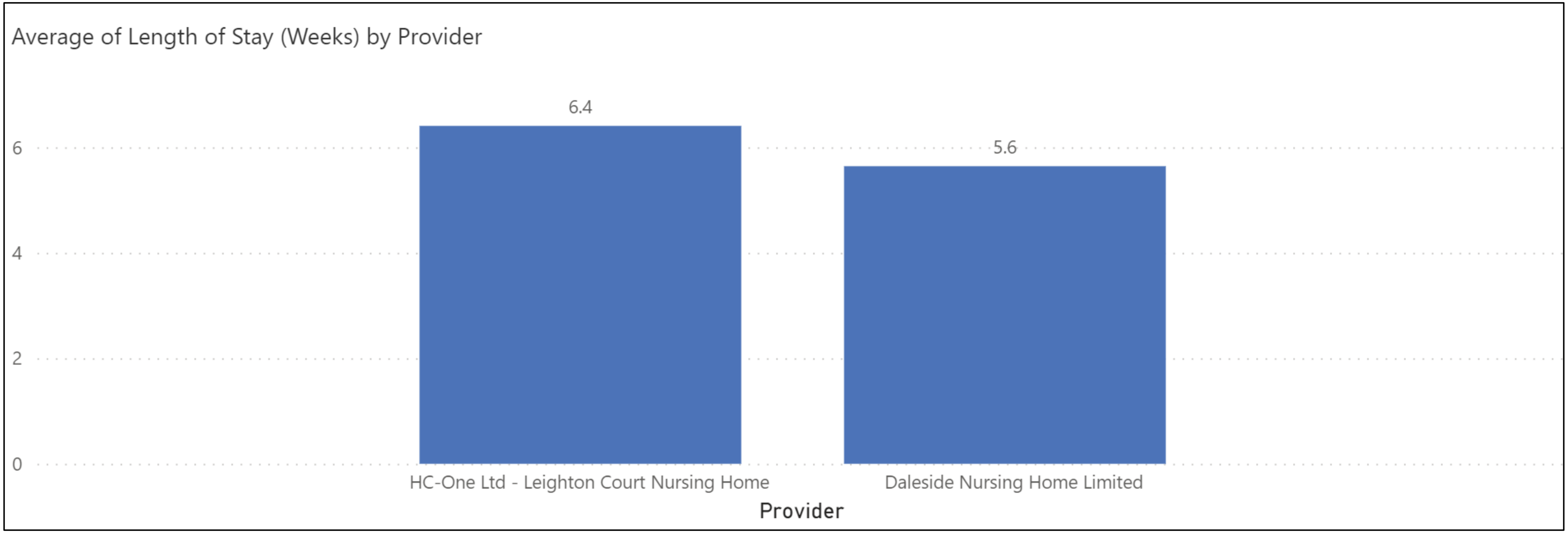
No. of People Receiving Service in Period

Month	2017	2018	2019	2020	2021	2022	**Total**
January		102	108	87	84	22	**22**
February		112	100	87	78	30	**30**
March		110	106	65	81	29	**29**
April		93	95	58	83	28	**28**
May		79	88	74	71	31	**31**
June		82	75	61	76	31	**31**
July		82	84	47	83		**83**
August		79	82	50	72		**72**
September	22	84	80	52	68		**68**
October	34	78	82	59	49		**49**
November	58	81	82	44	33		**33**
December	79	93	85	70	31		**31**
Total	**79**	**93**	**85**	**70**	**31**	**31**	**31**

Data Source: ContrOCC.

These are care home beds commissioned for people being discharged from hospital who need further rehabilitation and recovery.

4.2 Discharge to Assess – Average Length of Stay

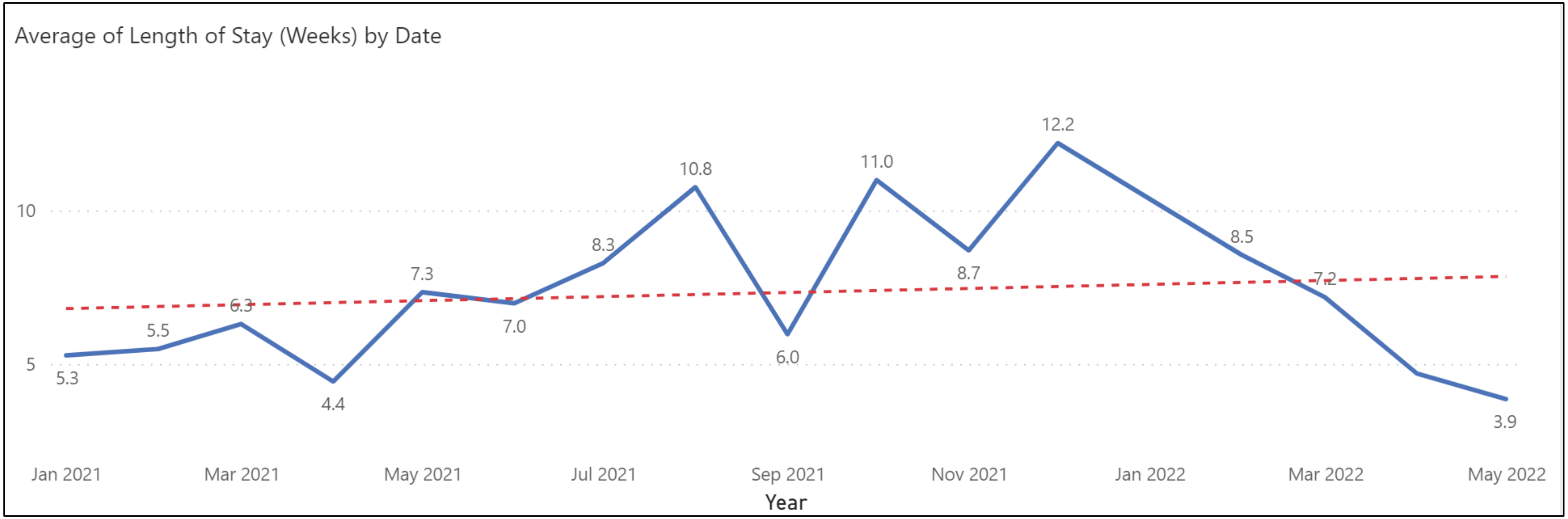


Data Source: ContrOCC.

Average Length of Stay (Weeks) by Provider

Provider	Average of Length of Stay (Week)
Daleside Nursing Home Limited	5.64
HC-One Ltd - Leighton Court Nursing Home	6.41
Total	**6.08**

Data Source: ContrOCC.



Data Source: Liquid Logic.

Average of Length of Stay (Weeks) by Date

Month	2021	2022	**Total**
January	4.58		**4.58**
February	5.05	8.55	**5.88**
March	7.46	7.17	**7.41**
April	5.91	4.69	**5.73**
May	7.45	3.86	**6.91**
June	6.65		**6.65**
July	8.05		**8.05**
August	8.78		**8.78**
September	5.88		**5.88**
October	9.05		**9.05**
November	8.70		**8.70**
December	12.19		**12.19**
Total	**6.73**	**6.41**	**6.70**

s

Data Source: Liquid Logic.
The average length of stay is shown since 2021.

As you can see, there has been a significant drop in the average length of stay in April and May of 2022 in comparison to previous months.

4.3 Discharge to Assess – Vacancy Rate

Table 1 - Actual Bed Days

	Apr	May
Discharge to Assess - Residential EMI	167	179
Discharge to Assess - Nursing	557	635
Total	**724**	**814**

Table 2 - Commissioned Bed Days

	Apr	May
Discharge to Assess - Residential EMI	240	248
Discharge to Assess - Nursing	660	682
Total	**900**	**930**

Table 3 - % Occupancy

	Apr	May
Daleside	70%	72%
Elderholme	84%	93%
Total	**80%**	**88%**

Data Source: WCFT

In addition to the D2A service provided by NHS Community Health and Care Trust at the Clatterbridge Intermediate Care Centre, there are currently 30 temporary D2A beds within the independent care home sector.

4.4 Short Breaks – Number and Occupancy Levels

Days Occupied in Week, Number of people

BY YEAR, MONTH

Year	Number of people	Days Occupied in Week
2021	**493**	**2,530.00**
June	64	309.00
July	54	281.00
August	89	420.00
September	66	346.00
October	79	420.00
November	78	414.00
December	63	340.00
2022	**365**	**1,854.00**
January	66	356.00
February	77	399.00
March	59	320.00
April	79	379.00
May	84	400.00
Total	**858**	**4,384.00**

Data Source: ContrOCC and Liquid Logic.

Occupancy Level by Date and Provider

Date - Week Commencing	Vacancies Rate	Service
30 May 2022	39%	Summer Fields
30 May 2022	100%	Tree Vale Limited Acorn House
23 May 2022	71%	Tree Vale Limited Acorn House
16 May 2022	57%	Tree Vale Limited Acorn House
09 May 2022	21%	Tree Vale Limited Acorn House
02 May 2022	21%	Tree Vale Limited Acorn House
18 April 2022	50%	Tree Vale Limited Acorn House
11 April 2022	25%	Summer Fields
11 April 2022	100%	Tree Vale Limited Acorn House
04 April 2022	25%	Summer Fields
04 April 2022	100%	Tree Vale Limited Acorn House
28 March 2022	71%	Tree Vale Limited Acorn House
21 March 2022	29%	Tree Vale Limited Acorn House
14 March 2022	14%	Summer Fields
14 March 2022	79%	Tree Vale Limited Acorn House
07 March 2022	25%	Summer Fields
07 March 2022	50%	Tree Vale Limited Acorn House
28 February 2022	11%	Summer Fields
28 February 2022	50%	Tree Vale Limited Acorn House
21 February 2022	50%	Tree Vale Limited Acorn House
14 February 2022	57%	Tree Vale Limited Acorn House
07 February 2022	50%	Tree Vale Limited Acorn House
17 January 2022	7%	Tree Vale Limited Acorn House
10 January 2022	50%	Tree Vale Limited Acorn House
03 January 2022	50%	Tree Vale Limited Acorn House
27 December 2021	93%	Tree Vale Limited Acorn House
20 December 2021	100%	Tree Vale Limited Acorn House
13 December 2021	14%	Summer Fields
13 December 2021	79%	Tree Vale Limited Acorn House
06 December 2021	25%	Summer Fields
06 December 2021	71%	Tree Vale Limited Acorn House
29 November 2021	11%	Summer Fields
29 November 2021	50%	Tree Vale Limited Acorn House
22 November 2021	79%	Tree Vale Limited Acorn House
15 November 2021	29%	Tree Vale Limited Acorn House
08 November 2021	43%	Tree Vale Limited Acorn House
01 November 2021	11%	Summer Fields
01 November 2021	43%	Tree Vale Limited Acorn House
25 October 2021	7%	Summer Fields
25 October 2021	7%	Tree Vale Limited Acorn House
18 October 2021	7%	Summer Fields
18 October 2021	100%	Tree Vale Limited Acorn House
11 October 2021	100%	Tree Vale Limited Acorn House
27 September 2021	50%	Tree Vale Limited Acorn House
20 September 2021	6%	Abbeyfield Lear House
20 September 2021	50%	Tree Vale Limited Acorn House
13 September 2021	5%	Abbeyfield Lear House
13 September 2021	50%	Tree Vale Limited Acorn House
06 September 2021	50%	Tree Vale Limited Acorn House
30 August 2021	14%	Tree Vale Limited Acorn House
02 August 2021	29%	Tree Vale Limited Acorn House
26 July 2021	50%	Tree Vale Limited Acorn House
19 July 2021	21%	Tree Vale Limited Acorn House
05 July 2021	36%	Tree Vale Limited Acorn House
28 June 2021	14%	Tree Vale Limited Acorn House
21 June 2021	50%	Tree Vale Limited Acorn House
14 June 2021	93%	Tree Vale Limited Acorn House
07 June 2021	71%	Tree Vale Limited Acorn House
31 May 2021	36%	Tree Vale Limited Acorn House

Data Source: ContrOCC and Liquid Logic.

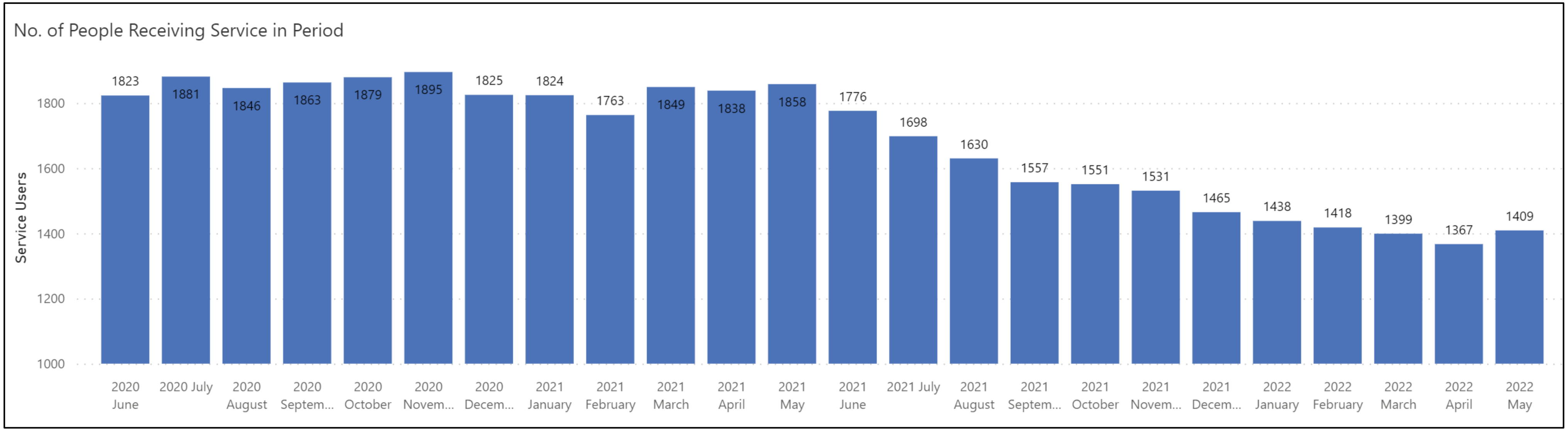
Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care – Number of People and Cost (since 01/04/2019)

No. of People	Actual Cost
7706	£50.40M

Data Source: ContrOCC.

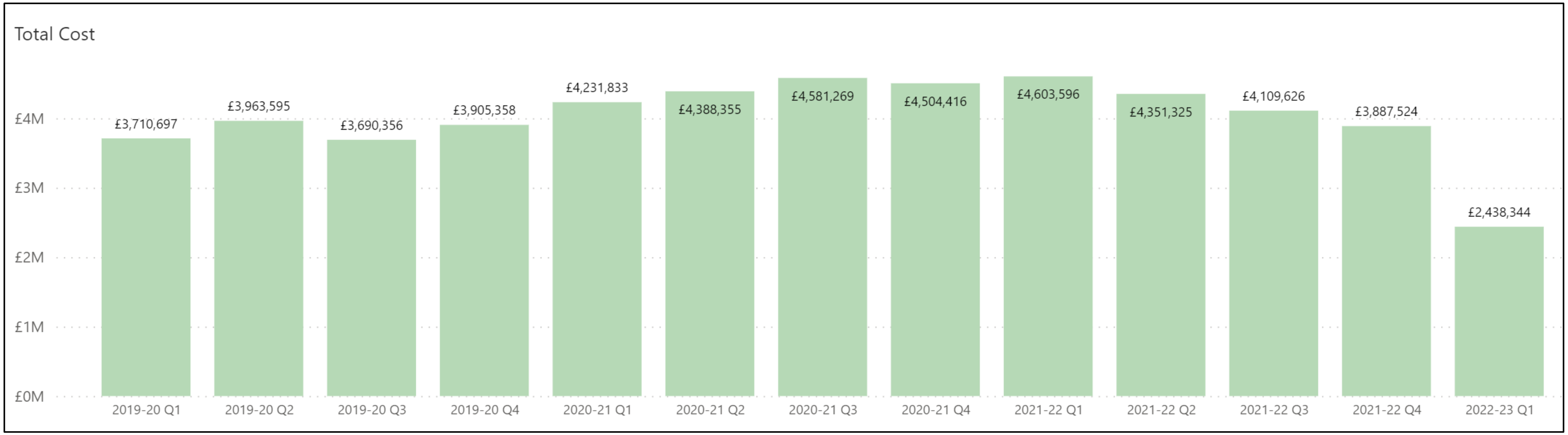


Data Source: ContrOCC.

No. of People Receiving Service in Period

Month	2020	2021	2022	**Total**
January		1824	1438	**3760**
February		1763	1418	**3592**
March		1849	1399	**3486**
April		1838	1367	**3314**
May		1858	1409	**3223**
June	1823	1776		**4525**
July	1881	1698		**4496**
August	1846	1630		**4368**
September	1863	1557		**4278**
October	1879	1551		**4193**
November	1895	1531		**4076**
December	1825	1465		**3909**
Total	**3218**	**3676**	**1860**	**5568**

Data Source: ContrOCC.



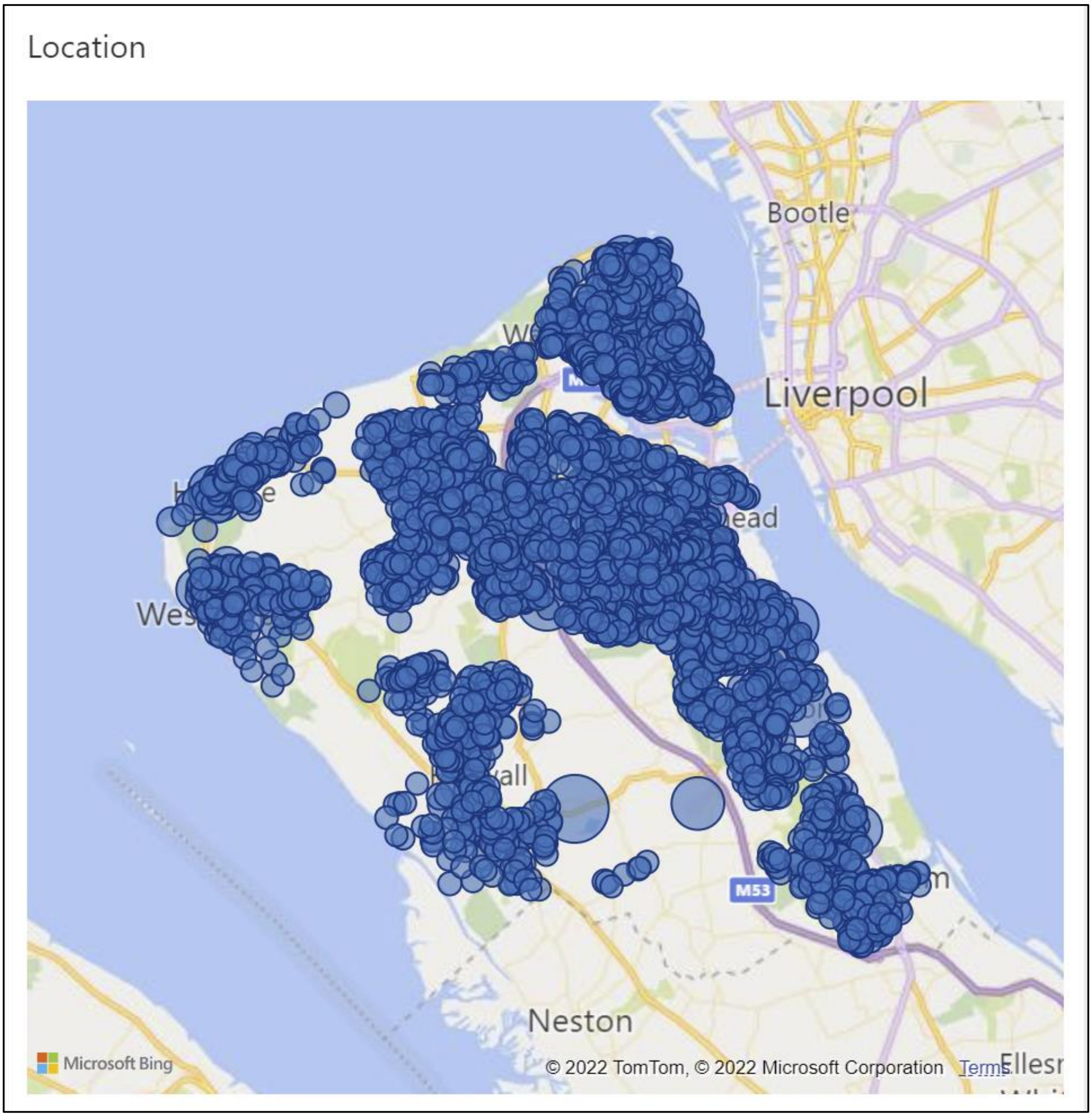
Data Source: ContrOCC.

Total Cost of Domiciliary Care				
	2019-20	2020-21	2021-22	2022-23
April	£1,422,243	£1,293,284	£1,399,852	£1,212,668
May	£1,144,457	£1,322,833	£1,780,027	£1,220,892
June	£1,144,405	£1,615,715	£1,423,657	
July	£1,420,813	£1,324,204	£1,401,831	
August	£1,133,791	£1,695,321	£1,666,969	
September	£1,408,991	£1,368,830	£1,282,463	
October	£1,130,657	£1,409,938	£1,286,994	
November	£1,151,276	£1,787,392	£1,611,985	
December	£1,408,423	£1,383,939	£1,210,590	
January	£1,146,864	£1,388,560	£1,494,421	
February	£1,155,806	£1,389,015	£1,205,435	
March	£1,602,688	£1,726,841	£1,187,647	

Data Source: ContrOCC

hese services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options.
While slightly higher than in previous months, the overall trend remains significantly lower than the same period last year. This has been widely reported as being due to challenges with recruiting and retaining sufficient staff numbers. Work is taking place with the provider sector to support and to increase capacity.

5.2 Domiciliary Care – Locations of People Receiving Domiciliary Care



Data Source: ContrOCC.

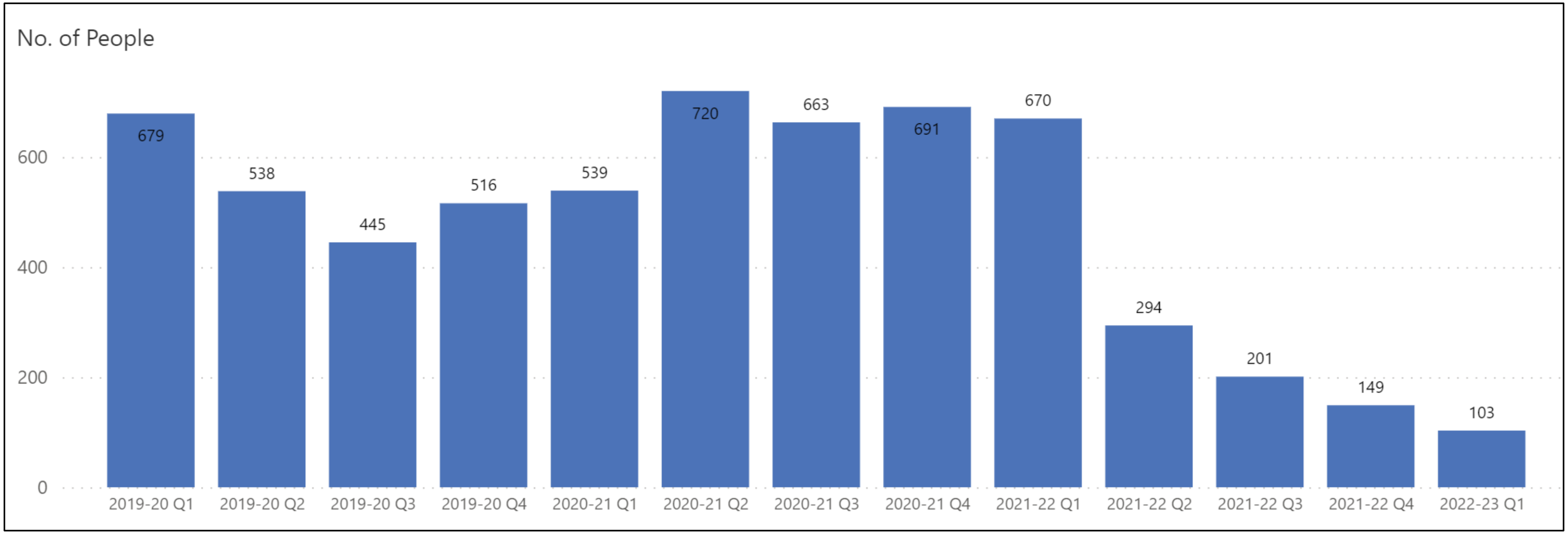
5.3 Reablement – People, Cost and Days (since 01/04/2019):

No. of People	Actual Cost	Average of Length of Stay (...
4474	£2.31M	15.29

The aim of these services is to ensure that people are supported to regain their optimum independence and mobility following an episode of ill-health. The data is shown from 1 April 2019.

Data Source: ContrOCC.

5.4 Reablement – Number of People

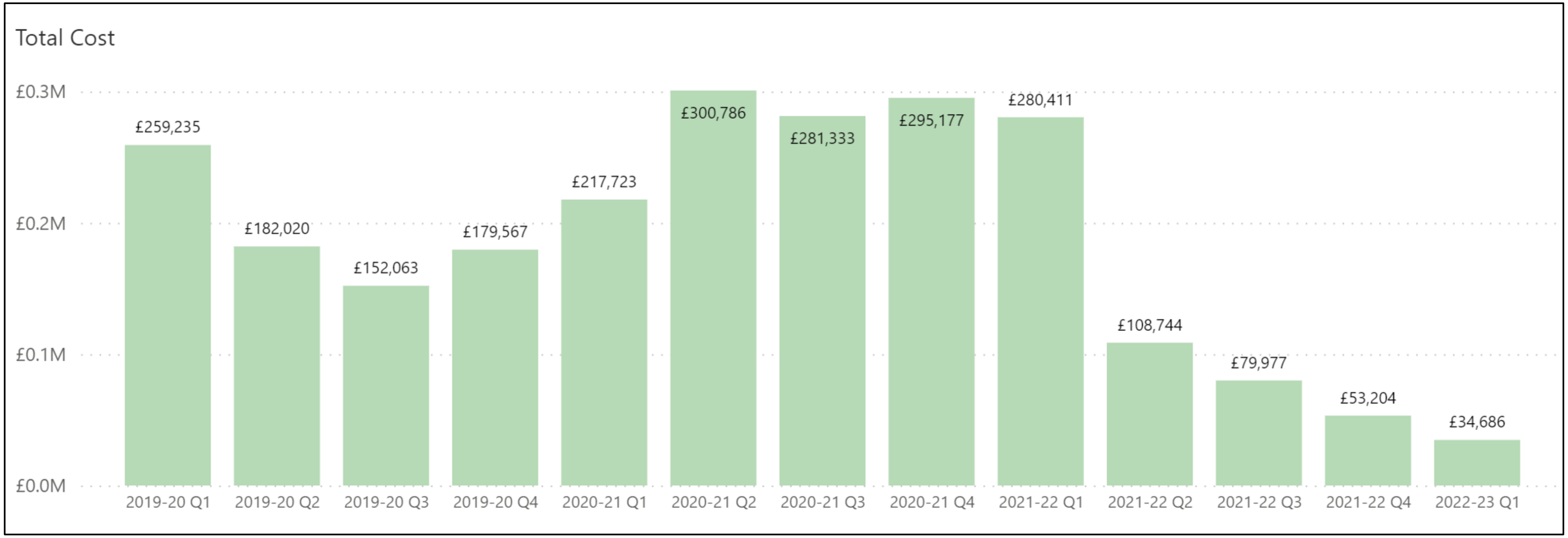


Data Source: ContrOCC.

Number of People Receiving Reablement Care				
	2019-20	2020-21	2021-22	2022-23
April	378	172	358	64
May	333	218	381	71
June	314	353	260	
July	299	355	184	
August	219	366	140	
September	234	321	85	
October	207	323	95	
November	221	378	121	
December	226	285	81	
January	271	311	81	
February	258	319	76	
March	258	379	60	

Data Source: ContrOCC

This table shows the number of people receiving Reablement services by month, since April 2019.



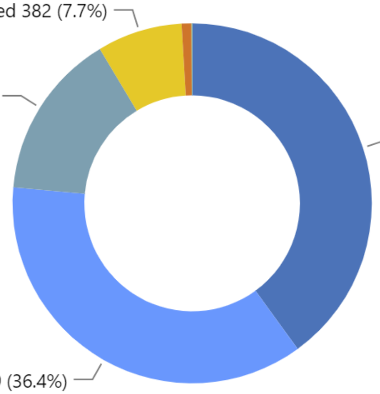
Data Source: ContrOCC.

Total Cost of Reablement Care				
	2019-20	2020-21	2021-22	2022-23
April	£105,013	£44,633	£90,508	£16,426
May	£81,412	£63,083	£124,306	£18,121
June	£72,810	£110,006	£65,598	
July	£73,926	£99,763	£52,718	
August	£50,702	£113,362	£39,255	
September	£57,393	£87,661	£16,850	
October	£45,611	£83,799	£25,093	
November	£48,272	£115,144	£34,488	
December	£58,180	£82,390	£20,397	
January	£56,180	£84,025	£19,005	
February	£61,188	£96,013	£19,724	
March	£62,200	£115,139	£14,429	

Data Source: ContrOCC

5.5 Reablement – End Reasons of Care Packages

Reason for End of Service

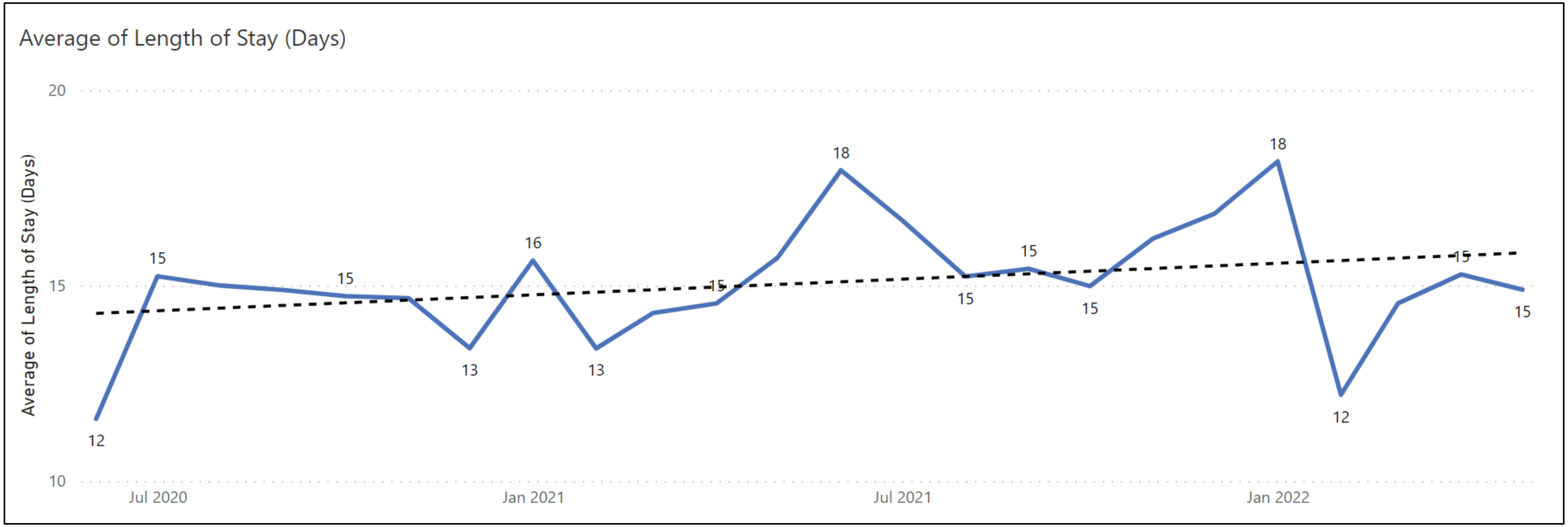


Reason for End of Service

Reason for End of Service	No. of People
Aims Achieved - No ongoing service(s)	1997
Ongoing care at home	1819
Bed base services (Hosp, T2A, STP, Res)	748
Service ceased	382
Change to timetabled units	44
	3
Total	**4153**

Data Source: Liquid Logic.

5.6 Reablement – Length of Stay



Data Source: ContrOCC.

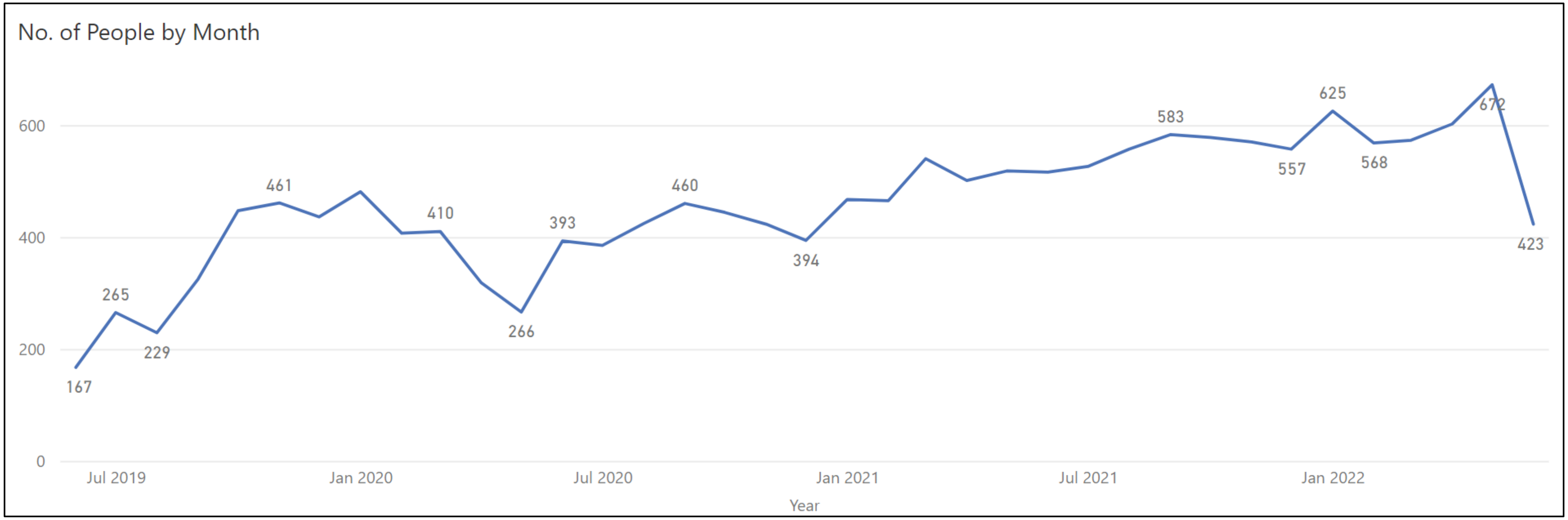
Average of Length of Stay (Days)

Month	2020	2021	2022	**Total**
January		16	18	**16**
February		13	12	**13**
March		14	15	**14**
April		15	15	**15**
May		16	15	**16**
June	12	18		**15**
July	15	17		**16**
August	15	15		**15**
September	15	15		**15**
October	15	15		**15**
November	15	16		**15**
December	13	17		**14**
Total	**14**	**15**	**15**	**15**

Data Source: ContrOCC.

Reablement services are short term to support people to regain independence and to reduce reliance on longer term care services. The number of people receiving a service has reduced by 12.3% since January, which has been widely reported as owing to staffing issues and we are investigating this further.
The average length of stay has stayed the same as previous months yet remains at similar levels as over the last two years.

5.7 Brokerage – Packages by Number of People and Providers



Data Source: Liquid Logic.

No. of People by Month

Year	January	February	March	April	May	June	July	August	September	October	November	December	Total
2019						167	265	229	325	447	461	436	**1621**
2020	481	407	410	318	266	393	385	424	460	444	423	394	**3391**
2021	467	465	540	501	518	516	526	557	583	578	570	557	**3624**
2022	625	568	573	602	672	423							**1656**
Total	**1520**	**1398**	**1480**	**1386**	**1413**	**1436**	**1154**	**1178**	**1333**	**1432**	**1412**	**1350**	**8262**

Data Source: Liquid Logic.

The previous line chart and table show the number of people matched to home care packages month on month. Please note June 2022 is not yet a complete month and the June figure should be disregarded at this point in time.

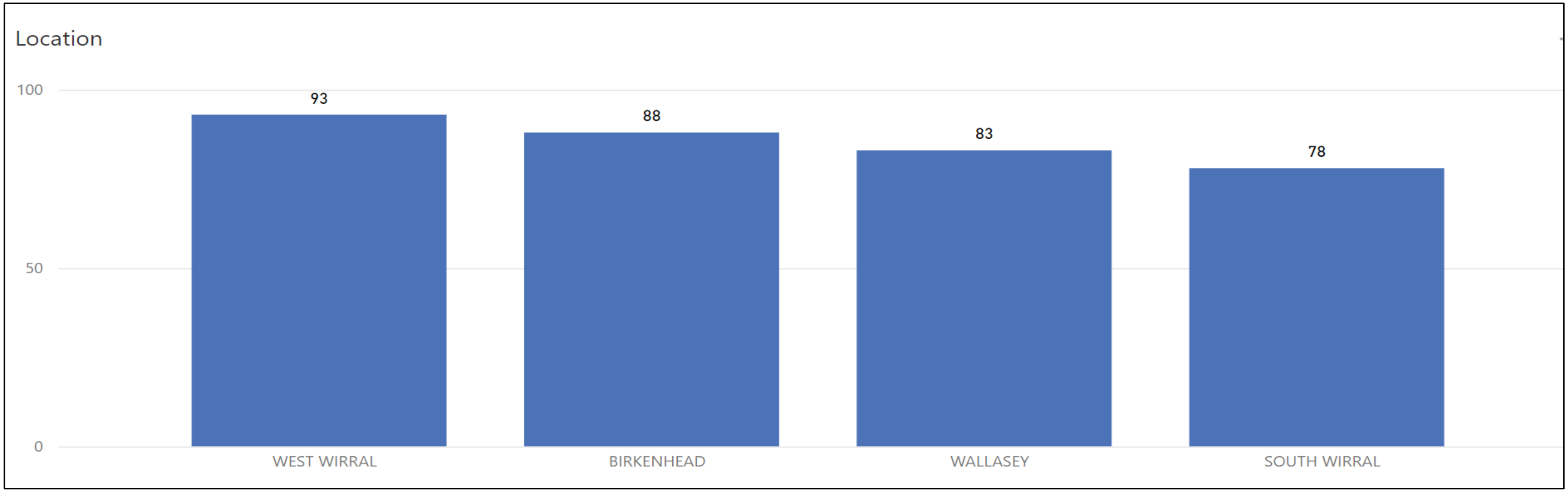
Number of People Waiting for Package

Days Live Group	No. of People
1 to 2 Weeks	56
2 to 3 Weeks	52
48hrs to 1 Week	22
Less than 48hrs	16
Over 3 Weeks	196
Total	**342**

Average No. of Packages Accepted per Week

68.8

Data Source: Liquid Logic.



Data Source: Liquid Logic.

Location

Location	No. of Clients
WEST WIRRAL	93
BIRKENHEAD	88
WALLASEY	83
SOUTH WIRRAL	78
Total	**342**

Data Source: Liquid Logic.

The data shows the high level of activity in the domiciliary care sector and delays in arranging care and support. The data includes people who may be wanting to change their care provider.

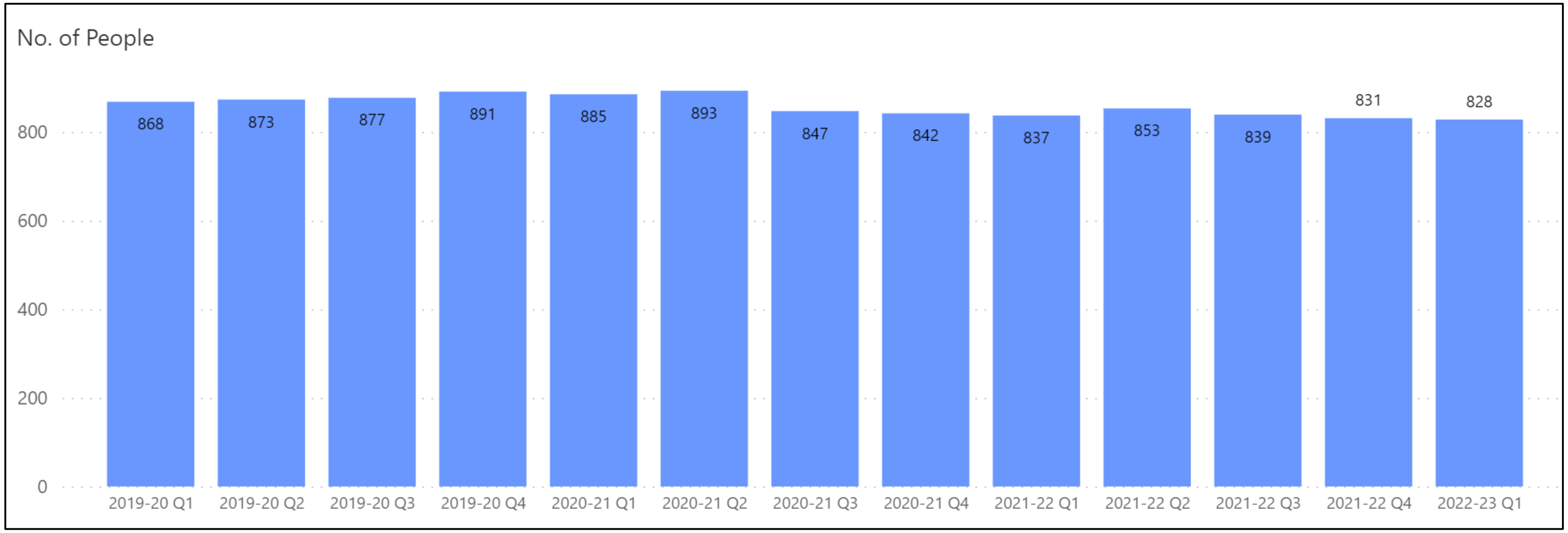
6.0 Care Market – Specialist (Supported Living)

6.1 Cost (since 01/04/2019)

Actual Cost

£113.14M

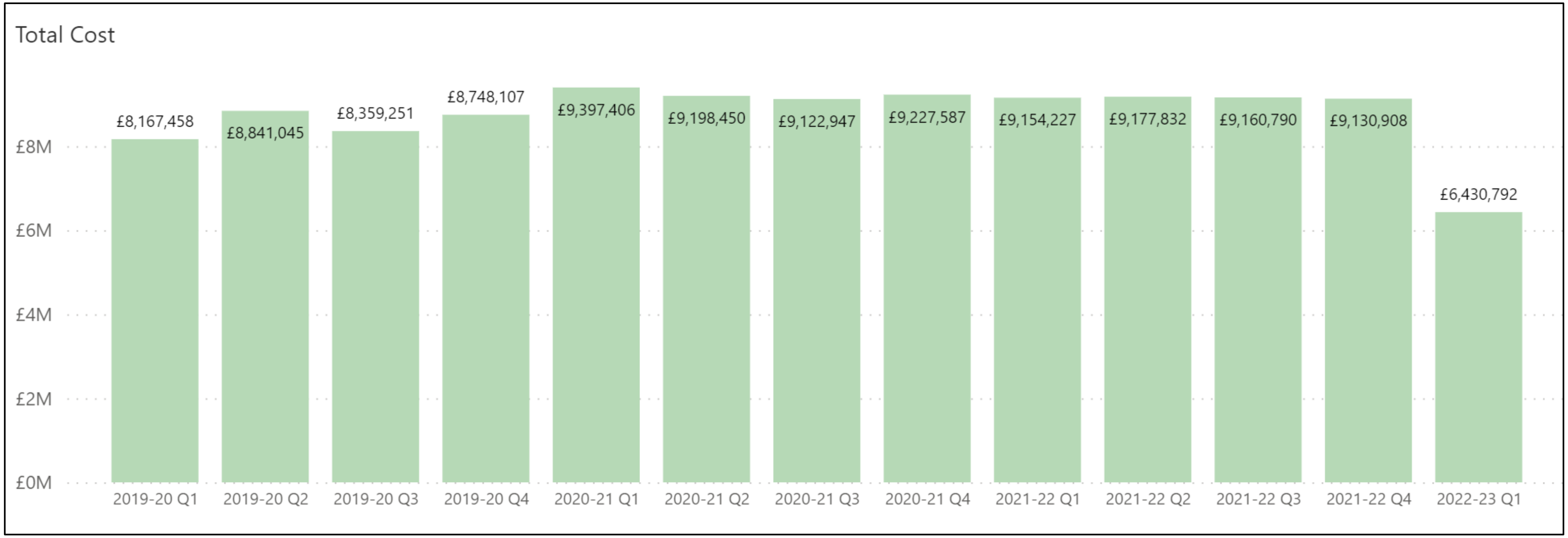
Data Source: ContrOCC.



Data Source: ContrOCC.

Number of People Receiving Supported Living				
	2019-20	2020-21	2021-22	2022-23
April	846	861	818	820
May	847	859	823	820
June	848	863	819	
July	850	866	825	
August	847	867	829	
September	857	818	822	
October	857	817	823	
November	856	826	828	
December	857	827	818	
January	861	823	819	
February	860	821	820	
March	874	820	820	

Data Source: ContrOCC.



Data Source: ContrOCC.

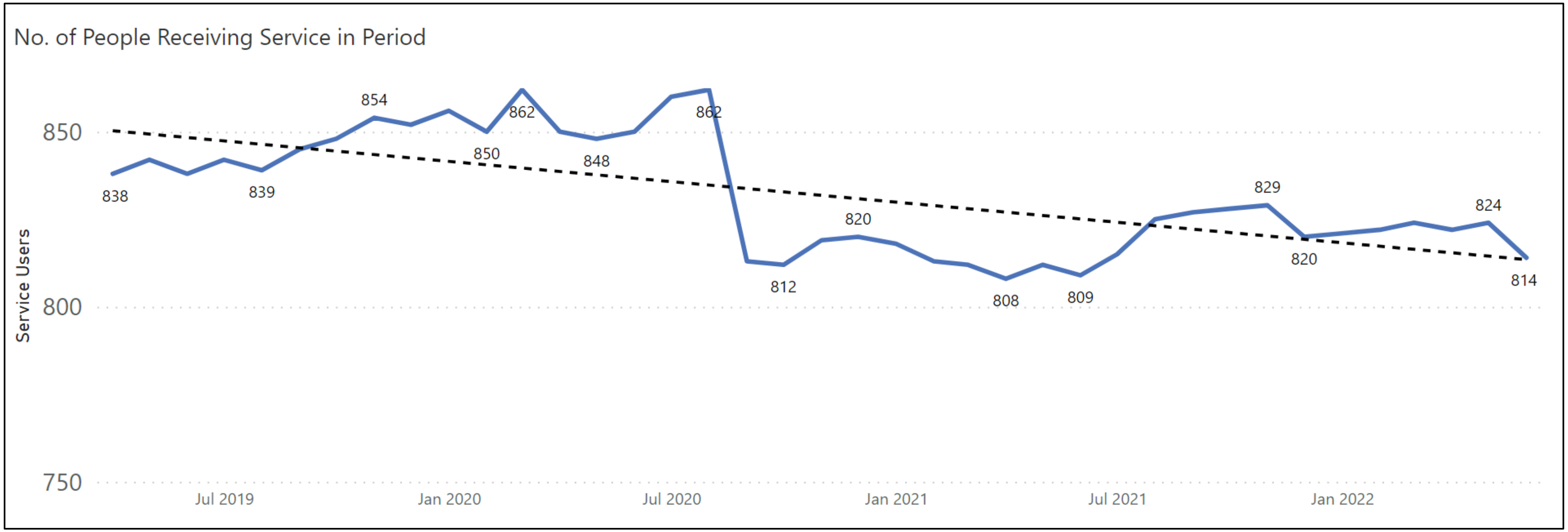
Total Cost of Supported Living				
	2019-20	2020-21	2021-22	2022-23
April	£3,145,421	£2,908,023	£2,828,235	£2,828,691
May	£2,499,733	£2,919,053	£3,507,874	£3,592,935
June	£2,503,888	£3,552,063	£2,799,876	
July	£3,150,376	£2,881,542	£2,804,526	
August	£2,516,838	£3,512,571	£3,527,077	
September	£3,153,999	£2,786,062	£2,828,009	
October	£2,561,975	£2,765,801	£2,803,131	
November	£2,567,397	£3,512,240	£3,537,348	
December	£3,211,560	£2,826,630	£2,802,940	
January	£2,641,526	£2,830,027	£3,506,172	
February	£2,671,802	£2,829,470	£2,809,595	
March	£3,416,504	£3,549,815	£2,801,929	

Data Source: ContrOCC

6.2 Supported Living - Number of People (since 01/04/2019)

No. of People

1186



Data Source: ContrOCC.

No. of People Receiving Service in Period

Month	2019	2020	2021	2022	**Total**
January		856	818	821	**1087**
February		850	813	822	**1078**
March		862	812	824	**1077**
April	838	850	808	822	**1174**
May	842	848	812	824	**1175**
June	838	850	809	814	**1165**
July	842	860	815		**1082**
August	839	862	825		**1089**
September	845	813	827		**1094**
October	848	812	828		**1093**
November	854	819	829		**1095**
December	852	820	820		**1091**
Total	**928**	**982**	**922**	**849**	**1184**

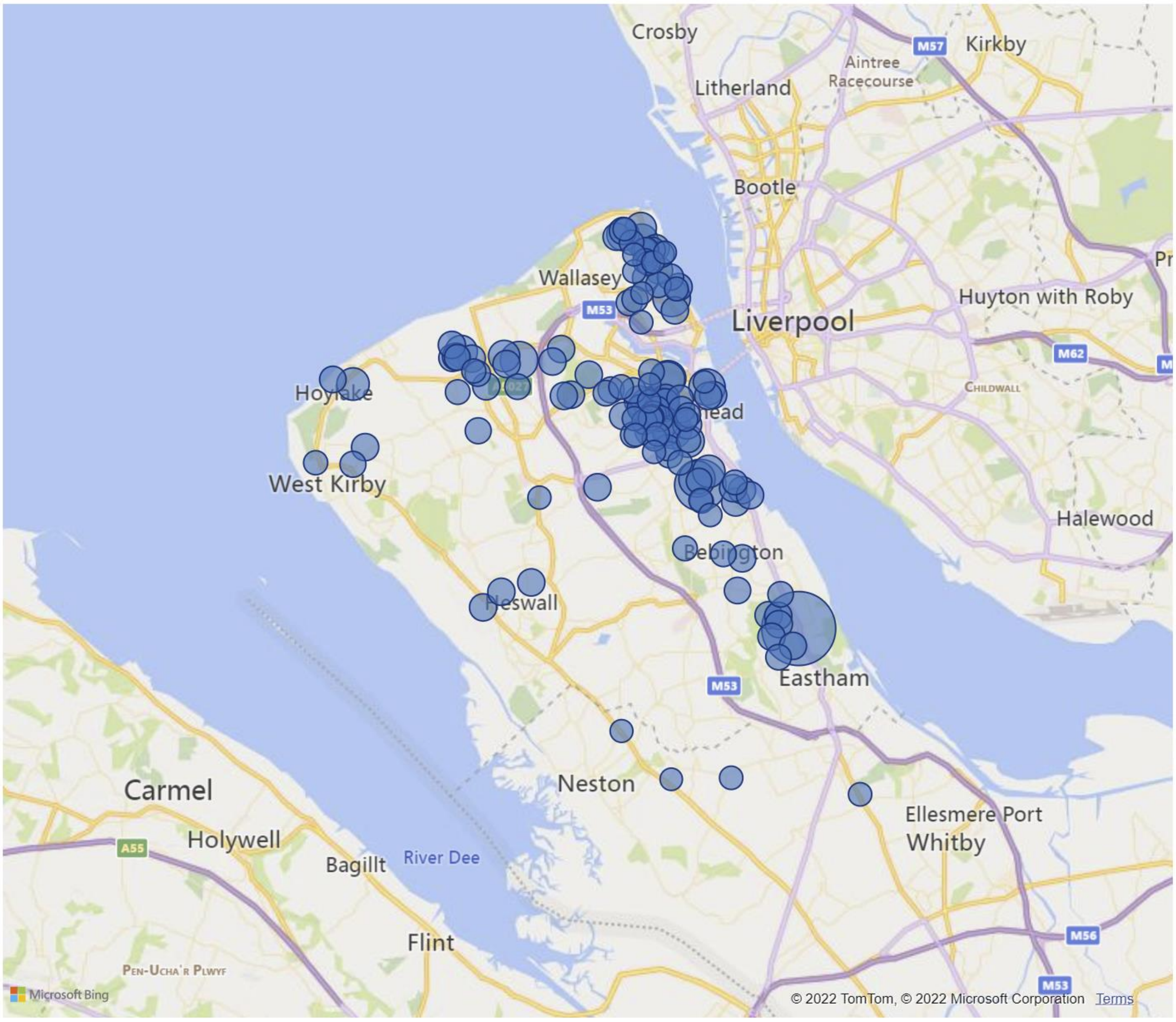
Data Source: ContrOCC.

The above table shows the number of people in supported living accommodation month on month since April 2019.

Please note June 2022 is not yet a complete month and the June figure should be disregarded at this point in time.

6.3 Supported Living – People Locations

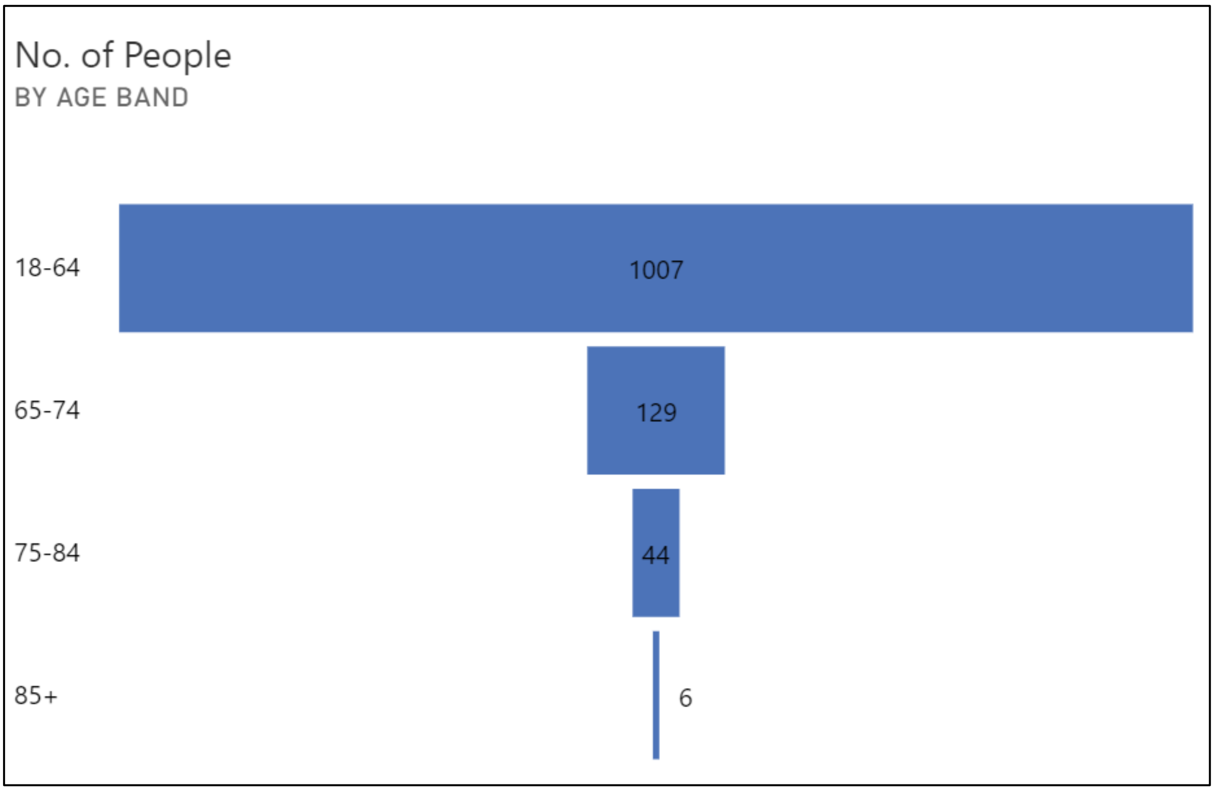
Occupancy Rate by Location (CH Post Code Only)



Data Source: ContrOCC.

The above map shows the occupancy rate for Supported Living.

6.4 Supported Living – Demographics



Adults are between 18 and 64.

18-64	1007
65-74	129
75-84	44
Over 85	6

Data Source: ContrOCC.

The data shows a return to the number of people living in Supported Independent Living as the latter half of 2020.

7.0 Cheshire Wirral Partnership

7.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	YTD From Aug	Comments
KPI 1	**% of initial contacts through to completion of assessment within 28 days**	>=80%	>=70% <=80%	<70%		84%	80%	81%	93%	78%	86%	85%	86%	85%	74%	75%	74%	80.8%	There are 0 people awaiting assessment, which is the same as last month.
	Total Assessments Completed within 28 Days					16	16	13	14	7	6	17	18	17	17	21	17	147	
	Total Completed Assessments					19	20	16	15	9	7	20	21	20	23	28	23	182	
KPI 2	**% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)**	>=99%	<99% >=95%	<95%		91%	100%	100%	95%	94%	95%	89%	91%	83%	95%	88%	96%	93%	
	Total Safeguarding Concerns Completed within 5 Days					83	79	26	63	65	86	51	50	39	62	50	46	538	
	Total Safeguarding Concerns Completed					91	79	26	66	69	91	57	55	47	65	57	48	581	
KPI 3	**% of safeguarding enquiries concluded within 28 days**	>=80%	<80% >=60%	<60%		72%	97%	82%	86%	81%	87%	86%	63%	100%	93%	88%	60%	83%	Currently 24 active enquiries of which 7 have breached the 28 target.
	Total Safeguarding Enquiries Completed within 28 Days					13	29	14	12	17	26	19	12	13	14	7	6	140	
	Total Safeguarding Enquiries Completed					18	30	17	14	21	30	22	19	13	15	8	10	169	
KPI 4	**% of individuals who have had an annual review completed**	>= 70%	<70% >= 60%	<60%		69%	69%	65%	67%	67%	69%	68%	68%	66%	63%	75%	74%	74%	There are 11 people who have not been reviewed for 2+ years which is the same as last month.
	Forecast Total Reviews					814	813	765	789	786	809	794	787	771	734	857	847	847	
	Total Reviews Required					1173	1174	1173	1175	1174	1173	1168	1162	1168	1168	1143	1140	1,140	
KPI 5	**% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)**	>= 65%	<65% >=50%	<50%		38%	52%	32%	27%	45%	23%	38%	28%	36%	40%	43%	39%	35%	
	Total number of care packages activated in advance of start date					25	47	32	20	43	25	21	18	23	30	42	42	296	
	Total number of care packages activated					66	91	100	75	96	110	55	65	64	75	97	108	845	
KPI 6	**% of adults with a learning disability who live in their own home or with their family**	>88%	<88% >= 80%	<80%		80%	80%	80%	80%	80%	80%	80%	80%	80%	80%	82%	82%	81%	
						431	428	435	429	428	428	428	428	430	430	413	410	4,259	
						539	537	542	535	533	533	533	534	536	535	505	500	5,286	

Data Source: CWP

8.0 WCFT

8.1 Key Measures - monitored monthly

No	Description	Green	Amber	Red	Target	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	YTD
KPI 1	**% of initial contacts through to completion of assessment within 28 days**	>=80%	<80% >= 70%	<70%	80%	87.7%	89.8%	85.6%	83.9%	76.3%	81.9%	82.1%	80.7%	77.0%	76.2%	73.4%	74.7%	74.1%
	Total Assessments Completed within 28 Days					315	292	238	235	209	249	215	192	187	215	207	216	423
	Total Assessments Completed					359	325	278	280	274	304	262	238	243	282	282	289	571
KPI 1a	**% of initial contacts through to completion of assessment within 28 days *(3 Conversations)***	>=80%	<80% >= 70%	<70%	80%					61.4%	71.0%	75.0%	73.7%	69.0%	58.5%	52.1%	56.4%	54.8%
	Total Assessments Completed within 28 Days									27	22	30	14	20	24	25	44	69
	Total Assessments Completed *(3C's Process)*									44	31	40	19	29	41	48	78	126
KPI 2	**% of safeguarding concerns (Contacts) completed within 5 Days**	>=99%	<99% >=95%	<95%	99%	99%	99.7%	98.7%	100%	100%	99.7%	99.0%	99.1%	99.7%	100%	99.6%	99.7%	99.7%
	Total number of safeguarding concerns completed within 5 days					320	313	293	293	303	289	285	224	301	302	247	329	576
	Total number of safeguarding concerns completed					324	314	297	293	304	290	288	226	302	302	248	330	578
KPI 3	**% of safeguarding enquiries concluded within 28 days**	>=80%	<80% >=60%	<60%	80%	76%	56%	67%	73%	60%	68%	39%	49%	49%	31%	40%	49%	44%
	Enquiries Closed within 28 Days					42	38	43	41	34	28	20	24	23	17	17	17	34
	Total Enquiries Closed					55	68	64	56	57	41	51	49	47	54	42	35	77
	Total New Enquiries					70	74	45	60	68	51	58	40	40	46	20	53	73

No	Description	Green	Amber	Red	Target	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	YTD
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	70%	60%	55%	55%	55%	54%	55%	55%	54%	55%	55%	55%	55%	55%
	Total number of reviews forecast to be completed					3630	3325	3306	3291	3242	3280	3271	3248	3276	3284	3253	3218	3,253
	Total number of people in receipt of a long term service on 1st April					6050	6046	6010	6005	5991	5976	5973	5961	5932	5932	5914	5853	5,914
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block Services)	>=65%	<65% >=50%	<50%	65%	60%	60%	47%	50%	50%						69%		69%
						474	385	368	325	341						578		578
						789	642	775	653	676						843		843
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	88%	93%	94%	94%	94%	94%	94%	94%	94%	94%	94%	94%	95%	95%
	Total number of people aged 18-64 with a learning disability living in their own					437	443	447	443	451	455	456	454	459	460	439	444	883
	Total number of people aged 18-64 with a learning disability in receipt of a long					468	472	475	473	480	485	485	483	488	490	465	469	934
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	83%	86.9%	80.0%	84.5%	84.4%	91.3%	96.0%	87.0%	100.0%	82.6%	85.7%	100%	100%	100.0%
	Total number of people at home 91 days post discharged from hosptial into a					53	56	49	38	21	24	20	16	19	12	11	18	29
	Total number of people discharged from hospital into a reablement service					61	70	58	45	23	25	23	16	23	14	11	18	29

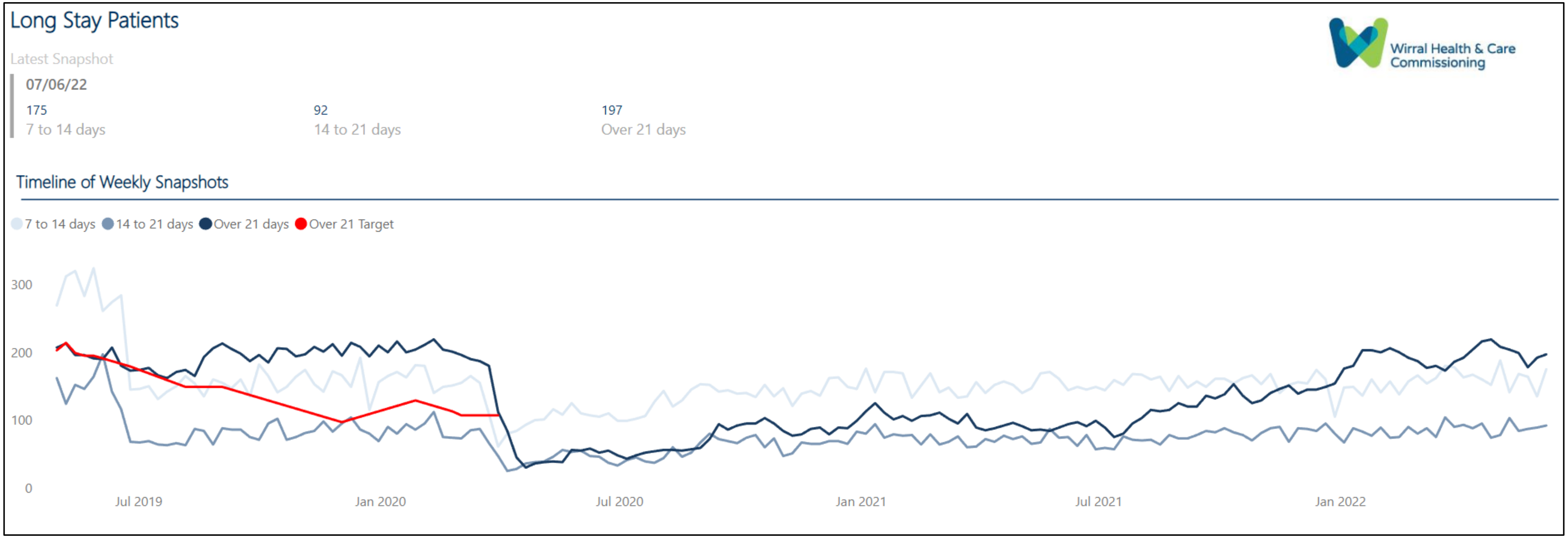
Data Source: WCFT

The performance data indicates that there has been a slight reduction in people receiving responsive and timely services. There is also a decrease in the % of safeguarding enquiries completed within 28 days and the number of people receiving an annual review of their care and support needs remains an unmet target. It is to be expected that the 3 conversations KPI would be Red as timescale for completion is not the best measure of the impact of this approach.

A service review WCFT and CWP is being undertaken.

9.0 Length of Stay Report

9.1 Long Stay Patients:



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- Each of the three series decreased from 04/30/2019 to 06/07/2022, with 14 to 21 days falling the most (43%) and Over 21 days falling the least (4.83%) over that time frame.
- 7 to 14 days finished trending upward in the final period, more than any of the other two series.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

For 14 to 21 days:

- Average 14 to 21 days was 76.54 across all 163 periods.
- Values ranged from 25 (04/07/2020) to 197 (06/04/2019).
- 14 to 21 days fell by 43% over the course of the series but ended on a disappointing note, increasing in the final period.
- The largest single decline on a percentage basis occurred in 04/07/2020 (-47%). However, the largest single decline on an absolute basis occurred in 06/11/2019 (-55).
- The largest net decline was from 06/04/2019 to 04/07/2020, when 14 to 21 days fell by 172 (87%). This net decline was more than two times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 04/07/2020 to 03/22/2022, when 14 to 21 days rose by 79 (316%).
- 14 to 21 days experienced cyclicality, repeating each cycle about every 40.75 periods. There was also a pattern of smaller cycles that repeated about every 32.6 periods.
- 14 to 21 days had a significant positive peak between 05/07/2019 (124) and 08/06/2019 (63), rising to 197 in 06/04/2019. However, 14 to 21 days had a significant dip between 04/30/2019 (162) and 06/04/2019 (197), falling to 124 in 05/07/2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 77.6 on average. 14 to 21 days was less than Over 21 days 94% of the time (lower by 60.87 on average).

For Over 21 days:

- Average Over 21 days was 137.4 across all 163 periods.
- Values ranged from 30 (04/21/2020) to 219 (02/11/2020 and 04/26/2022).
- Over 21 days fell by 4.83% over the course of the series but ended with an upward trend, increasing in the final period.
- The largest single decline on a percentage basis occurred in 04/14/2020 (-46%). However, the largest single decline on an absolute basis occurred in 03/31/2020 (-68).
- Contrasting with the overall decrease, the largest net growth was from 04/21/2020 to 04/26/2022, when Over 21 days rose by 189 (630%).
- The largest net decline was from 02/11/2020 to 04/21/2020, when Over 21 days decreased by 189 (86%).
- Over 21 days experienced cyclicality, repeating each cycle about every 54.33 periods. There was also a pattern of smaller cycles that repeated about every 40.75 periods.
- Over 21 days had a significant dip between 02/11/2020 and 06/09/2020, starting at 219, falling all the way to 30 at 04/21/2020 and ending slightly higher at 58.

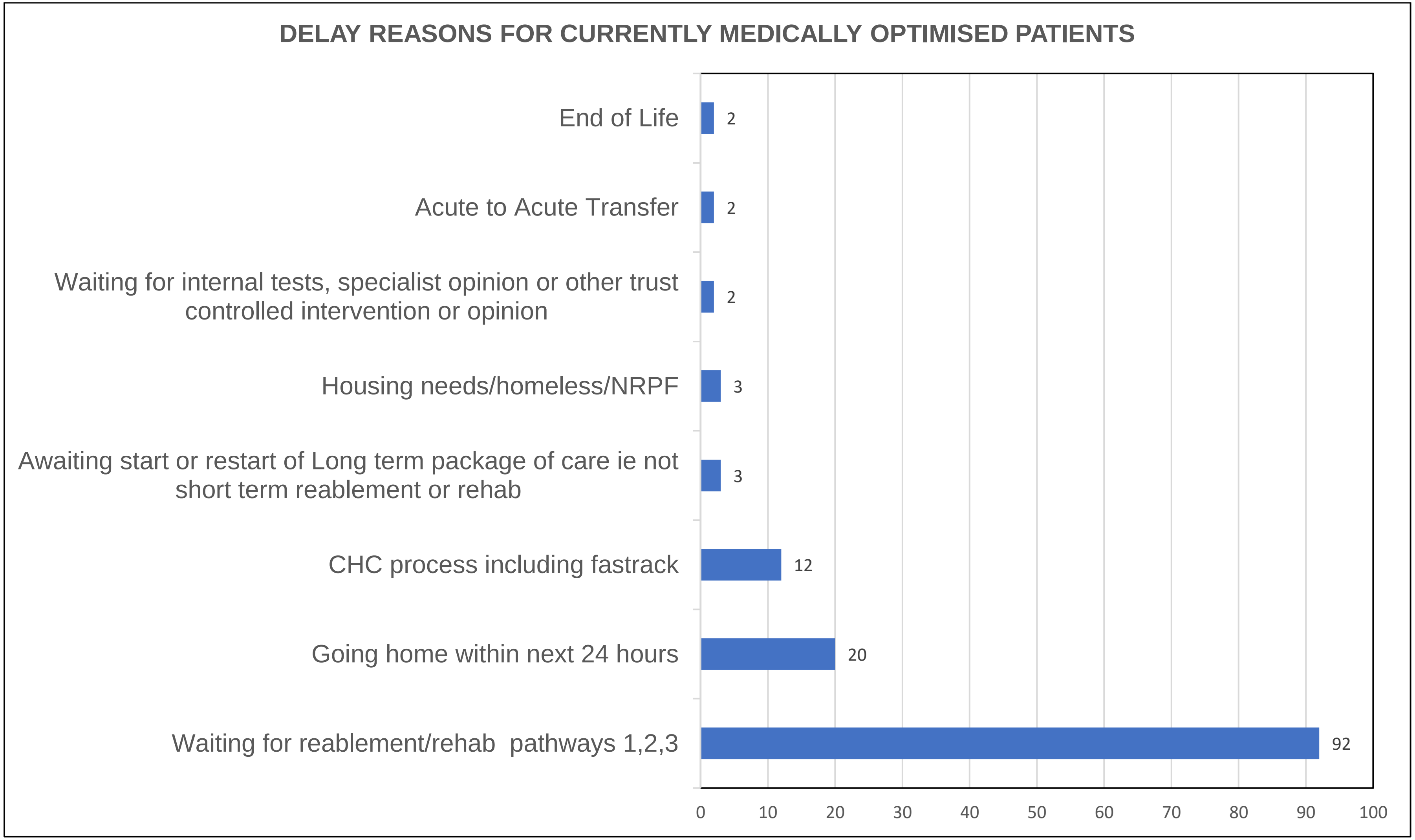
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was greater than 14 to 21 days 94% of the time (higher by 60.87 on average).

For 7 to 14 days:

- Average 7 to 14 days was 154.13 across all 163 periods.
- Values ranged from 61 (03/31/2020) to 324 (05/28/2019).
- 7 to 14 days fell by 35% over the course of the series but ended on a disappointing note, increasing in the final period.
- The largest single decline occurred in 06/25/2019 (-49%).
- The largest net improvement was from 05/28/2019 to 03/31/2020, when 7 to 14 days fell by 263 (81%). This net decline was almost three times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 03/31/2020 to 05/03/2022, when 7 to 14 days rose by 127 (208%).
- 7 to 14 days experienced cyclicality, repeating each cycle about every 40.75 periods. There was also a pattern of bigger cycles that repeated about every 81.5 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 77.6 on average. 7 to 14 days was greater than Over 21 days 60% of the time (higher by 16.73 on average).

Data Source: NHS

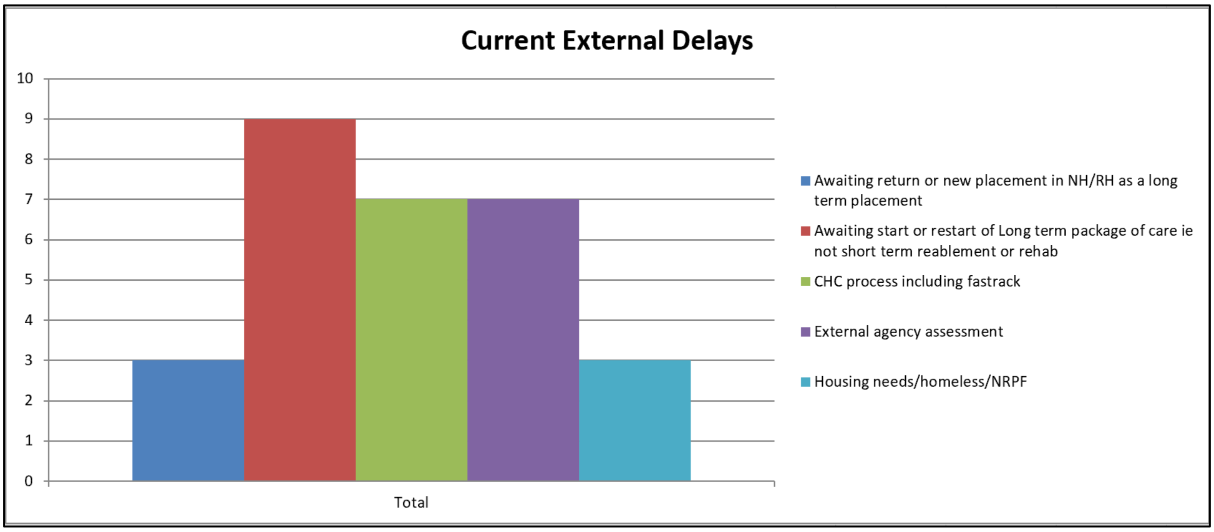
9.2 Delay Reasons for Medically Optimised Patients (Sum of 21 days)



Delay Reasons for Currently Medically Optimised Patients	
Row Labels	**Sum of Over21days**
Waiting for reablement/rehab pathways 1,2,3	92
Going home within next 24 hours	20
CHC process including fastrack	12
Awaiting start or restart of Long term package of care ie not short term reablement or rehab	3
Housing needs/homeless/NRPF	3
Waiting for internal tests, specialist opinion or other trust controlled intervention or opinion	2
Acute to Acute Transfer	2
End of Life	2
Grand Total	**136**

Data Source: NHS

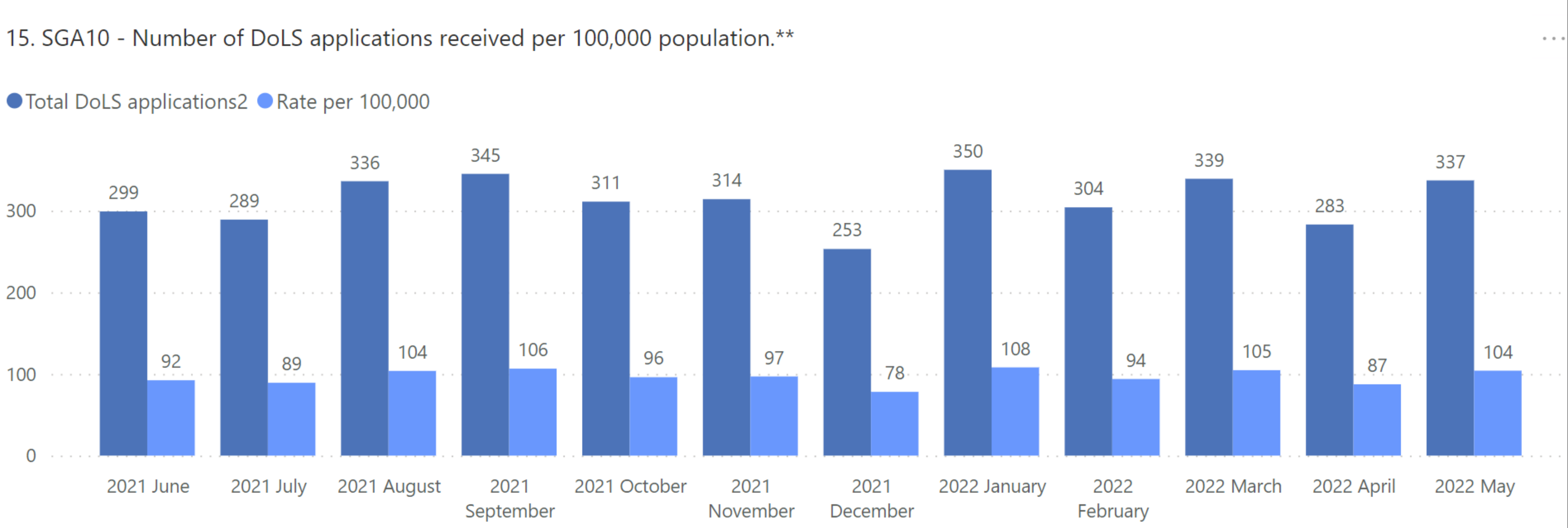
9.3 Current External Delays



Current External Delays	
Awaiting start or restart of Long-term package of care i.e. not short term reablement or rehab	4
CHC process including fastrack	12
Housing needs / Homeless / NRPF	3

Data Source: NHS

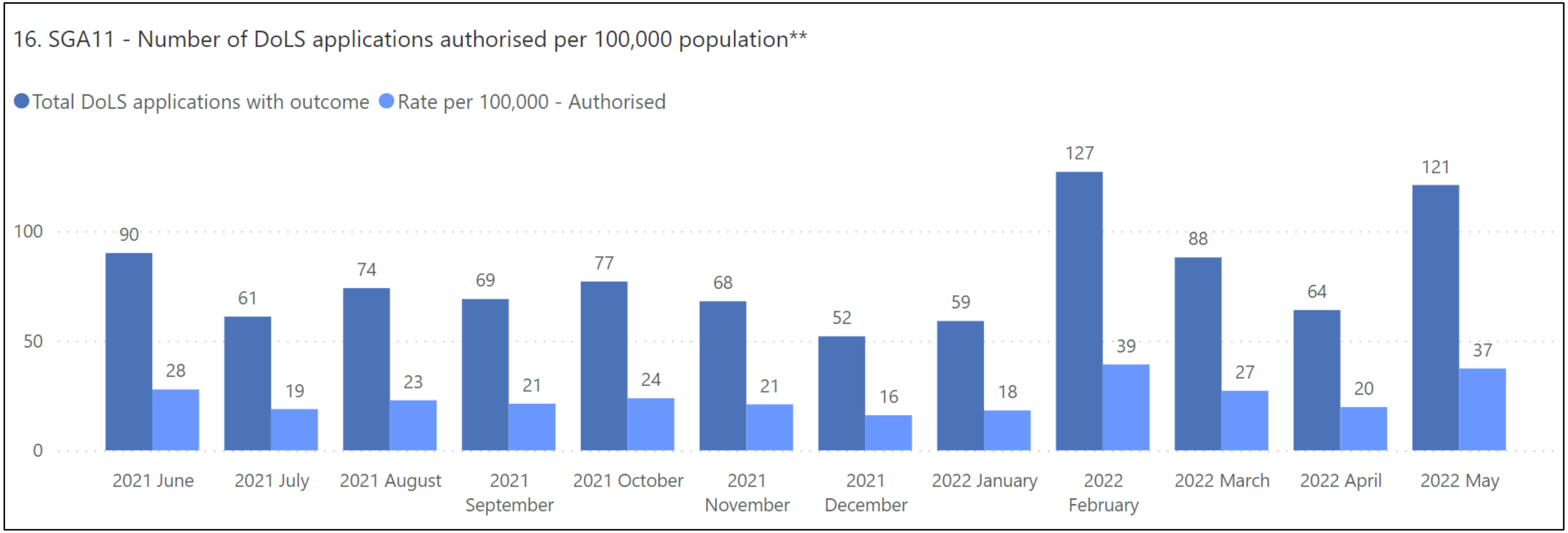
10.0 Deprivation of Liberty Safeguards (DOLS)



15. SGA10 - Number of DoLS applications received per 100,000 population.**

Quarter	Q1		Q2		Q3		Q4		**Total**	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	**Count of applications**	**Rate per 100,000**
2019	296	91.36	1097	338.58	893	275.62			**2286**	**705.56**
2020	824	254.32	1067	329.32	1019	314.51	834	257.41	**3744**	**1,155.56**
2021	872	269.14	970	299.38	878	270.99	833	257.10	**3553**	**1,096.60**
2022	620	191.36					993	306.48	**1613**	**497.84**
Total	**11196**	**3,455.56**	**8409**	**2,595.37**	**8190**	**2,527.78**	**8290**	**2,558.64**	**11196**	**3,455.56**

Data Source: Liquid Logic.



16. SGA11 - Number of DoLS applications authorised per 100,000 population

Status	Granted									
Quarter	Q1		Q2		Q3		Q4		**Total**	
Year	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	Count of applications	Rate per 100,000	**Count of applications**	**Rate per 100,000**
2018										
2019	351	108.33	342	105.56	304	93.83	161	49.69	**1158**	**357.41**
2020	232	71.60	374	115.43	321	99.07	222	68.52	**1149**	**354.63**
2021	215	66.36	205	63.27	197	60.80	206	63.58	**823**	**254.01**
Total	**2567**	**792.28**	**2421**	**747.22**	**2276**	**702.47**	**2513**	**775.62**	**3130**	**966.05**

Data Source: Liquid Logic.