

Appendix A - Data and Information of the Care Quality Commission (CQC) status of Care Homes on Wirral (July 2022) and comparable data across Liverpool City Region Local Authorities

of care
each
Authority
rating

homes in
Local
and its

LA	Good	Inadequate	Outstanding	Requires improvement	Total
Halton	18	1		5	24
Knowsley	15		1	7	23
Liverpool	55	5	1	20	81
Sefton	101	1	3	17	122
St. Helens	31		1	5	37
Wirral	69	3		44	116
Total	289	10	6	98	403

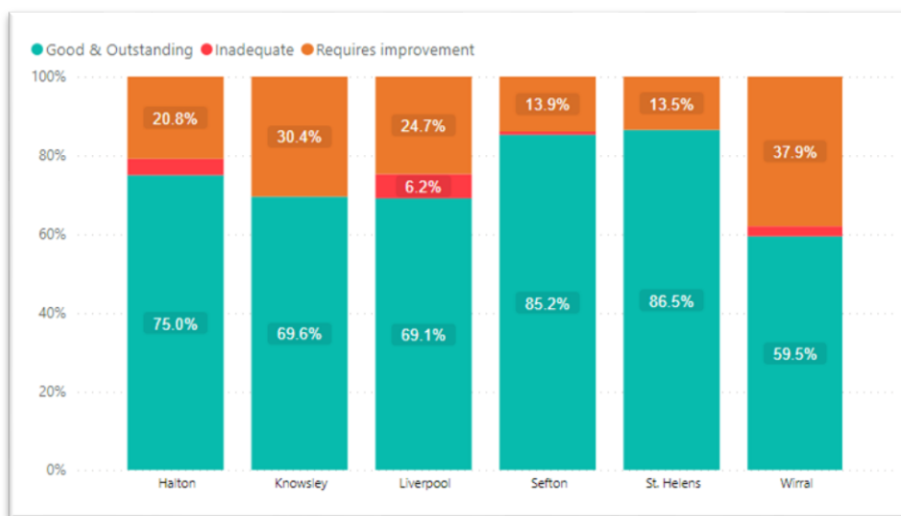
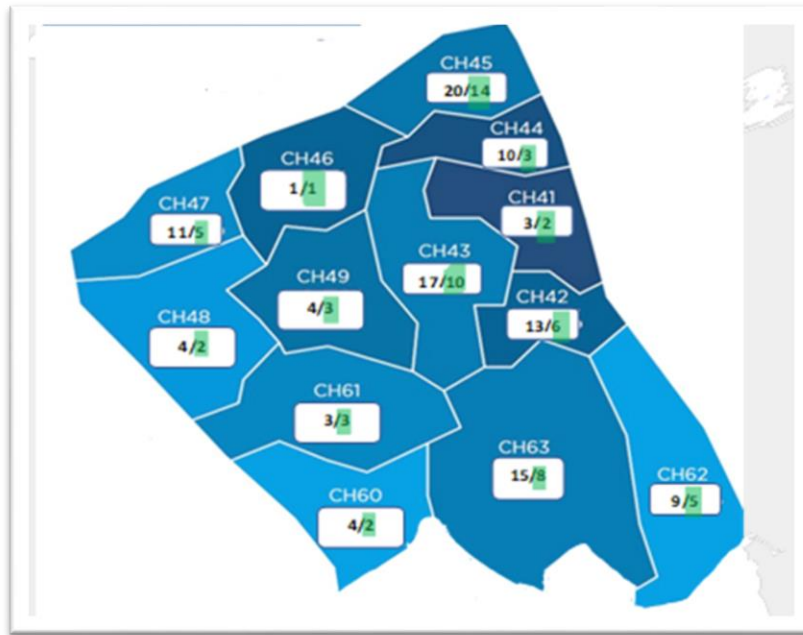


Diagram 2: Comparative data of CQC rating, per Local Authorities, Liverpool City Region

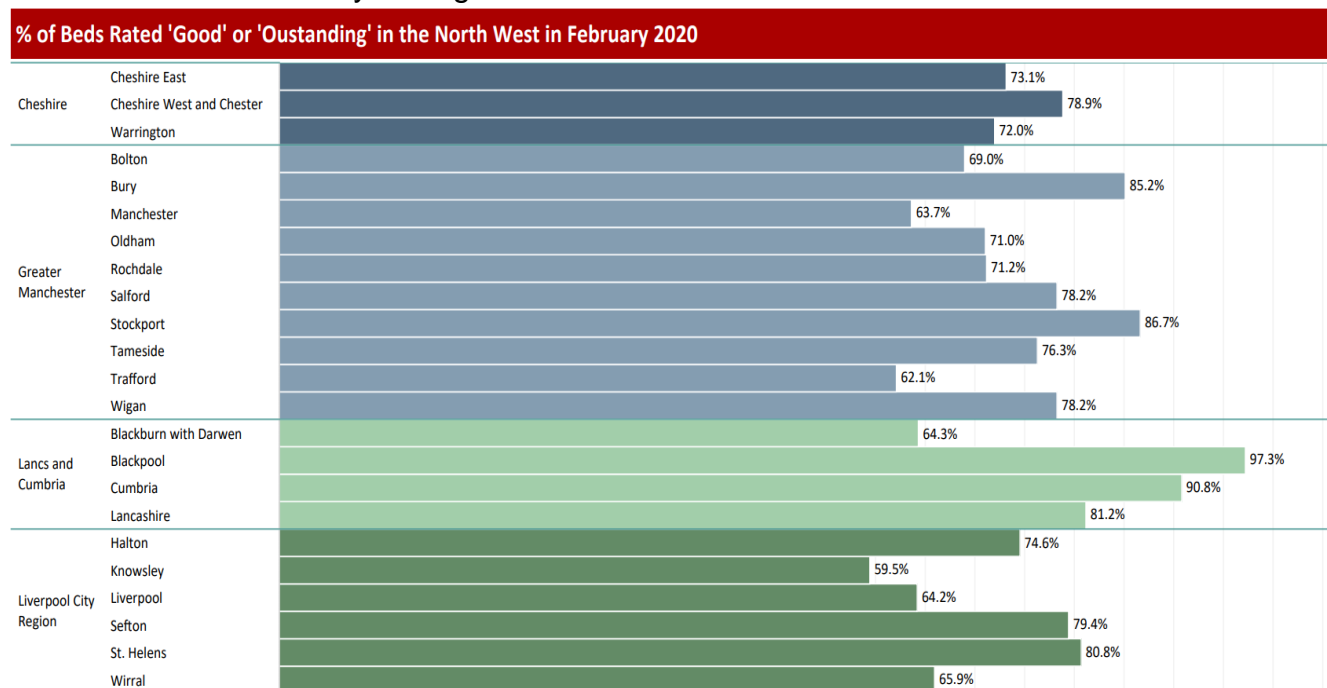
Diagram 3:
care
rated
Wirral



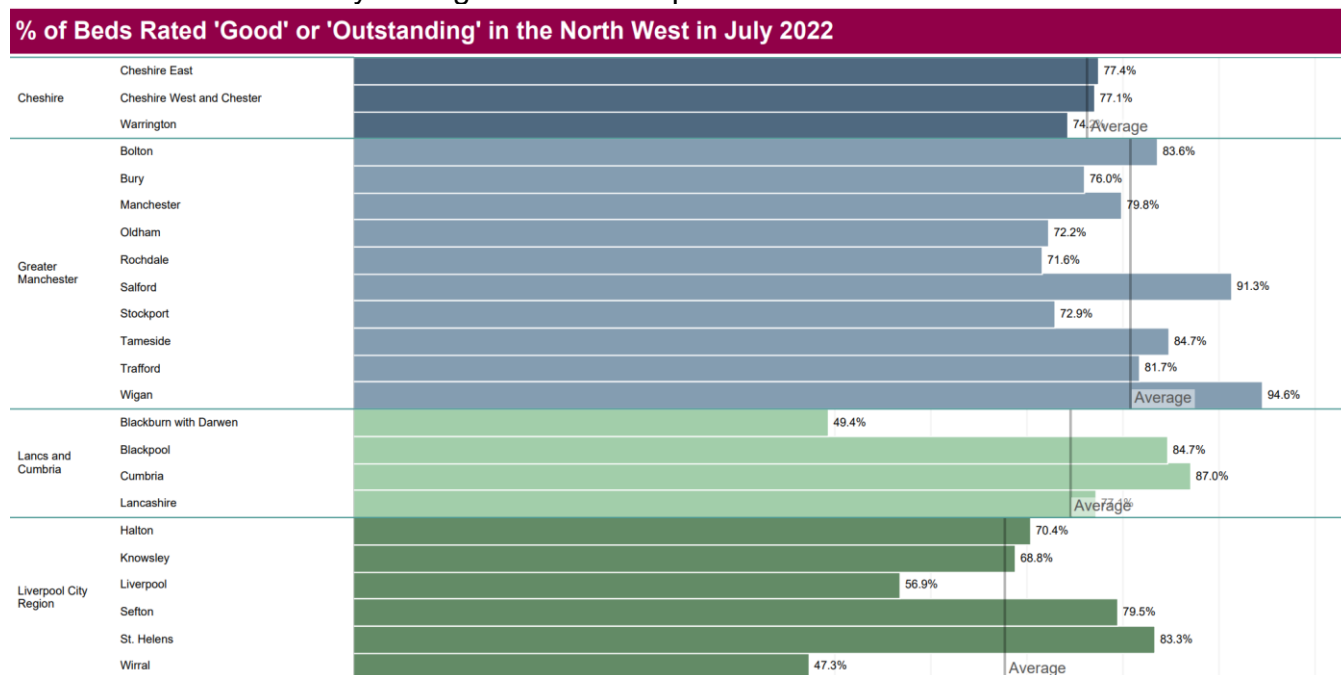
Number of
homes /
number of
'good' per
post code

Appendix B - Comparable data and information across Liverpool City Region Local Authorities pre (Feb 2020) and post covid (July 2022) – source NW Association of Directors of Adult Social Services (ADASS)

2020 NW ADASS Quality Rating Dashboard Pre-COVID



2022 NW ADASS Quality Rating Dashboard – post COVID



Appendix C - Provider assessment and market management solution (PAMMS) tool Quick reference guide

1. What is provider assessment and market management solution (PAMMS) tool

The 'provider assessment and market management solution' (PAMMS), is an online assessment tool, designed to support the improvements required for high quality care provision delivered by providers of adult's social services as part of a Liverpool City Region pilot

2. What is included in the PAMMS measurement?

- There are five domains which cover
 1. Involvement and information
 2. Personalised care and support
 3. Safeguarding and safety
 4. Suitability of staffing
 5. Quality of management

- There are 16 standards assessed in total which cover: -
 1. Respecting and involving people supported
 2. Consent
 3. Care and welfare of people supported
 4. Meeting nutritional needs
 5. Co-operating with other providers
 6. Safeguarding people who use the service from abuse
 7. Cleanliness and infection control
 8. Management of medicines
 9. Safety and suitability of premises
 10. Safety, availability, and suitability of equipment
 11. Requirements relating to staff recruitment
 12. Staffing and staff deployment
 13. Staff support
 14. Assessing and monitoring the quality-of-service provision
 15. Using information and dealing with complaints
 16. Records

3. Audit outcome and report

The quality ratings will be agreed at the time of the assessment with the provider and the Assessment submitted via PAMMS on site with the provider. This will need to include any actions, concerns, or risks that require an immediate response. The draft report gives indicative ratings against the assessed standards. The PAMMS system weights the information submitted to give an overall rating.

4 Summary report

The summary report includes ratings against the core areas, standards, and an overall rating. All standards will receive one of the following gradings:

- Excellent
- Good
- Requires Improvement
- Poor

5 Comments within the standards can be added by the assessor detailing why this grading has been applied. Any comments added will be added in full agreement with the provider. If a question is 'not assessed', it will usually be due to the standard is not applicable at the care setting. Any provider that has standards that are identified as 'needing improvement' will need to submit an action plan to identify how, when and by who, these improvements will be made. The implementation of any action plan will be monitored and reviewed at subsequent PAMMS assessment visits.

6 Once approved, a final summary report will be published on the PAMMS provider portal. Currently, the ratings are only visible to providers, however this can be altered in the future, to allow for a public view to be available

The screenshot displays the PAMMS Provider Portal interface. At the top, there is a navigation bar with the PAMMS logo and 'INTELLIGENT CARE' text. A search bar is located below the navigation bar. A prominent banner indicates '2,089 Assessments are Available to View' and provides instructions on using the search facility. The main content area is divided into two columns. The left column lists three assessment entries, each with a title, address, completion and publication dates, an overall rating (represented by stars), and a 'View Summary' button. The right column contains a 'Welcome to the PAMMS Provider Portal' message, a brief description of the Regional Quality Monitoring Framework (QMF), and a section titled 'Our Assessment Criteria' which defines the four rating levels: Excellent (5 stars), Good (4 stars), Requires Improvement (3 stars), and Poor (2 stars).

PAMMS INTELLIGENT CARE Log In PAMMS East

Search Assessments

2,089 Assessments are Available to View
Use the search facility above to find reports in your area

Page 7 of 209 [Prev](#) [5](#) [6](#) [7](#) [8](#) [9](#) [Next](#)

ADASS EAST Community Services (OP) for My Homecare Redbridge
My Homecare Redbridge, Broadway Chambers, First Floor, 1 Cranbrook Road, Ilford
G20B 47B 6703
Assessment Completed 26/05/2021
Assessment Published 24/06/2021
Overall Rating: **REQUIRES IMPROVEMENT** (2 stars)
[View Summary](#)

ADASS EAST Accommodation Services (OP) for Edwardian Care Home
Edwardian Care Home, 168 Biscot Road, Luton, East
01582 705100
Assessment Completed 26/05/2021
Assessment Published 10/06/2021
Overall Rating: **GOOD** (4 stars)
[View Summary](#)

ADASS EAST Accommodation Services (OP) for Umika Lodge Care Home
Overall Rating: **REQUIRES IMPROVEMENT** (2 stars)

Welcome to the PAMMS Provider Portal
This website forms part of the Regional Quality Monitoring Framework (QMF) and has been designed to support local authorities in monitoring and assessing the overall outcomes experienced by service users. It measures the delivery against the regional standards by gathering evidence across a wide range of sources.

Our Assessment Criteria

- ★★★★★ Excellent**
The service is performing exceptionally well and in certain key areas is exceeding the regional standards.
- ★★★★ Good**
The service is performing well and is meeting the regional standards.
- ★★★ Requires Improvement**
The service isn't performing as well as it should and has failed to meet the regional standards in some key areas.