



WIRRAL Care homes
SAFEGUARDING ADULTS
 PARTNERSHIP BOARD
 DEVELOPMENT DAY

THE WORKFORCE IS EXPLOITED
 PAID LESS THAN PEOPLE STACKING SHELVES, DOG WALKERS...
 VALUE THEM!



Help build relationships

Take what we hear and feed it into campaign work

CHARITY HELPLINE

Family part of the care team

I think CARE HOME REGISTERED MANAGER is the hardest job on the job market



SUPERWOMAN

THE SYSTEM HAS TO BE **KIND** TO THE WORKFORCE
 CONSTANT CRITICISM ISN'T HELPING...
 SOCIAL CARE NEEDS TO BE ELEVATED HIGHER IN THE CONSCIOUSNESS

END ISOLATION CARE



Develop COMMUNITY sense ~ schools & colleges going into care homes

There's no **STAFF** in the system

Recompense needed for **COST OF LIVING RISE**

Named professionals

ONE CONTACT POINT

CONSISTENT QUALITY TRAINING

A day like this for service providers

We lost lots of **STAFF** and **RESIDENTS** to Covid



LISTEN TO CARE HOME PROVIDERS & DEVELOP STRATEGY JOINTLY

GIVE US FEEDBACK

STOP CHANGING THE GUIDANCE

Lighter touch information gathering

Targeted COMMUNICATION

ASK CARE PROVIDERS WHAT THEY WANT AS **SUPPORT**

More coordinated approach

MORE THAN CQC SAY...

WE NEED TO AGREE WHAT DOES **GOOD** LOOK LIKE?

LOOK AT **WHOLE SYSTEM** AS WE GO FORWARDS

SAFEGUARDING IS THE **RIGHT THING TO DO**



A VERY DIFFERENT LOT COMING IN...

THE CLASH

VERA LYNN

CONSUMERS

WHERE'S MY EN SUITE?

QUALITY

CONSISTENCY

FUNDING

CULTURAL VALUES



DIGITAL INTEGRATION

Person centred Software can do well if implemented well