



**Adult Social Care and Public Health Committee
Performance Report**

**Quarter 4 2022/23
(January – March 2023)**

This PDF may not be suitable to view for people with disabilities, users of assistive technology or mobile phone devices. If you need an accessible copy of this document, please contact wisadultcare@wirral.gov.uk

Table of Contents

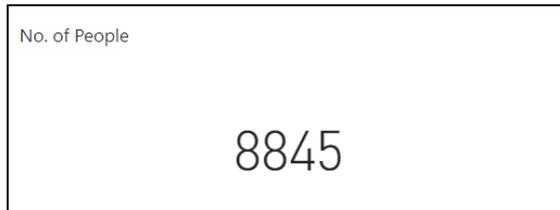
1.0	Introduction	4
1.1	Introduction – Total number of people accessing ASC services.....	4
2.0	Care Market – Care Homes	5
2.1	Residential and Nursing Care – Total number of people	5
2.2	Residential and Nursing Care Over Time	5
2.3	Residential and Nursing – Current People by Service Type.....	6
2.4	Residential and Nursing – People Location	7
2.5	Care Homes – Current Vacancy Rate.....	8
2.6	Care Homes – Care Quality Commission Inspection Ratings.....	9
2.7	Care Homes - Comments from ASCH Management	10
3.0	Direct payments	11
3.1	Direct Payments – Total number of People Receiving a Service	11
3.2	Direct Payments – Comments from ASCH Management	12
4.0	Care Market – Block Commitments:	13
4.1	Discharge to Assess – Total Number of People in care home beds block purchased by either the Council or NHS Integrated Care Board	13
4.2	Discharge to Assess – Average Length of Stay	14
4.3	Discharge to Assess – Vacancy Rate	15
4.4	Discharge to Assess – Comments from ASCH Management	15
4.5	Short Breaks – Total number and Occupancy Levels	16
4.6	Short breaks – Comments from ASCH Management.....	17
5.0	Care Market – Domiciliary Care and Reablement.....	18
5.1	Domiciliary Care – Total number of People.....	18
5.2	Domiciliary care - Comments from ASCH Management.....	19
5.3	Brokerage – Total Packages by Number of People	19
5.4	Reablement – Total Number of People.....	20
5.5	Reablement – End Reasons of Care Packages	21
5.6	Reablement – Length of Stay	22
5.7	Reablement – Comments from ASCH Management.....	22
6.0	Care Market – Specialist (Supported Living)	23
6.1	Supported Living – Total number of People	23
6.2	Supported Living – People Locations.....	24
6.3	Supported Living – Demographics.....	25
6.4	Supported Living - Comments from ASCH Management	25
7.0	Day Care.....	26
7.1	Day Care – Total number of people.....	26
7.2	Day Care – Services	27

7.3 Day care – Comments from ASCH Management.....	27
8.0 Shared Lives	28
8.1 Shared Lives – Total Number of people	28
9.0 Assistive Technology	29
9.1 Assistive Technology – Total number of people	29
10.0 Extra Care Housing.....	30
10.1 Extra Care Housing – Total number of people	30
10.2 Extra Care Housing - Services.....	31
11.0 Cheshire Wirral Partnership	32
11.1 Key Measures - monitored monthly.....	32
12.0 WCFT.....	33
12.1 Key Measures - monitored monthly.....	33
12.2 Comments from ASCH Management.....	34
13 Length of Stay report	35
13.1 Long Stay Patients	35
13.2 No Criteria to Reside.....	38
14 Deprivation of Liberty Safeguards (DOLS).....	39
14.1 DOLS – Total number of people	39
14.2 DOLS – Total number of people deceased whilst subject to a DOLS process.	40

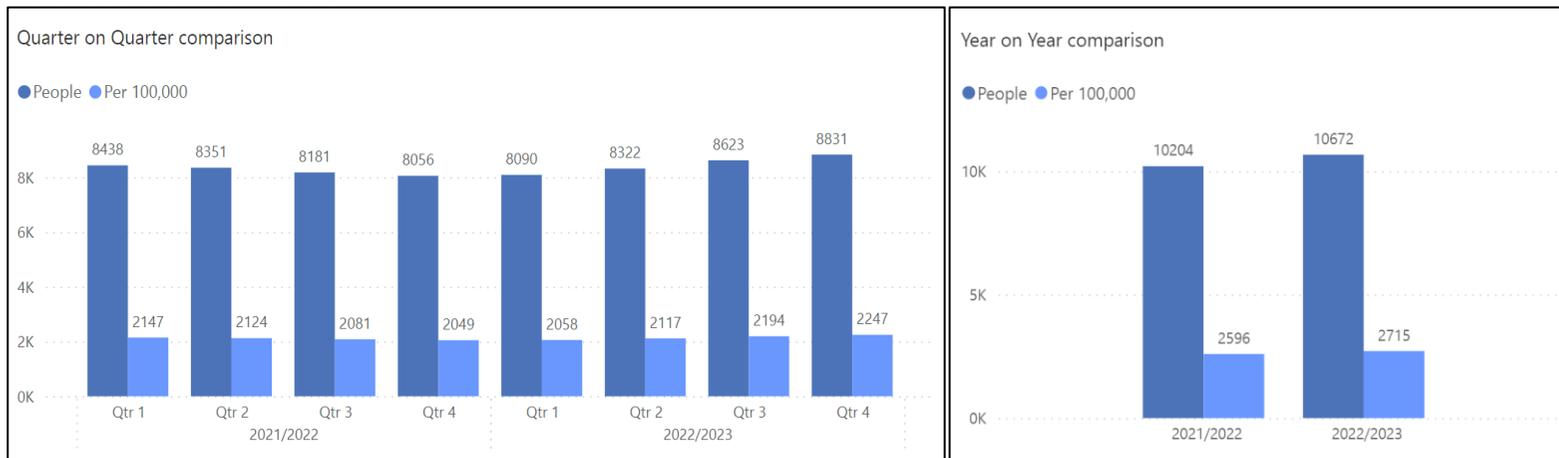
1.0 Introduction

The Adult Care and Health Committee have requested a set of key intelligence related to key areas within Health and Care. This report supplies that information for review and discussion by members. If additional intelligence is required further development on reporting will be carried out.

1.1 Introduction – Total number of people accessing ASC services



Data source: ContrOCC.

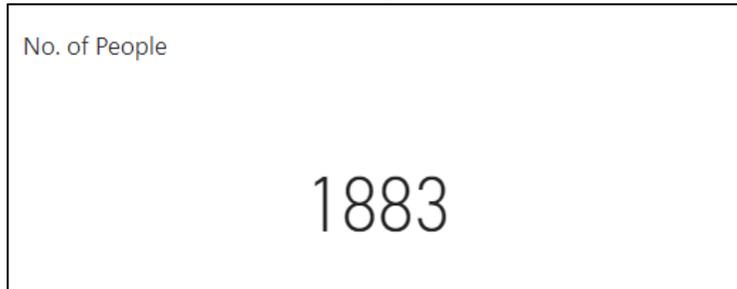


The above quarter comparison chart shows the Number of people and the number per 100,000 accessing Adult Social Care Services as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have accessed Adult Social Care Services during the financial year, not at year end.

Data Source: ContrOCC.

2.0 Care Market – Care Homes

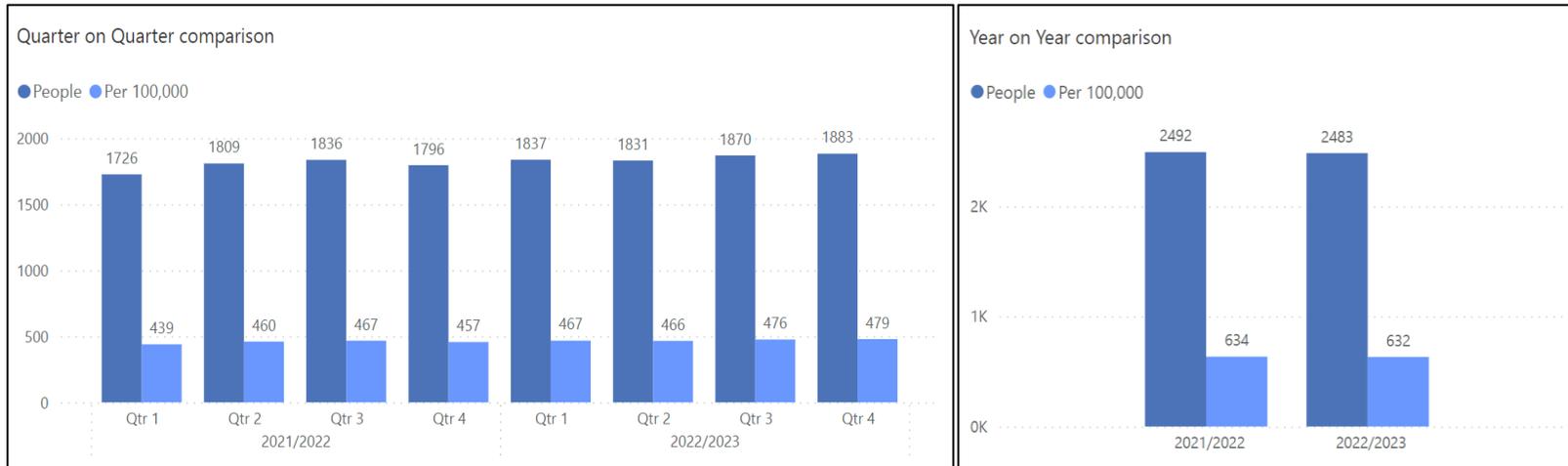
2.1 Residential and Nursing Care – Total number of people



The above card shows number of people in Residential and Nursing Care in Quarter 4 (01/01/2023 – 31/03/2023)

Data Source: ContrOCC.

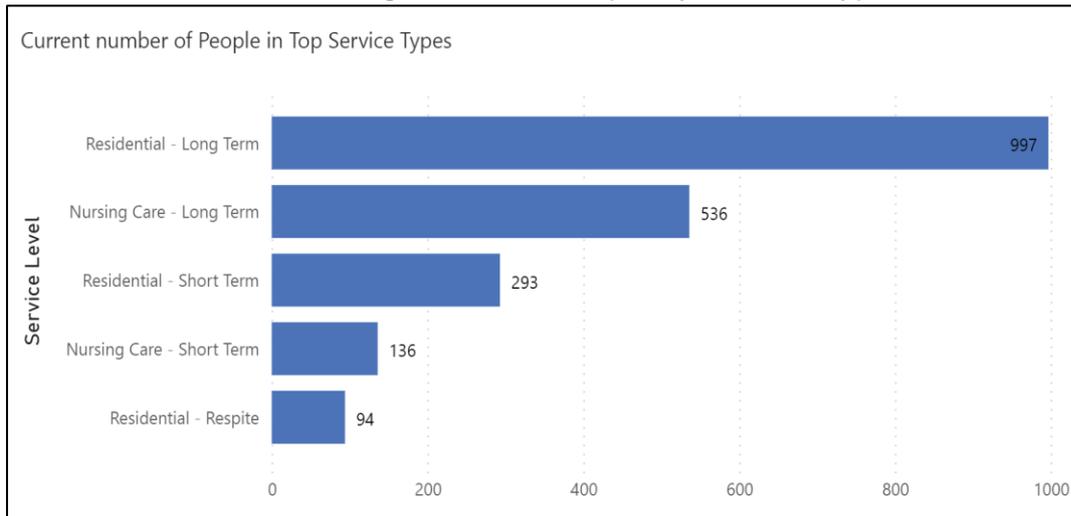
2.2 Residential and Nursing Care Over Time



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Residential or Nursing service as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Residential or Nursing service during the financial year, not at year end.

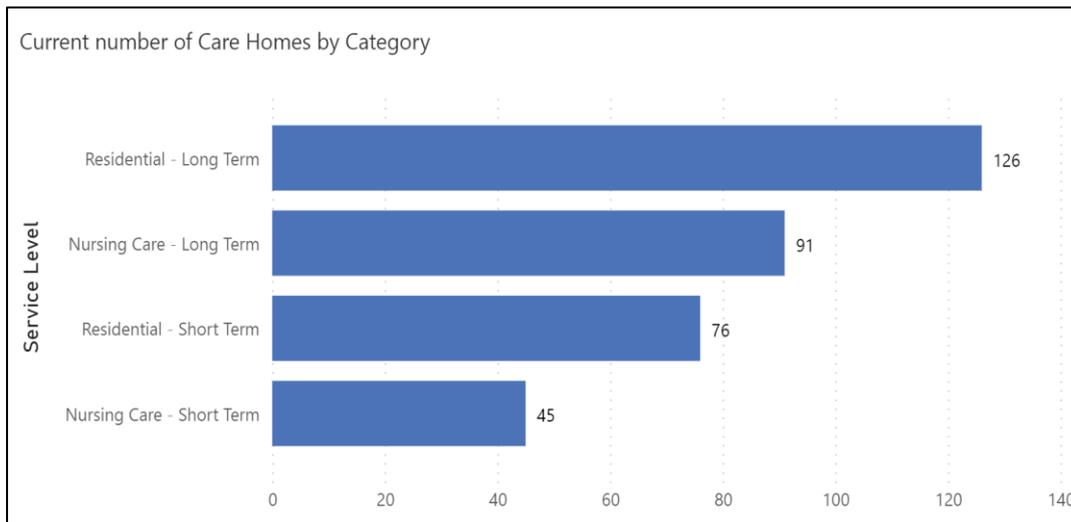
Data Source: ContrOCC.

2.3 Residential and Nursing – Current People by Service Type



The above chart shows number of people in Residential and Nursing Care in Quarter 4 (01/01/2023 – 31/03/2023).

Data source: ContrOCC.



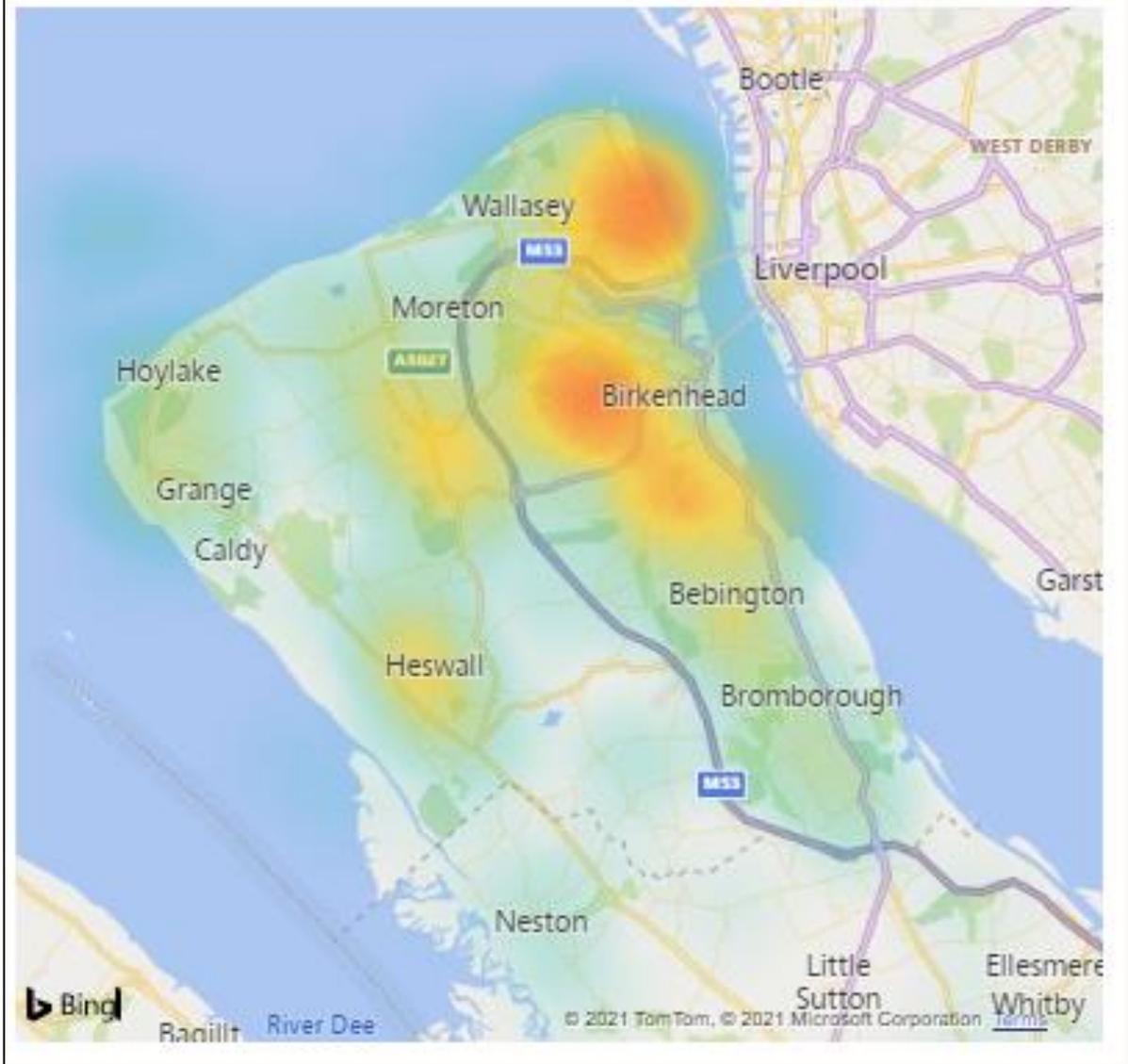
The above chart shows number of Care Homes by category in Residential and Nursing Care in Quarter 4 (01/01/2023 – 31/03/2023).

Please note, some homes may be counted twice if they offer multiple types of bed.

Data source: ContrOCC.

2.4 Residential and Nursing – People Location

Care Home Location

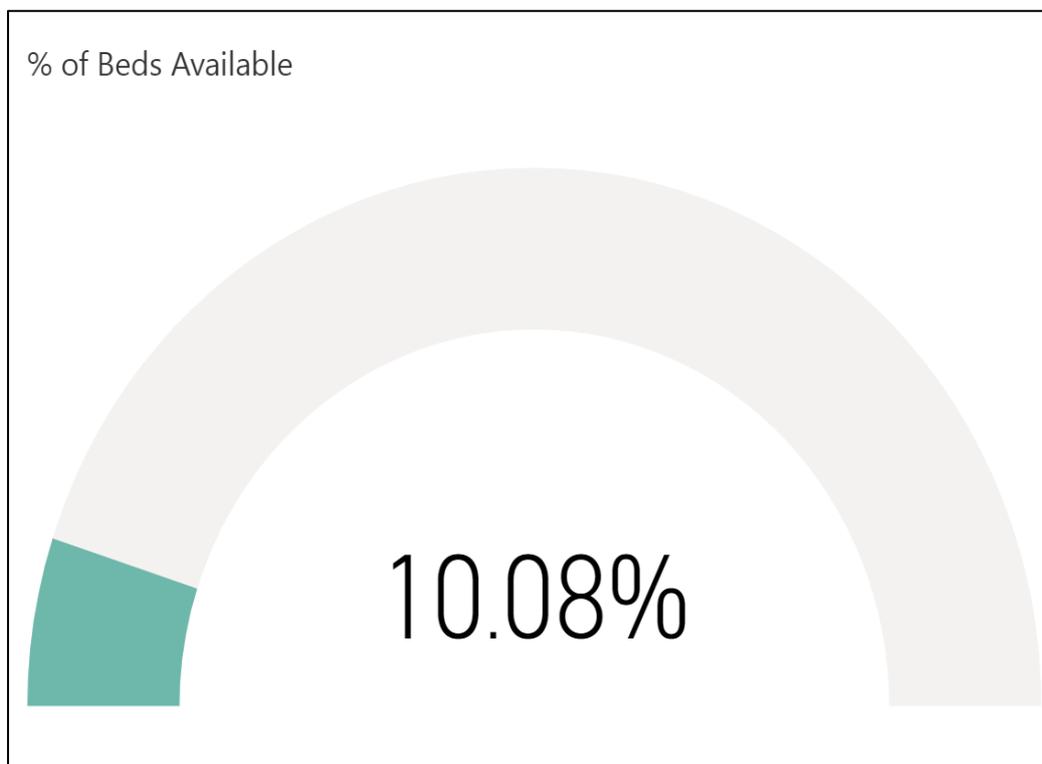


The heat map (a representation of data in the form of a map or diagram in which data values are represented as colours) shows the care home locations in Quarter 4 (01/01/2023 – 31/03/2023).

Data Source: Liquid Logic.

2.5 Care Homes – Current Vacancy Rate

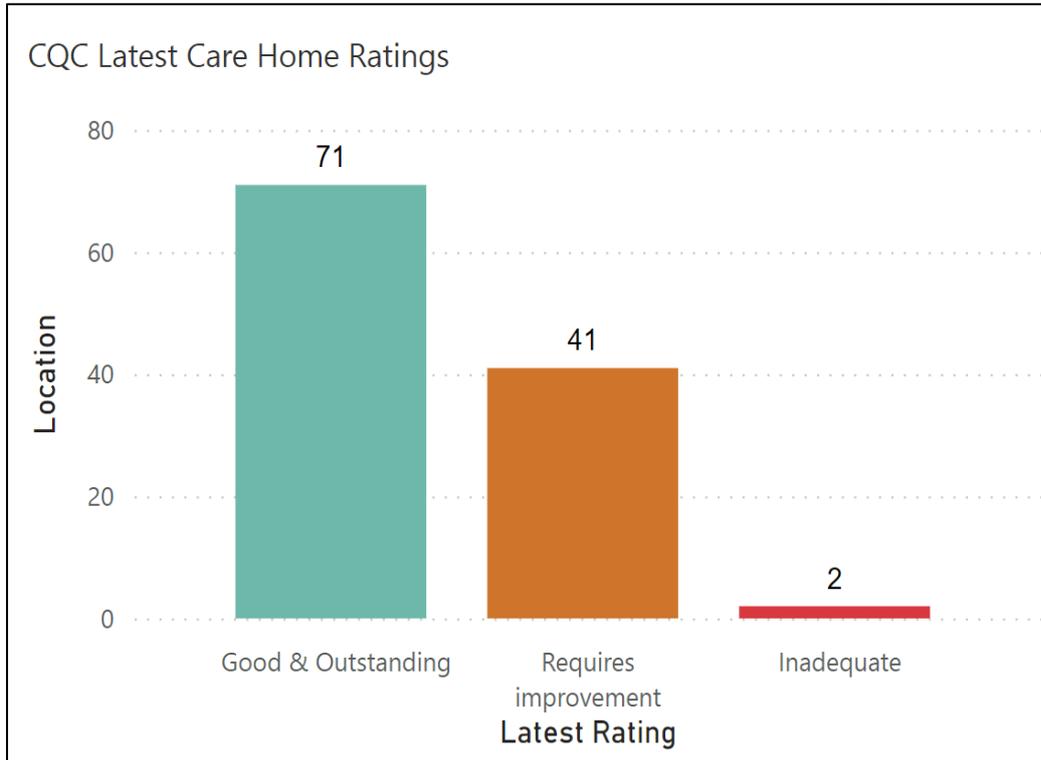
Maximum capacity	Admittable Vacancies
3352	338



Data Source: NHS Capacity Tracker.

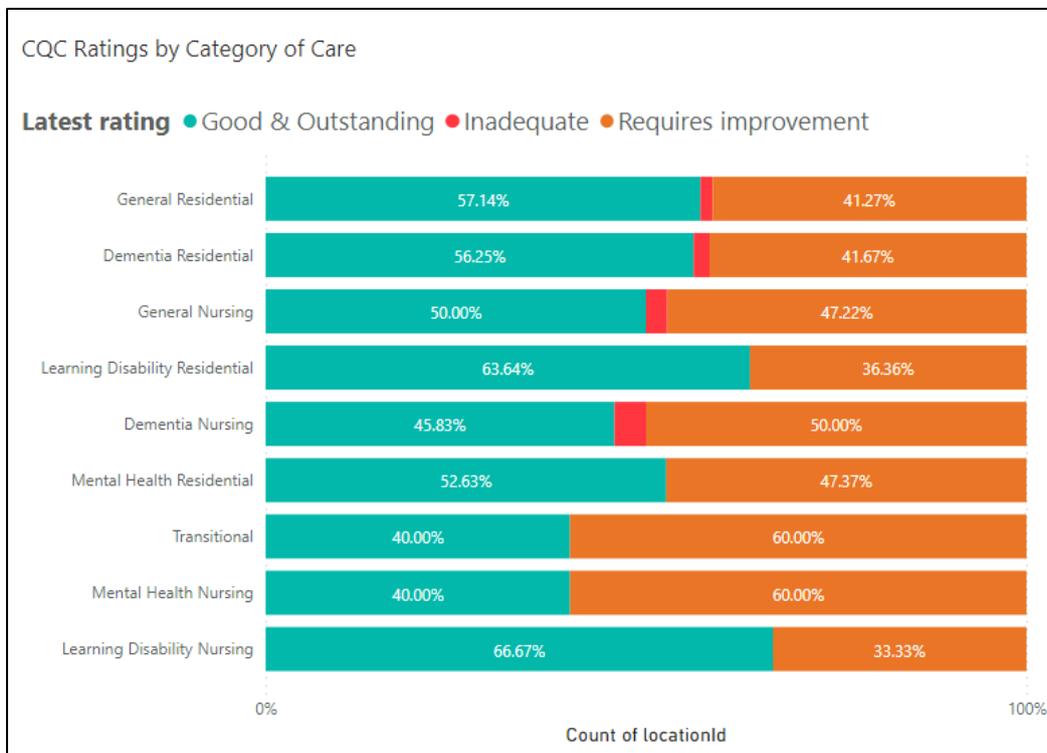
There is a capacity of 3352 places in care homes with a current vacancy rate as of 12/04/2023 of 10.08%.

2.6 Care Homes – Care Quality Commission Inspection Ratings



The above chart shows the current rating of the care homes based on their last CQC inspection as of 12/04/2023.

Data source: CQC



The above chart shows the current rating of the care homes based on their last CQC inspection as of 12/04/2023.

Data source: NHS Capacity Tracker

2.7 Care Homes - Comments from ASCH Management

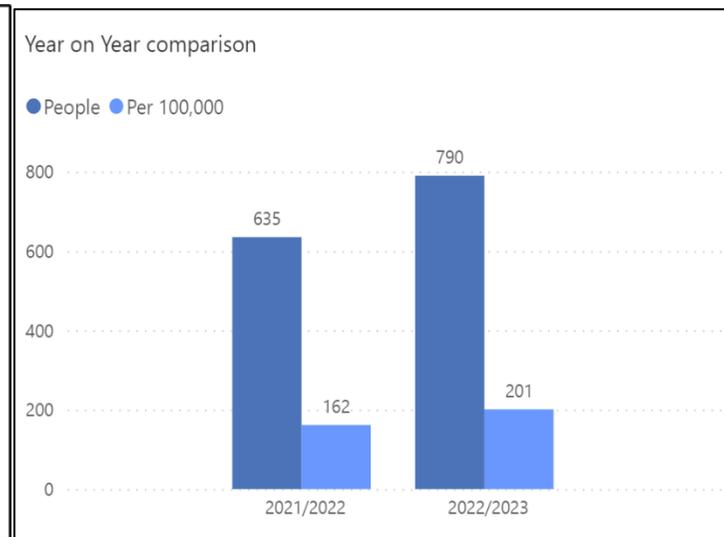
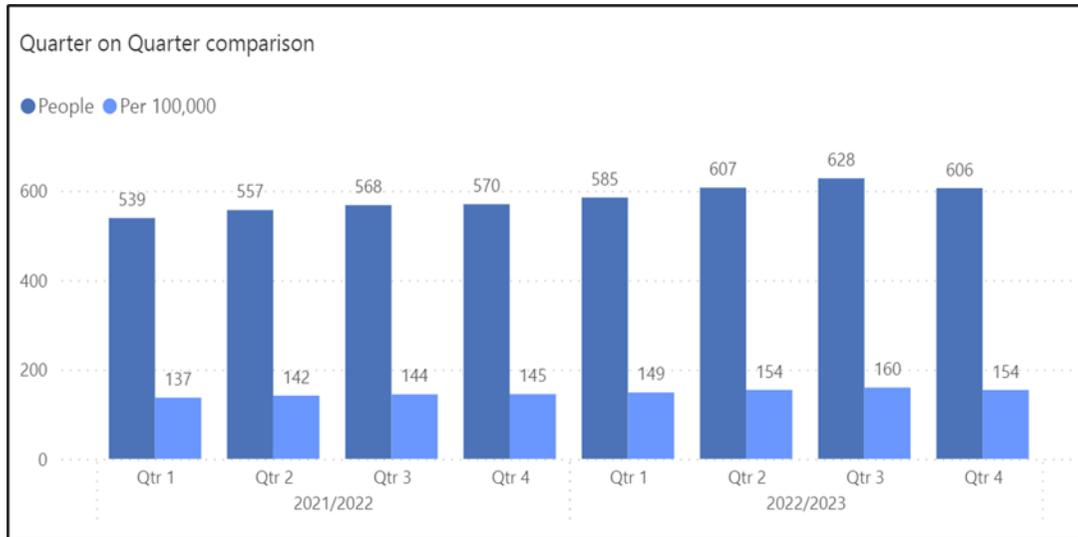
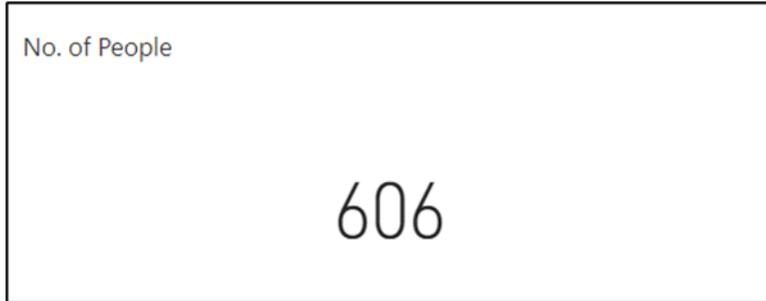
The number of long-term residential care home placements continues to be at a high level which may be due to system pressure in the acute trust and the recruitment and retention pressures and reduced capacity in the Domiciliary Care Market. Vacancy rates in care homes are at a similar level compared to the last report, and at a level that still demonstrates sufficient capacity.

The Quality Improvement Team continues to support those care homes who have received a rating of Inadequate or Requires Improvement by Care Quality Commission (CQC). By using the Councils Independent Quality Assessment Provider Assessment and Market Management Solutions (PAMMS) tool to target support, the team has seen an improvement during this reporting period and are in dialogue with CQC for reinspection of identified care homes.

The number of homes closed to admissions in line with infection control measures is at a significantly lower level.

3.0 Direct payments

3.1 Direct Payments – Total number of People Receiving a Service



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Direct Payment as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Direct Payment during the financial year, not at year end. The number of people receiving direct payments as at 12/04/2023 is 606.

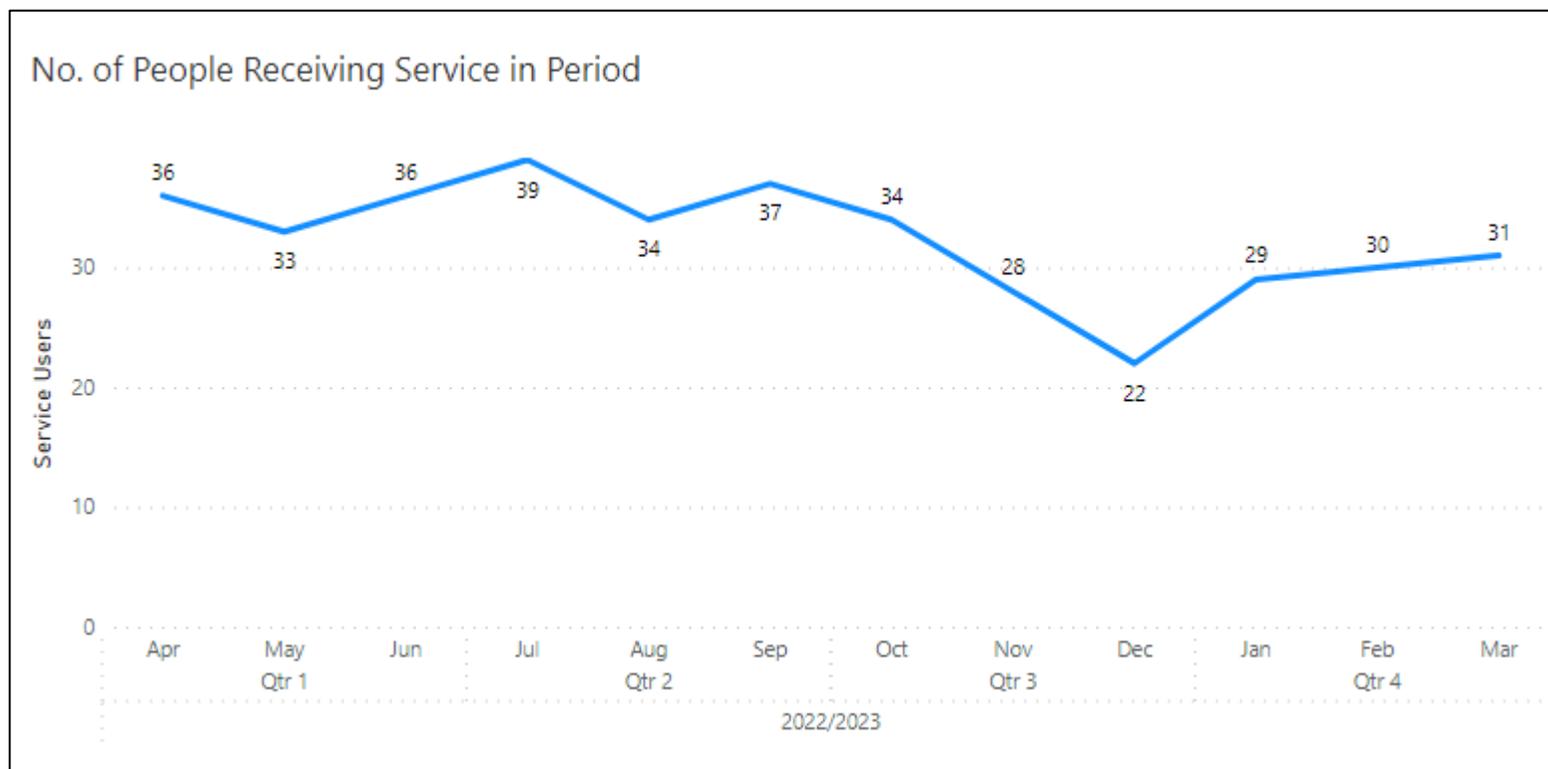
Data Source: ContrOCC.

3.2 Direct Payments – Comments from ASCH Management

Direct Payments are a good option for people to be more in control of their care and support arrangements and the majority of Direct Payments are now made with a pre-Paid Card. A review of Direct Payment support arrangements is underway.

4.0 Care Market – Block Commitments:

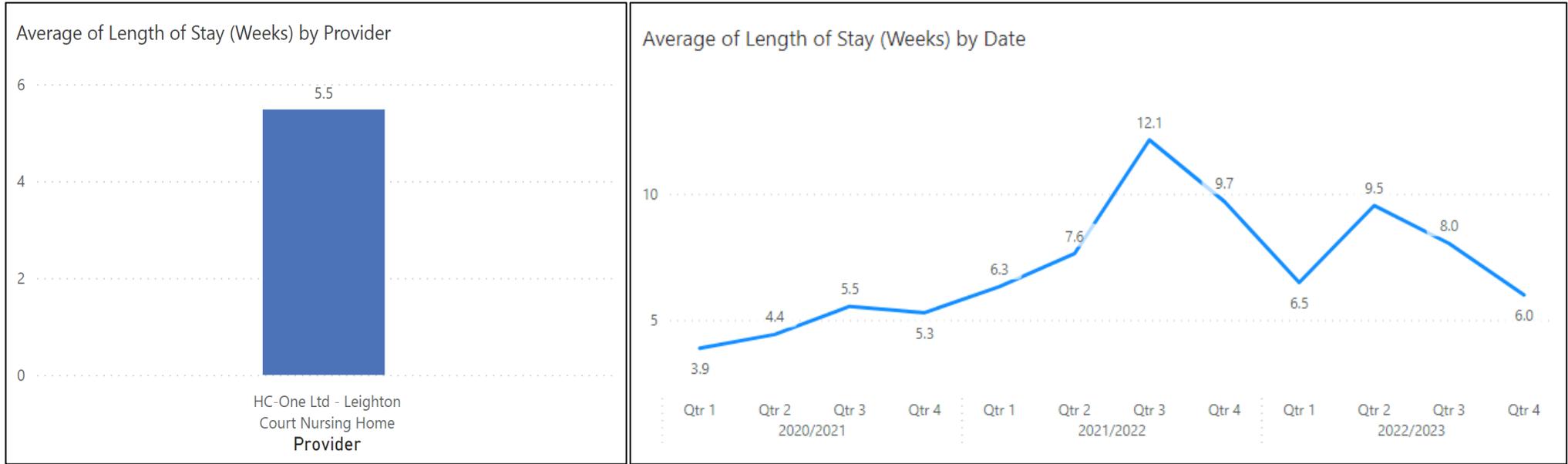
4.1 Discharge to Assess – Total Number of People in care home beds block purchased by either the Council or NHS Integrated Care Board



These are care home beds originally commissioned by the council and now funded by the NHS for people being discharged from hospital who need further rehabilitation and recovery as of Quarter 4 (01/01/2023 – 31/03/2023).

Data Source: ContrOCC.

4.2 Discharge to Assess – Average Length of Stay



The above charts show the average length of stay for the 22 D2A beds at Leighton Court as of Quarter 4 (01/01/2023 – 31/03/2023).

Data Source: ContrOCC.

4.3 Discharge to Assess – Vacancy Rate

Due to the timescales involved this is the most recently available data. Due to the source of the data, this is also in a monthly format and not quarterly. In the below chart, CICC is displaying data relating to the 71 Clatterbridge Intermediate Care Centre beds.

Table 1 - Actual Bed Days													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Discharge to Assess - Residential EMI	167	179	176	197	200	236	137	10	0	0	0	0	
Discharge to Assess - Nursing	557	635	597	489	541	582	623	573	553	611	761	757	
CICC	1853	2124	2019	1931	2131	2055	2010	1995	2081	1824	2125	1994	
Total	2577	2938	2792	2617	2872	2873	2770	2578	2634	2435	2886	2751	

Table 2 - Commissioned Bed Days													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Discharge to Assess - Residential EMI	240	248	240	248	248	232	156	18	0	0	0	0	
Discharge to Assess - Nursing	660	682	660	682	682	660	682	660	682	763	868	961	
CICC	2125	2201	2130	2201	2198	2130	2201	2130	2201	1988	2201	2199	
Total	3025	3131	3030	3131	3128	3022	3039	2808	2883	2751	3069	3160	

Table 3 - % Occupancy													
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Daleside	70%	72%	73%	79%	81%	100%	88%	56%	-	-	-	-	
Elderholme	-	-	-	-	-	-	-	-	-	0%	74%	83%	
Leighton Court	84%	93%	90%	72%	79%	88%	91%	87%	81%	90%	93%	77%	
CICC	87%	97%	95%	88%	97%	96%	91%	94%	95%	92%	97%	91%	
Total	85%	94%	92%	84%	92%	95%	91%	92%	91%	89%	94%	87%	

Data Source: WCFT.

4.4 Discharge to Assess – Comments from ASCH Management

In addition to the CICC services provided by NHS Community Health and Care Trust at the Clatterbridge Intermediate Care Centre, there are additional care home beds commissioned on a short term basis and funded by temporary additional funding. These are currently at Leighton Court, Elderholme and Park House.

4.5 Short Breaks – Total number and Occupancy Levels

No. of People	Total Short Break Days
170	4410

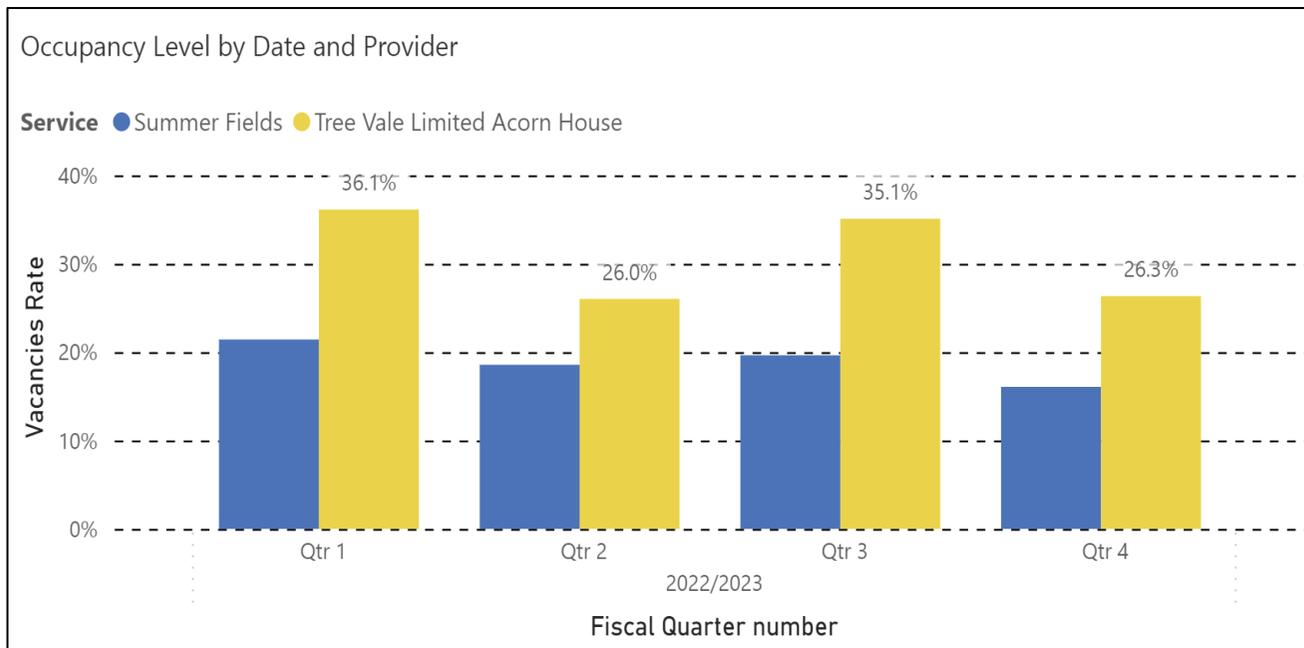
The cards show number of people receiving Short Breaks and total number of Short Break days as of 12/04/2023. Quarterly update.

Data Source: ContrOCC and Liquid Logic.

Acorn House Occupancy %	Summer Fields Occupancy...
26%	16%

The cards show current occupancy rates of Acorn House and Summer field respectively as of 12/04/2023. Quarterly update.

Data Source: ContrOCC and Liquid Logic.



The above chart shows the average occupancy rate by provider as of Quarter 4 (01/01/2023 – 31/03/2023).

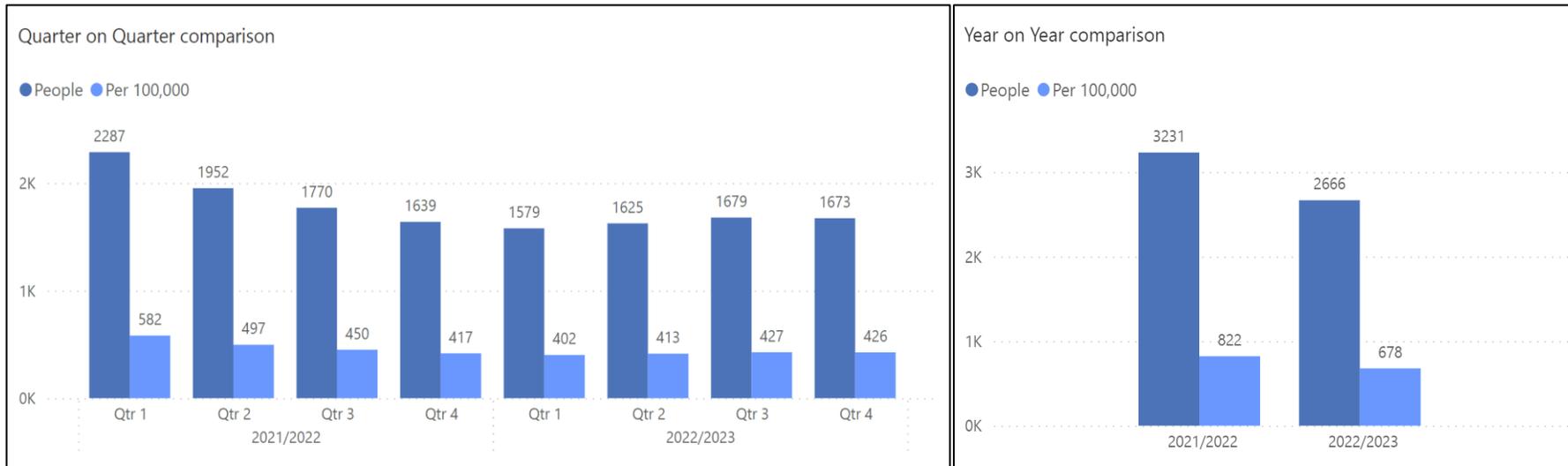
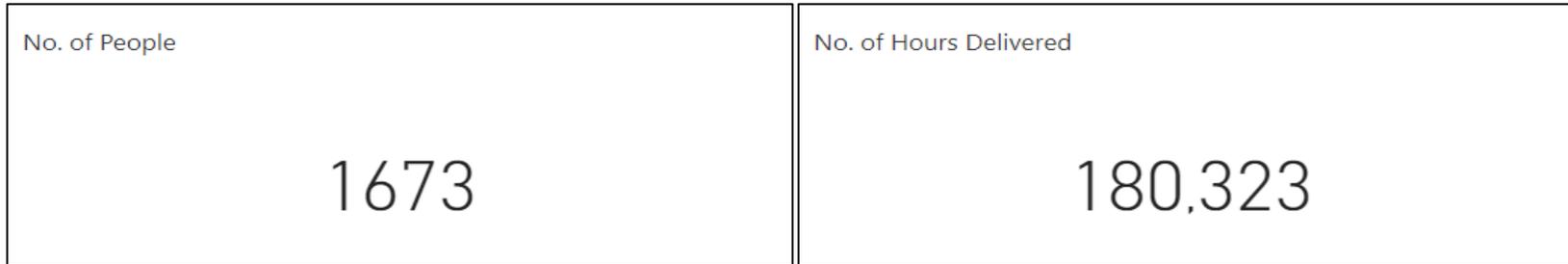
Data Source: ContrOCC and Liquid Logic.

4.6 Short breaks – Comments from ASCH Management

Short Breaks services provide valuable support to people and their carers. It is usual to have fluctuating occupancy levels between short stay bookings.

5.0 Care Market – Domiciliary Care and Reablement

5.1 Domiciliary Care – Total number of People



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a Domiciliary care service as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Domiciliary care service during the financial year, not at year end.

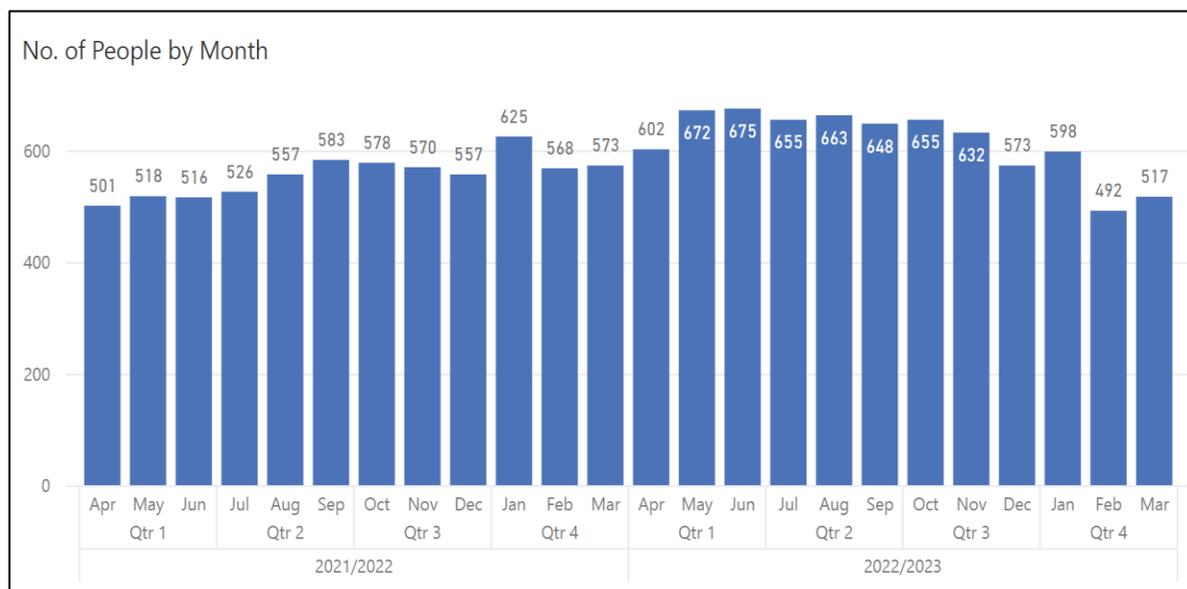
Data Source: ContrOCC and Liquid Logic.

5.2 Domiciliary care - Comments from ASCH Management

These services support people to remain in their own home and to be as independent as possible, avoiding the need for alternative and more intensive care options.

The overall trend remains lower than the same period last year. This has been widely reported as being due to challenges with recruiting and retaining sufficient staff numbers. Work is taking place with the provider sector to support and to increase capacity. The data for the last quarter shows a small decrease in the number of people supported with domiciliary care packages compared to the previous quarter.

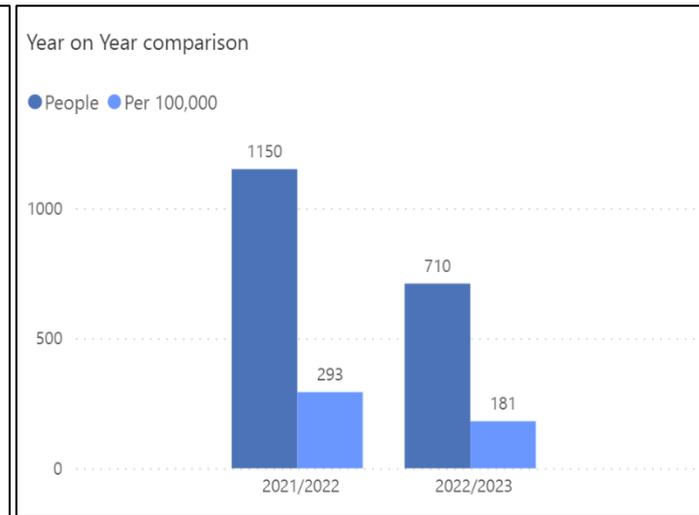
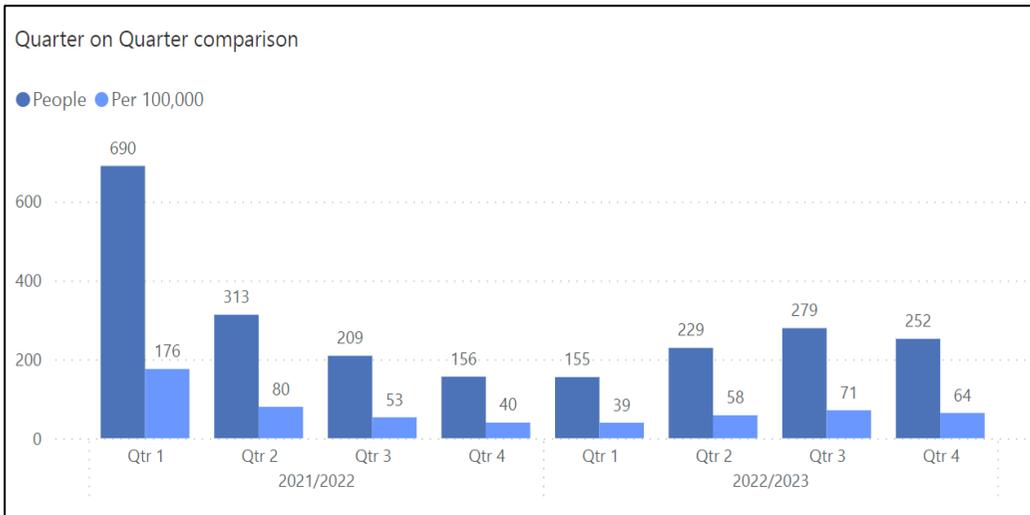
5.3 Brokerage – Total Packages by Number of People



The above chart shows the Number of people who have received care packages via Brokerage as Quarter 4 (01/01/2023 – 31/03/2023).

Data source: Brokerage.

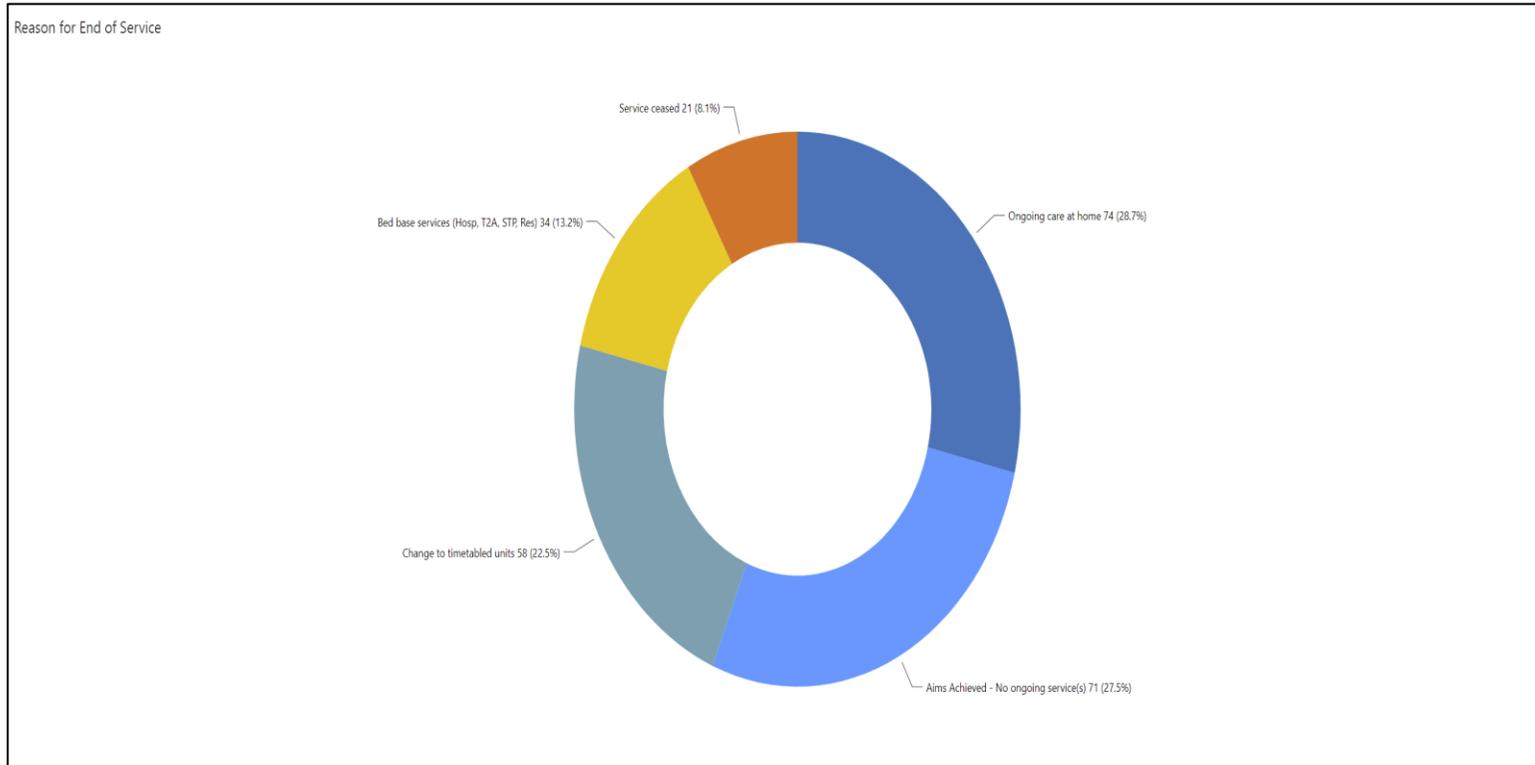
5.4 Reablement – Total Number of People



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of a reablement service as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a reablement service during the financial year, not at year end.

Data Source: ConroOCC.

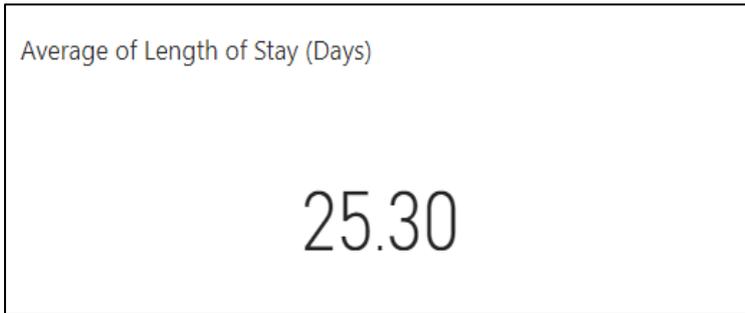
5.5 Reablement – End Reasons of Care Packages



The above chart shows the end reasons of care packages as of Quarter 4 (01/01/2023 – 31/03/2023).

Data Source: Liquid Logic.

5.6 Reablement – Length of Stay



The above chart shows the average length of stay in days as of Quarter 4 (01/01/2023 – 31/03/2023).

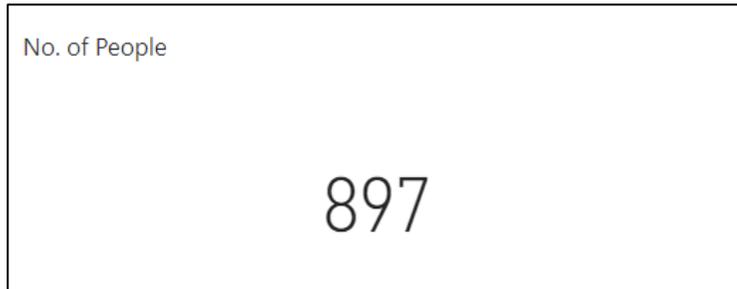
Data source: ContrOCC.

5.7 Reablement – Comments from ASCH Management

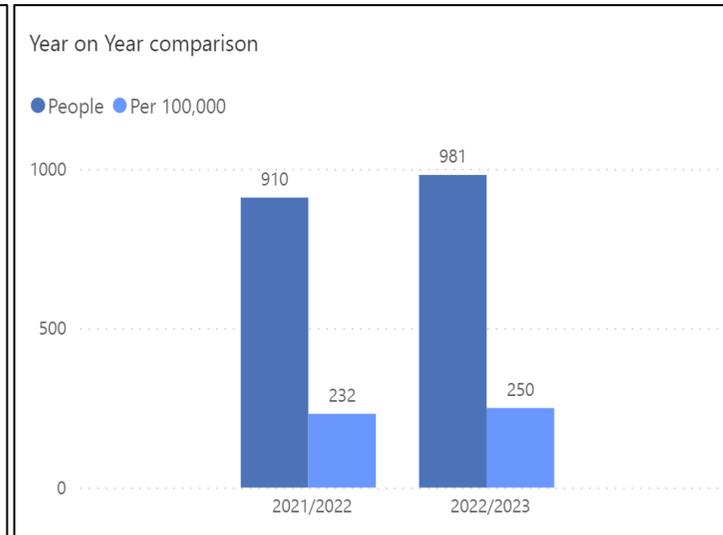
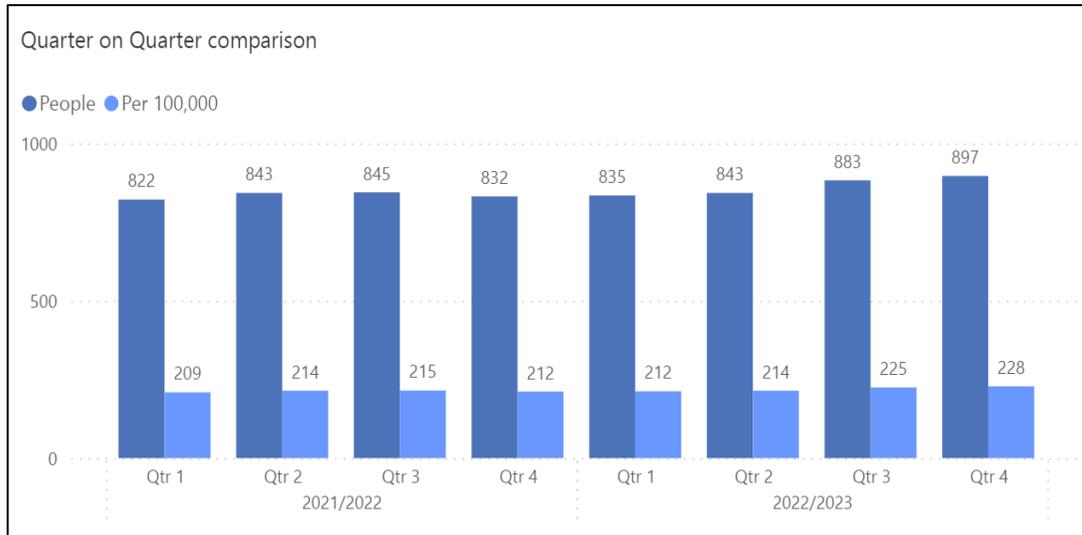
The number of days people receiving a service has seen a further increase since the last quarter. However, the expansion of Home First and the development of the councils community reablement model should start to see an decrease in the number of days reduced over time.

6.0 Care Market – Specialist (Supported Living)

6.1 Supported Living – Total number of People



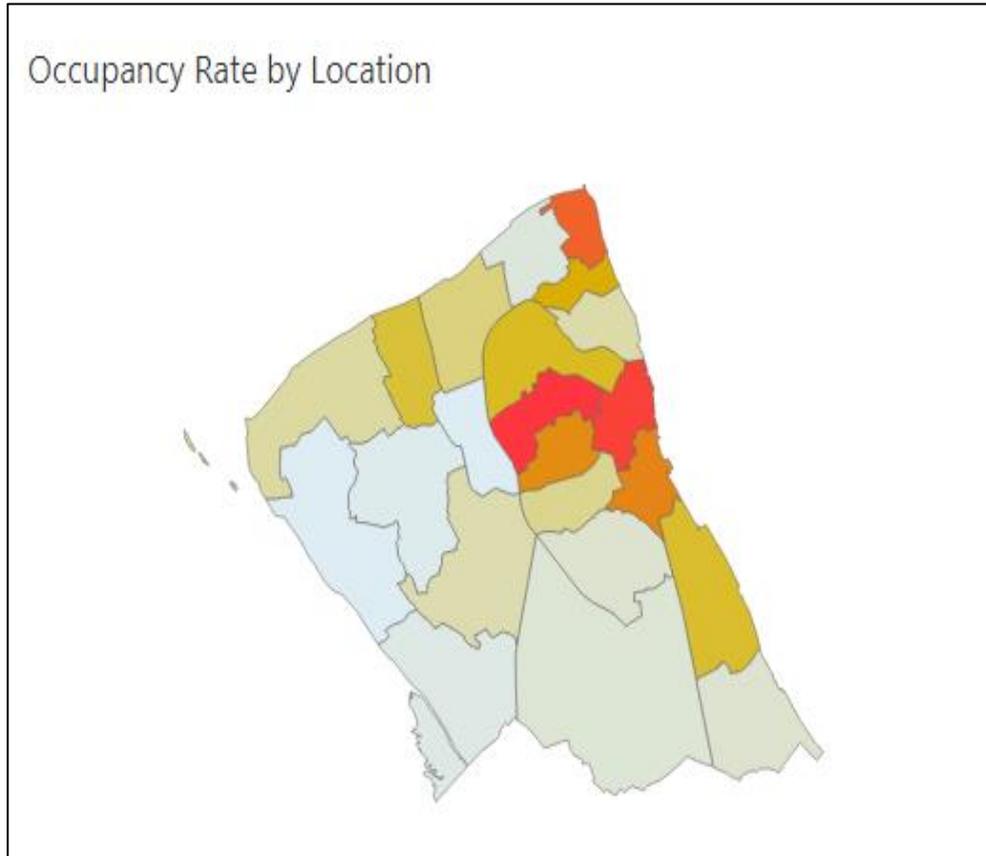
Data source: ContrOCC.



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in Supported Living as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Supported Living service during the financial year.

Data source: ContrOCC.

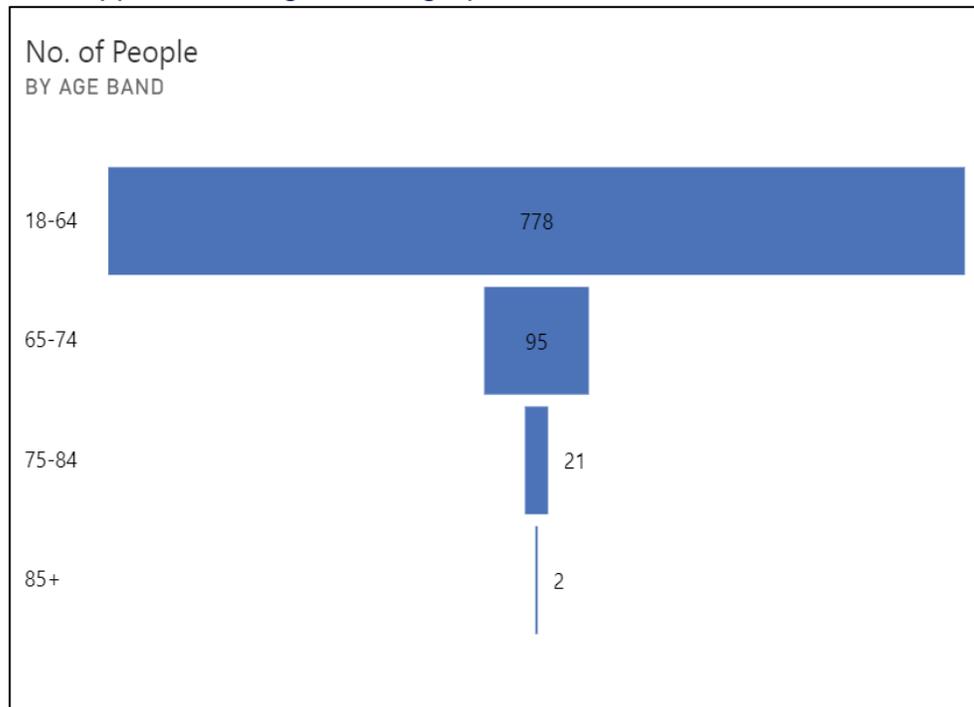
6.2 Supported Living – People Locations



The above map shows the occupancy rate for Supported Living as of Quarter 4 (01/01/2023 – 31/03/2023) by ward.

Data Source: ContrOCC.

6.3 Supported Living – Demographics



The above visual shows the Age band for Supported Living as of Quarter 4 (01/01/2023 – 31/03/2023).

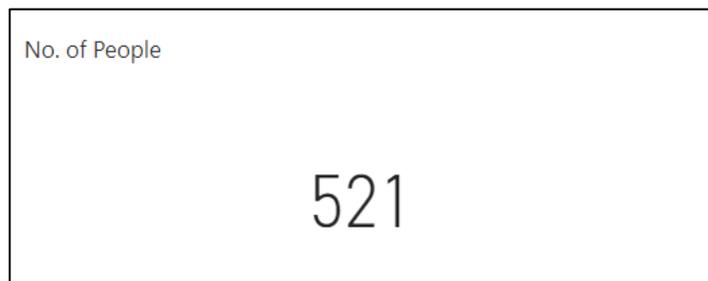
Data Source: ContrOCC.

6.4 Supported Living - Comments from ASCH Management

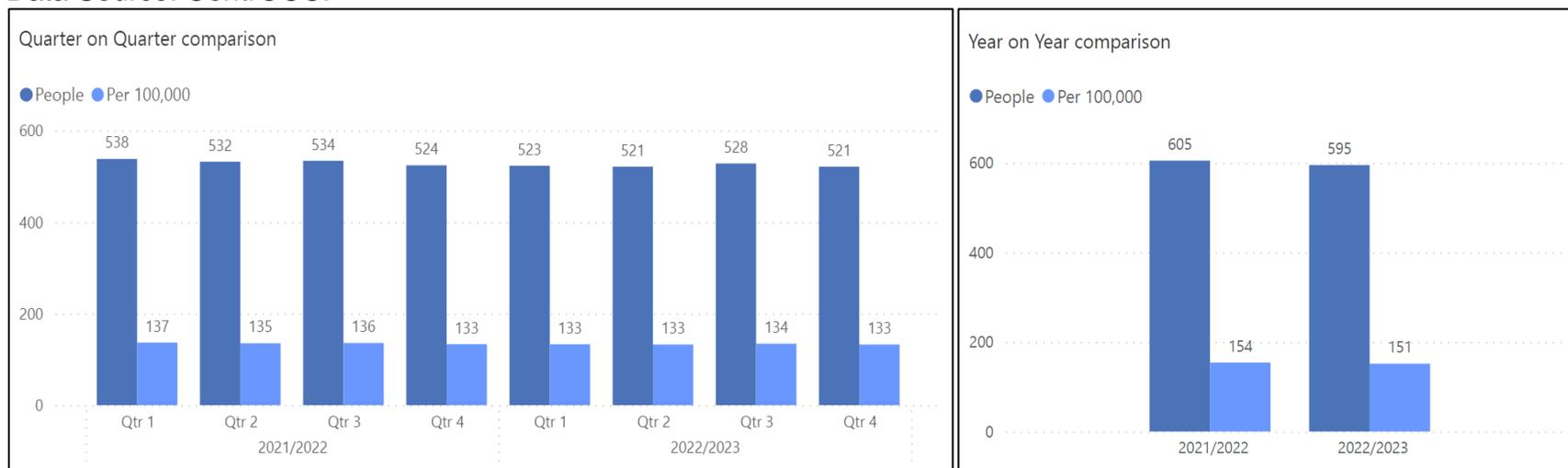
The data shows that the number of people living in Supported Independent Living is relatively static, due to people having long term tenancy-based accommodation.

7.0 Day Care

7.1 Day Care – Total number of people



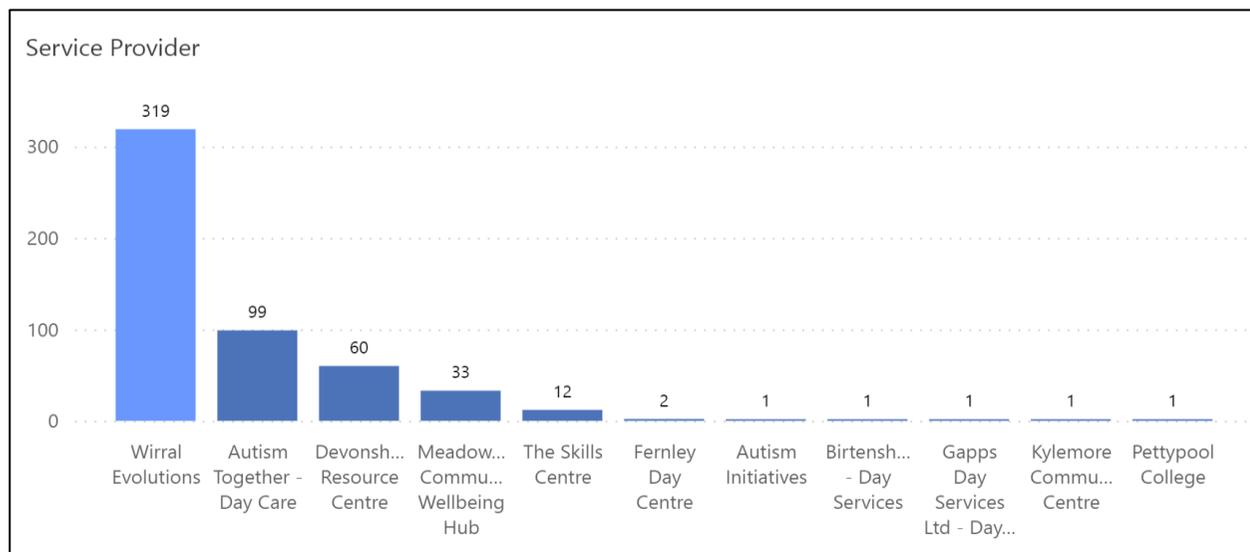
Data Source: ContrOCC.



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Day Care Services (including independent Day Care Services) as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Day Care Services (including independent Day Care Services) service during the financial year, not at year end.

Data Source: ContrOCC.

7.2 Day Care – Services



The above chart shows the number of people receiving Day Care Services (including independent Day Care Services) broken down into each service provider as of Quarter 4 (01/01/2023 – 31/03/2023). This number may appear slightly higher than the total number of people accessing Day Care services. This is because one person may use multiple services within the quarter.

Wirral Evolutions Day Services has been highlighted in a lighter shade of blue to all the other Independent Day Care Services to differentiate it from the rest.

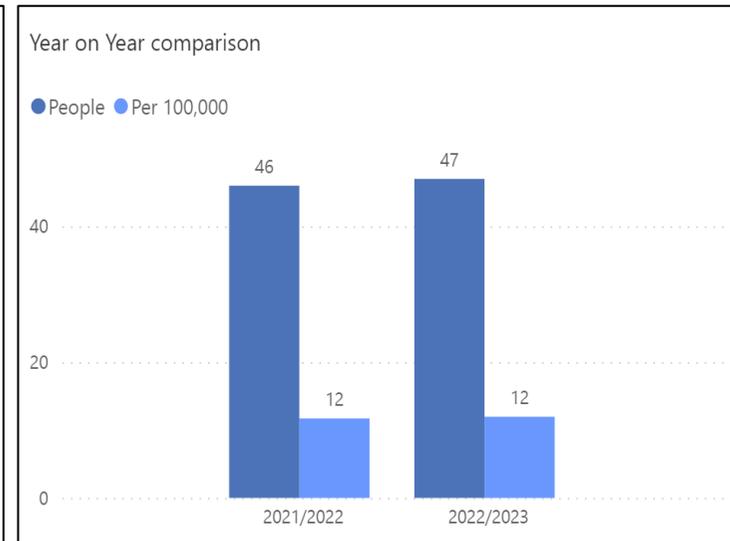
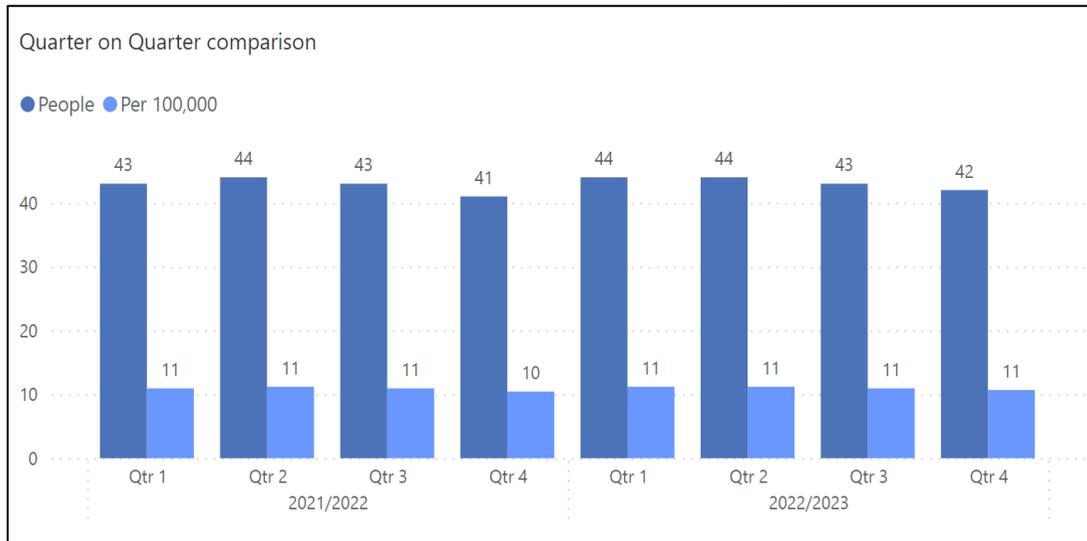
Data source: ContrOCC.

7.3 Day care – Comments from ASCH Management

The data shows that the number of people attending day care provision is relatively static with the Councils inhouse service providing a largest percentage (60%) of the provision.

8.0 Shared Lives

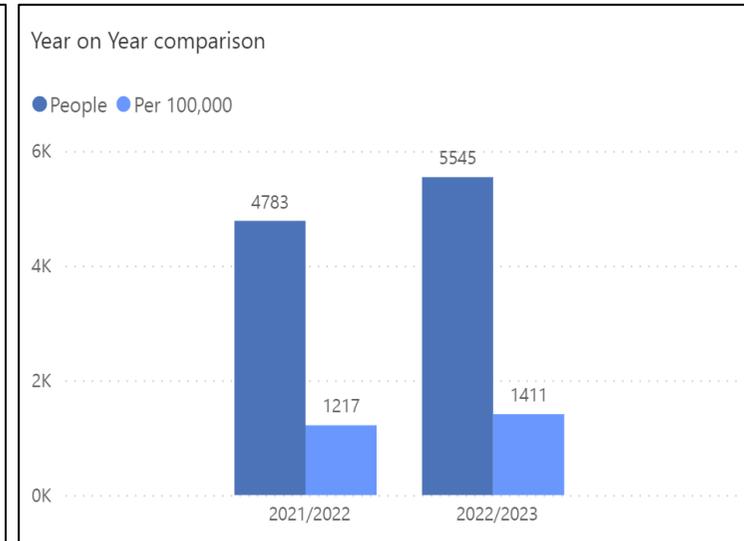
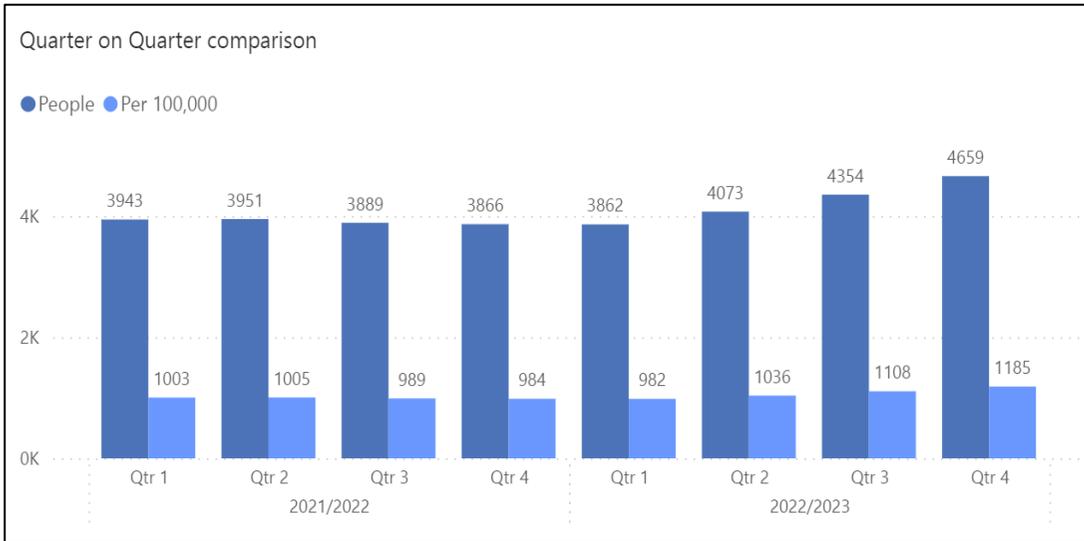
8.1 Shared Lives – Total Number of people



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Shared Lives as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received a Shared Lives service during the financial year, not at year end. Data source: ContrOCC.

9.0 Assistive Technology

9.1 Assistive Technology – Total number of people

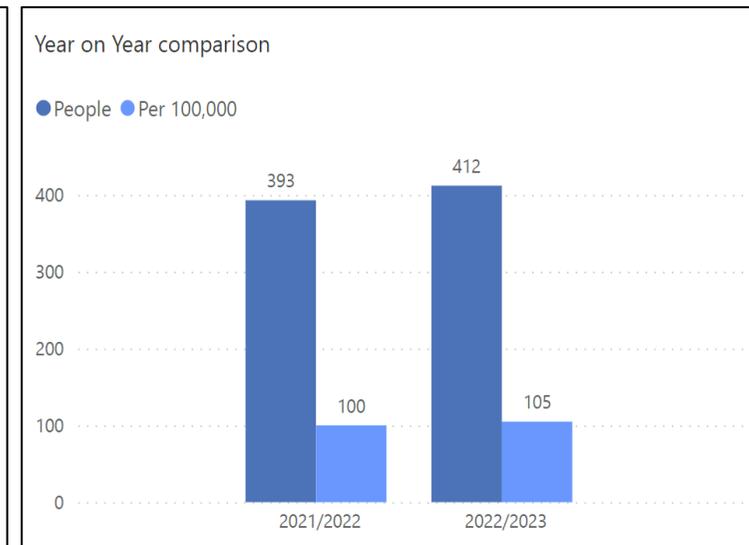
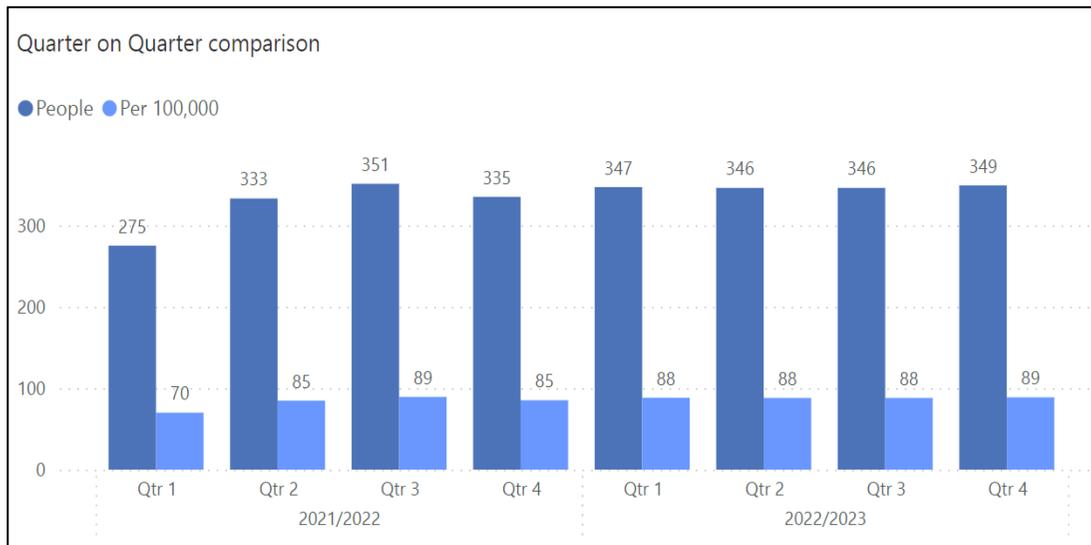


Assistive technology is a range of technology-based solutions including sensors, alarms, reminder systems and falls detectors to support people to live independently and to manage risks associated with their needs. The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of Assistive Technology as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received an Assistive Technology service during the financial year, not at year end.

Data source: ContrOCC.

10.0 Extra Care Housing

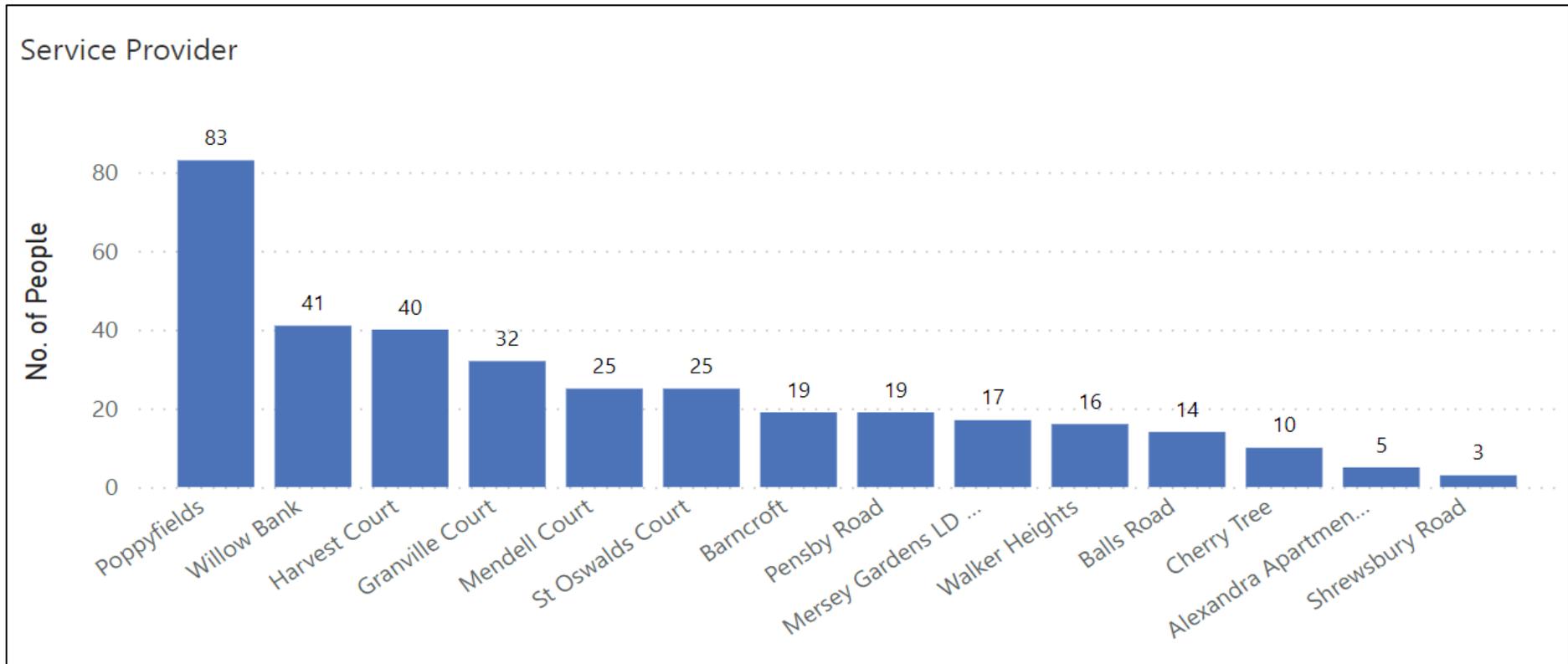
10.1 Extra Care Housing – Total number of people



The above quarter comparison chart shows the Number of people and the number per 100,000 who are in receipt of an Extra Care Housing service as of Quarter 4 (01/01/2023 – 31/03/2023). This is also accompanied by a Year-On-Year comparison chart which shows the total number of people and the total number of people per 100,000 who have received an Extra Care Housing service during the financial year, not at year end.

Data source: ContrOCC.

10.2 Extra Care Housing - Services



The above chart shows the number of people receiving Extra Care Housing per provider as of Quarter 4 (01/01/2023 – 31/03/2023).

Data source: ContrOCC.

11.0 Cheshire Wirral Partnership

11.1 Key Measures - monitored monthly

Due to the timescales involved this is the most recently available data.

No	Description	Green	Amber	Red	Target	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	YTD From Aug
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	>=70% <=80%	<70%		93%	78%	86%	85%	86%	85%	74%	75%	75%	75%	88%	86%	95%	89%	92%	90%	77%	93%	95%	85.2%
	Total Assessments Completed within 28 Days					14	7	6	17	18	17	17	21	18	18	23	25	19	24	36	27	20	27	20	387
	Total Completed Assessments					15	9	7	20	21	20	23	28	24	24	26	29	20	27	39	30	26	29	21	454
KPI 2	% of safeguarding concerns (Contacts) initiated by CWP within 5 days (exc. EDT)	>=99%	<99% >=95%	<95%		95%	94%	95%	89%	91%	83%	95%	88%	94%	95%	97%	98%	94%	93%	100%	95%	93%	96%	92%	94%
	Total Safeguarding Concerns Completed within 5 Days					63	65	86	51	50	39	62	50	47	38	57	58	82	41	63	38	54	51	12	1,033
	Total Safeguarding Concerns Completed					66	69	91	57	55	47	65	57	50	40	59	59	87	44	63	40	58	53	13	1,099
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%		86%	81%	87%	86%	63%	100%	93%	88%	67%	71%	90%	100%	62%	88%	79%	76%	80%	85%	63%	81%
	Total Safeguarding Enquiries Completed within 28 Days					12	17	26	19	12	13	14	7	8	12	9	13	13	29	19	16	16	11	12	292
	Total Safeguarding Enquiries Completed					14	21	30	22	19	13	15	8	12	17	10	13	21	33	24	21	20	13	19	362
KPI 4	% of individuals who have had an annual review completed	>= 70%	<70% >= 60%	<60%		67%	67%	69%	68%	68%	66%	63%	75%	74%	84%	84%	84%	87%	86%	86%	86%	85%	81%	80%	80%
	Forecast Total Reviews					789	786	809	794	787	771	734	857	847	962	959	960	992	981	982	985	970	932	914	914
	Total Reviews Required					1175	1174	1173	1168	1162	1168	1168	1143	1140	1141	1139	1137	1141	1141	1143	1142	1143	1147	1147	1,147
KPI 5	% of care packages activated (in Liquidlogic) in advance of service start date (exc. Block services)	>= 65%	<65% >=50%	<50%		27%	45%	23%	38%	28%	36%	40%	45%	47%	50%	37%	28%	37%	25%	33%	43%	39%	47%	42%	37%
	Total number of care packages activated in advance of start date					20	43	25	21	18	23	30	42	48	37	27	23	21	26	44	49	49	57	38	673
	Total number of care packages activated					75	96	110	55	65	64	75	93	103	74	73	82	57	105	132	114	126	121	90	1,810
KPI 6	% of adults with a learning disability who live in their own home or with their family	>88%	<88% >= 80%	<80%		80%	80%	80%	80%	80%	80%	80%	82%	82%	82%	82%	82%	82%	82%	82%	82%	82%	81%	81%	81%
						429	428	428	428	428	430	430	413	410	410	416	419	417	420	421	420	419	422	420	8,443
						535	533	533	533	534	536	535	505	500	499	507	510	509	512	515	513	514	519	516	10,400

Data Source: CWP.

12.0 WCFT

12.1 Key Measures - monitored monthly

Due to the timescales involved this is the most recently available data.

Adult Social Care KPIs and Activity Measures																	
No	Description	Green	Amber	Red	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	YTD
KPI 1	% of initial contacts through to completion of assessment within 28 days	>=80%	<80% >=70%	<70%	73.4%	74.7%	73.5%	74.6%	73.3%	78.4%	81.4%	84.9%	77.4%	82.7%	81.4%	77.1%	77.9%
	Total Assessments Completed within 28 Days				207	216	208	258	264	243	288	299	243	292	258	309	3,085
	Total Assessments Completed				282	289	283	346	360	310	354	352	314	353	317	401	3,961
KPI 1a	% of initial contacts through to completion of assessment within 28 days (3 Conversations)	>=80%	<80% >=70%	<70%	52.1%	56.4%	41.0%	54.5%	31.7%	47.5%	38.1%	48.5%	41.5%	56.3%	58.6%	50.5%	49.2%
	Total Assessments Completed within 28 Days				25	44	16	36	19	19	16	32	27	36	51	53	374
	Total Assessments Completed (3C's Process)				48	78	39	66	60	40	42	66	65	64	87	105	760
KPI 2	% of safeguarding concerns (Contacts) completed within 5 Days	>=99%	<99% >=95%	<95%	99.6%	99.7%	99.6%	99.3%	99.4%	98.2%	97.9%	95.6%	95.4%	98.8%	97.6%	99.0%	98.4%
	Total number of safeguarding concerns completed within 5 days				247	329	267	274	322	275	283	258	227	239	242	285	3,248
	Total number of safeguarding concerns completed				248	330	268	276	324	280	289	270	238	242	248	288	3,301
KPI 3	% of safeguarding enquiries concluded within 28 days	>=80%	<80% >=60%	<60%	40%	50%	57%	51%	56%	45%	72%	45%	44%	28%	45%	59%	48%
	Enquiries Closed within 28 Days				17	18	17	26	23	22	23	22	24	11	21	20	244
	Total Enquiries Closed				42	36	30	51	41	49	32	49	54	40	47	34	505
	Total New Enquiries				20	53	33	57	49	40	60	47	28	31	29	51	498
KPI 4	% of individuals who have had an annual review completed	>=70%	<70% >=60%	<60%	55%	55%	53%	54%	53%	50%	50%	52%	54%	50%	47%	47%	47%
	Total number of reviews forecast to be completed				3253	3218	3091	3138	3086	2904	2890	2980	3121	2884	2702	2705	2,705
	Total number of people in receipt				5914	5853	5832	5824	5822	5807	5806	5786	5784	5776	5771	5765	5,765

No	Description	Green	Amber	Red	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	YTD
KPI 6	% of adults with a learning disability who live in their own home or with their family	>=88%	<88% >=70%	<70%	94%	95%	95%	94%	95%	95%	95%	95%	95%	95%	94%	95%	95%
	Total number of people aged 18-64 with a learning disability living in their own home or with their family				439	444	444	446	451	455	461	468	473	479	478	481	5,519
	Total number of people aged 18-64 with a learning disability in receipt of a long term service during the year				465	469	469	472	476	480	486	495	499	506	506	508	5,831
KPI 7	% of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	>=83%	<83% >=81%	<81%	100%	100%	89%	88%	100%	100%	85%	80%	90%	79%	86%	88%	88.5%
	Total number of people at home 91 days post discharged from hospital into a reablement service				11	18	8	14	17	11	17	28	37	22	25	23	231
	Total number of people discharged from hospital into a reablement service				11	18	9	16	17	11	20	35	41	28	29	26	261

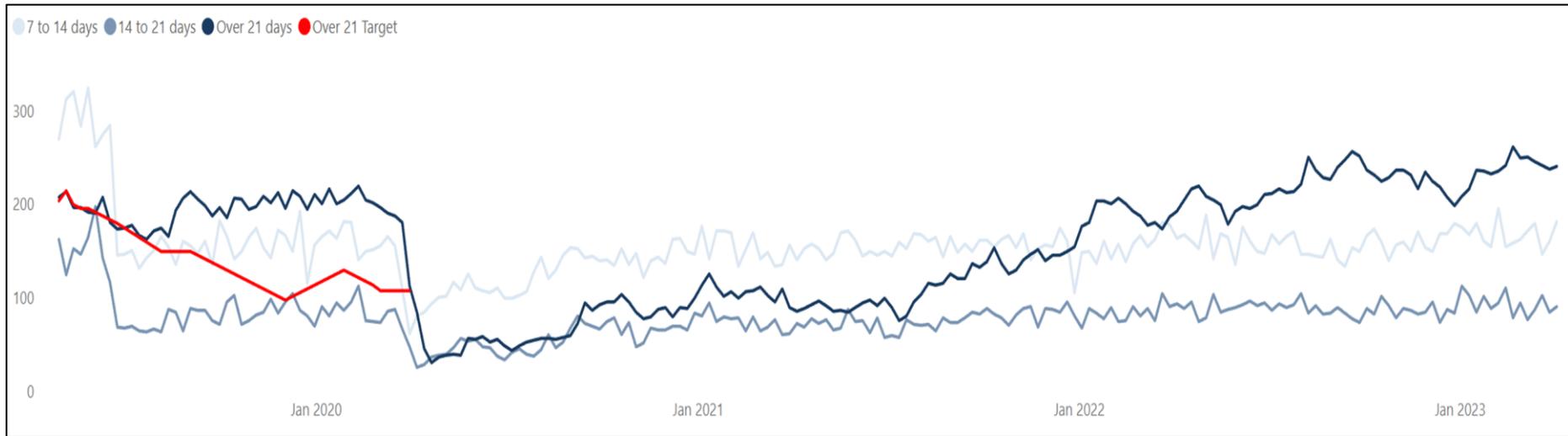
Data Source: WCFT

12.2 Comments from ASCH Management

The range of performance measures and KPIs are monitored regularly through internal reporting and through contract discussions. Action is taken where needed to address any areas identified where performance can be strengthened.

13 Length of Stay report

13.1 Long Stay Patients



This analysis measures 7 to 14 days, 14 to 21 days and Over 21 days by period.

- The three series did not all move in a similar direction from 04/30/2019 to 04/04/2023, with Over 21 days rising the most (16%) and 14 to 21 days falling the most (44%).
- 7 to 14 days finished trending upward in the final period, more than any of the other two series.
- Of the three series, the strongest relationship was between 14 to 21 days and 7 to 14 days, which had a strong positive correlation, suggesting that as one (14 to 21 days) increases, so does the other (7 to 14 days), or vice versa.

For 14 to 21 days:

- Average 14 to 21 days was 79.14 across all 206 periods.
- Values ranged from 25 (04/07/2020) to 197 (06/04/2019).

- 14 to 21 days improved by 44% over the course of the series but ended on a negative note, increasing in the final period.
- The largest single decline on a percentage basis occurred in 04/07/2020 (-47%). However, the largest single decline on an absolute basis occurred in 06/11/2019 (-55).
- The largest net improvement was from 06/04/2019 to 04/07/2020, when 14 to 21 days improved by 172 (87%). This net improvement was more than two times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 04/07/2020 to 01/03/2023, when 14 to 21 days rose by 87 (348%).
- 14 to 21 days experienced cyclicity, repeating each cycle about every 41.2 periods. There was also a pattern of smaller cycles that repeated about every 17.17 periods.
- 14 to 21 days had a significant positive peak between 05/07/2019 (124) and 08/06/2019 (63), rising to 197 in 06/04/2019.
- 14 to 21 days was lower than 7 to 14 days over the entire series, lower by 76.13 on average. 14 to 21 days was less than Over 21 days 95% of the time (lower by 77.43 on average).

For Over 21 days:

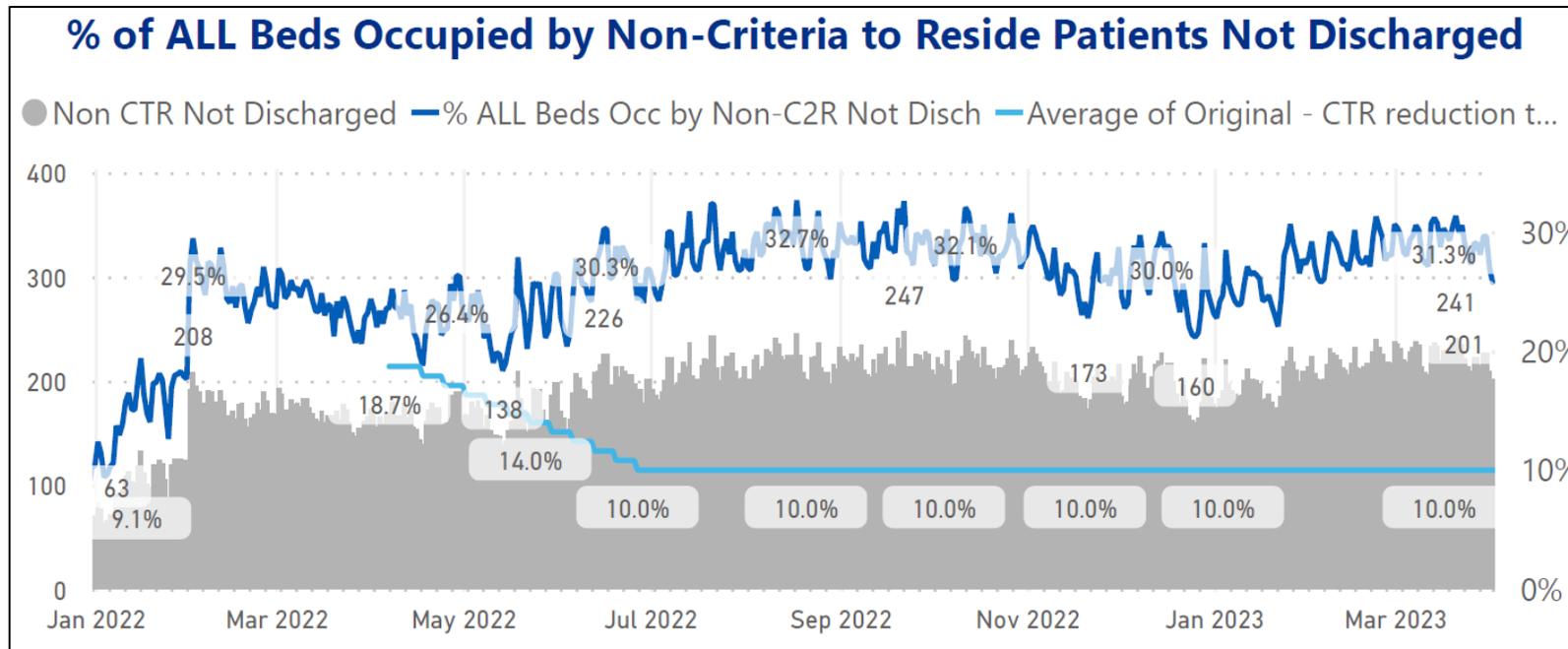
- Average Over 21 days was 156.56 across all 206 periods.
- The minimum value was 30 (04/21/2020) and the maximum was 261 (02/21/2023).
- Over 21 days rose by 16% over the course of the series and ended with an upward trend, increasing in the final period.
- The largest single increase on a percentage basis occurred in 05/26/2020 (+47%). However, the largest single increase on an absolute basis occurred in 08/09/2022 (+29).
- The largest net growth was from 04/21/2020 to 02/21/2023, when Over 21 days increased by 231 (770%).
- Contrasting with the overall increase, the largest net decline was from 02/11/2020 to 04/21/2020, when Over 21 days decreased by 189 (86%).
- Over 21 days experienced cyclicity, repeating each cycle about every 68.67 periods. There was also a pattern of smaller cycles that repeated about every 51.5 periods.
- Over 21 days had a significant dip between 02/11/2020 and 06/09/2020, starting at 219, falling all the way to 30 at 04/21/2020 and ending slightly higher at 58.
- Over 21 days was most closely correlated with 14 to 21 days, suggesting that as one (Over 21 days) increases, the other (14 to 21 days) generally does too, or vice versa.
- Over 21 days was greater than 14 to 21 days 95% of the time (higher by 77.43 on average).

For 7 to 14 days:

- Average 7 to 14 days was 155.26 across all 206 periods.
- The minimum value was 61 (03/31/2020) and the maximum was 324 (05/28/2019).
- 7 to 14 days decreased by 33% over the course of the series but ended on a negative note, increasing in the final period.
- The largest single decline occurred in 06/25/2019 (-49%).
- The largest net decline was from 05/28/2019 to 03/31/2020, when 7 to 14 days fell by 263 (81%). This net decline was almost three times larger than the overall movement of the entire series.
- Contrasting with the overall decrease, the largest net growth was from 03/31/2020 to 02/07/2023, when 7 to 14 days increased by 134 (220%).
- 7 to 14 days experienced cyclicity, repeating each cycle about every 41.2 periods. There was also a pattern of smaller cycles that repeated about every 29.43 periods.
- 7 to 14 days was higher than 14 to 21 days over the entire series, higher by 76.13 on average. 7 to 14 days was less than Over 21 days 53% of the time (lower by 1.3 on average).

Data source: NHS – 04/04/2023

13.2 No Criteria to Reside



The above chart shows Non-Criteria to Reside data from the Wirral University Teaching Hospital (WUTH) NHS Foundation Trust. These are people who currently reside in a hospital bed and no longer meet the clinical criteria to reside there.

The dark blue line represents % of beds occupied by Non-Criteria to Reside patients who have not been discharged, which is currently 28.5% of all beds.

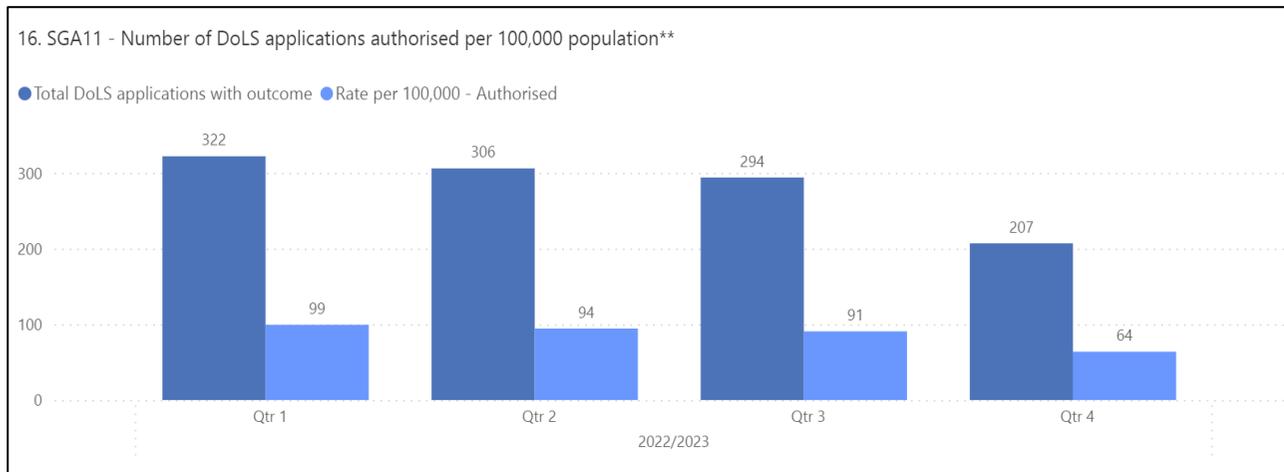
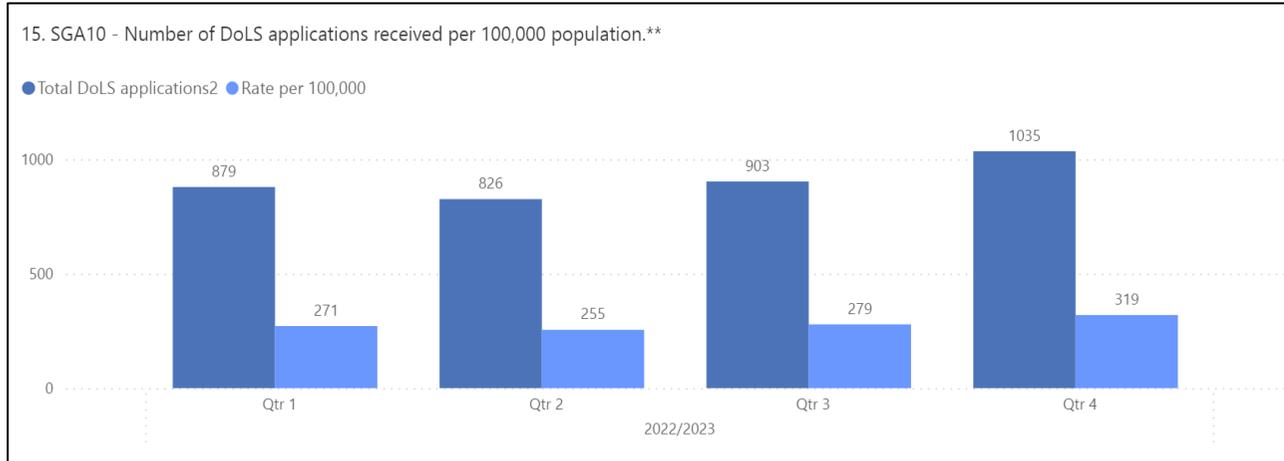
The grey bars represent the number of beds occupied by Non-Criteria to Reside patients who have not been discharged, which is currently 201.

The light blue line represents the target % of how many beds should be occupied by Non-Criteria to Reside patients.

Data Source: Cheshire and Mersey NHS Integrated Care Board

14 Deprivation of Liberty Safeguards (DOLS)

14.1 DOLS – Total number of people



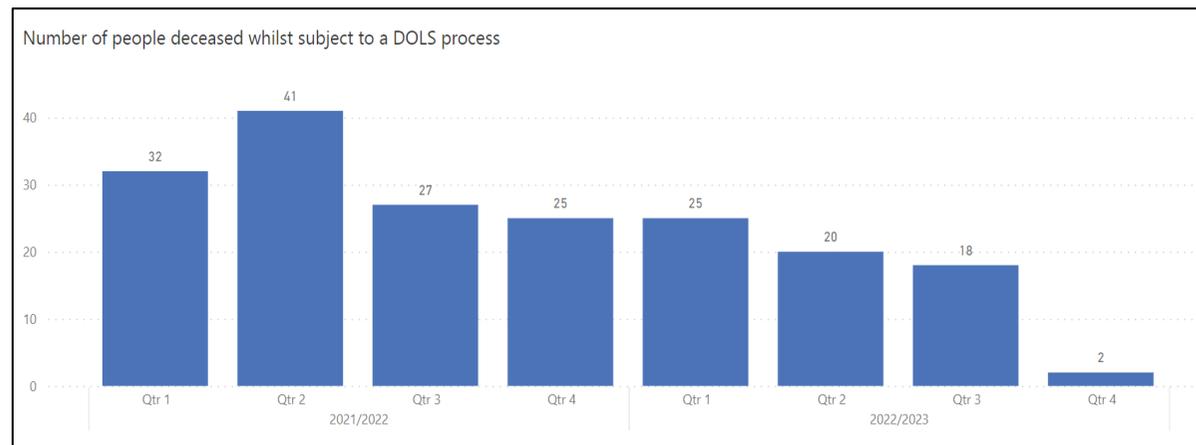
The above quarter comparison charts show the number of DOLS applications received & the number of DOLS applications received per 100,000 people as well as the number of DOLS applications authorised & the number of DOLS applications authorised per 100,000 respectively as of Quarter 4 (01/01/2023 – 31/03/2023).

Data Source: Liquid Logic.

14.2 DOLS – Total number of people deceased whilst subject to a DOLS process.

Number of people deceased whilst subject to a DOLS process

2



The above quarter comparison chart shows the number of people deceased whilst subject to a DOLS process as of Quarter 4 (01/01/2023 – 31/03/2023).

Data Source: Liquid Logic.