

Environment, Climate Emergency and Transport Committee

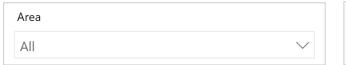
Performance Report

July 2023

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Neighbourhood Capital Spend



£26.08M

Original Programme
Including Adjustments and Slippage from last year

£32.67M

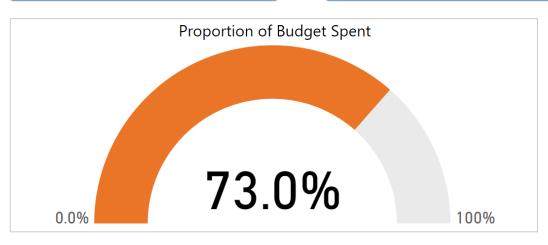
Current Revised Budget
Including Adjustments and Slippage to next year

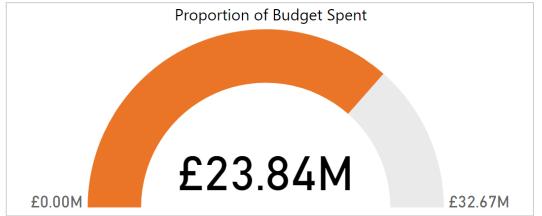
£23.84M

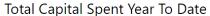
Actual YTD

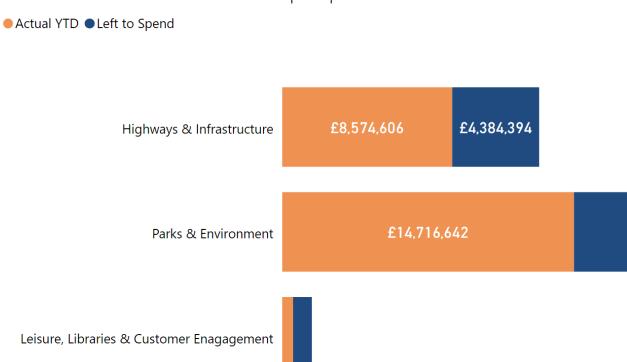
73.0%

% of Revised Budget Spent











Highways Capital Spend

Area

Month

March 2023

£5.74M

Original Programme

Including Adjustments and Slippage from last year

£12.96M

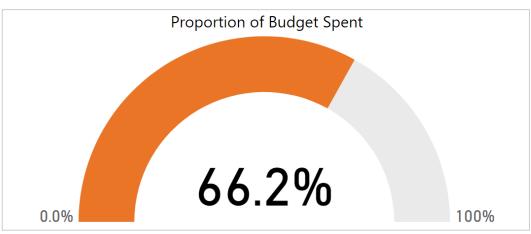
Current Revised Budget
Including Adjustments and Slippage to next year

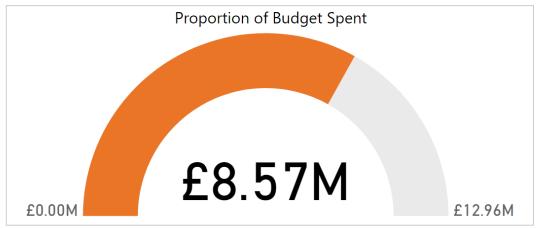
£8.57M

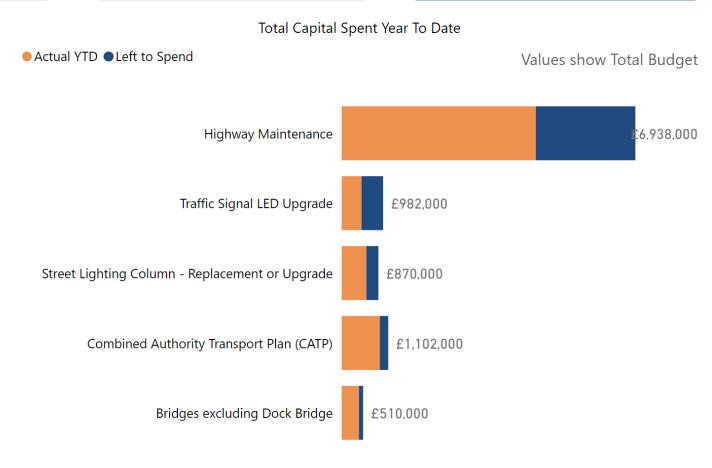
Actual YTD

66.2%

% of Revised Budget Spent









Neighbourhood Service Requests Received (12 months rolling)

57,944
12 Months Requests

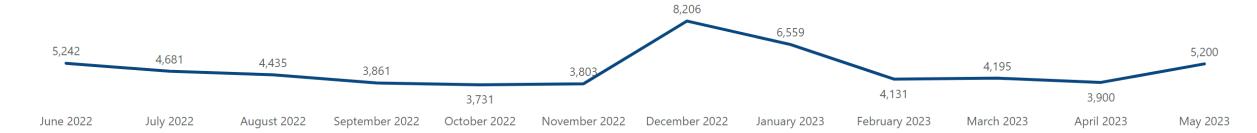
5,200
Current or Selected Month

3,900
Previous Month

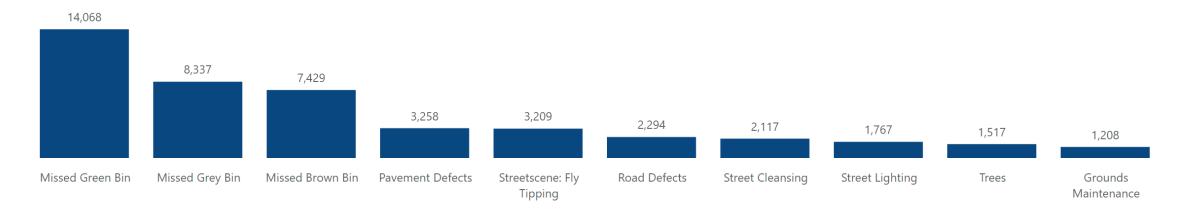
33.3% % Change from last month

December increase due to reports of missed green bin

Neighbourhoods Service Requests by Date (last 12 months)



Top 10 Neighbourhoods Requests (last 12 months)





Highways Service Requests Received (12 months rolling)

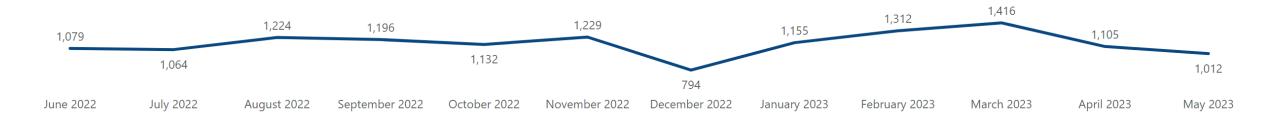
13,718
12 Months Requests

1,012
Current or Selected Month

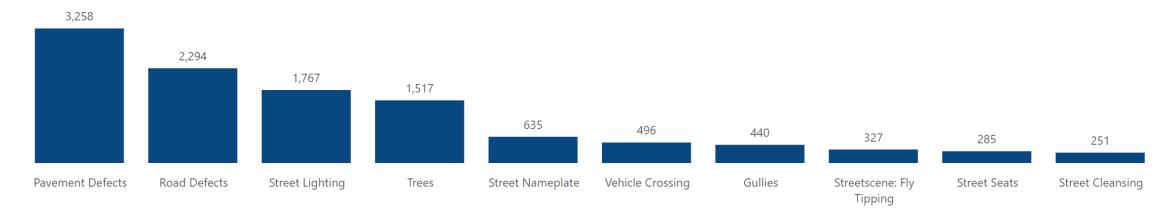
1,105
Previous Month

-8.4%
% Change from last month

Neighbourhoods Service Requests by Date (last 12 months)



Top 10 Neighbourhoods Requests (last 12 months)





Streetworks Enforcement Income			Streetworks Service Provision Income		
Fixed Penalty Notice (FPN) Income	S74 Overrun Charges	Defect Inspection Fees. Annual	Income from Inspections	Permit Fee Income	
£14,360 2020-21	£8,800 2020-21	£10,007 2020-21	£131,650 2020-21	£631,962 2020-21	
£46,460 2021-22	£15,550 2021-22	£15,559 2021-22	£132,750 2021-22	£546,375 2021-22	
£119,020 2022-23	£43,625 2022-23	55% % Diff 2020-21	£152,400 2022-23	£631,357 2022-23	
156% % Diff since 2021-22	181% % Diff since 2021-22	Annual data not yet available	15% % Diff since 2021-22	16% % Diff since 2021-22	
If a utility works without a valid Permit, or breaches any of the agreed 'Conditions' on a granted Permit / 'rules' of the Permit Scheme, then they may have committed a statutory offence, but may discharge their legal liability, by the payment of an FPN	If a Utility 'overruns' an agreed duration, then they may be subject to s74 'Overrun Charges', depending upon the reasons for the 'overrun'	For any defects identified, the Council can carry out further inspections (i.e. Defect Inspections) to check the quality of 'remedial works / repairs'	Each year, the Council undertakes an agreed number of random inspections on Utility Works to check performance and compliance etc. These inspections are chargeable, irrespective whether they Pass / Fail	Fees for the processing & approval of Permit applications to 'book road space'	
Recorded Quarterly	Recorded Quarterly	Recorded Annually	Annual Static Figure	Recorded Quarterly	

Data Source: Symology. Data is available one quarter in arrears.



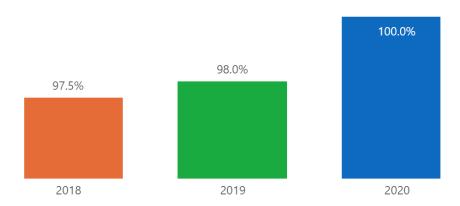
Highways Protect the safety of road users

Barcharts colours compare each year to target (Blue: Excellent, Green: Good, Amber: Acceptable, Red: Poor)

Reducing legal exposure and liability for Insurance Claims

Highways Claims repudiated

100.0%

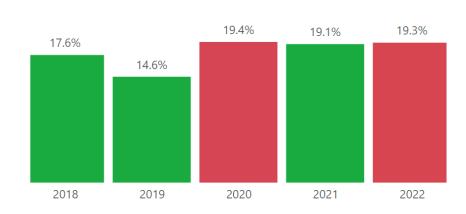


Excellent >98%, Good >=96%<=98%, Acceptable >98%<90%

% of road casualties that resulted in serious or fatal injuries (KSI's)

Road Safety - % Casualties KSIs

19.3%



Excellent <1%, Good = Reducing, Acceptable = same as previous year

Notes: Road Safety - Claims repudiated 2021 not yet available. Expected late summer 2023.

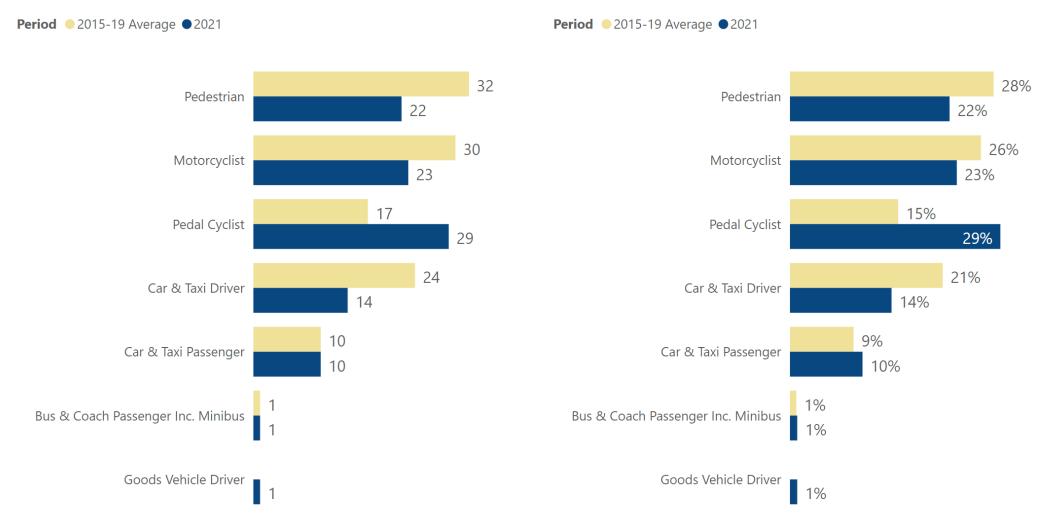
Source: KSIs Merseyside Police



People Killed and Seriously Injured on the Road (KSIs)

Data provided by Merseyside Police

100 KSIs 2105-19 Average



Notes: Comparison period 2015 to 2019. Merseyside Police have chosen this period because Covid 19 restrictions during 2020 significantly reduced journeys made. Next

update after DfT validation October 2023

Source: Merseyside Police

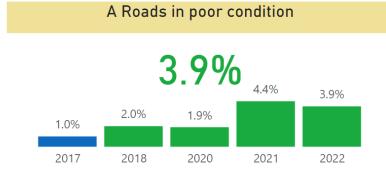


Highways Condition of Council's highways using evidence-based process

Barcharts colours compare each year to target (Blue: Excellent, Green: Good, Amber: Acceptable, Red: Poor)

Invest in improvements in the condition of Wirral Council's highways using a robust evidence-based process

Use condition data to manage planning and delivery of long term works programmes in line with the Asset Management Strategy



*Excellent <2%, Good >=2% <30, Acceptable >=3% <4% *targets proposed by Wirral Council HIAM Board

*Excellent <20%, Good >=20% <30%, Acceptable >=30% <40% *targets set by LCRCA

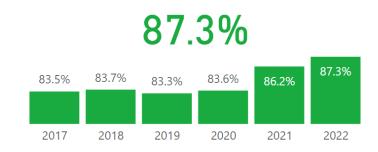
B & C Roads in poor condition



*Excellent <2%, Good >=2% <30, Acceptable >=3% <4% *targets proposed by Wirral Council HIAM Board

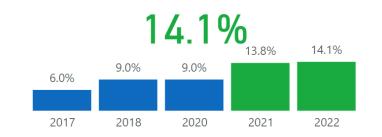
*Excellent <20%, Good >=20% <30%, Acceptable >=30% <40% *targets set by LCRCA

Condition bridges/structures



Excellent >=90%, Good <90% >=80%, Acceptable <80% >=65%

Unclassified Network in poor condition



*Excellent <10%, Good >=10% <20%, Acceptable >=20% <30% *targets proposed by Wirral Council HIAM Board

*Excellent <20%, Good >=20% <30%, Acceptable >=30% <40% *targets set by LCRCA

Sources: Road Conditions - Asset Management team Leader, Annual Survey of Roads. Bridge condition - Bridge inspection data collected by a mix of in-house and externally commissioned inspections. Data stored and condition ratings calculated using Symology Insight asset management system



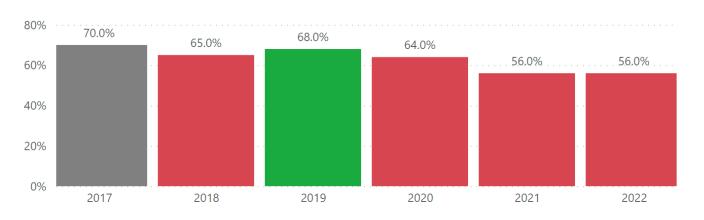
Highways Strategic Aim - Investment in replacement of aged Traffic Signals will reduce occurrence of faults and help ensure a safe and an accessible highway network

Barcharts colours compare each year to target (Blue: Excellent, Green: Good, Amber: Acceptable, Red: Poor)

Use condition data to manage the planning and delivery of long term works programmes in line with the Asset Management Strategy

% of traffic signals within their prescribed design life





Excellent = Year on year 5% improvement, Good = year on year 1% improvement, Acceptable = Baseline 2017 level

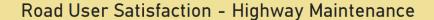
Note: Reporting month April



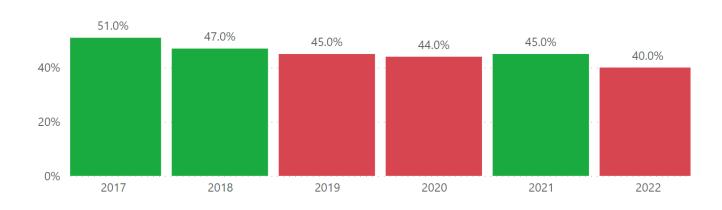
Highways Strategic Aim - Provide a customer focused service

Bar charts colours compare each year to target (Blue: Excellent, Green: Good, Amber: Acceptable, Red: Poor)

Satisfaction rating based on response public surveys in relation to "highways maintenance"







Excellent >4% national average, Good >=4% national average, Acceptable <=-4% national average

National average = 53% 2017, 51% 2018, 52% 2019, 50% 2020, 45% 2021, 46% 2022

Source: National Highways and Transportation (NHT) Public Satisfaction Survey (completed annually on behalf of local authorities by measure2improve, in collaboration with the University of Leeds



Wirral Council Carbon Budget

Note: Total Council Emissions

Source: Carbon Accounting Tool produced by Local Partnerships to help local authorities establish

baseline greenhouse gas emissions over a single reporting year.

When measuring and reporting on greenhouse gas or carbon emissions, people talk about Scopes 1, 2, 3

Scope 3 includes indirect emissions from wider supply chains (often reaching international jurisdictions), emissions from the use of local authority services, contracted out services and investments. Councils will have a strong influence over some of these emissions (eg contracted out services and investments) and less over others.

Scope 2 accounts for emissions of purchased electricity consumed by the organisation. Organisations can impact their Scope 2 emissions by using less power and choosing to purchase clean energy rather than from fossil fuel sources.

Scope 1 is direct greenhouse gas emissions from sources owned or controlled by the organisation, for example emissions burning directly in boilers and vehicles. Organisations have direct control over these emissions.

Emissions Type	Scope	Emissions(tCO2e) 2019-20 Baseline	Emissions(tCO2e) 2020-21	Emissions(tCO2e) 2021-22	Emissions(tCO2e) 2022-23	Percentage change from baseline
Heating	Scope 1 (direct emissions)	5,995.00	4,367.77	5,222.63	4,496.60	-25.0%
Authority's Fleet	Scope 1 (direct emissions)	600.00	268.32	469.77	509.68	-15.1%
Electricity	Scope 2 (energy indirect)	5,924.00	4,159.65	4,347.52	3,932.10	-33.6%
Staff Travel	Scope 3 (other indirect)	482.00	156.38	146.73	226.24	-53.1%
Transmission & Distribution Losses	Scope 3 (other indirect)	503.00	357.77	384.81	359.70	-28.5%
Water	Scope 3 (other indirect)	152.00	114.50	50.53	68.34	-55.0%
Total Emissions (Gross)	-	13,656.00	9,424.39	10,621.99	9,592.66	-29.8%
Carbon Offsets	-	0.00	0.00	0.00	0.00	
Green Tariffs	-			-4,347.52	-3,932.10	
Total Emissions (Net tonnes Co2e)	-	13,656.00	9,424.39	6,274.47	5,660.56	-58.5%
Target Emissions (Net tonnes CO2e)	-	13,656.00	10,349.00	7,843.00	5,944.00	-56.5%

Wirral Council Carbon Emissions (tCO2e) 2021-22 compared to Carbon Budget Target

Carbon Emissions (Net tonnes CO2e) 2022-23

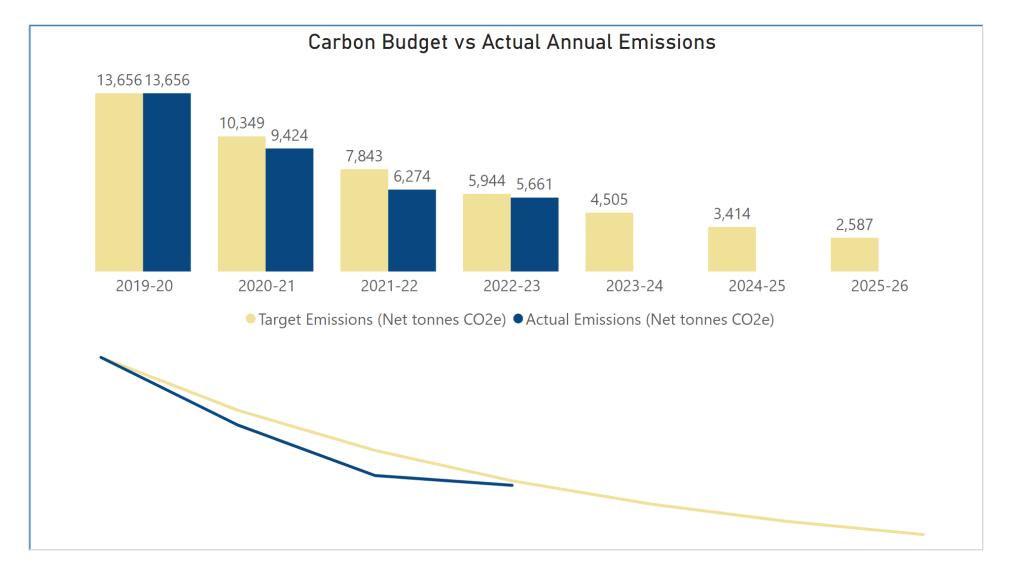
5,661 Target: 5,944 (-5%)

Carbon Emissions (Net tonnes CO2e) 2021-22

6,274 Target: 7,843 (-20%)

Carbon Emissions (Net tonnes CO2e) 2020-21

9.424 Target: 10,349 (-9%)



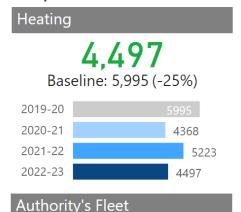
Note: Total Council Emissions

Source: Carbon Accounting Tool produced by Local Partnerships to help local authorities establish baseline greenhouse gas emissions over a single reporting year.

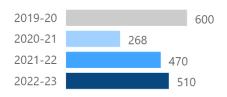


Wirral Council Gross Carbon Budget Emissions (tCO2e) 2022-23 compared to 2019-20 Baseline

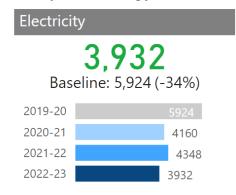
Scope 1 (direct emissions)



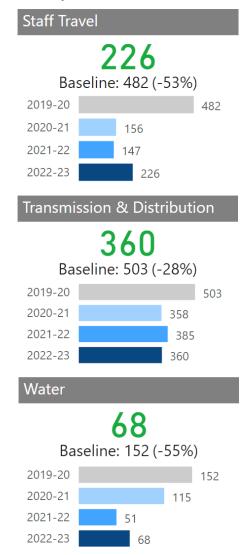
510Baseline: 600 (-15%)

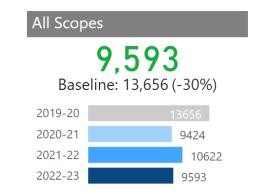


Scope 2 (energy indirect)



Scope 3 (other indirect)

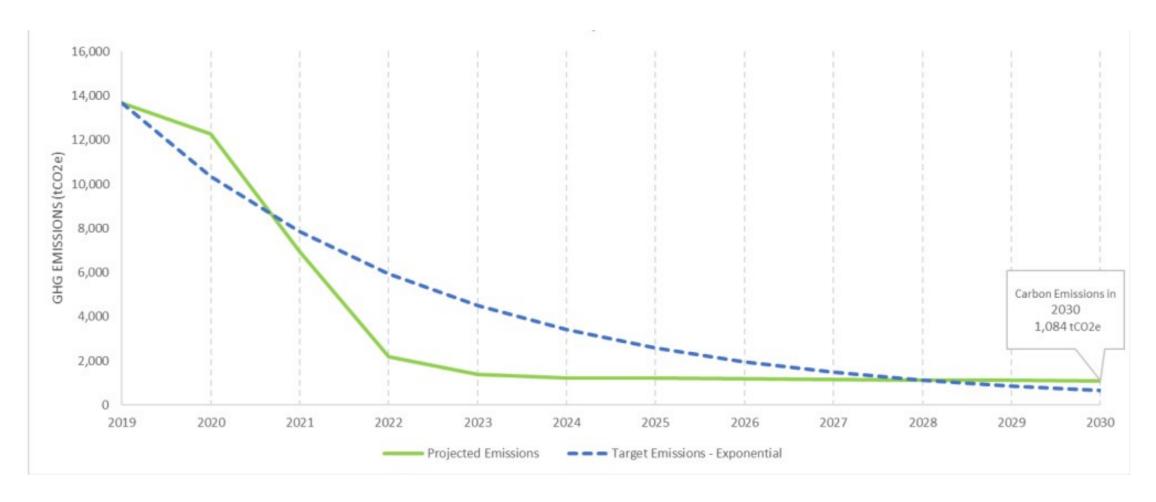




Data Source: Carbon Accounting Tool produced by Local Partnerships to help local authorities establish baseline greenhouse gas emissions over a single reporting year.

Wirral Council Carbon Budget Baseline 2019-2020 Emissions (tCO2e)

Trajectory reflects what COULD be possible if everyone delivers on the Climate Emergency Action Plan by 2022

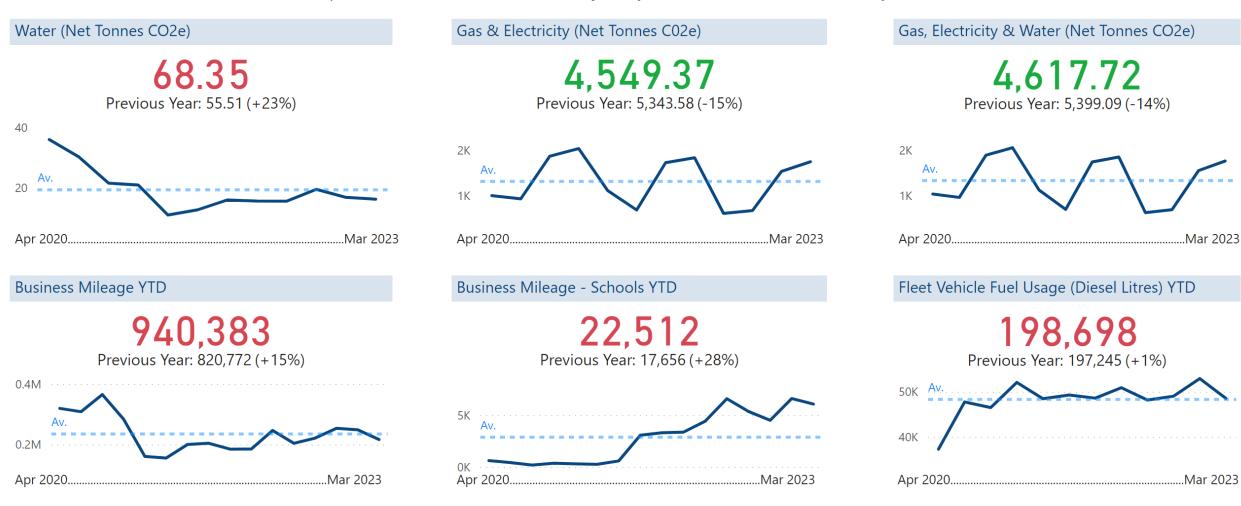


Source: Wirral Council Climate Emergency Action Plan: Establishing a baseline, carbon budget, emissions reduction trajectory and priority areas for action, Local Partnerships October 2020



Council Energy Usage 2022-23. Compared to last year

Work will be undertaken to show the impact on Council's ambition on trajectory to reach net zero emissions by 2030

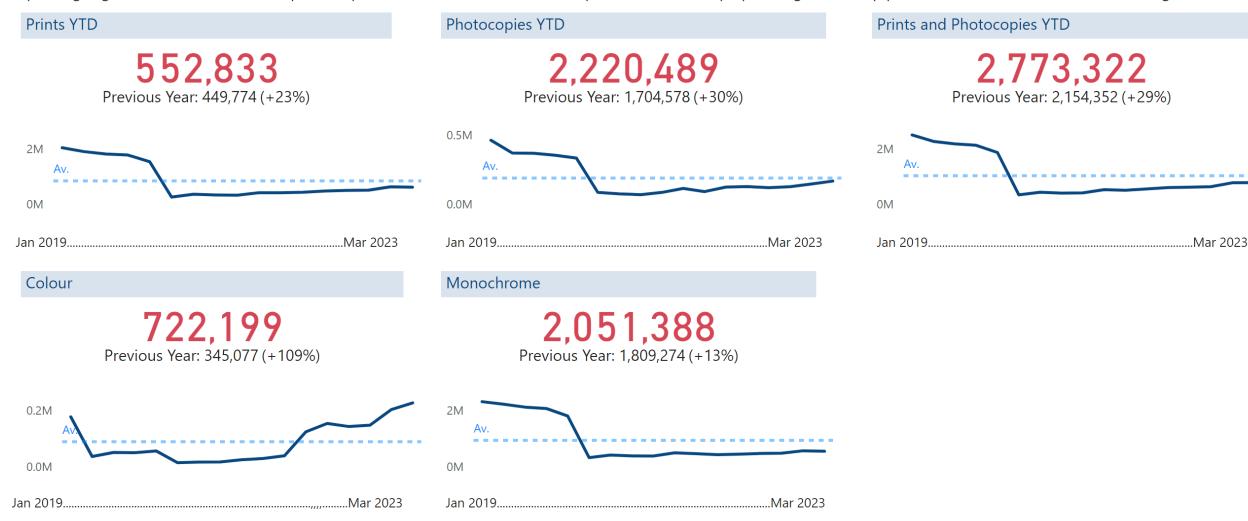


Source: Water, Gas and Electricity: systemslink **Note:** Covers Gas, Electricity and Water for Corporate Assets only **Source:** Business Mileage: Insight Cube, Fleet Vehicle Fuel, Triscan FuelHub Reporting.



Council Office Paper Usage 2022-23. Compared to last year

Each count relates to printed 'side' of paper. Volumes relate only to devices controlled by PaperCut software. Does not include Print Division which deals with large volume printing, e.g. Revenues & Benefits or specialist printers such as the Wide Format plotter used for maps/planning or desktop printers for some work areas such as Registrars



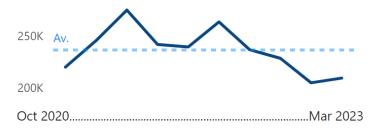
Source: PaperCut.



Council MS Teams Activity Q4 (Jan-Mar) 2022-23. Compared to same Qtr last year

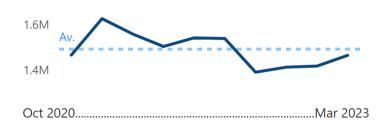
MS Teams Calls Participation (Activity)

209,110 Q4 2021-22: 263,314 (-21%)



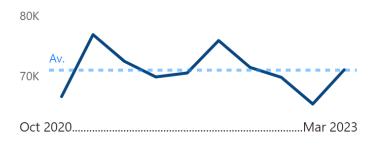
MS Teams Chat Messages (Activity)

1,463,474 Q4 2021-22: 1,537,249 (-5%)



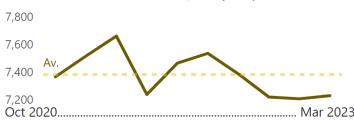
MS Teams Meeting Participation (Activity)

71,048 Q4 2021-22: 75,879 (-6%)



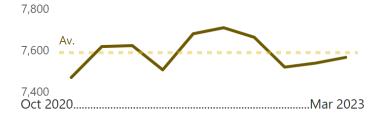
MS Teams Calls Participation (Users)

7,227 Q4 2021-22: 7,533 (-4%)



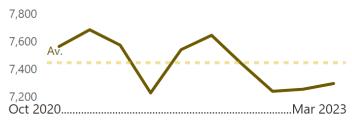
MS Teams Chat Messages (Users)

7,564 Q4 2021-22: 7,707 (-2%)



MS Teams Meeting Participation (Users)

7,293 Q4 2021-22: 7,642 (-5%)



Source: Power BI Microsoft Team Data App



Wirral Borough Emissions Estimates (kt CO₂e) **2020**

Data combines UK's Greenhouse Gas Inventory with data from a number of other sources, including local energy consumption statistics. They show "territorial" emissions, meaning they occur within the Borough of Wirral's borders.

Data shows emissions allocated on an "end-user" basis where emissions are distributed according to the point of energy consumption. Last published June 2022.



Source https://www.gov.uk/government/collections/uk-local-authority-and-regional-carbon-dioxide-emissions-national-statistics



Emissions Estimates per 1000 Capita (kt CO₂e) **2020**

Data combines UK's Greenhouse Gas Inventry with data from a number of other sources, including local energy consumption statistics. They show "territorial" emissions, meaning they occur within the Borough of Wirral's borders.

Data shows emissions allocated on an "end-user" basis where emissions are distributed according to the point of energy consumption.

Wirral 2020

3. 1 2019: 3.5 (-9.4%)

North West 2020

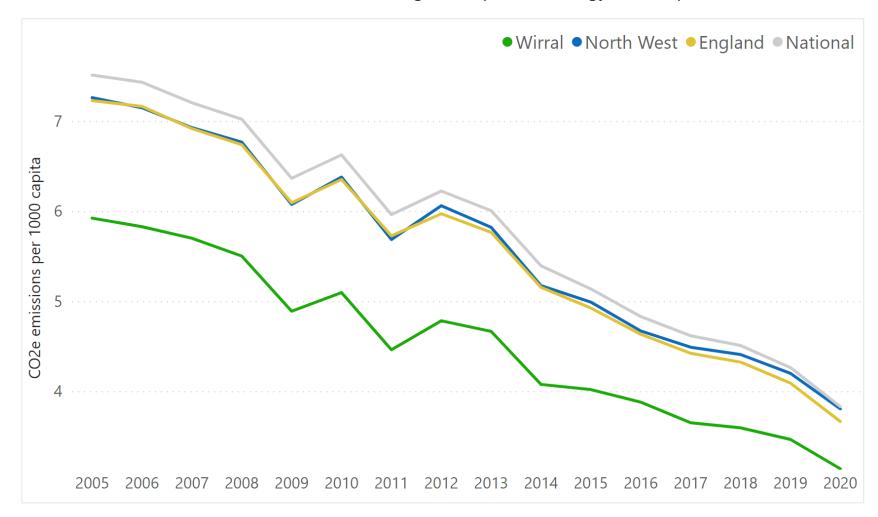
3.8 2019: 4.2 (-9.4%)

England 2020

3.7 2019: 4.1 (-10.4%)

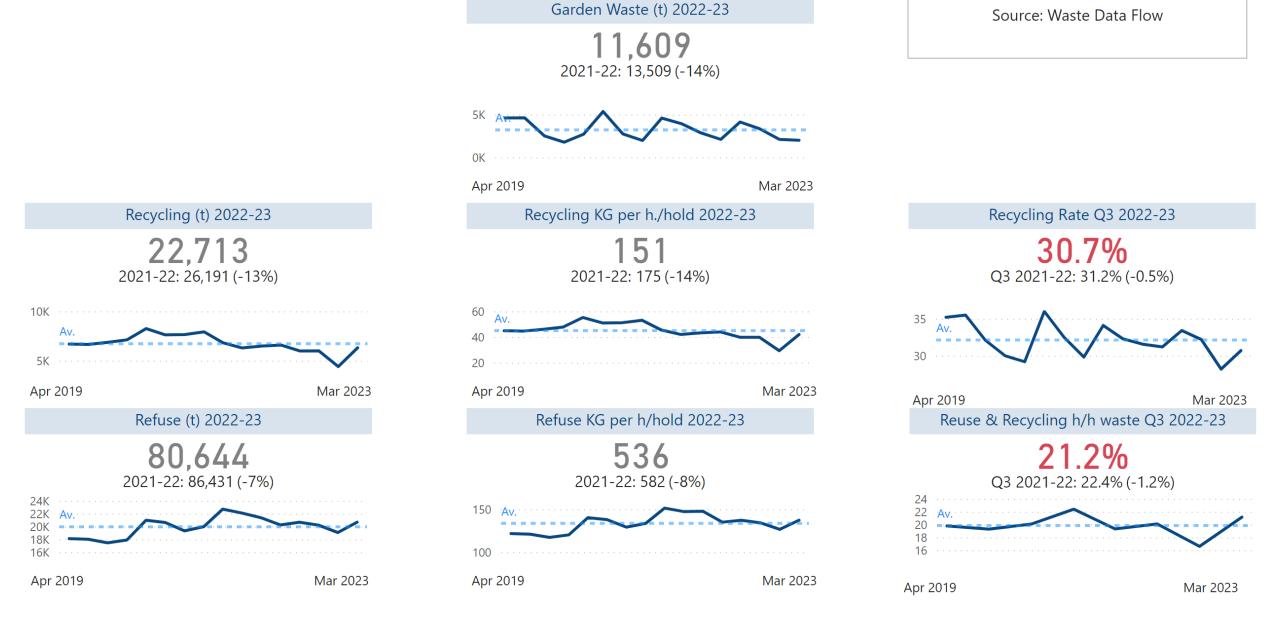
National 2020

3.8 2019: 4.3 (-10.2%)





Wirral Waste (Household) Q4 data provided however data is not yet to be verified





Wirral Waste (Fly-tipping, Street Cleansing) Q4 data provided however is yet to be verified



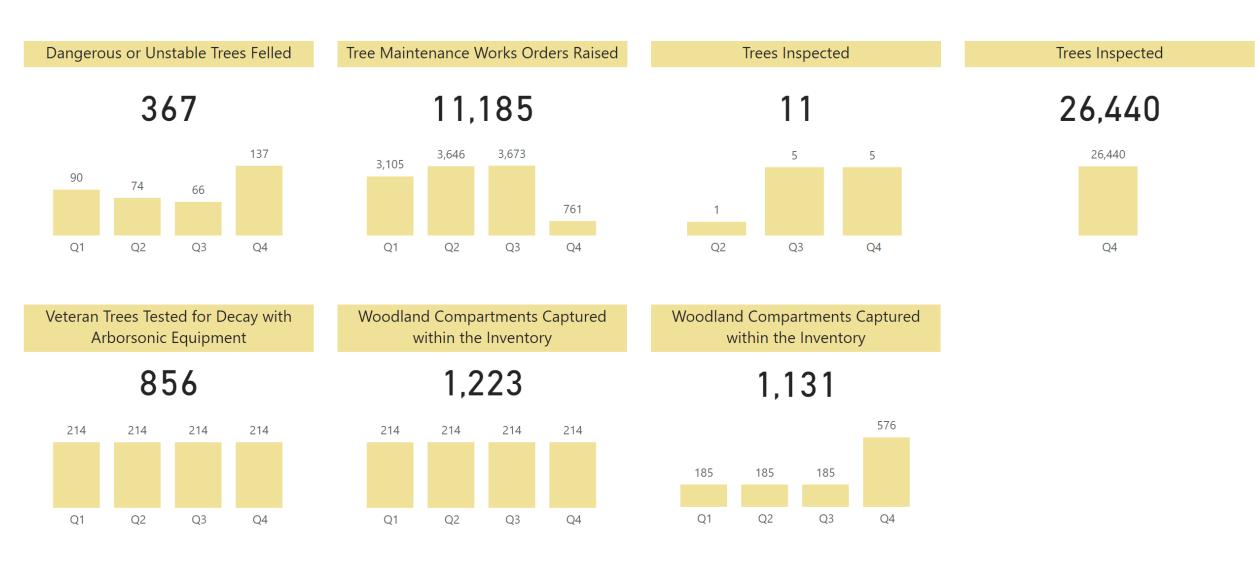




Source: Waste Data Flow



Wirral Tree Strategy Tree Risk Management



Notes: Woodland compartments groups, tree and individual trees captured within inventory - surveys are on-going

Source: Insight (Symology)



Wirral Tree Strategy Years 1, 2 and 3. Who is tree planting.

The Tree, Hedgerow & Woodland Strategy requires 21,000 trees be planted every year to meet the 210,000 target by 2030. Tree planting season is October to the end March.

66,599

Total Trees Planted

63,000

Total Target

105.7%

Diff to Target

According to Local Partnerships CEAP, carbon sequested from tree planting **222 (tCO2e) by 2030**

Measure	2020-21	2021-22	2022-23	Total
Combined Authorities funding	9	0	0	9
Free trees initiative	0	136	2,163	2,299
Garden Waste Subscriber scheme	1,000	0	8,125	9,125
Ground Control	1,520	0	0	1,520
Hedgerow	0	4,685	2,061	6,746
Mersey Forest	9,600	6,572	2,264	18,436
Orchards	0	73	68	141
Other Community Woodland	0	7,381	4,738	12,119
Schools	10,000	2,171	740	12,911
Streets/Parkland	203	263	332	798
Urban Tree Challenge Fund	1,700	246	549	2,495

Source: ManCoed

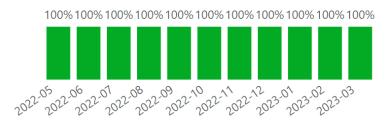
Provide response to emergency call outs within one hour

Carry out tree works in specified time frame (1 hour, 24 hours, 4 weeks, 12 weeks)

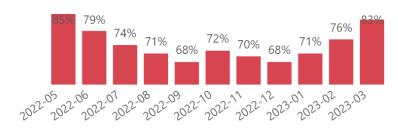
Provide quotations within 10 working days of request

100%

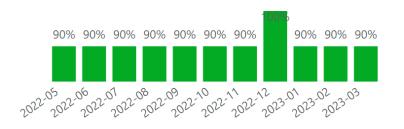
Target: 100%



83%Target: 90%



90% Target: 90%



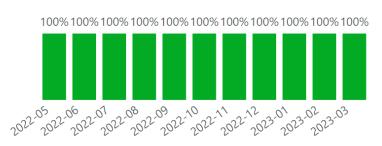
Provide details of any accidents or near misses within 3 hours

Provide written response to a complaint or FOI submitted to council in 3 working days

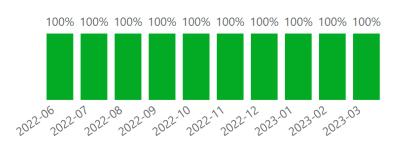
Invoice within one month days of completion of batch / site

100%

Target: 100%

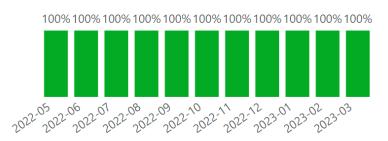


100% Target: 90%



100%

Target: 90%



Source: ManCoed

Provide written prior notification to properties immediately adjacent to trees inc. cyclical pollarding regime at least 2 weeks before works c...

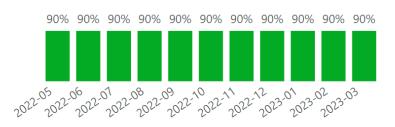
One unannounced safety visit to site per week to check compliance safety procedure

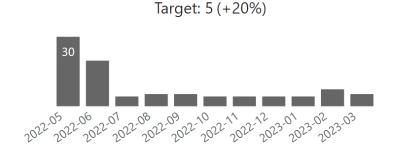
100%

Target: 90%

No. of post completion inspections carried out

90% Target: 90%





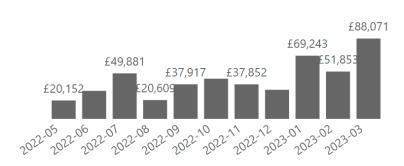
Parks Spend YTD

Highways Spend YTD

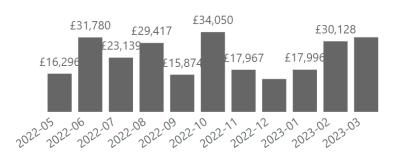
£494,158

No. of defects picked up

£274,736



Goal: 0







Carbon Literacy Training

293
Attendees

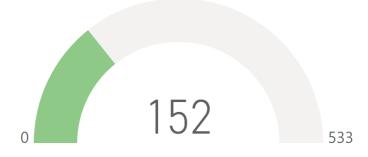
8.3% % Council staff attended

152 Silver Awarded

4.3%

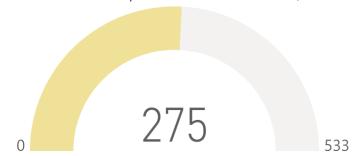
% of Council staff Awarded

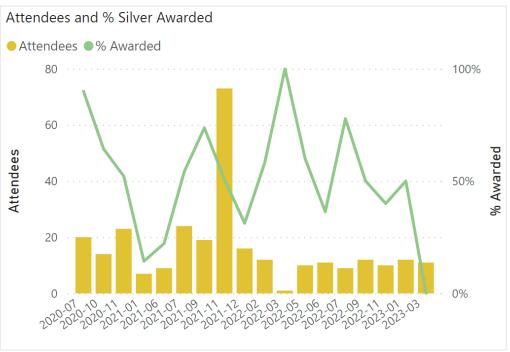
Staff and members obtained Silver Award (Target 611 = 15%)



Directorate	Silver Awarded	Percent Awarded
Corporate Office	1	50.0%
Regeneration and Place	26	7.4%
Law and Governance	6	6.4%
Neighbourhoods	56	5.3%
Resources	15	5.1%
Adult Care and Health	13	4.3%
Finance	11	2.9%
Children, Family and Education	5	0.5%
Wirral Council Member	14	
x Left Council	5	

Staff /members attended with potential for Silver Award (excludes leavers)





Notes: Target is 15% of all staff to reach Silver Award Organisation status. APSE are currently providing training. This training is ongoing, with no end date. There are future plans to train and deliver in-house. **Source:** Internal counting: Climate Emergency Manager