

**WIRRAL PLACE BASED PARTNERSHIP BOARD****28 SEPTEMBER 2023**

<b>REPORT TITLE:</b>	<b>KEY ISSUES RELATING TO QUALITY AND SAFETY: (REPORT FROM THE QUALITY AND SAFETY GROUP)</b>
<b>REPORT OF:</b>	<b>ASSOCIATE DIRECTOR OF QUALITY AND SAFETY ON BEHALF OF WIRRAL PARTNERS</b>

**REPORT SUMMARY**

The aim of this report is to identify key issues identified relating to Quality and Safety through the Wirral Quality and Performance Group and other relevant sources. The report includes Issues of concern Alert, issues of a general update, which will include those where updates have been requested Advise and issues for assurance Assure. In addition to identifying key issues, the report highlights where appropriate the actions that have taken place and the timescale of completion:

**RECOMMENDATION/S**

The Wirral Place Based Partnership Board is recommended to note the areas of concern contained within the report, and the actions that are being taken.

## SUPPORTING INFORMATION

### 1.0 REASON/S FOR RECOMMENDATION/S

1.1 This report will continue to evolve as the process develops. This includes the addition of Key Performance Indicators relevant to the system and quality issues relating to all providers.

### 2.0 OTHER OPTIONS CONSIDERED

2.1 No others at this stage.

### 3.0 BACKGROUND INFORMATION

#### 3.1 Items for Alert

##### 3.1.1 Health Care Acquired Infections

3.1.2 In view of the existing high prevalence of infection, environmental and patient flow pressures, and the high bioburden of spores in the environment Wirral place expects to exceed its trajectory for *C. difficile* infection. However, cases have reduced, and work continues to target this as a priority for the forthcoming year (appendix 1 slide 9).

3.1.3 E-coli Blood stream Infection rate (appendix 1 slide 10). Work has been undertaken with care homes to reduce the amount of community urinary tract infections (UTI) which lead to Blood stream infections. This has included delivery of training in UTI improvement and hydration to care homes and primary care nursing teams with support from the Health Protection Service Team to educate and empower patients and carers to improve hydration on older residents.

3.1.4 This has led to a reduction in admissions for patients with a UTI.

	Q3'22	Q4'22	Q1'23	Q2'23	Q3'23
UTI Admissions	308	302	283	265	259

##### 3.1.5 Influenza

3.1.6 The seasonal flu vaccination commences 11<sup>th</sup> September previous achievement for the over 65yrs can is in appendix 1 slide12. The antiviral pathway has been commissioned and will be tested as part of the system's winter plan. The Health Protection Board has a focus on immunisations and vaccinations at the September meeting.

3.1.7 **SEND** (progress against the Written Statement of Action (WSoA))

3.1.8 Monitoring meetings continue with the Department for Education (DfE) and NHS England (NHSE) continue, progress against the SEND WSoA continues, however several actions are behind planned trajectory.

3.1.9 A Rapid Improvement Plan is in place and progress has been made, and support sought by system leaders. There is an expectation from regulators (Dfe and NHSE) that by October 2023 there will be:

- evidence that delivery is making a difference (e.g., through the KPIs or lived experience)
- that the delivery plan is back on track against the agreed timescales
- that the data dashboard is showing an improvement and
- examples of how the analysis is leading to an issue being raised strategically, direction being given, action completed and then reporting over time showing a change to the initial issue.

## **3.2 items to Advise**

### **3.2.1 Regulatory Activity**

3.2.2 Cheshire and Wirral Partnership (CWP) had an unannounced CQC inspection commencing on 4<sup>th</sup> July 2023. This has included the acute Psychiatry inpatient beds across the 3 sites and Psychiatric Intensive Care (PICU). The final report is still awaited.

3.2.3 Wirral Community Health and Care Trust have had a CQC inspection of all adult services and inpatient facility commencing 17<sup>th</sup> July 2023. The well led inspection commenced on 30<sup>th</sup> August 2023.

3.2.4 Wirral University Teaching Hospital- The published report for Maternity services has been published. These were rated good;

[RBL18 Wirral University Teaching Hospital NHS Foundation Trust \(cqc.org.uk\)](https://www.cqc.org.uk/publications/18)

### **Performance**

3.2.5 A core performance pack has been developed for each place (appendix 1) containing key performance/quality metrics as an interim measure. Work is being undertaken locally to identify sentinel indicators based on the priorities within the Wirral plan.

3.2.6 Oversight remains on the number of Wirral people who have are in Acute Mental Health facilities out of the Borough, this includes the length of stay (Appendix 1 page 18) . To support the repatriation of people and to support the discharge of patients within CWP NHS Cheshire and Merseyside with the Respective Local Authorities have instigated Super Multi Agency Discharge Events (Super MADE) events.

3.2.7 The aim is to bring together a range of senior leads across (including lived experience advisors) across the local health and care system to identify and unblock any delays to discharge.

3.2.8 The first event was held on 3<sup>rd</sup> August and will be held 6 weekly thereafter

## **Patient Safety Incident Reporting Framework**

3.2.9 A significant change to how Incidents is reported within NHS commissioned services is being implemented nationally. This is known as the Patient Safety Incident Reporting Framework (PSIRF). Work has been ongoing within NHS Trusts to ensure readiness for the change, which has included, Education and training of staff, identification of safety priorities and development of policies and procedures. Wirral Community Health and Care Trust and Wirral University Teaching Hospitals will implement the new framework from 1<sup>st</sup> September. Cheshire Wirral Partnership will commence in October. Roll out to Primary and other Community Care services will commence in the Autumn.

## **Review of Intermediate Care Services**

3.2.10 This has commenced, scope has been established and Key Lines of Enquiry developed.

## **3.3 Items to Assure**

### **3.3.1 Quality and Performance Group**

3.3.2 The Quality and Performance group met on 10<sup>th</sup> August 2023. The agenda included:

- SEND (this remains a standing agenda item)
- Performance report- action to have an extended Q&P meeting to develop “Wirral” specific metrics.
- Care Home Collaborative paper- action to ensure that Wirral represented.
- Patient Safety Incident Response Framework- NHS providers discussed state of readiness.
- Governance manual- for noting.
- Anti-microbial resistance (AMR) paper – for presentation at Cheshire and Merseyside AMR board)

## **4.0 FINANCIAL IMPLICATIONS**

4.1 None identified.

## **5.0 LEGAL IMPLICATIONS**

5.1 There are no legal implications directly arising from this report.

## **6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS**

6.1 None identified.

## **7.0 RELEVANT RISKS**

7.1 Risks relating to All Age Continuing Care contained within NHS Cheshire and Merseyside risk register. System risks identified are included within the Wirral Place's risk register (Health Care Acquired Infection rates). Risks relating to the specific organisation are within contained within organisations risk registers.

## **8.0 ENGAGEMENT/CONSULTATION**

8.1 Partnership working in the development of the paper. Specific programmes contained within are subject to engagement and co-production.

## **9.0 EQUALITY IMPLICATIONS**

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision or activity. Any service changes will be subject to an Equality Impact Assessment.

## **10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS**

10.1 There are no environmental or climate implications identified that would result from the proposal.

## **11.0 COMMUNITY WEALTH IMPLICATIONS**

11.1 There are no community wealth implications identified within this paper.

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### **SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>