



Cheshire and Merseyside

WIRRAL PLACE BASED PARTNERSHIP BOARD

THURSDAY 19 OCTOBER 2023

REPORT TITLE:	PLACE QUALITY AND PERFORMANCE REPORT
REPORT OF:	ASSOCIATE DIRECTOR OF QUALITY AND SAFETY

REPORT SUMMARY

This report is intended to provide the Place Based Partnership Board oversight of Key Performance metrics relating to Wirral Place.

Work is being undertaken to ensure that all key performance metrics developed are discussed through the associated groups/committees to assure the board that there has been scrutiny and oversight.

RECOMMENDATION/S

The Wirral Place Based Partnership Board is recommended to:

Note the performance in relation to Health Care Associated Infections and the actions being undertaken.

SUPPORTING INFORMATION

1.0 REASON/S FOR RECOMMENDATION/S

The impact that Health Care Associated Infections on the population both from a personal and organisational level leads to a prolonged inpatient stay, long term disability and increased resistance to microorganisms and antimicrobials, additional financial costs and excess deaths.

2.0 OTHER OPTIONS CONSIDERED

2.1 No others at this stage.

3.0 BACKGROUND INFORMATION

To reduce duplication and ensuring effectiveness of reporting Business Intelligence teams are working in partnership to ensure that key performance metrics are meaningful and reflect both national and local priorities.

It is acknowledged this report will continue to evolve as the metrics are defined and the process developed. The Wirral based reporting pack for July 2023 has identified Key lines of Enquiry in the following areas:

3.1 Health Care Associated Infections (HCAIs)

Healthcare-associated infections (HCAIs) can develop either as a direct result of healthcare interventions such as medical or surgical treatment, or from being in contact with a health or care setting.

The term HCAI covers a wide range of infections. The most well-known include those caused by methicillin-resistant *Staphylococcus aureus* (MRSA) and *Clostridium difficile* (*C. difficile*).

3.1.2 Clostridium difficile (C-Difficile)

The rate of C-Difficile within Wirral Health Care settings remains high. Based on several factors including population last year's infection rate. A system tolerance has been set 2023/23. Whilst September's figures have improved from 143% over the tolerance in July to 140% in September, this remains concerning.

A contributory factor of C-Difficile is antibiotic prescribing. Wirral has a history of high antibiotic prescribing and has previously been ranked nationally as the highest prescribing area. June's data demonstrates improvement from this position to Wirral being ranked as 86/106 for total prescribing in Primary Care. Several measures are in place to continue this improvement including.

- Implementation of the key findings from the system C-Difficile review
- Key specialist roles within the system to improve prescribing including- AMR pharmacist and GP.

- Working with partners to gain insight and understanding to the population demand and prescribing habits of professionals.
- Alignment of prescribing guidelines across Cheshire and Merseyside to ensure consistency.

These key metrics and associated actions are being managed through the Wirral Place Quality and Performance Group.

3.2.1 E coli Infection

Work has been undertaken with care homes to reduce the amount of community urinary tract infections (UTI) which lead to blood stream infections. This has included delivery of training in UTI improvement and hydration to care homes and primary care nursing teams with support from the Health Protection Service Team to educate and empower patients and carers to improve hydration on older residents. Despite the work that has been undertaken the E coli rates for Wirral have deteriorated from 140% above the annual tolerance in July to 144% September. This ranks Wirral 97/106 for E. coli Infections.

A review of the effectiveness of the current improvement plan is required, and oversight is managed through the Quality and Performance Group.

3.2.2 Influenza

Quarter 2's data has demonstrated an increase in the seasonal influenza vaccination uptake for the over 65years cohort to 81% against a national target of 85%. Eligible cohorts have been targeted across health and care settings to increase uptake. An anti-viral pathway has been developed and approved to support community settings should an outbreak of influenza occur.

The Health Protection Board in October (chaired by the Director of Public Health) has a focus on Immunisations and Vaccinations.

3.2.3 Cervical Screening

The latest data available is Quarter 4 2022- 2023. This indicates an increase in cervical screening coverage for females aged 25-64yrs attending within the target period to 71%.

3.2.4. Talking Therapies

Access to talking therapies (previously known as improving access to psychological therapies- IAPT) is an ambition set out in the long-term plan. Significant progress has been made in June with access rate from 69% to 77% against a target of 100%. This has been achieved by increasing awareness of talking therapies through a population- based campaign, simplifying the referral process including self-referrals and awareness sessions with professionals.

Recruitment for trainee counsellors has been successful by the provider and it is expected that this will support the further demand required to meet the target in addition to a national talking therapies campaign due to launch in Quarter 4.

Progress is monitored through the Transformation and Partnership Group.

In addition to the NHS Constitutional Standards relating to planned care and waiting times data.

Partners are working and developing local metrics which include:

Urgent and Emergency- reporting on care market sufficiency, virtual wards

Primary/Community Care- reporting on access to primary care services including tele dermatology.

Frailty and Dementia- which will include diagnosis rates, admissions to Hospital and out of area placements.

4.0 FINANCIAL IMPLICATIONS

4.1 None identified.

5.0 LEGAL IMPLICATIONS

5.1 Legal implications have been considered within this report relating to NHS constitutional standards which have been referenced within the report.

6.0 RESOURCE IMPLICATIONS: STAFFING, ICT AND ASSETS

6.1 None identified.

7.0 RELEVANT RISKS

7.1 Underperformance against trajectory are being scrutinised through improvement plans and oversight by relevant group/board.

8.0 ENGAGEMENT/CONSULTATION

8.1 Partnership working in the development of the metrics continues to be undertaken.

9.0 EQUALITY IMPLICATIONS

9.1 Wirral Council has a legal requirement to make sure its policies, and the way it carries out its work, do not discriminate against anyone. An Equality Impact Assessment is a tool to help council services identify steps they can take to ensure equality for anyone who might be affected by a particular policy, decision, or activity. Any service changes will be subject to an Equality Impact Assessment,

10.0 ENVIRONMENT AND CLIMATE IMPLICATIONS

10.1 There are no environmental or climate implications identified that would result from the proposal.

11.0 COMMUNITY WEALTH IMPLICATIONS

11.1 There are no community wealth implications identified within this paper.

REPORT AUTHOR: Name Lorna Quigley
Associate Director of Quality and Safety
telephone: (0151) 651 0011
email: lorna.quigley@cheshireandmerseyside.nhs.uk

SUBJECT HISTORY (last 3 years)

Council Meeting	Date