

# COPRODUCTION CHARTER

for Wirral Adult Social Care, People with care and support needs, their families and Carers

This charter is a set of principles and a commitment of working together alongside People with care and support needs, their families, and Carers to ensure they remain at the heart of decision making.

Stakeholders and People with care and support needs, their families and Carers are best placed to shape the services and support they receive.

## We will coproduce by:

- Communicating in good time and in a way that's appropriate for everyone
- Having open and honest conversations that lead to clear actions and outcomes
- Supporting Each Other in developing our knowledge and skills
- Seek regular feedback from people, that is constructive and honest about their experience
- Demonstrating the value our work is having
- Welcoming people to be meaningfully involved
- Making decisions about shaping services together
- Embedding coproduction into everything we do
- Supporting people for their input

## We commit to delivering coproduction using the following principles:

**Trust** - We will decide priorities together to find the best solutions.

**Shared Understanding** - We will agree on what we want to achieve, what good looks like and be mindful of everyone's commitments.

**Equal Partnership** - Everyone can take part, whatever their needs or abilities. We can all learn from each other.

**Creative Thinking** - We will plan creatively and do things differently, working in ways which are best for people.

**Communication** - We will keep everyone updated and informed, being clear about what we can and can't do and make sure our communications are accessible for everyone.

[www.scie.org.uk/coproduction/scie/charter/](http://www.scie.org.uk/coproduction/scie/charter/)

To show our commitment to coproduction Wirral Council has developed a Coproduction Strategy, which you can find here: XXXXXXXXXXXX