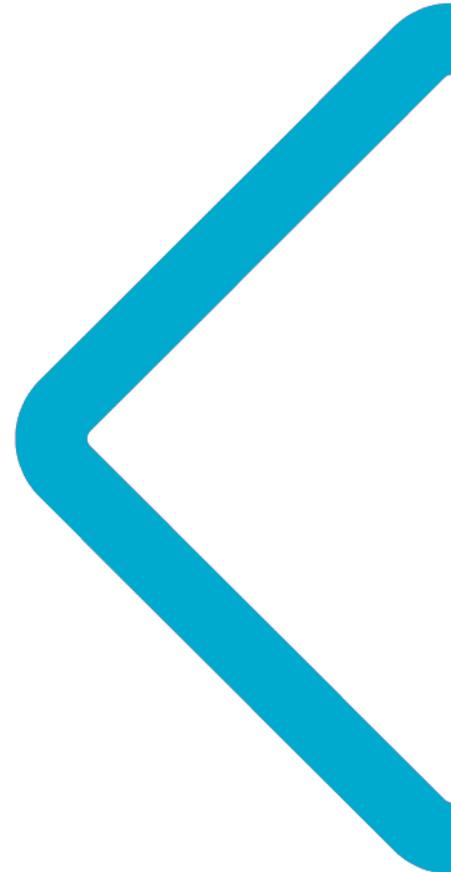


Wirral Place Performance Report

16th April 2024



Index

Place Performance Report – Guidance	Page 3
Place Performance Report – Data Issues	Page 4
Section 1: Place Aggregate Position	Page 5-6
Section 2: Exception report.....	Page 7 onwards

Wirral Place Performance Report – Guidance:

Provider Acronyms:

ACUTE TRUSTS

COCH COUNTESS OF CHESTER HOSPITAL NHS FT
 ECT EAST CHESHIRE NHS TRUST
 MCHT MIDCHESHIRE HOSPITALS NHS FT
 LUFT LIVERPOOL UNIVERSITY HOSPITALS NHS FT
 MWL MERSEY AND WEST LANCASHIRE TEACHING HOSPITALS NHS TRUST
 WHH WARRINGTON AND HALTON TEACHING HOSPITALS NHS FT
 WUTH WIRRAL UNIVERSITY TEACHING HOSPITAL NHS FT

SPECIALIST TRUSTS

AHCH ALDERHEY CHILDREN'S HOSPITAL NHS FT
 LHCH LIVERPOOL HEART AND CHEST HOSPITAL NHS FT
 LWH LIVERPOOL WOMEN'S NHS FOUNDATION TRUST
 TCCC THE CLATTERBRIDGE CANCER CENTRE NHS FT
 TWC THE WALTON CENTRE NHS FT

COMMUNITY AND MENTAL HEALTH TRUSTS

BCHC BRIDGEWATER COMMUNITY HEALTHCARE NHS FT
 WCHC WIRRAL COMMUNITY HEALTH AND CARE NHS FT
 SHLA ST HELENS LOCAL AUTHORITY
 MCFT MERSEY CARE NHS FT
 CWP CHESHIRE AND WIRRAL PARTNERSHIP NHS FT

KEY SYSTEM PARTNERS

NWAS NORTH WEST AMBULANCE SERVICE NHS TRUST
 CMCA CHESHIRE AND MERSEYSIDE CANCER ALLIANCE

OTHER

OOA OUT OF AREA AND OTHER PROVIDERS

Key:

	Performance worse than target
	Performance at or better than target
	Ranking performance not appropriate or not available
	Metric data unavailable or not available at Sub ICB Level

Notes on interpreting the data

Latest Period: The most recently published, validated data has been used in the report, unless more recent provisional data is available that has historically been reliable. In addition some metrics are only published quarterly, half yearly or annually - this is indicated in the performance tables.

Historic Data: To support identification of trends, up to 13 months of data is shown in the tables, the number of months visible varies by metric due to differing publication timescales.

Local Trajectory: The C&M operational plan has been formally agreed as the ICBs local performance trajectory for 2023/2024 and may differ to the national target

RAG rating: Where local trajectories have been formalised the RAG rating shown represents performance against the agreed local trajectories, rather than national standards. It should also be noted that national and local performance standards do change over time, this can mean different months with the same level of performance may be RAG rated differently.

National Ranking: Ranking is only available for data published and ranked nationally, therefore some metrics do not have a ranking, including those where local data has been used.

Target: Locally agreed targets are in **Bold Turquoise**. National Targets are in **Bold Navy**.

ICB Q&P Metrics that are available at ICB level but unavailable at SUB-ICB Level:

The monthly Place Performance metrics have been created to replicate the Central ICB Q&P monthly report. The table below shows those indicators that are available at an ICB level, but not at Sub-ICB Level. If or when the data becomes available, the relevant indicator will be moved across to the reporting template. The metrics are as follows:

Category	Metric
Urgent care	Percentage of beds occupied by patients no longer meeting the criteria to reside - 2023/24 data only available at ICB/Provider level
Mental Health	Access rate to community mental health services for adults with severe mental illness - 2023/24 data only available at ICB level
Community	Percentage of 2-hour Urgent Community Response referrals where care was provided within 2 hours - 2023/24 data only available at ICB/Provider level
Primary Care	Units of dental activity delivered as a proportion of all units of dental activity contracted - 2023/24 data available bi-annually, to be reported from December 2023
Integrated care - BCF metrics	Rate of permanent admissions to residential care per 100,000 population (65+) - 2023/24 data not currently available
	Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services - 2023/24 data not currently available
Health Inequalities & Improvement	Increase the percentage of cancers diagnosed at stages 1 and 2 in line with the 75% early diagnosis ambition by 2028 - 2023/24 data only available at ICB level
	Reduction in the % drinking above recommended levels - 2023/24 data not currently available
	Increase the % who are physically active - 2023/24 data not currently available
Quality & Safety	Still birth per 1,000 - 2023/24 data only available at ICB/Provider level
	Neonatal deaths per 1000 - 2023/24 data only available at ICB/Provider level
	21+ day Length of Stay - 2023/24 data only available at ICB/Provider level
Finance	Capital (Variance - 2023/24 data not currently available)

A&E 4 Hour Performance

Due to data availability and processing errors, the reported A&E 4hr performance is for Types 1-3 only and therefore excludes any type 4 performance at both a Place and an ICB level.

1. Wirral Place Aggregate Position



Cheshire and Merseyside

Category	Metric	Latest period	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	ICB Value	Local Trajectory	National Target	Region value	National value	Latest Rank
Urgent care	4-hour A&E waiting time (Department Type 1-3)	Feb-24	55.2%	57.2%	57.7%	57.1%	57.0%	54.2%	52.6%	54.0%	51.5%	51.0%	51.6%	50.7%	52.3%	57.8%	74.0%	76% by Year end	67.70%	70.90%	-
	Ambulance category 2 mean response time	Feb-24	00:27:32	00:49:58	00:23:56	00:24:04	00:31:23	00:30:11	00:35:04	00:40:00	00:43:08	00:46:24	01:07:22	00:50:06	00:45:36	00:43:30	00:33:00	00:30:00	00:29:00	00:36:20	-
	A&E 12 hour waits from arrival	Feb-24	16.9%	17.1%	12.1%	14.5%	12.2%	13.5%	13.9%	14.4%	17.7%	16.6%	18.0%	18.1%	17.5%	16.7%	-	-	15.00%	11.30%	-
Planned care	Incomplete (RTT) pathways (patients yet to start treatment) of 65 weeks or more	Feb-24	502	401	412	420	407	355	389	394	416	335	495	465	404	3,736	4,265	-	11,629	75,004	51/106
	Total incomplete Referral to Treatment (RTT) pathways	Feb-24	24,956	25,803	27,392	27,677	27,034	28,034	28,223	27,956	47,262	46,793	46,147	45,218	45,871	371,542	329,255	-	1,071,140	7,539,716	54/106
	Patients waiting more than 6 weeks for a diagnostic test	Feb-24	11.4%	8.8%	8.6%	5.7%	4.8%	5.6%	6.3%	6.4%	6.6%	5.6%	8.4%	6.9%	3.6%	10.74%	14.9%	10%	18.8%	20.8%	2/106
Cancer	62-day Wait from an Urgent Suspected Cancer or Breast Referral, Urgent Screening, or Consultant Upgrade to a 1st Definitive Treatment for Cancer (combined from Oct-23)	Feb-24	70.7%	71.8%	69.1%	73.9%	74.6%	71.3%	71.3%	76.7%	68.6%	73.1%	76.5%	71.4%	71.7%	69.0%	70.0%	85.0%	66.3%	62.3%	-
	31-day Wait from a Decision to Treat/Earliest Clinically Appropriate Date to First or Subsequent Treatment of Cancer (combined from Oct-23)	Feb-24	94.8%	96.9%	96.1%	93.8%	97.2%	94.1%	97.2%	96.8%	93.9%	92.5%	94.7%	91.8%	95.6%	93.2%	96.0%	96.0%	92.1%	87.5%	-
	28-day Wait from Urgent Referral to Patient Told they have Cancer, or Cancer is Definitively Excluded	Feb-24	78.0%	77.0%	74.7%	76.2%	78.0%	73.8%	73.0%	71.3%	69.0%	69.7%	72.5%	65.8%	75.9%	74.8%	71.7%	75.0%	78.0%	70.9%	77/106
Mental Health	Referrals on the Early Intervention in Psychosis (EIP) pathway seen in 2 weeks	Jan-24	0%	0%	0%	0%	0%	0%	0%	83%	100%	100%	100%	100%		0%	60%	60%	0%	0%	1/106
	Access rate for Talking Therapies services	Jan-24	68%	73%	72%	82%	83%	77%	69%	66%	84%	79%	56%	79%		66%	100%	100%	73.0%	74.6%	37/106
	Dementia Diagnosis Rate	Feb-24	63.2%	63.3%	63.4%	63.6%	64.2%	64.5%	64.6%	65.7%	66.4%	67.1%	66.5%	66.2%	66.5%	66.8%	66.7%	66.7%	69.4%	64.5%	54/106
Learning Disabilities	Adult inpatients with a learning disability and/or autism (rounded to nearest 5)	Feb-24	n/a	n/a	n/a	n/a	n/a	5	n/a	n/a	n/a	n/a	5	5	5	95	60	-	275	1,835	-
	Number of AHCs carried out for persons aged 14 years or over on the QOF Learning Disability Register	Jan-24 YTD	87.0%	103.6%	1.8%	3.5%	7.6%	14.9%	22.7%	31.2%	38.5%	41.9%	45.8%	59.1%		61.1%	54.8%	75% by Year end	61.0%	58.8%	-
Primary Care	Number of General Practice appointments delivered against baseline (corresponding month same period last year)	Feb-24	88.6%	86.3%	85.8%	87.1%	87.5%	89.3%	89.4%	88.2%	89.2%	98.5%	93.5%	106.2%	107.4%	109.2%	-	-	0.0%	0.0%	-
	The number of broad spectrum antibiotics as a percentage of the total number of antibiotics prescribed in primary care.	Dec-23	9.6%	9.4%	9.4%	9.3%	9.2%	9.2%	9.1%	9.0%	8.9%	8.9%	8.8%	9.0%		7.36%	10%	10.0%	7.46%	7.87%	86/106
	Total volume of antibiotic prescribing in primary care	Dec-23	1.162	1.166	1.159	1.154	1.153	1.145	1.151	1.151	1.151	1.154	1.153	1.115		1.040	0.871	0.871	1.049	0.950	47/106
Note/s	Local Trajectory: C&M in-year operational plan trajectory																				

1. Wirral Place Aggregate Position

Category	Metric	Latest period	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	ICB Value	Local Trajectory	National Target	Region value	National value	Latest Rank
Integrated care - BCF metrics	Unplanned hospitalisation for chronic ambulatory care sensitive conditions ***	Q3 23/24	201.2		196.6			213.8			167.00					225.3	-	-	-	-	-
	Percentage of people who are discharged from acute hospital to their usual place of residence *** (As of Apr-22)	Dec-23	N/A	N/A	93.6%	93.1%	93.6%	93.6%	94.0%	93.8%	94.2%	92.5%	93.8%			92.1%	-	-	-	92.6%	-
	Emergency hospital admissions due to falls in people aged 65 and over directly age standardised rate per 100,000 ***	Q3 23/24	486.16		487.86			508.57			366.5					463.7	-	-	-	150.7	-
Health Inequalities & Improvement	% of patients aged 18+, with GP recorded hypertension, with BP below appropriate treatment threshold	Q2 23/24	65.52%		65.03%			64.35%								66.9%	77%	77%	-	-	-
	Improve access rate to Children and Young People's Mental Health Services (CYPMH) (12 Month Rolling)	Jan-24	32.03%	34.78%	35.82%	38.94%	40.31%	41.7%	42.70%	42.88%	43.06%	43.29%	83.00%	85.00%		89%	-	-	-	-	-
	Smoking prevalence - Percentage of those reporting as 'current smoker' on GP systems. (available from Nov-23)	Feb-24											14.7%	14.6%	14.5%	14.5%	14.1%	12%	12%	-	-
Quality & Safety	Healthcare Acquired Infections: Clostridium Difficile - Place aggregation	Dec-23	148.5%	144.7%	145.0%	145.0%	144.3%	142.0%	139.7%	132.1%	131.3%	128.2%	124.4%			131.0%	100%	100%	141.1%	132.2%	51/106
	Healthcare Acquired Infections: E.Coli (Hospital onset)	Dec-23	130.9%	141.0%	143.3%	140.4%	144.4%	146.6%	147.8%	127.9%	132.4%	150.0%	148.9%			127.8%	100%	100%	146.0%	126.6%	98/106
Finance	Overall Financial position Variance (£m) (as of Apr-22)	Feb-24	N/A	N/A	N/A	N/A	N/A	N/A	-10.70	-2.75	-11	-9.34	-13	-14	-14	51.8	0.0	0.0	-	-	-
	Efficiencies (Variance) (as of Apr-22)	Feb-24	N/A	N/A	N/A	N/A	N/A	N/A	-0.59	-0.8	-0.9	-1.4	0	0.00	0	0.00	0.0	0.0	-	-	-
	Mental Health Investment Standard met/not met (MHIS) (as of Apr-22)	Feb-24	N/A	N/A	N/A	N/A	N/A	N/A	Yes	Yes	Yes	-	-	-							
	BCF achievement (Places achieving expenditure target) (as of Apr-22)	Feb-24	N/A	N/A	N/A	N/A	N/A	N/A	9/9	9/9	9/9	9/9	9/9	9/9	9/9	9/9	9/9	9/9	-	-	-
Note/s	Latest period for ICB performance may differ to trusts due to variance in processing data at different levels.																				
	Local trajectories set by place as part of BCF submissions to NHSE, therefore rag rating will vary depending on targets set (denoted with **)																				

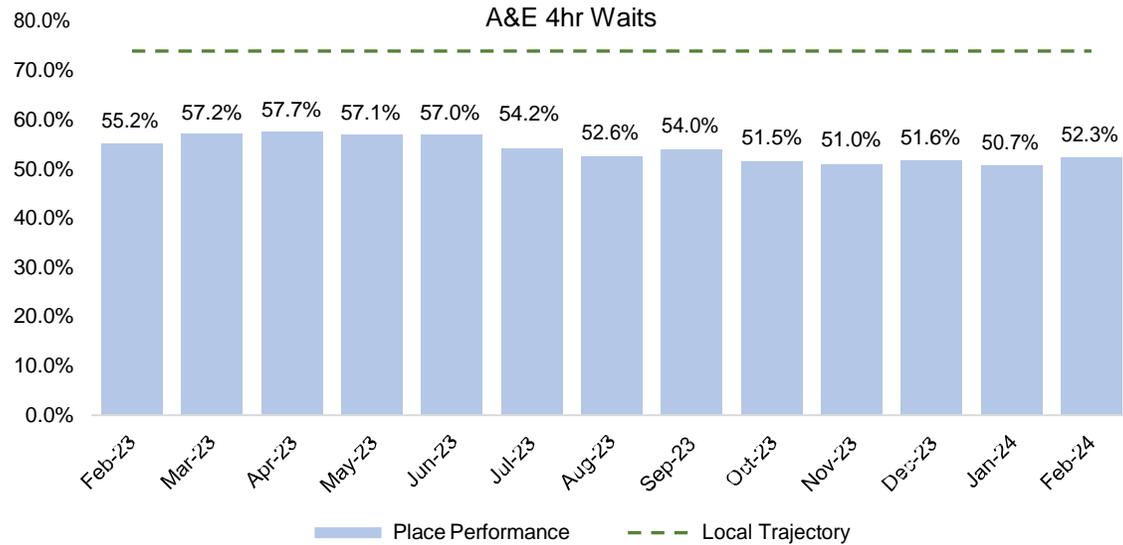
2. Exception Report – Urgent Care

Cheshire and Merseyside

A&E 4 hour waits from arrival

Latest Place Performance (Feb-24) **52.3%** ICB Performance **57.8%**

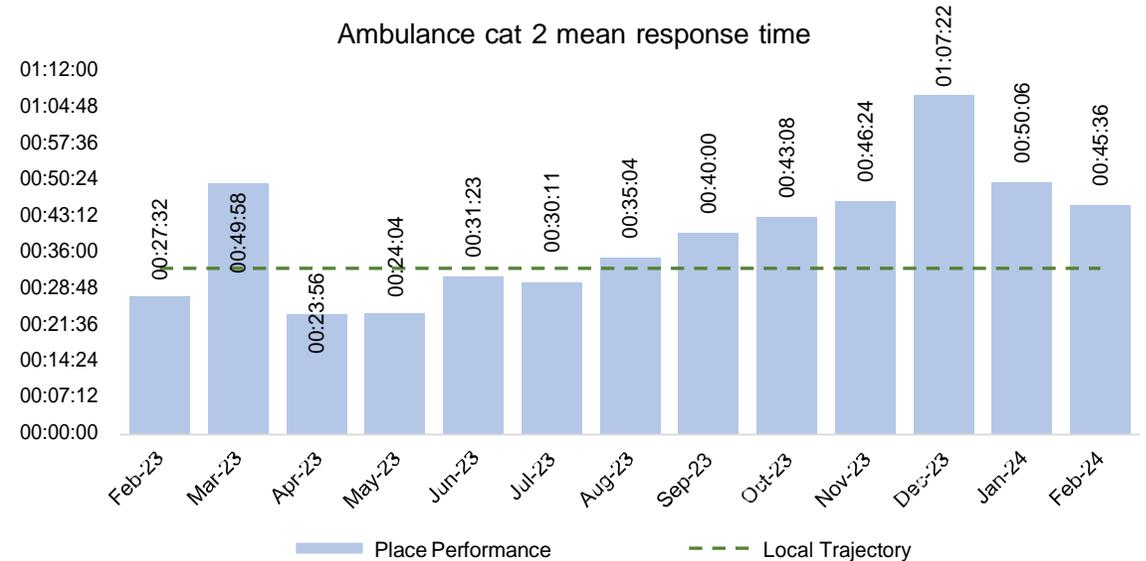
Place Breakdown



Ambulance Cat 2 mean response time

Latest Place Performance (Feb-24) **00:45:36** ICB Performance **00:43:30**

Place Breakdown



Latest Update	Wirral Place continues to fail to reach the 76% target, not achieving higher than 57.7% over the last 13 months. Latest position for A&E is 52.3%
Action	
Timescale	

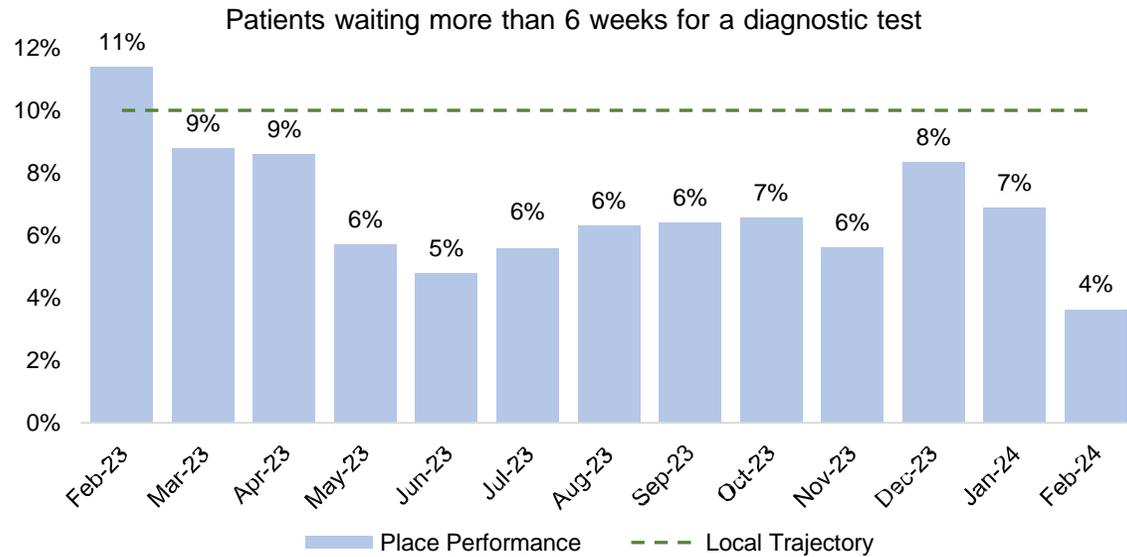
Latest Update	The response time continues to exceed the 30-minute target in February and also is above the ICB performance.
Action	
Timescale	

3. Exception Report – Planned Care

Patients waiting more than 6 weeks for a diagnostic test

Latest Place Performance (Feb-24) **3.6%** ICB Performance **10.7%**

Place Breakdown



Latest Update	3.6% of Wirral Place patients are waiting longer than 6 weeks for a diagnostic test in February (latest data) showing a further improvement from the previous month and are achieving both the local target of 14.9% and the national target of 10%.
Action	

Timescale	
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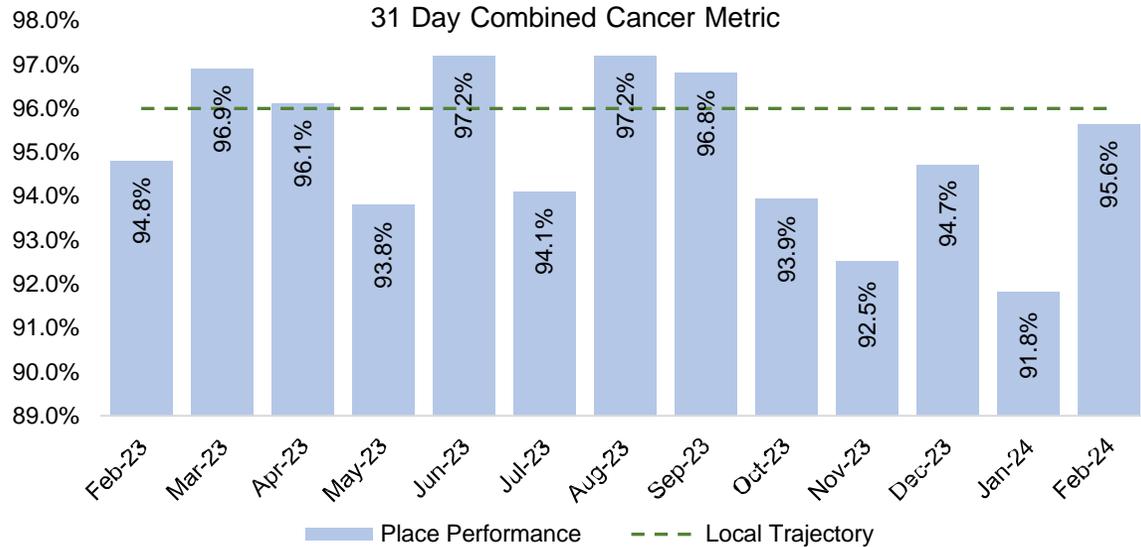
3. Exception Report – Cancer

31-Day Combined Cancer Metric

(31-day Wait from a Decision to Treat/Earliest Clinically Appropriate Date to First or Subsequent Treatment for Cancer)

Latest Place Performance (Feb-24) **95.6%** ICB Performance **93.2%**

Place Breakdown

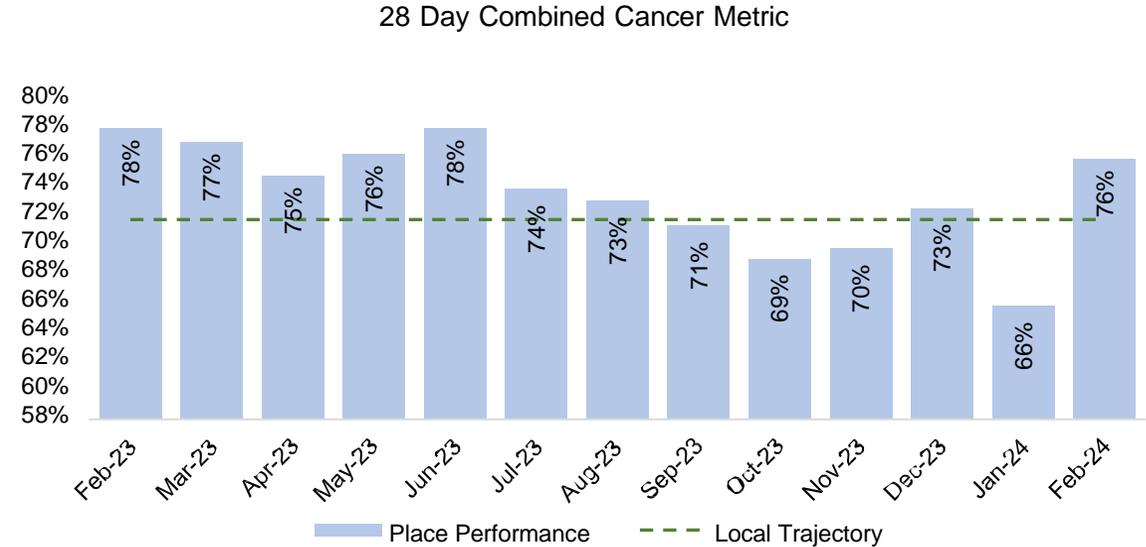


28-Day Combined Cancer Metric

(28-day Wait from Urgent Referral to Patient Told they have Cancer, or Cancer is Definitely Excluded)

Latest Place Performance (Feb-24) **75.9%** ICB Performance **74.8%**

Place Breakdown



Latest Update	Wirral Place are slightly below the 96% plan for the 31-day combined measure reporting 95.6%, this measure consists of 31-day first treatment and the 3 subsequent treatments metrics in line with Government changes to the waiting time standard.
Action	
Timescale	

Latest Update	Wirral Place are now reporting above the 70.8% local target in February reporting 75.9% and above the ICB percentage.
Action	
Timescale	

3. Exception Report – Cancer

62-Day Combined Cancer Metric

(62 day Wait from an Urgent Suspected Cancer or Breast Symptomatic Referral, or Urgent Screening Referral, or Consultant Upgrade to a 1st Definitive Treatment for Cancer)

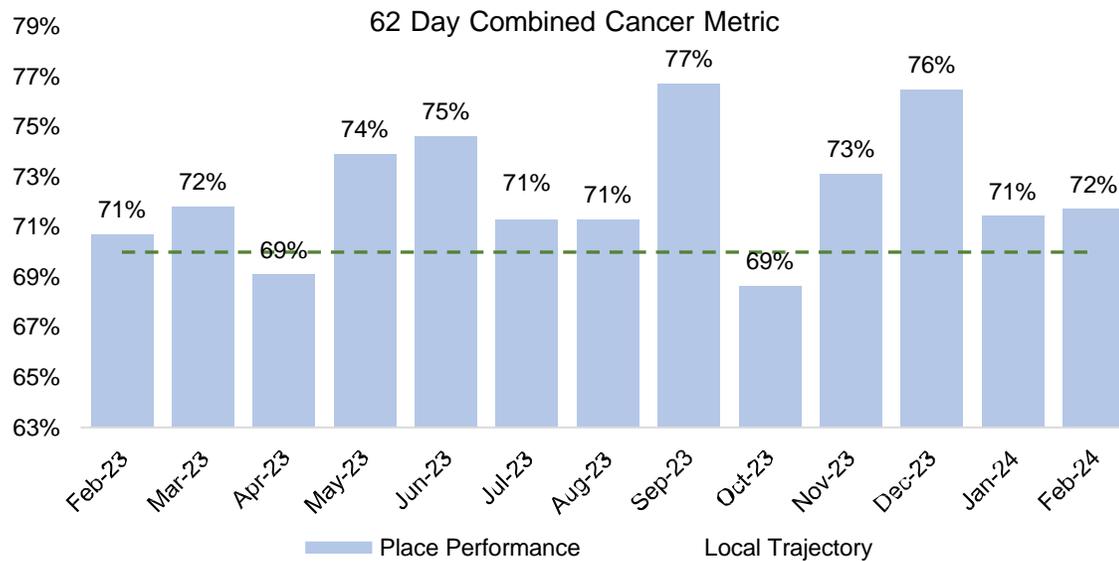
Latest Place Performance (Feb-24)

71.7%

ICB Performance

69%

Place Breakdown



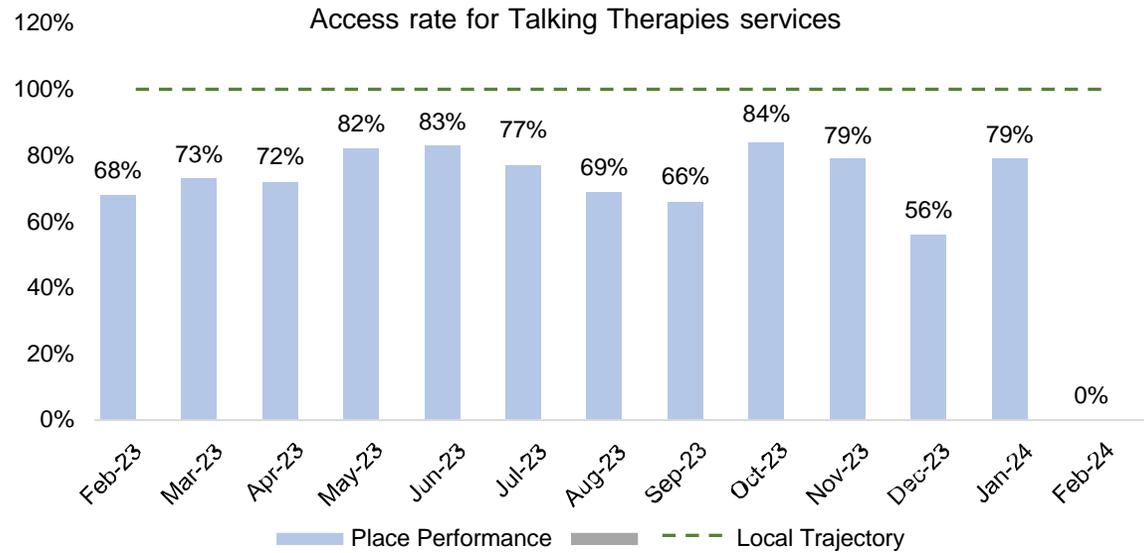
Latest Update	The latest performance for Wirral Place is 71.7% which is below the 85% national target for the 62-day combined measure, also above the local ICB trajectory of 70%. This measure is in line with Government changes to the 62-day waiting time standard.
Action	
Timescale	

3. Exception Report – Mental Health

Access rate for Talking Therapies services

Latest Place Performance (Jan-24) **79%** ICB Performance **66%**

Place Breakdown

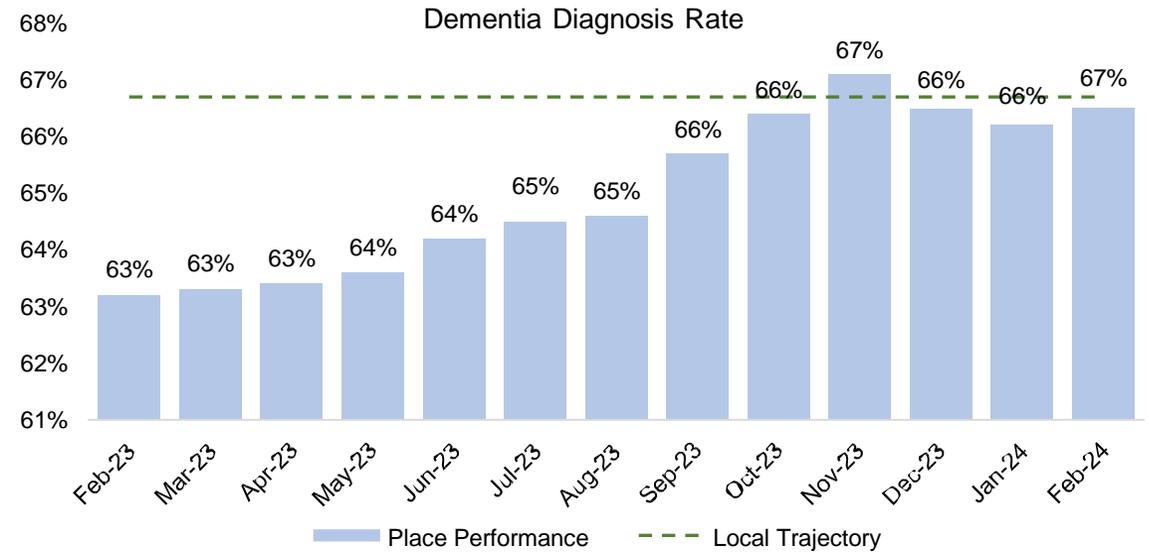


Latest Update	Wirral Place report 79% access rates for the Talking Therapies services in January, a big improvement on previous month although higher than the ICB rates.
Action	
Timescale	

Dementia Diagnosis Rates

Latest Place Performance (Feb-24) **66.5%** ICB Performance **66.8%**

Place Breakdown



Latest Update	Wirral Place are reporting 66.5% dementia diagnosis rates in February which is marginally below the 66.7% target.
Action	
Timescale	